

Deltek Open Plan® 8.8

Technical Overview and System Requirements

April 22, 2026



While Deltek has attempted to verify that the information in this document is accurate and complete, some typographical or technical errors may exist. The recipient of this document is solely responsible for all decisions relating to or use of the information provided herein.

The information contained in this publication is effective as of the publication date below and is subject to change without notice.

This publication contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, or translated into another language, without the prior written consent of Deltek, Inc.

This edition published April 2026.

© Deltek, Inc.

Deltek's software is also protected by copyright law and constitutes valuable confidential and proprietary information of Deltek, Inc. and its licensors. The Deltek software, and all related documentation, is provided for use only in accordance with the terms of the license agreement. Unauthorized reproduction or distribution of the program or any portion thereof could result in severe civil or criminal penalties.

All trademarks are the property of their respective owners.

Contents

- OVERVIEW1**
 - ADDING CUSTOM NOTES TO THIS GUIDE 1
- BEFORE YOU BEGIN DEPLOYMENT 2**
 - LOGICAL TIERS OVERVIEW 2
 - INSTALLATION/DEPLOYMENT MODELS 2
 - Stand-Alone Deployment 2
 - Client/Server Deployment 2
 - UNSUPPORTED SCENARIOS 3
- SYSTEM REQUIREMENTS 4**
 - PLATFORM VIRTUALIZATION 4
 - Support of Virtual Environments 4
 - Troubleshooting and Fixes 4
 - Performance 5
 - Recommendation 5
 - DISPLAY SETTINGS 5
 - HARDWARE SIZING CONSIDERATIONS 5
 - Memory Requirements for Typical/Average Use 5
 - Definition of Typical/Average Use 6
 - HARDWARE REQUIREMENTS 6
 - Standalone Deployment 7
 - Client/Server and Citrix/Terminal Server Deployment 7
 - SOFTWARE REQUIREMENTS 10
 - Supported Deployment Technology 10
 - Supported PPM Product Versions 13
 - Compatible Deployment Technology 13
 - Open-Source Software Included with Open Plan 14
 - INTEGRATE OPEN PLAN WITH OTHER PPM PRODUCTS 15
 - INTEGRATION WITH PM COMPASS 16
- APPENDIX A: IF YOU NEED ASSISTANCE 17**
 - CUSTOMER SERVICES 17
 - DELTEK SUPPORT CENTER 17



ACCESS DELTEK SUPPORT CENTER.....18

ADDITIONAL DOCUMENTATION18

Overview

Open Plan is an enterprise-class project management software solution that offers the power and flexibility to complete medium to large or multiple projects on time and on budget. With multi-project analysis, critical path planning and resource management, Deltek Open Plan offers the power and flexibility to serve the differing needs of business, resource and project managers. With Deltek Open Plan, you can improve project success, allocate resources across projects more effectively and share project information across the enterprise.


This document is meant to serve as a guideline for hardware and software requirements and provide your firm's IT department with information about the technical deployment architecture.

It is important to note that the choices of hardware, relational database software, and operating systems in these examples represent guidelines, are subject to change, and do not replace a needs analysis and site survey with a Deltek Technical Consultant. Contact a Deltek Technical Systems Engineer for suitability of legacy equipment.

Adding Custom Notes to This Guide

If you would like to add custom notes to this guide that are specific to your company, Adobe® Reader® X provides this ability. If you do not already use Adobe Reader X, you can download it [here](#) free from Adobe.

To add a custom note using Adobe Reader X:

1. On the Reader toolbar, click **Comment** at the far right.
2. In the **Annotations** pane that displays, click  **Sticky Note**.
The cursor changes to match the button.
3. Position the cursor at the location in the guide where you want the note to appear and click.
A note icon is inserted at the location and a text box pops up.
4. Enter your information in the text box.
5. Continue adding notes as needed.
6. Save the document.

Note: Deltek recommends that you save the document to a slightly different filename so as to keep the original from being overwritten.

When reading the document, cursor over a note icon to see the information. Double-click a note icon to edit the information.

