




**Deltek**

# Deltek Ajera

Ajera 9 Hardware and Software  
Requirements

**July 15, 2023**



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# Hardware and Software Requirements



These requirements can be affected by:

- Your number of Ajera users.
- The applications that you use, other than Ajera.

	Server Configuration	User Access		
	Onsite Server	Workstation	Mobile Time	Mobile Expense
Hardware	<ul style="list-style-type: none"> <li>▪ 2-GHz quad core processor (minimum)</li> <li>▪ 4-GB RAM (minimum) or 8-GB if other applications are installed on the same server as Ajera.</li> <li>▪ Uninterruptible power supply</li> </ul> <b>Recommended:</b> <ul style="list-style-type: none"> <li>▪ A server dedicated to Ajera</li> <li>▪ A server dedicated to Deltek Mobile Expense</li> </ul>	<ul style="list-style-type: none"> <li>▪ 2-GHz processor</li> <li>▪ 4-GB RAM</li> </ul> <b>Recommended:</b> <ul style="list-style-type: none"> <li>▪ Dual monitors for dashboard and data-entry windows</li> <li>▪ 8-GB RAM is recommended when using Ajera</li> </ul>	Smartphones or tablets compatible with: <ul style="list-style-type: none"> <li>▪ Android 10.x</li> <li>▪ iOS 5.0 or later</li> <li>▪ Windows 8.0 or later</li> <li>▪ Windows Phone 8.0 or later</li> </ul>	Smartphones or tablets compatible with: <ul style="list-style-type: none"> <li>▪ Android 10.x</li> <li>▪ iOS 13.x or later</li> </ul>
Disk space	<ul style="list-style-type: none"> <li>▪ 10-GB free (minimum)</li> </ul> If you are enabling the Upload Attachment feature in Ajera, consider adding more disk space to accommodate the storage space needed for the attachments.	<ul style="list-style-type: none"> <li>▪ 1-GB free (minimum)</li> </ul>		
Security	Access from outside firewall may require router or firewall configuration.			Mobile Expense requires https for a secure connection.  TLS 1.2 is required on the Ajera server is using SSL. It is recommended that TLS 1.0 and 1.1 be disabled on the Ajera Server.

	Server Configuration	User Access		
Operating systems	<p>A server operating system is required to run Ajera.</p> <p><b>Recommended:</b></p> <ul style="list-style-type: none"> <li>Microsoft Windows Server 2019</li> </ul> <p><b>Additional requirement:</b></p> <ul style="list-style-type: none"> <li>Microsoft .NET Framework 4.8 or later</li> </ul> <p><b>Supported:</b></p> <ul style="list-style-type: none"> <li>Microsoft Windows Server 2016</li> <li>Microsoft Windows Server 2012 or 2012 R2</li> <li>Microsoft Windows Small Business Server 2011 (<b>Not compatible with Deltek Mobile Expense</b>)</li> </ul> <p>Ajera and Deltek Mobile Expense cannot coexist on the same server if Microsoft Exchange is installed.</p>	<p><b>Recommended:</b></p> <ul style="list-style-type: none"> <li>Microsoft Windows 10 <ul style="list-style-type: none"> <li>Not compatible with Microsoft SQL 2005 tools including the Ajera Client Invoice Designer.</li> <li>Microsoft .NET 3.5 will need to be manually enabled on each Windows 10 workstation.</li> </ul> </li> </ul> <p><b>Additional requirement:</b></p> <ul style="list-style-type: none"> <li>Microsoft .NET Framework 4.8 or later</li> </ul> <p><b>Supported:</b></p> <ul style="list-style-type: none"> <li>Microsoft Windows 8.1</li> <li>Microsoft Windows 11</li> </ul> <p><b>Mac compatibility:</b></p> <ul style="list-style-type: none"> <li>Ajera dashboards, Timesheets, Purchase Orders, Project Time Approval, Recognize Revenue, and Journal entries are compatible with Mac OS X 10.5 or later.</li> <li>Full Ajera functionality requires software that can run Microsoft Windows on a Mac.</li> </ul>	<p>Smartphones or tablets compatible with:</p> <ul style="list-style-type: none"> <li>Android 10.x</li> <li>iOS 5.0 or later</li> <li>Windows 8.0 or later</li> <li>Windows Phone 8.0 or later</li> </ul>	<p>Smartphones or tablets compatible with:</p> <ul style="list-style-type: none"> <li>Android 10.x</li> <li>iOS 13.x or later</li> </ul>
Database	<p>Ajera installs SQL Server 2019 Express by default.</p> <p>Database size and number of users may require an upgrade from SQL Server 2019 Standard.</p> <p><b>Supported:</b></p> <ul style="list-style-type: none"> <li>SQL Server 2017</li> <li>SQL Server 2016</li> <li>SQL Server 2012</li> </ul>			

