

Deployment Date: 12/17/2015

Hot Fix: cp711_symcase_005.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCASE/Manage Support Cases

Deltek Defect Tracking Number:

561411

Issues Resolved:

Description: This application has been modified to trigger an email notification when a new case is created if case reporting and notification are enabled on the Case Reporting tab of the Configure System Settings screen.

Customers Impacted: This change affects Costpoint users.

Workaround Before Fix: None

Additional Notes: None.

Files Updated:

cp711_symcase_005.jar

System File Dependencies:

cp711_sys_004.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.