Before You Begin Deployment

Before you begin deployment, it is important to understand the following:

- Logical Tiers
- Installation / Deployment Models
- Hardware and Software Requirements

Logical Tiers Overview

Open Plan uses two-tier architecture. The logical tiers are as follows:

- **Client / Application Tier** — This tier performs Open Plan's functional process logic and provides the user interface layer. This tier can be a workstation or a Citrix/Terminal Server.
- **Database Tier** — This tier consists of a database server where the Open Plan data is stored and retrieved.

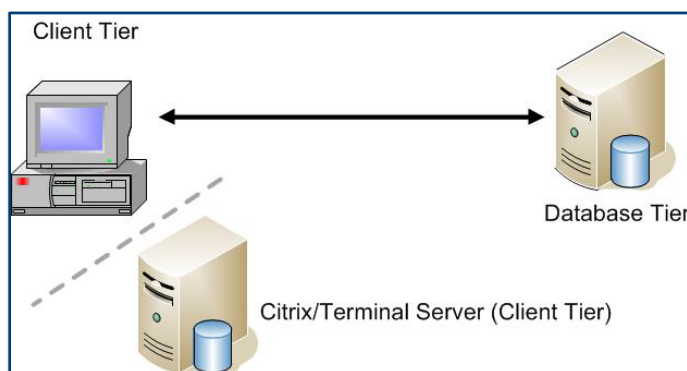
Installation/Deployment Models

Stand-Alone Deployment

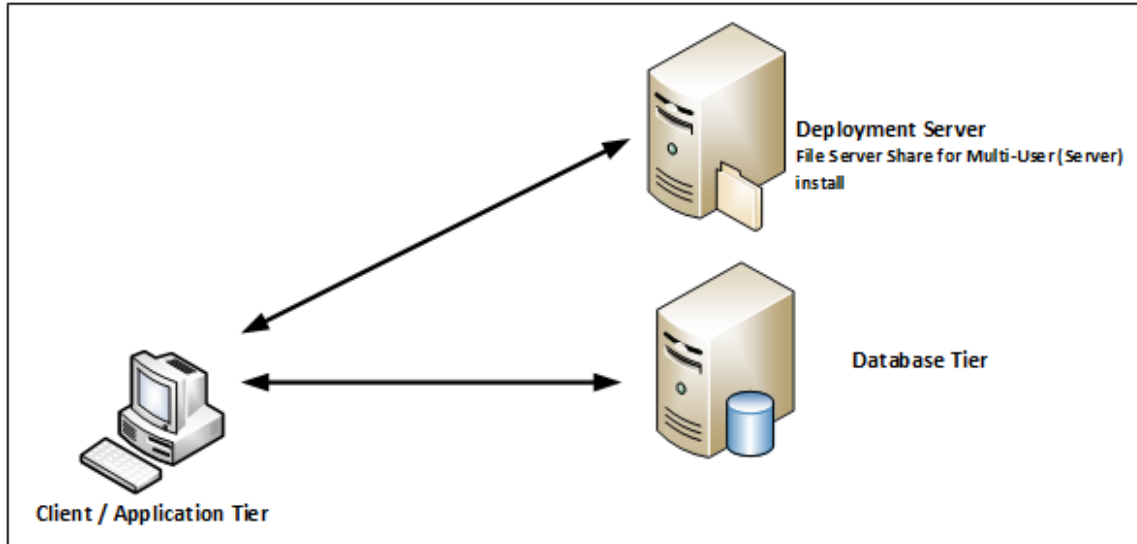
The stand-alone model is designed for a single-user setup. The client, application, and database tiers all reside on the same machine.

Client/Server Deployment

In the client/server model, you install the client / application tier on workstations that directly connect to a database server. However, when a client workstation that is connected to the database goes through a router or a firewall, this type of setup often yields poor performance. This model can be deployed in a Citrix / Terminal Server environment to improve performance in that scenario.



In addition, the Multi-User (Server) install can be performed, where the application files reside on a network file share and the Workstation installation is performed on each workstation.



