

# Deltek Touch for Maconomy®

## Touch 4.4 App Pre-Release Notes

**Note:** These pre-release notes are presented in DRAFT form and are subject to change. Final Release Notes for Touch 4.4 is expected to be released with the product on December 6, 2024.

**November 15, 2024**

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# Touch App Version 4.4

**Mobile Operating System:** Android 12 (or later) and iOS 17 (or later)

## Supported Versions

Deltech Touch now supports the following versions:

- Android 12 (or later) and iOS 17 (or later)
- Maconomy 2.5 (or later), and 2.6 (or later)
- Touch Backend 3.4 (or later)
- Windows Server 2016, 2019 and 2022
- OEL 8

## De-Supported Versions

The following versions are no longer supported:

- Android 11 and iOS 16

**Note:** To check if your version is supported, tap  » **Settings** » **About** in the app.

## Enhancements

### Touch App Enhancements

The following enhancements are available when you upgrade to the Touch app version 4.4:

Update to Touch Login Screen

#### **Deltek Tracking: 2245676**

The **Unblock User** link is now removed from the Touch login screen. This update is a result of the following Maconomy enhancement that was released with version 2.6.3:

- New User Blocked Field (Deltek Tracking: 2032815)

Users who are blocked from logging in with their Maconomy credentials are advised to perform the steps found in the next sections.

#### For Touch users on Maconomy 2.6.2 or earlier

If you are unable to log in after three attempts, Touch will display the following error message: "The user account is currently blocked. Please reset the password or contact an administrator."

- Use the **Forgot Your Password?** link on the login screen.

OR

- Contact your system administrator who will then clear the **Maconomy Password Blocked** checkbox in the Users workspace.

#### For Touch users on Maconomy 2.6.3 or later

If you are a blocked user, Touch will display the following error message when you try to log in: "The user is blocked. Contact a system administrator (username)."

- Contact your system administrator who will then clear the **User Blocked** checkbox in the Users workspace.

If you log in with incorrect credentials, Touch will display the following error message: "We could not log you in. You have either entered an incorrect username and password, or your account is temporarily blocked due to too many unsuccessful login attempts (username)."

- Log in with the correct credentials. In case Touch displays an error message indicating that you are a blocked user, you can ignore that and make another login attempt.

OR

- Use the **Forgot Your Password?** link on the login screen.

**Note:** This enhancement does not affect users who log in to Touch with Azure, Okta, OneLogin, or domain credentials (regardless of the Maconomy version they are using).

## Touch Security Enhancements

### Deltek Tracking: 2245671

To improve security, Touch 4.4 introduces updates to authentication procedures on both Android and iOS devices. To summarize:

- If you are accessing Touch on an unencrypted device (assuming your setup permits the use of the app on an unencrypted device) or via a browser, you will now be required to enter your credentials at login. You will no longer be permitted to use a PIN.
- If you are using an older Android device, it is possible that the Touch app will no longer allow you to use face recognition. This is a result of additional security in the biometric plugin.
- If you log in with a PIN, Touch will no longer require you to enter unique PINs.
- Sessions on the Touch app will now expire after 20 minutes of inactivity.

The following sections provide more detail for specific devices, apps, and/or operating systems.

#### Unencrypted Devices

If you use the Touch app on an unencrypted device (that is, a phone with no PIN or biometrics configured), you will no longer be allowed to use a PIN to log in to the app. Instead, you will need to enter your credentials each time you want to log in. In addition, all your user settings will revert to default values when you log out.

Your session will expire after 20 minutes of inactivity. Log in again with your credentials to continue working.

**Note:** On unencrypted devices, the Settings screen will no longer include the **Open In** setting.

### Web App

If you open the Touch URL in a browser, you will no longer be allowed to use a PIN to log in. Instead, you will need to enter your credentials each time you want to log in.

Your session will expire after 20 minutes of inactivity. Log in again with your credentials to continue working.

### Android App

If you use the Touch app on an Android phone with PIN or biometrics configured, you will be allowed to authenticate using a PIN or your fingerprint. If you are using a newer device, you will also be allowed to use face recognition.

If you use a PIN to log in, you will be allowed to reuse previous values when you change your PIN.

Your session will expire after 20 minutes of inactivity. Repeat authentication to continue working.

### iOS App

If you use the Touch app on an iPhone with PIN or biometrics configured, you will be allowed to authenticate using a PIN, your fingerprint, or Face ID.

If you use a PIN to log in, you will be allowed to reuse previous values when you change your PIN.

Your session will expire after 20 minutes of inactivity. Repeat authentication to continue working.

### Certifications

#### **Deltek Tracking: 1882226**

Touch is now updated to support the following operating systems:

- Android 15
- iOS 18

## Software Issues Resolved

### **Defect 2169055**

#### **Custom Submit Time Sheet Action Did Not Work**

Users on the native Touch application could not use the custom **Submit Time Sheet** action in the Time Sheet screen; only the standard action worked. If it was a custom action, nothing happened when they tapped it. This is now fixed.

### **Defect 2182728**

#### **Unable to Select Value in Expense Justification Field**

If a mileage sheet line required expense justification of the option list type, it was not possible to enter (select) a value in the justification field. This is now fixed.

**Defect 2224595**

**Unable to Log In When Using Multiple Domains**

If your Maconomy system supported multiple domains (or realms) and you tried to log in to Touch using your domain credentials, the app displayed an error. This is now fixed.

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