

**Deployment Date: 10/19/2018**

**Hot Fix: cp711\_oerackn\_007.zip**

**MATERIALS/ORDER ENTRY/OERACKN/Print Sales Order Acknowledgments**

Deltek Defect Tracking Number:

987120

Issues Resolved:

**Description:** The sales order acknowledgement only printed the Address Line 1 even though the sales order (SO) had multiple lines with different **Ship To** addresses.

**Customers Impacted:** This defect affects Costpoint users.

**Workaround Before Fix:** None.

**Additional Notes:** None.

Files Updated:

cp711\_oerackn\_007.zip

System File Dependencies:

cp711\_sys\_044.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.