

Deltek Touch for Maconomy

Touch 2.3 Upgrade Guide

December 2017

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This edition published December 2017.

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How to Upgrade to Deltek Touch 2.3

If existing Deltek Touch for Maconomy users would like to benefit from the new Deltek Touch 2.3 release, a Deltek consultant would need to upgrade their system. The necessary steps are described in this section.



End users need to upgrade the native application to the latest version by downloading it from *Apple App Store* or *Google Play* depending on the operating system of their devices.

I - Prerequisites for Touch Server

- If the Touch Server is installed on a Windows machine that is using Apache as a Web server and your Maconomy version is 2.3 or later, you need to upgrade to Apache 2.4.
- If the Touch Server is installed on a Windows machine that is using Apache as a Web server and you Maconomy version is X1 or 2.0, you need to have the Touch Server installed on a different Apache version than the Maconomy Web server.



The Maconomy Web server is certified for Apache 2.0 and 2.2. The Touch Server must run on Apache 2.4.

II - Recommendation for Linux Customers

If the Touch Server is installed on a Linux machine, see the Deltek Touch for Maconomy Installation on Linux Server section of the *Deltek Touch for Maconomy 2.3 Technical Installation Guide*.

III - Install Touch Server and Web Application

You can find the files mentioned in this section in [DSM](#), under the corresponding Maconomy release:

- On Windows, run **DeltekTouchMaconomy23.exe** to launch the installation program.
- On Linux, run **DeltekTouchMaconomyLinux23.tar** to launch the installation program.



The Maconomy Product Information page in the installation program has been changed. The **Hostname**, **Port Number**, and **Language** fields are removed. In the **Maconomy MScript URL** field, you need to enter the full URL (for example, http://eu100242:20003/cgi-bin/Maconomy/MaconomyTouch.w16de.en_US.exe).

IV - Install Web Service

You need to check your current Web service version. To do this, open Deltek Touch for Maconomy, tap **Settings**, tap **About**, and check Web Service.

Deltek Touch 2.3 needs the following Web service versions:

- Maconomy X1: 2.3.0.6.12
- Maconomy 2.0: 2.3.0.8.15
- Maconomy 2.1: 2.3.0.8.16
- Maconomy 2.2: 2.3.0.10.17
- Maconomy 2.3: 2.3.0.11.19
- Maconomy 2.4: 2.3.0.15.20

If your current Web service version is any of the above, you do not need to do anything.

If your current Web service version is different than any of the above, complete the following steps:

A. Install Web Service on the Maconomy Server and Web Server

The Web service is deployed in a Hot Fix (FPU), as follows:

| Maconomy | Touch Web Service |
|--|--------------------------------|
| X1 Service Packs 25, 26, 27, 28 and 29 | fpu.w1200.touchapi_2_3_0_0.zip |
| 2.0 Service Packs 3, 4, 5, 6, 7, 8, and 9 | fpu.w1500.touchapi_2_3_0_0.zip |
| 2.1.1, , 2.1.4, 2.1.5, 2.1.6, 2.1.7, 2.1.8 | fpu.w1600.touchapi_2_3_0_0.zip |
| 2.2, 2.2.1, 2.2.3, 2.2.4, 2.2.5 | fpu.w1700.touchapi_2_3_0_0.zip |
| 2.3 LA, 2.3 GA, 2.3.1, 2.3.2 | fpu.w1900.touchapi_2_3_0_0.zip |
| 2.4 LA 1, 2.4 LA 2, 2.4 GA | fpu.w2000.touchapi_2_3_0_0.zip |

- If your Maconomy version is not listed in the table, you need first to upgrade Maconomy to any of the above versions because Deltek Touch for Maconomy does not support your current Maconomy version.
- If your Maconomy version is listed in the table and the Web service is in the APU, you do not have to do anything in this step because the Web service is already installed on the Maconomy server. You should proceed to step B.
- If your Maconomy version is listed in the table and there is an FPU specified, you need to download the FPU from DSM and install it. The FPU should be installed the same way as an application patch using MConfig. This process installs the Web services and Maconomy dictionaries on the Maconomy server.



The latest MConfig (minimum 8.14.2) must be used when installing the FPU.

If the Maconomy system has already had Touch installed, **you are prompted to apply it to the Web server when installing the FPU**. Click **Yes**. This action should install the Touch Web service on the Maconomy Web server, so you do NOT need to do it manually.

If you do not get the message, you need to apply the Web service using MConfig on the Maconomy Web server manually:

1. On the **Web** product, select the **MScript** option.
2. From the **(Re)install Deltek Touch framework** drop-down list, select the **Install unconditionally** option.

