

Deployment Date: 6/18/2019

Hot Fix: cp711_symclr_002.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCLR/Clear User(s)

Deltek Defect Tracking Number:

1053833

Issues Resolved:

Description: In the data captured for active processes on the server, client IP address was captured as NA.

Customers Impacted: This issue affected Costpoint 7.1.1 users.

Workaround Before Fix: None.

Additional Notes: The cp711_symclr_002.zip is required.

Files Updated:

cp711_symclr_002.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.