

**Deployment Date: 8/5/2019**

**Hot Fix: cp711\_oerackn\_008.zip**

**MATERIALS/ORDER ENTRY/OERACKN/Print Sales Order Acknowledgments**

Deltek Defect Tracking Number:

1054007

Issues Resolved:

**Description:** The locking level for the reporting/processing application has been changed to prevent a user from opening two instances of the same screen with reports running at the same time.

**Customers Impacted:** This change affects Costpoint users.

**Workaround Before Fix:** Do not use Job Scheduler.

**Additional Notes:** None.

Files Updated:

cp711\_oerackn\_008.zip

System File Dependencies:

cp711\_sys\_044.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.