

Deployment Date: 4/27/2017

Hot Fix: cp711_patch3028_001.zip; cp711_symcase_007.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCASE/Manage Support Cases

[Deltek Defect Tracking Number:](#)

696378

[Issues Resolved:](#)

Description: The column width of objects containing APP_ID has been corrected to 30.

Customers Impacted: This change affects Costpoint users.

Workaround Before Fix: None.

Additional Notes: This requires PATCH3028.

[Files Updated:](#)

Patch3028.sql

cp711_symcase_007.zip

[System File Dependencies:](#)

cp711_sys_004.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCASE/Manage Support Cases

[Deltek Defect Tracking Number:](#)

784504

[Issues Resolved:](#)

Description: This application has been updated to display a clear message when the file location defined in the **Case Attachments Root Location** field on the Configure System Settings screen is not configured or not accessible.

Customers Impacted: This change affects Costpoint users.

Workaround Before Fix: None.

Additional Notes: None.

[Files Updated:](#)

cp711_symcase_007.zip

[System File Dependencies:](#)

cp711_patch3028_001.zip; cp711_sys_004.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCASE/Manage Support Cases

[Deltek Defect Tracking Number:](#)

788256

[Issues Resolved:](#)

Description: An error occurred when you tried to submit files exceeding the 20MB size limit.

Customers Impacted: This defect affects Costpoint users.

Workaround Before Fix: None.

Additional Notes: None.

[Files Updated:](#)

cp711_symcase_007.zip

System File Dependencies:

cp711_patch3028_001.zip; cp711_sys_004.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.