	Server Configuration	User Access		
Browsers		<p>Full Ajera functionality is supported in:</p> <ul style="list-style-type: none"> <li>Microsoft Edge</li> <li>Microsoft Edge Chromium</li> </ul> <p>The following are available in other browsers:</p> <ul style="list-style-type: none"> <li>Ajera dashboards</li> <li>Timesheets</li> <li>Expense Reports</li> <li>Project Time Approval</li> <li>Purchase Orders</li> <li>Journal Entries</li> <li>Recognize Revenue</li> <li>Manage Projects task widget</li> </ul>	Default browsers for supported devices	For Mobile Expense, use the mobile application
Web access	<p><b>Recommended:</b></p> <ul style="list-style-type: none"> <li>Internet (outside client firewall): SSL recommended</li> </ul> <p>TLS 1.2 is required on the Ajera server is using SSL. It is recommended that TLS 1.0 and 1.1 be disabled on the Ajera Server.</p> <ul style="list-style-type: none"> <li>Intranet (inside client firewall): no SSL needed</li> </ul> <p>Self-signed SSL certificates do not work with Ajera in any circumstances.</p>	<p>http://&lt;server name&gt;/ajera</p> <p><b>Recommended:</b></p> <ul style="list-style-type: none"> <li>Internet (outside client firewall): SSL recommended</li> <li>Intranet (inside client firewall): no SSL needed</li> </ul> <p>Self-signed SSL certificates do not work with Ajera in any circumstances.</p>	<p>http://&lt;server name&gt;/ajera/m</p> <p><b>Recommended:</b></p> <ul style="list-style-type: none"> <li>Internet (outside client firewall): SSL recommended</li> <li>Intranet (inside client firewall): no SSL needed</li> </ul> <p>Self-signed SSL certificates do not work with Ajera in any circumstances.</p>	<p><b>Required:</b></p> <ul style="list-style-type: none"> <li>Internet (outside client firewall): SSL recommended</li> </ul> <p>Self-signed SSL certificates do not work with Ajera in any circumstances.</p> <p>TLS 1.2 is required on the Ajera server is using SSL. It is recommended that TLS 1.0 and 1.1 be disabled on the Ajera Server.</p>

## Additional Purchases from Ajera Partners

Contact these Ajera partners to purchase their products.

Partner	Product
Computer Forms Incorporated (CFI) <a href="http://www.computerforms.biz">www.computerforms.biz</a>	Preprinted check stock (including the MICR number) that works with Ajera
Nelco <a href="http://www.nelcosolutions.com">www.nelcosolutions.com</a>	<ul style="list-style-type: none"> <li>Fee-based service to file W-2s and 1099s electronically</li> <li>Preprinted check stock (including the MICR number) that works with Ajera</li> </ul> <p>Refer to the <a href="#">Ajera Learning Center</a> for details on how to file electronically using the Ajera/Nelco partnership.</p>

## More Information

Questions about releases prior to Ajera 8?

Go to the [Delttek Customer Care](#) site or call 1.877.HLP.PROJ.



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