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Deltek Maconomy Family

Supported Products

Maconomy, iAccess, Touch, and People Planner

Version: 2016.12

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Contents

Introduction

This document details Maintenance, Sustaining, and Future Support for Maconomy products and related third party products.

Support details are provided for:

- Maconomy
- Maconomy Components
- iAccess
- Touch
- People Planner
- Third Party Products

This document contains these sections (defined below):

- Active Support

> This section contains steps to access this information where it is maintained in the Deltek Product Support Compatibility Matrix.

- Maintenance Support
- Sustaining Support

Terms Used in This Document

This section describes general terms used in this document, such as Active Support, Maintenance Support, and Sustaining Support. The following information is for general support, and how this support may differ by product is detailed below.

> If you have questions about support, reach out to your account manager or product management (PDM) team.

General Terms

Active Support

Active Support is a period where Deltek is actively developing the next version of the software and actively supporting the most current version. During this phase of the product life cycle, there are software enhancements, and you have access to hot fixes as well as service packs and regulatory updates. Active Support begins at general release and ends when the next release is generally available.

Maintenance Support

Maintenance Support is a period where you continue to receive hot fixes for severity 1 issues, as well as regulatory updates. This phase begins when a newer version of the application is made generally available for major and minor releases (not including service packs) and lasts for 12 to 18 months.

Note: Maintenance Support can be lengthened beyond the published retirement date by purchasing an Extended Support plan.

Sustaining Support

Sustaining Support is a period where you continue to have access to all fixes or service packs that existed prior the Sustaining Support life cycle phase. However, there are no new software enhancements, hot fixes, service packs, or regulatory updates of any kind for versions in this phase. Sustaining Support begins at the end of Maintenance Support and lasts indefinitely.

Third Party Products

Customer Care (CC) does accept support calls regarding 3rd party products and versions in Sustaining Support, but if the error cannot be reproduced in a supported product/version, CC does not make any further investigations regarding the bug. In this situation, CC and Engineering will consider the error fixed in the supported product/version. If a reported error in a desupported product/version also exists in a supported product/version, Engineering will produce a service pack/maintenance release for the supported product/version. In both cases, the customer must update to the supported product/version to have the error fixed.

Maconomy family products depend upon 3rd party product support, and is influenced by the support status of related vendors. When we talk about 3rd party product support, we refer to the approved use of these products with your Maconomy solution.

- If the product is an OS or database product, new installations and upgrades of the Maconomy product are not allowed before the third-party product is upgraded to a supported version.
- For all products, no error corrections are made to solve problems related to the third-party product.

Maconomy

- **Active** — Active Support begins at general release and ends two years after the next main release.
- **Maintenance** — N/A unless explicitly specified for a release.
- **Sustaining** — Sustaining Support begins two years after the next main release

iAccess

- **Active** — The latest iAccess on a Maconomy stream is in active support until the Maconomy stream is in active support.
- **Maintenance** — Begins when a new major or minor version is released for the Maconomy streams in active support.
- **Sustaining** — Sustaining Support begins when the corresponding Maconomy stream is in Sustaining support.

Touch

- **Active** — Follows the general support process. Only the latest released version (maintenance or main) is in active support.
- **Maintenance** — Begins when a new version of Touch is released (maintenance or main).
- **Sustaining** — Sustaining Support begins two years after the release date of maintenance or main release.

People Planner

- **Active** — Follows the general support process.

- **Maintenance** — Begins when the next major/minor version is released and stops when the following major/minor version is released.

- **Sustaining** — Starts when Maintenance Support stops.

Highlights in This Version

This section provides a list of Maconomy and third party products changing support levels since the last version of this document, as well as those products added for Future Support. Please see the related sections for further details.

Announcements

General

- Java client is not available from Maconomy 2.3.

- Internet Explorer 8, 9 and 10 are in Sustaining Support since 12.01.2016, which was Microsoft's end of support date.

- Windows 8 is in Sustaining Support since 12.01.2016, which was Microsoft's end of support date.

- OS X 10.9 **will be** moved to Sustaining Support on **30.06.2016**.

Maconomy

- Maconomy 2.1 **has been** moved to Sustaining Support on **24.11.2016**.

iAccess

- There are no announcements for this release.

Touch

- There are no announcements for this release.

People Planner

- There are no announcements for this release.

Active Support

Active Support information for Maconomy, iAccess, Touch, and People Planner is maintained in the Deltek Product Support Compatibility Matrix.

To view Active Support information:

1. Click Deltek Product Support Compatibility Matrix.

   or click the internal link:

   http://home.deltek.com/sites/products/Documents/DeltekProductSupportCompatibilityMatrix.pdf

2. Log in to the Deltek Customer Care Connect site.

3. Scroll down and click on the related PDF.

   - DeltekProductSupportCompatibilityMatrix.pdf *(6.89 MB)*

4. Press CTRL + F and enter the product for which you need information (such as iAccess or Maconomy).

Maintenance and Sustaining Support

This section details prospective maintenance and sustaining support dates for Maconomy family and third party products, by version.