B. Install Latest Dictionaries

Install the latest dictionaries (available in DSM) for your Maconomy version using MConfig. Starting with Touch 2.2, the Touch FPU no longer includes dictionaries. Instead, the latest dictionary for each Maconomy version is available as a translation FPU in DSM. Deltek recommends that you install the Touch FPU and translations FPU at the same time because they can be selected on the same application screen in MConfig. This requires MConfig 8.14.2 or later.

C. Install MaconomyTouch CGI Program

Starting with 1.4, Touch uses the MaconomyTouch CGI program instead of MaconomyMScript. Switching to MaconomyTouch CGI is necessary for security reasons because it enforces a default timeout of one hour.

Verify that your Maconomy Web server has already MaconomyTouch.*.exe and MaconomyTouch.*.I (in .../cgi-bin/Maconomy). If so, the MaconomyTouch CGI program is already installed. Otherwise, you can install MaconomyTouch like any CGI program using **MConfig**. From the **(Re)install CGI programs** drop-down list, select the **Install unconditionally** option.

D. Update Configuration.ini

Make sure that configuration.ini is using the **MaconomyTouch** CGI program, instead of MaconomyMScript, in **URL**.



The configuration.ini structure has been changed. It contains only URL (instead of URL, MSCRIPTNAME, and LANGUAGE). Make sure that the URL contains the full path (for example, URL='http://myhost:20003/cgi-bin/Maconomy/MaconomyTouch.w16de.en_US.exe/Standard/DeltekTouchWS.ms').

E. Manually Update Custom Files

In case you have changed the standard settings and/or standard layouts, you have customizations. **It is very important to ensure that your custom files are updated.**

To check if there are any customizations, find the **MaconomyMScript** folder on the Maconomy Web server. The said folder must contain a Standard sub-folder, which includes all standard layouts and settings.

If there is a Custom sub-folder in the **MaconomyMScript** folder, it means that you likely have customizations. Each file in the ...**MaconomyMScript\Custom** folder must be changed manually to include all changes made in the standard file.

In case you have customizations, there are important changes in this release.

Previously, the implementation of all API calls was in DeltekTouch.1.ms. The implementation of the corresponding API calls, however, has been separated into a new Time.1.ms file to help with the customization maintenance burden when you upgrade the Web service since many customers need heavyweight customizations to the time registration flows. Therefore, if you customize any of the following API calls, you need to move your changes from DeltekTouch.1.ms to Time.1.ms:

- getperiod
- savetimesheetentry
- copytimesheetentry
- submittimesheet

Q&A

What should you have after completing the upgrade instructions?

After completing the steps in the previous section, you should now have a fully compatible Touch setup, including:

| Android Application | iOS Application | Web Application | Touch Server | Web Service | Maconomy |
|---------------------|-----------------|-----------------|--------------|-------------|---|
| 2.3 | 2.3 | 2.3 | 2.3 | 2.3.0.xx.yy | <ul style="list-style-type: none"> ▪ X1 (SP 25-29) ▪ 2.0 (SP 3-9) ▪ 2.1 (SP 2-8) ▪ 2.2 (SP 100-105) ▪ 2.3 (SP 0 – 102) ▪ 2.4 (SP 0 – 100) |

What have changed in the latest version compared to the previous Touch version?

What have **changed** in Touch 2.3, compared to Touch 2.2:

All components:

- Touch installer
- Touch server
- Web service
- Android native application
- iOS native application
- Web application

Special attention to:

- There is no new Windows application.
- The Web application no longer works in Internet Explorer. The supported browsers are Safari and Chrome.
- You must use minimum MConfig 8.14.2 because it contains a fix for the FPU installation.

Which Web Service Should I Use When Upgrading?

Deltek Touch 2.3 supports two Maconomy Web services:

- **MScript based** - This is the old Web service used in Deltek Touch 1.x, compatible with all abovementioned Maconomy versions.
- **RESTful Web service** - This is the **new**, generic Web service, available in newer Maconomy versions.



If your Maconomy version is 2.2.4, 2.3 GA, 2.4 LA 1, or higher, Deltek strongly recommends that you choose REST Touch when you upgrade.

When upgrading from Touch 1.x to 2.2 (or higher), Deltek recommends that, if your Maconomy version allows it, you upgrade directly to Deltek Touch 2.x using the RESTful Web services. This means that in the Deltek Touch Installer, on the Maconomy Product Information page, you select the **Maconomy 2.2.4 or later** option and fill out the necessary information on the REST Proxy Data, REST Module Setup, and Deltek Maconomy Coupling Services pages. By doing so, the installer helps you with performing all REST proxy-related setup.

If you do not do this and would like to switch to REST Touch after the upgrade, you need to manually perform the REST proxy setup.