Unsupported Scenarios

The Open Plan installation does not support installing any Open Plan tiers on any of the following servers:

- Domain Controller
- Microsoft Exchange Server
- Proxy, Firewall, or ISA Server
- Microsoft SharePoint Portal Server
- Installing any Open Plan Tier on Small Business/Essential Business Server

Using these services / servers can cause significant issues in the performance, reliability, and functionality of the Open Plan application and the other applications on your network.

System Requirements

Your organization has made a substantial commitment to ensure it has a fully integrated earned value management (EVM) solution. To support that commitment, Deltek recommends that you carefully consider the hardware requirements necessary to run Open Plan properly.

Platform Virtualization

Platform Virtualization is a technology that allows multiple operating systems and platforms to run simultaneously as separate virtual machines on a single set of server hardware.

Deltek recognizes the use of virtual and cloud environments by our customers. Cloud environments consist of hosted resources that typically include virtual environments made available over the internet, such as “Amazon Web Services”. Virtual environment software, such as VMware®, resides in the hardware layer underneath the operating system and is used to partition a single server or cloud environment into a multiple server/multiple operating system environment. Deltek’s product development makes extensive use of cloud and virtualized environments.

Support of Virtual Environments

Deltek supports customers who run its products on any of the supported native operating systems (whereby “native operating systems” means any operating system specified in the Deltek Product Support Compatibility Matrix available on the Deltek Customer Care Connect site), irrespective of whether they are running in a cloud and/or a virtualized environment. However, Deltek does not have the capacity to rigorously test its products inside the many available cloud and virtualized environments.

Each cloud and virtual environment software supports a set of operating systems and hardware certified by the software operating system and cloud/hardware vendors. The customer and virtualization vendor are responsible for any interactions and/or issues that arise at the hardware or operating system layer because of their use of a cloud-based environment and/or virtualization software. Virtualization software is supplied in both production and non-production versions. Deltek will only support the use of its products inside virtualization products that are recommended by the virtualization vendors for enterprise production use, and as further described below.

Troubleshooting and Fixes

The following conditions apply to those Deltek customers who experience issues with the Deltek software while using such products inside cloud and/or virtual environments:

- Deltek customers will not be required to recreate and troubleshoot every issue in a non-cloud or nonvirtualized environment.
- Deltek may request its customers to diagnose issues in a native certified operating system environment without the use of virtualization and/or within a non-cloud based environment. Deltek will only make this request when there is reason to believe that the cloud or virtual environment is a contributing factor to the issue.

- Software problems will only be fixed if they can be replicated in a dedicated local hardware and operating system environment without the use of virtualization.

Deltek Customer Support is unable to accept virtual images from customers in order to evaluate problems in deployments using virtualization.

Performance

The use of cloud-based environment and/or virtualization software adds software overhead which may impact performance or scalability of all Deltek software products. The customer should not interpret any Deltek performance recommendations for the Deltek software on a dedicated hardware platform as directly applicable to one or more cloud or virtual environments running on the same or similar hardware. The customer should consult with its cloud and/or virtualization software vendor with respect to virtual system performance and tuning.

Recommendation

Deltek will continue to develop knowledge about the use of virtualization software solutions as these solutions continue to mature and extend into our user communities' information technology infrastructure. Deltek strongly recommends that its customers deploy the Deltek software in a nonproduction environment when initially utilizing virtualization technology as a first step. By doing so, the customer will allow for resolution of any issues and customer-specific performance data to be developed for the virtual environment solution, without having an adverse impact on production operations. Please contact Deltek Customer Support for additional information on use of the Deltek software in a virtualized environment.

Display Settings

Deltek recommends a display resolution of 1920 x 1080 with a minimum resolution of 800 x 600.

Hardware Sizing Considerations

There are several factors that go into sizing an appropriate server infrastructure. The number of concurrent users accessing the system at any given time, the amount of data being analyzed, and growth expectations all have an impact on the initial sizing plans. The hardware profiles provided in the previous sections are intended as a starting point for deployment. It is expected that our clients will use the product in many ways, plan for future release, and client customizations will all impact the growth and scaling of the overall solution. Further in-depth discussion of the business needs of the solution during implementations of application will provide final guidance on hardware requirements.

