Deployment Date: 1/3/2017

Hot Fix: cp711_aopessue_006.zip

OTHERS/PRODUCT INTERFACES/AOPESSUE/Activate Pending Benefit Elections

Deltek Defect Tracking Number:

748069

Issues Resolved:

Description: The application ended elections instead of extending if it did not exist in the Open enrollment table. If the election is not in the ESS Staging Table for Open Enrollment Options (HB_EMPL_OPENENROLL), the election is ended when the system benefit type is not equal to an option already in HB_EMPL_OPENENROLL. For example, if you have a current election with a system benefit type of **Dental** and a new election with **Dental**, the application will end the current one. However, if you do not have any elections in HB_EMPL_OPENENROLL with a system benefit type of **Dental**, the current **Dental** election will be ended.

Customers Impacted: This defect affects Costpoint Employee Self Service users.

Workaround Before Fix: You can re-populate the Open Enrollment table and activate them.

Additional Notes: None.

Files Updated:

cp711_aopessue_006.zip

System File Dependencies:

N/A

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at https://deltek.custhelp.com before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to https://dsm.deltek.com.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at https://deltek.custhelp.com.