Maconomy

Version	GA Release Date	Maintenance Support	Sustaining Support
2.1	17.12.2013	N/A	24.11.2016
2.2	24.11.2014	N/A	02.12.2018
2.3	02.12.2016	N/A	Two (2) years after release of next main version

iAccess

Version	GA Release Date	Maintenance Support	Sustaining Support
1.1	30.04.2015	10/30/2015	02.12.2018
1.2	30.10.2015	2/29/2016	02.12.2018
1.3	29.02.2016	When iAccess 2.0 is released	02.12.2018 for Maconomy 2.2; Two (2) years after the release of 2.4 GA for Maconomy 2.3

Touch

Version	GA Release Date	Maintenance Support	Sustaining Support
1.4	15.05.2015	14.06.2015	15.05.2017
1.4.1	14.06.2015	14.07.2015	14.06.2017
1.5	14.07.2015	21.08.2015	14.07.2017
1.5.1	21.08.2015	21.09.2015	21.08.2017
1.6	10.01.2016	10.02.2016	10.01.2018
1.6.1	14.06.2016	14.07.2016	14.06.2018
1.6.2	29.08.2016	29.09.2016	29.08.2018

Version	GA Release Date	Maintenance Support	Sustaining Support
2.0	30.09.2016	30.10.2016	30.09.2018
2.0.1	25.10.2016	25.11.2016	25.10.2018

People Planner

Version	GA Release Date	Maintenance Support	Sustaining Support
3.4	09.12.2014	06/2015	15.01.2016
3.5	06-2015	15-01-2016	When 3.7 is out. Prospective March 2017
3.6	15.01.2016	March 2017	

Third Party Products

Only third party products with a sustaining support plan are listed in the table below.

Maconomy

Product	Type	Sustaining Support	Last Updated
OS X 10.9	Client OS	06/30/2016	30.11.2016
Firefox 38 ESR	Browser	Affects 2.1.8, 2.2.4, 2.3 LA	30.11.2016
Pentaho Data Integration Enterprise v. 5.4	Pentaho	Affects 2.2.4 and later	30.11.2016

iAccess

Product	Type	Sustaining Support	Last Updated
Safari 9 (OS X 10.9, OS X 10.10, OS X 10.11)	Browser	Affects iAccess 1.3.4 and later	30.11.2016

Touch

Product	Type	Sustaining Support	Last Updated
Apple iOS 8.x	Mobile OS	Affects Touch 2.0	30.11.2016

People Planner

Product	Type	Sustaining Support	Last Updated
Excel 2007, Outlook 2007, Project 2007	Excel, Outlook, Project	Affects PP 3.7	30.11.2016
Exchange 2010	Exchange Server	Affects PP 3.7	30.11.2016
Exchange 2007	Exchange Server	Affects PP 3.7	30.11.2016
Internet Information Server 7.5	Webserver	Affects PP 3.7	30.11.2016
Windows Server 2008 R2 SP1	Server	Affects PP 3.7	30.11.2016
SQL Server 2008 R2	Database	Affects PP 3.7	30.11.2016

Maconomy Components

This section shows planned support of legacy Maconomy components.

To ensure that we focus on enabling Customer and Partner success, we occasionally discontinue support of legacy product components. As we do so, we take steps to limit disadvantage and provide a smooth migration to replacement functionality.

Maintenance Support and Sustaining Support dates do not apply to existing versions of Maconomy, where contractual "end-of-life" terms apply.

Notes: If not otherwise specified, the Sustaining support is only valid from the specific version listed in Sustaining Support column.

Material updated for this release is placed at the top of the table below, in blue background.

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Workflow Engine	Workflow Technology	17.11.2014	Q1 2017	The Workflow Engine is used by few Maconomy customers. This functionality is not available as standard in the workspace client and the approval hierarchy functionality in the workspace client have gradually replaced the need for workflows. Therefore, with Maconomy 2.4 the Workflow Engine will no longer be available.	02.12.2016
Dimension Reports and Ad Hoc Analysis	Reporting	17.11.2014	Q2 2016 Maconomy 2.3	With the maturation of our BPM solution, Dimension Reports and Ad Hoc Analysis are now considered a legacy reporting technology.	02.12.2016

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Universe Reports	Reporting	23.09.2013	TBD	With the maturation of our BPM solution, Universe Reports are now considered a legacy reporting technology.	02.12.2016
RGL	Reporting	23.09.2013	TBD	With the maturation of our BPM solution Extension Framework RGL is considered legacy technology.	02.12.2016
MPL1	Printing	23.09.2013	Q2 2016 Maconomy 2.3	MPL4, is introduced to replace all legacy MPL technology.	02.12.2016
Java Client	User Interface	17.11.2014 Maintenance support is available for customers on older supported Maconomy versions of Java client (no new features)	Q2 2016 Maconomy 2.3	Workspace Client 2.x introduces a powerful replacement for the Java Client. **Note**: The Analyser continues to be available in WSC.	02.12.2016