Memory Requirements for Typical/Average Use

Below are details on the memory footprint of the product. This can be helpful when sizing a client tier that runs in a virtual environment, Citrix, or Terminal Server.

Tier	Memory*
Client Tier	50 MB for an Open Plan project with about 2,000 activities, 2,000 relationships and 4,000 resource assignments (plus memory required by the database driver being used).
Application Tier (Citrix/Terminal Server only)	See your vendor for recommendations
Database Tier	Database instance memory should be 10% - 15% of the database size. For example, if database size is expected to be 500GB then allocate 50GB - 75GB memory.

* Per concurrent client instance and in addition to any memory needed for the operating system and other applications that may run in parallel with this product.

Definition of Typical/Average Use

A user working with moderate-sized projects (2,000 – 5,000 activities), one project at a time, in either exclusive or shared mode, and using spreadsheet or bar chart views of moderate complexity.

If the user is working with views in Open Plan that put a heavy demand on memory (for example, a bar chart view with many types of bars defined, many “normal” calculated fields, or a smaller number of calculated fields that are calculation-intensive), larger amounts of memory will be used.

In addition, for customers doing either Microsoft Project or Primavera integrations, Open Plan requires more memory.

Note: With the 32-bit version of Open Plan, a maximum of 3-4 GB may be used by the application due to operating system constraints. The 64-bit version of Open Plan can use up to 192 GB for the Professional, Enterprise, and Ultimate versions of Windows 10.

Hardware Requirements

The number of people using Open Plan, the PM Compass processes they are using, and the size of your database all have an effect on the hardware and software requirements for your servers.

Note: Specific server hardware configurations may have an impact on your overall Deltek product licensing requirements. Deltek recommends that you confirm with a Deltek Technical Sales Engineer that the server hardware you plan to deploy is in line with your Deltek license agreement and that you learn how overall server infrastructure expansion in the future may affect your Deltek licensing.

Standalone Deployment

The following table lists the recommended minimum hardware and software requirements for deployment of Deltek Open Plan in standalone, workstation environment.

Tier	Hardware/Software Required	Determining Factors
Client Database Tier	<ul style="list-style-type: none"> Intel 2.0 GHz or higher 2 GB RAM 10-20GB of available disk space for application, plus additional space for each project 	<ul style="list-style-type: none"> Intel 2.0 GHz or higher Integration Requirements Database Size Database Growth

Client/Server and Citrix/Terminal Server Deployment

In the client/server model, you install the client and application tiers on workstations (or Citrix / Terminal Server) that directly connect to a database server.

The following tables list the recommended minimum hardware and software requirements for a deployment of Deltek Open Plan in a client / server environment.

Small Client/Server Installation: 1 - 25 Concurrent Users

Tier	Hardware/Software Required	Determining Factors
Database	Server Class Machine: <ul style="list-style-type: none"> Logical Cores 2.0+ GHz or faster CPU 8+ GB Physical Memory High performance disk volume – SSD preferred 	<ul style="list-style-type: none"> Database Size Database Growth Usage
Application Server (Citrix/Terminal Server only)	Server Class Machine: <ul style="list-style-type: none"> 4 - 8 x Logical Cores 2.5 GHz or faster CPU 8+ GB Physical Memory 	<ul style="list-style-type: none"> Total Users Power Users User Location

Tier	Hardware/Software Required	Determining Factors
	<ul style="list-style-type: none"> 125 MB of available disc space for application, plus additional space for each project 	
Client	Desktop Class Machine: <ul style="list-style-type: none"> 1.8 GHz or faster CPU Recommend 4 GB Physical memory 530 MB of available disk space for application, plus additional space for each project Monitor resolution must be at least 1024×768 	<ul style="list-style-type: none"> Applications running in client machine

Medium Client/Server Installation: 25 – 50 Concurrent Users

Tier	Hardware Required	Determining Factors
Database	Server Class Machine: <ul style="list-style-type: none"> 8 x Logical Cores 2.8 GHz or faster CPU 8+ GB Physical memory 100 GB Hard drive 100 MB Network card 	<ul style="list-style-type: none"> Database Size Database Growth
Application Server (Citrix/Terminal Server only)	Server Class Machine: <ul style="list-style-type: none"> 8 x Logical Cores 2.5 GHz or faster CPU 12 GB Physical memory 200 GB Hard drive space 125 MB of available disc space for application, plus additional space for each project 	<ul style="list-style-type: none"> Total Users Power Users User Location

