

Deployment Date: 12/8/2017

Hot Fix: cp711_aopessdb_010.zip

OTHERS/PRODUCT INTERFACES/AOPESSDB/Download Benefits Options_Elections

Deltek Defect Tracking Number:

701858

Issues Resolved:

Description: A system error displayed when processing life events elections on the Activate Pending Benefit Elections screen.

Customers Impacted: This defect affects Costpoint Employee Self Service users.

Workaround Before Fix: None.

Additional Notes: The error indicates the following detail: ORA-00001: unique constraint (DELTEK.PK_HB_EMPL_BEN_OFFER_LN_IDX)."

Files Updated:

cp711_aopessdb_010.zip

System File Dependencies:

cp711_sys_018.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.