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Traffic and Resource Planning	Application Functionality	17.11.2014	Q4 2016 Maconomy 2.3	This functionality is replaced by People Planner. Furthermore, reliance on the portal makes this functionality obsolete. The following dialogs are obsolete: - Detailed Planning - Detailed Employee Planning - Gantt Chart - Skill Requirements - Task Staffing - Task Search - Employee Calendars - Print Employee Load - Print Planning Conflicts - Print Resource Requirement - Job Planning - Print Detailed Planning - Print Planning Conflicts - Planning Slots - Project Traffic Status - Project Traffic Status Revisions	02.12.2016

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
BPM on Business Objects 3.X	Reporting Platform	N/A	Q4 2015 Maconomy 2.2.3	SAP's Business Objects 4.x moves BO 3.x to sustaining support 12/31/2015. Customers do not need to be on 2.2.3 to use BO 4.x and receive related support We recommend that customers upgrade to a version of Maconomy that supports BO 4.x (2.2.3 or 2.3 forward).Custom universes/reports must be migrated as part of a traditional upgrade plan.	02.12.2016
MCS	Portal	23.09.2013	Q4 2014 Maconomy 2.2	If you are using MCS or MAS solutions and upgrading to version 2.2 or later, implement a current solution. To retain functionality from your existing solution, a final package can be used for using the solution as a customized installation. Discuss with your Account Manager as needed.	02.12.2016
MAS	Portal	23.09.2013	Q4 2014 Maconomy 2.2		02.12.2016
PSO 1.1 & 1.2 **PSO 1.4** **CPA**	Portal	23.09.2013 17.11.2014 31.12.2015	TBD	Upgrades will still incorporate a fully supported standard upgrade of Portal components for these solutions, which have been adjusted to include any field changes that could otherwise break functionality.	02.12.2016

iAccess Components

This section shows planned support of legacy iAccess components.

To ensure that we focus on enabling Customer and Partner success, we occasionally discontinue support of legacy product components. As we do so, we take steps to limit disadvantage and provide a smooth migration to replacement functionality.

Maintenance Support and Sustaining Support dates do not apply to existing versions of iAccess, where contractual "end-of-life" terms apply.

Notes: If not otherwise specified, the Sustaining support is only valid from the specific version listed in Sustaining Support column.

Material updated for this release is placed at the top of the table below, in blue background.

COPY TO COME in the table below.

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated

Touch Components

This section shows planned support of legacy Touch components.

To ensure that we focus on enabling Customer and Partner success, we occasionally discontinue support of legacy product components. As we do so, we take steps to limit disadvantage and provide a smooth migration to replacement functionality.

Maintenance Support and Sustaining Support dates do not apply to existing versions of Touch, where contractual "end-of-life" terms apply.

Notes: If not otherwise specified, the Sustaining support is only valid from the specific version listed in Sustaining Support column.

Material updated for this release is placed at the top of the table below, in blue background.

COPY TO COME in the table below.

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated

People Planner Components

This section shows planned support of legacy People Planner components.

To ensure that we focus on enabling Customer and Partner success, we occasionally discontinue support of legacy product components. As we do so, we take steps to limit disadvantage and provide a smooth migration to replacement functionality.

Maintenance Support and Sustaining Support dates do not apply to existing versions of People Planner, where contractual "end-of-life" terms apply.

Notes: If not otherwise specified, the Sustaining support is only valid from the specific version listed in Sustaining Support column.

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
"View Assigned Activities" view	Resource folder			Removed in 3.6.1	02.12.16
The tab to create a new task	Resource Manager Gantt Chart			Removed in 3.6.1	02.12.16

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Ability to save the unencrypted database password	Data connection configuration file			Removed in 3.6.1	02.12.16
High volume of fields in query	Project selector			Instead of removing fields we re-factored the project selector to only load used fields.	
Cost and Cost Event	Billing price model			Removed Cost and Cost Event and added these: Overhead, Salary, Intercompany	

Future Support

This section includes the products and versions to be certified by Engineering in the future, listed along with the expected timeline (if available).

Maconomy

Product	Type	Expected Certification	Last Updated
OS X 10.12/Sierra	Client OS	Q1 2017	02.12.16
SQL Server 2016	Database	Q3 2017	02.12.16
Windows Server 2016	Server OS	Q3 2017	02.12.16
Java 9	Java	Q3 2017	02.12.16

iAccess

Product	Type	Expected Certification	Last Updated
Android 6.0	Tablet platform	Q1 2017	02.12.16
Android 7.0	Tablet platform	Q1 2017	02.12.16

Touch

COPY TO COME in the table below.

Product	Type	Expected Certification	Last Updated

People Planner

Product	Type	Expected Certification	Last Updated
SQL Server 2016	Database	Q1 2017	02.12.16
Win Server 2016	Server OS	Q1 2017	02.12.16

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