Tier	Hardware Required	Determining Factors
Client	<ul style="list-style-type: none"> 1.8 GHz or faster CPU Recommend 4 GB Physical memory 530 MB of available disk space for application, plus additional space for each project Monitor resolution must be at least 1024x768 	<ul style="list-style-type: none"> Applications running in client machine

Large Client/Server Installation: 50+ Concurrent Users

Tier	Hardware Required	Determining Factors
Database	<p>Server Class Machine:</p> <ul style="list-style-type: none"> 8 x Logical Cores 2.8 GHz or faster CPU 8+ GB Physical memory 100 GB Hard drive High performance disk volume – SSD preferred 100 MB Network card 	<ul style="list-style-type: none"> Database Size Database Growth
<p>Application Server</p> <p>(Citrix/Terminal Server only)</p>	<p>Server Class Machine:</p> <ul style="list-style-type: none"> 8 x Logical Cores 2.5 GHz or faster CPU 16 GB Physical Memory 200 GB Hard drive space 125 MB of available disc space for application, plus additional space for each project 	<ul style="list-style-type: none"> Total Users Power Users User Location
Client	<p>Desktop Class Machine</p> <ul style="list-style-type: none"> 1.8 GHz or faster CPU Recommend 4 GB Physical memory 	<ul style="list-style-type: none"> Applications running in client machine

Tier	Hardware Required	Determining Factors
	<ul style="list-style-type: none"> 530 MB of available disk space for application, plus additional space for each project Monitor resolution must be at least 1024×768 	

Software Requirements

The supported minimum software requirements for the complete installation of Deltek Open Plan are listed below.

Attention: For a complete list of the recommended minimum software requirements, see the [Deltek Product Support Compatibility Matrix](#) document that you can download from the [Deltek Customer Care Connect site](#).

Supported Deployment Technology

Supported versions are the current actively tested versions of technologies used to deploy Open Plan. Except for the Deltek Integrated Products, these technologies are not directly supported by Deltek. Changes to these technologies occur at the discretion of the individual technology vendors.

Supported Deployment Technology	
Operating System	<ul style="list-style-type: none"> Windows 11 Windows Server 2019 Windows Server 2022 Windows Server 2025 Windows Server 2022 Azure Edition
Citrix	<ul style="list-style-type: none"> Citrix Virtual Apps and Desktop 7 (Windows Server 2019) Citrix Virtual Apps and Desktop 7 (Windows Server 2022)
VMWare Horizon	<ul style="list-style-type: none"> VMWare Horizon 8

Supported Deployment Technology	
Database Platform	<p>Microsoft SQL Server</p> <ul style="list-style-type: none"> ▪ SQL Server 2022 (also supported on Linux and Unix) ▪ SQL Server 2019 (also supported on Linux and Unix) ▪ SQL Server Express 2022 ▪ SQL Server Express 2019 ▪ Azure SQL <p>Oracle</p> <ul style="list-style-type: none"> ▪ Oracle 19.3 ▪ Oracle is supported on Windows, Linux, Unix and Exadata <p>Microsoft Access</p> <ul style="list-style-type: none"> ▪ Microsoft Access 2016 ▪ Microsoft Access 2019 ▪ Microsoft Access 2021
Database Driver	<p>Open Plan supports Access, Oracle, and SQL Server databases through an OLEDB 2.1 compliant provider. The data source providers to use for each database type are listed below.</p> <ul style="list-style-type: none"> ▪ Oracle Provider for OLE DB ▪ Microsoft SQL Server Native Client 11.0 (SQL Server 2012 Native Client, version 11.4.7001.0 or higher) ▪ Microsoft OLE DB Driver for SQL Server, version: 18.2.2.0 or higher ▪ Microsoft OLE DB Provider for Jet ▪ Microsoft ACE OLEDB 16 ▪ Microsoft ACE OLEDB 15

