Deployment Date: 3/20/2015

Hot Fix: cp711_symclr_001.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCLR/Clear User(s)

Deltek Defect Tracking Number:

486774

Issues Resolved:

Description: The warning message for the Clear Users application has been updated as follows:

Warning: If a user/process is cleared from this table while being logged in or while the report/process is still running on the server, it can lead to corruption of data or system errors when you try to run the report/process again! Be aware that a user closing the browser does NOT immediately stop in-progress report or process started by this user. Use "View Action and Report Status" screen to check for status and cancelling of in-progress reports and processes. Only use this screen to delete users/sessions which you know are orphan i.e. not currently running.

Customers Impacted: All Costpoint users.

Workaround Before Fix: None.

Files Updated:

cp711_symclr_001.jar

System File Dependencies:

N/A

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at https://deltek.custhelp.com before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to https://dsm.deltek.com.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at https://deltek.custhelp.com.