

Deployment Date: 4/24/2015

Hot Fix: cp711_symusr_002.zip

OTHERS/SYSTEM ADMINISTRATION/SYMU SR/Maintain Users

Deltek Defect Tracking Number:

496150

Issues Resolved:

Description: Creating a new user with a single quote in the **User ID** field resulted in a system error upon saving.

Customers Impacted: All Costpoint users.

Workaround Before Fix: Ensure that no special characters are used in the **User ID** field.

Additional Notes: None.

Files Updated:

cp711_symusr_002.jar

System File Dependencies:

N/A

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.