Supported Deployment Technology	
	<p>Note: The 64-bit version of Open Plan requires the 64-bit version of the Microsoft Access Database Engine.</p> <p>The 64-bit Microsoft Access Database Engine can be obtained from the Microsoft Download Center at the following location: https://www.microsoft.com/en-us/download/details.aspx?id=54920.</p>
Scheduling Tools	<p>Microsoft Project Standard</p> <ul style="list-style-type: none"> ▪ Microsoft Project Standard 2024 ▪ Microsoft Project Standard 2021 <p>Microsoft Project Professional</p> <ul style="list-style-type: none"> ▪ Microsoft Project Professional 2024 ▪ Microsoft Project Professional 2021 <p>Microsoft Project Server</p> <ul style="list-style-type: none"> ▪ Microsoft Project Server 2019 ▪ Microsoft Project Server 2016 <p>Oracle Primavera</p> <ul style="list-style-type: none"> ▪ Primavera P6 24.12 ▪ Primavera P6 23.12 ▪ Primavera P6 22.12 ▪ Primavera P6 21.12 ▪ Primavera P6 20.12 <p>Kidasa</p> <ul style="list-style-type: none"> ▪ Kidasa Milestones 2025 ▪ Kidasa Milestones 2023 ▪ Kidasa Milestones 2021 <p>IPMDAR Schedule Performance Format</p>
Jira	<ul style="list-style-type: none"> ▪ Jira Data Center 10.7

Supported Deployment Technology	
	<ul style="list-style-type: none"> Jira Data Center 9.17
Embedded Technology	<ul style="list-style-type: none"> Visual C++ 2015-2022 Redistributable Package (x86) Visual C++ 2015-2022 Redistributable Package (x64)
.NET Framework	<ul style="list-style-type: none"> Microsoft .NET Framework 4.8 Microsoft .NET Framework 4.8.1

Supported PPM Product Versions

The table below outlines the PPM product versions compatible with Open Plan 8.8. The versions listed below are the minimum supported versions. Subsequent cumulative update (CU) releases within the listed major/minor release will be supported unless otherwise specified. Subsequent major/minor releases are not supported.

Supported PPM Product Version	
Deltek Acumen	<ul style="list-style-type: none"> 8.11 8.10
Deltek Cobra	<ul style="list-style-type: none"> 8.7 8.6
Deltek EPM Security Administrator	<ul style="list-style-type: none"> 8.6
Deltek PPM Administrator	<ul style="list-style-type: none"> 1.0
Deltek PM Compass	<ul style="list-style-type: none"> 8.5 Cumulative Update 11 and higher 8.4 Cumulative Update 19 and higher
Deltek wInsight Analytics	<ul style="list-style-type: none"> 8.3.3 8.3.2

Compatible Deployment Technology

Compatible versions are the recent previously supported and tested technologies used to deploy Open Plan. These are not actively being tested but are believed to be compatible with Open Plan. Deltek does not recommend these technologies for new deployments but will make its best effort to answer questions concerning these technologies. These technologies may not be available for troubleshooting at Deltek.

Compatible Deployment Technology	
Operating System	Windows Server 2016
Citrix	XenApp 7.* (Windows Server 2016)
Database Platform	<p>Microsoft SQL Server</p> <ul style="list-style-type: none"> ▪ SQL Server 2017 (also supported on Linux and Unix) ▪ SQL Server 2016 ▪ SQL Server Express 2017 ▪ SQL Server Express 2016 <p>Oracle</p> <ul style="list-style-type: none"> ▪ Oracle 18.3 ▪ Oracle 12.2
Scheduling Tool	<p>Microsoft Project Server</p> <ul style="list-style-type: none"> ▪ Microsoft Project Server 2013 <p>Oracle Primavera</p> <ul style="list-style-type: none"> ▪ Primavera P6 8.4 <p>Kidasa</p> <ul style="list-style-type: none"> ▪ Kidasa Milestones 2019

Open-Source Software Included with Open Plan

Open Plan includes the following open-source software:

Software	Company
D3DES	Public domain implementation of the Triple DES encryption algorithm from the book "Applied Cryptography" http://www.schneier.com/book-applied-source.html
Natural Sort	Freeware sort algorithm. http://sourcefrog.net/projects/natsort/
Pcrypt	Public domain Password encryption based on D3DES
PJNSMTP	Freeware SMTP protocol library

Integrate Open Plan with Other PPM Products

Before integrating Open Plan with any PPM products, including Acumen, Cobra, PM Compass, and wInsight Analytics, Deltek recommends that you consider the following:

- Verify that you are installing the supported version of each PPM product.

