




Deltek

# Deltek Costpoint® 7.1.1

Help Files Update Installation

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## Installation Overview

This document provides instructions for installing the latest Deltek Costpoint 7.1.1 help files. During this installation, you will perform the following steps:

- Step 1: Install the Costpoint 7.1.1 Help Files Update on the Application Server Tier
- Step 2: Install the Costpoint 7.1.1 Help Files Update on the Web Server Tier (if applicable)
- Step 3: Viewing Costpoint 7.1.1 Help Files in IE

**Note:** If you need help with this installation, please contact Costpoint Technical Support at 877.HLP.PROJ (877-457-7765).

## Installation Package Contents

This package includes the following:

- Costpoint 7.1.1 Help Files Update installer
- Costpoint Version 7.1.1 Help Files Update Installation document

## Installation Prerequisites

The following prerequisites must be met before applying the Costpoint 7.1.1 Help Files Update:

- Your Costpoint databases must be at version 7.1.1 (GA).
- You must have Administrative access to your Costpoint 7.1.1 Application server.
- You must have Administrative access to your Costpoint 7.1.1 Web server (if applicable).

## Help Files Update

This installation updates your Costpoint 7.1.1 system with the latest help files. Refer to the release notes included with the package for more information about the updated files and other information.

### Step 1: Install the Help Files Update on the Application Server

This step provides instructions on how to install the Costpoint 7.1.1 Help Files update. You must perform this step on your Costpoint 7.1.1 application server.

#### To install the Help Files Update:

1. Run the **DeltekCostpoint711HelpFilesUpdateXXX.exe** file to launch the Costpoint 7.1.1 Help Files Update program.

**Note:** Due to enhanced security in Windows Server 2014/2012/2008, Deltek recommends that you use the **Run as Administrator** option when you launch the installation executables even when the logged in user has local administrative rights.

To run the file as administrator, right-click the installation executable file name in Windows Explorer, and click **Run as Administrator** to launch the program.

2. On the Welcome to the Deltek Costpoint 7.1.1 Help Files Update wizard screen, click **Next >**.
3. On the License Agreement screen, review the license agreement, select **I accept the terms of the license agreement**, and click **Next >**.
4. On the Select the Tier screen, perform the following actions, and click **Next >**:

| Option     | Description   |
|------------|---|
| <b>App</b> | Select this tier if you are applying this update to your Costpoint Application Server Tier. |
| <b>Web</b> | Select this tier if your Costpoint Application and Web Server Tiers are on this same box.   |

**Warning:** If you are running Costpoint through IIS and your Web Server Tier is on a different box, you must copy this installer to your Web Server Tier and apply this on that box in the next step.

5. On the Setup Type screen, click **Browse** to navigate to an installation location of your Deltek Costpoint 7.1.1 software, and click **Next >**.  
The default is **C:\Deltek**.
6. On the Choose Costpoint 7.1.1 Installation Directory screen, click **Browse** to navigate to an installation location of your Deltek Costpoint 7.1.1 software, and click **Next >**.  
The default is **C:\Deltek**.
7. If the Choose Costpoint 7.1.1 Web Installation Directory screen displays, click **Browse** to navigate to an installation location of your Deltek Costpoint 7.1.1 Web software, and click **Next >**.

The default is your Costpoint DEWebbApp folder (for example, **C:\Deltek\_IIS\Costpoint\71\applications**).

8. On the Pre-Installation Summary screen, review the installation parameters you have selected, and perform one of the following actions:
  - If you want to change any settings, click **< Back** to go back and make the necessary changes.
  - If you are satisfied with these settings, click **Apply >** to begin the installation.

When installation is complete, the InstallShield Wizard completion screen displays to indicate that Costpoint Help Files update was successfully applied to your system.

9. Click **Finish**.

The installation creates the following file and folder(s).

| File/Folder      | Description   |
|------------------|---|
| Log File         | <b>DeltekCostpoint711HelpFilesUpdateLog.txt</b> , under <b>C:\Users\&lt;local_install_user&gt;\AppData\Local\Deltek\Costpoint</b> . |
| Backup Folder(s) | <b>C:\Program Files\Deltek\Costpoint\7.1.1\CostpointHelpFiles_Backup_XX</b> containing the files that were replaced.                |

## Step 2: Install the Help Files Update on the Web Server

This step provides instructions on how to install the Costpoint 7.1.1 Help Files update. You must perform this step on your Costpoint 7.1.1 Web server.

**Warning:** You can skip this step if you are not running Costpoint 7.1.1 on Microsoft IIS or if you are running Microsoft IIS on your application server and selected both Application and Web Tier in the previous step.

### To install the Help Files Update:

1. Run the **DeltekCostpoint711HelpFilesUpdateXXX.exe** file to launch the Costpoint 7.1.1 Help Files Update program.

**Note:** Due to enhanced security in Windows Server 2014/2012/2008, Deltek recommends that you use the **Run as Administrator** option when launching the installation executables even when the logged in user has local administrative rights.

To run the file as administrator, right-click the installation executable file name in Windows Explorer, and click **Run as Administrator** to launch the program.

2. On the Welcome to the Deltek Costpoint 7.1.1 Help Files Update wizard screen, click **Next >**.
3. On the License Agreement screen, review the license agreement, select **I accept the terms of the license agreement**, and click **Next >**.

- On the Select the Tier screen, perform the following action, and click **Next >**.

| Option     | Description   |
|------------|---|
| <b>Web</b> | Select this tier if you are applying this update to your Costpoint Web Server Tier. |

- If the Choose Costpoint 7.1.1 Web Installation Directory screen displays, click **Browse** to navigate to an installation location of your Deltek Costpoint 7.1.1 Web software, and click **Next >**.

The default is your Costpoint DEWebbApp folder (for example, **C:\Deltek\_ILS\Costpoint\71\applications**).

- On the Pre-Installation Summary screen, review the installation parameters you have selected:
  - If you want to change any settings, click **< Back** to go back and make the necessary changes.
  - If you are satisfied with these settings, click **Apply >** to begin the installation.

When installation is complete, the InstallShield Wizard completion screen displays to indicate that Costpoint Help Files update was successfully applied to your system.

- Click **Finish**.

The installation creates the following file and folder.

| File/Folder   | Description   |
|---------------|---|
| Log File      | <b>DeltekCostpoint711HelpFilesUpdateLog.txt</b> , under <b>C:\Users\&lt;local_install_user&gt;\AppData\Local\Deltek\Costpoint</b> . |
| Backup Folder | <b>C:\Program Files\Deltek\Costpoint\7.1.1\CostpointHelpFiles_Backup_XX</b> containing the files that were replaced.                |

## Step 3: Viewing Costpoint 7.1.1 Help Files in IE

This step provides instructions on how to view the Costpoint 7.1.1 Help Files if using Internet Explorer (IE). You must perform this step on your browser client.

**Warning:** You can skip this step if you are not using IE to view Costpoint 7.1.1.

### To view the Help Files in IE:

- In IE, click **Tools » Compatibility View Settings**.
- Clear the **Display intranet sites in Compatibility View** check box. Then, refresh the browser. Make sure you remove Deltek.com (if listed) from the Web sites you have added to the Compatibility View list.



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