

Deployment Date: 6/14/2016

Hot Fix: cp711_fapdisp_002.zip

ACCOUNTING/FIXED ASSETS/FAPDISP/Fixed Assets Disposal Preprocessor

Deltek Defect Tracking Number:

599615

Issues Resolved:

Description: An error occurred when a record for a file that did not exist was imported. The error message was, "The database is unable to obtain all the records required for the requested activity. Possible reasons are: another user is using a record you want to update, database error, or hardware malfunction."

Customers Impacted: This defect affects you if you import asset disposals in Costpoint.

Workaround Before Fix: None.

Additional Notes: None.

Files Updated:

cp711_fapdisp_002.jar

System File Dependencies:

N/A

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.