Attention: For more information, see [“Supported PPM Product Versions”](#) under System Requirements in this guide.

- For a new installation on a shared database, where Open Plan 8.8 is installed first, older versions of other PPM products that do not support the new encryption protocol will neither function nor integrate with Open Plan 8.8.
- You should consider installing or upgrading all products in the Deltek PPM suite to versions that support the new encryption model.

Attention: For more information on the encryption model, see [“Appendix D: PPM Encryption Conversion Utility”](#) in this guide.

This table lists the versions that support the new encryption model:

Product	Version
Acumen	8.9 or later
Acumen Touchstone	8.2 or later
Cobra	8.5 or later
Open Plan	8.7
PM Compass	8.4 Cumulative Update 02 or later
wInsight Analytics	8.3.2 or later

- If you are installing Open Plan on a database that already contains another Deltek PPM application that is not configured to use Unicode, you must first update the existing database tables to use Unicode structures before installing Open Plan 8.8.
- If you are setting up a new database that will include the Open Plan 8.7 (CU 05 or earlier) or 8.6 (CU 10 or earlier), you need to run the Open Plan scripts prior to running scripts for other PPM products
- Run any recommended installation and upgrade database scripts.

Attention: For installation details, see the Installation Guide of each PPM product.

Integration with PM Compass

If you have upgraded from one version of Open Plan to another and are using PM Compass, ensure that you install the most recent version of the Open Plan Integration for PM Compass file that was released prior to or at the same time as the Open Plan Cumulative Update (CU) that you are using on your PM Compass server.

Creating a new integration file is not necessary for every Open Plan CU release. If there is no integration file for the current Open Plan CU release, use the previous one.

Attention: For more information on the PM Compass Cumulative Updates and Integration Releases, download the related document from the [Deltek Support Center](#) site. If you have any questions, contact a Deltek Customer Success analyst.

Appendix A: If You Need Assistance

If you need assistance installing, implementing, or using Open Plan, Deltek makes a wealth of information and expertise readily available to you.

Customer Services

Deltek has always maintained close relationships with client firms, helping with their problems, listening to their needs, and getting to know their individual business environments. A full range of customer services has grown out of this close contact, including the following:

- Extensive self-support options through the Deltek Support Center
- Phone and email support from Deltek Support Services analysts
- Technical services
- Consulting services
- Custom programming
- Classroom, on-site, and Web-based training

Attention: Find out more about these and other services from the Deltek Support Center.

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Deltek Support Services analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes

- Initiate a Chat to submit a question to a Deltek Support Services analyst online

Attention: For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

Note: If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

Additional Documentation

The following table lists the Deltek documentation available for this release. Except where noted, all the user guides and quick reference guides listed in this table are available for download from the Deltek Support Center.

Document Name	Description
Deltek Open Plan Batch Processor Guide	This document contains information about running the Open Plan multi-instance batch processor.
Deltek Open Plan Developer's Guide	This document is meant to serve as a reference manual for more technical topics in Open Plan.
Deltek Open Plan Guided Tour	This document introduces you to the basic Open Plan operations using sample project data that comes with your installation.
Deltek Open Plan Installation Guide	This document is meant to serve as a guideline for hardware and software requirements and provide your firm's IT department with information about the technical deployment architecture.

Document Name	Description
Deltek Open Plan Milestone Professional Interface Add-In Module	This document is meant to serve as a guideline for using the Milestones Link tool.
Deltek Open Plan Release Notes	This document contains a summary of the pre-installation information, new features and enhancements, database changes, and software issues resolved.