If the customer's Maconomy version allows it, select REST Touch during the upgrade even if the customer ultimately wants to use MScript Touch. It is much easier to disable REST than to manually set up the REST Touch.

For customers on older Maconomy versions (<= 2.2.3), you can upgrade only to Touch 2.x using the MScript Web services.

Which Web Service Should I Use After Upgrading?

If you upgrade, as recommended, to Deltek Touch 2.2 using RESTful Web services and the customer has DeltekTouch using MScript Web services before the upgrade, you should consider to switch.



REST is the future. Some new 2.3 functionality is only available if you use REST and, in the future, most new functionality will require REST. Therefore, it is recommended to switch to REST.

Deltek recommends that you consider the following:

- REST (in Touch 2.x) requires Maconomy **2.2.4, 2.3 GA, 2.4 LA 1** or higher.
- REST can be used only for time, expense, and mileage registrations. If you have Java extensions in these areas, Deltek highly recommends that you switch to REST in Deltek Touch.
- There are some functional differences in Touch 2.x, depending on whether you use the MScript or REST Web service. For more details, see the *Deltek Touch for Maconomy Differences Between REST and MScript Web Services Comparison Guide*.
- If you have custom layouts, you need to migrate your customizations to the REST layouts. For example, if you have a custom ExpenseSheetLayout.I, you need to add the same customizations to ExpenseSheetLayoutREST.I. For more details, see the *Deltek Touch for Maconomy Layout Configuration Guide*.

- If you have changed the server settings (in DeltekTouch.I), see the *Deltek Touch for Maconomy Differences Between REST and MScript Web Services Comparison Guide* for some settings are not applicable to REST.
- If you have customized queries (in DeltekTouch.I), depending on the nature of the change, you might not be able to switch to REST because REST does not support query customization.
- If you have heavy weight customization (for example, changes in .ms files), make sure that the same functionality is available via Java extension.
- If the customer is not ready to switch Touch to using RESTful web services, you need to disable REST in the configuration.ini. This can be achieved by having all flags in [REST_MODULE_SETUP] set to false:

```
[REST_MODULE_SETUP]
USERESTFORTIME="false"
USERESTFOREXPENSE="false"
USERESTFORAPPROVALS="false"
```

How Do I Switch to RESTful Web Service?

1. Make sure that REST is enabled in Maconomy and you have the proxy server set up.
2. Make sure all customizations (layouts, DeltekTouch.I, .ms) are replicated for REST (REST layouts, Java extensions).
3. Change the configuration.ini file to fill in the REST connections details and switch the UseRESTForTime and/or UseRESTForExpense flags.



For more information, see the [Deltek Touch for Maconomy 2.3 Technical Installation Guide](#).

Appendix A: If You Need Assistance

If you need assistance installing, implementing, or using Deltek Touch[®], Deltek makes a wealth of information and expertise readily available to you.

Customer Services

For over 30 years, Deltek has maintained close relationships with client firms, helping with their problems, listening to their needs, and getting to know their individual business environments. A full range of customer services has grown out of this close contact, including the following:

- Extensive self-support options through the Deltek Support Center.
- Phone and email support from Customer Care analysts
- Technical services
- Consulting services
- Custom programming
- Classroom, on-site, and Web-based training



Find out more about these and other services from the Deltek Support Center.

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online



For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

1. Go to <http://support.deltek.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.



If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

Additional Documentation

The following table lists the Deltek documentation available for this release. Except where noted, all the user guides and quick reference guides listed in this table are available for download from the Deltek Support Center.

| Document Name | Description |
|--|---|
| Deltek Touch for Maconomy Installation Guide | This document provides instructions for the installation and configuration of the application. |
| Deltek Touch for Maconomy User Guide | This document contains detailed information and instructions on how to use various features of the application. |
| Deltek Touch for Maconomy Layout Customization Guide | <i>This document is only intended for Technical Consultants.</i> It describes tasks necessary for the customization of layouts of the Deltek Touch for Maconomy application. |
| Deltek Touch for Maconomy Release Notes | This document contains a summary of the technical considerations, major features, and known issues of the application. |
| Deltek FPU Release Notes for Maconomy Touch | <i>These documents are only intended for Technical Consultants.</i> There are four FPU release notes, each of which applies to the supported Maconomy core version. Each document contains a summary of the pre-installation information, enhancements, and API changes to Touch for each supported Maconomy version. It is part of the Deltek Touch for Maconomy product information suite and should only be distributed internally within the Maconomy organization and to partners. |
| Deltek Touch for Maconomy MScript and REST Web Services Comparison Guide | This document describes the differences between MScript and Representational State Transfer (REST) Web service framework to help technical consultants prepare for |

| Document Name | Description |
|---------------|--|
| | implementing Deltek Touch for new users or migrate their current Touch installation to REST. |



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