


Deltek Touch 3.5 for Maconomy® 2.5.1

MScript and REST Web Services
Comparison Guide

July 2020



While Deltek has attempted to verify that the information in this document is accurate and complete, some typographical or technical errors may exist. The recipient of this document is solely responsible for all decisions relating to or use of the information provided herein.

The information contained in this publication is effective as of the publication date below and is subject to change without notice.

This publication contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, or translated into another language, without the prior written consent of Deltek, Inc.

This edition published July 2020.

© Deltek, Inc.

Deltek's software is also protected by copyright law and constitutes valuable confidential and proprietary information of Deltek, Inc. and its licensors. The Deltek software, and all related documentation, is provided for use only in accordance with the terms of the license agreement. Unauthorized reproduction or distribution of the program or any portion thereof could result in severe civil or criminal penalties.

All trademarks are the property of their respective owners.

Contents

Overview	1
Time	6
Timesheet Status.....	6
Timesheet Screen	6
Weekly and Daily Mode	6
Daily Mode	7
Explicit Timesheet Creation	8
Non-Working Days.....	9
Timesheet Line Screen.....	10
Copy Timesheet Line	11
Weeks.....	11
Calendar	12
Summary	12
Expense and Mileage Expense Sheets Screens	13
Expense Sheet screen	13
Find Job	13
Document Handling (Uploading or Downloading of Documents)	14
Number of Decimals	14
Mileage Sheets Screen	14
Mileage From/ To Screens	14
Password Management	15
Rejected Expense/Mileage Sheet.....	15
Approvals	16
Differences Between MScript and REST Approvals	16
Items for Approval Screen	16
Header Approval Flow	17
Line Approval Flow	18
Invoice Allocation Lines Approval	19
Extensions	20
Limitations in REST Approvals	20
Long Text Description Not Available in Purchase Order Lines	20
“All” Approval Not Supported	21
“Super Approver” Approval Not Supported	21

Undo Not Available for Absence and Allowance Requests	21
Job Search Screen Shows All Jobs	21
Approver Search Screen Shows All Employees	21
Unable to View the Employee Type in Substitute Approval	21
Section Status Not Preserved in Items for Approval	21
Approval Status Inconsistencies	22
Items for Approval Screen Data Not Sorted Optimally	23
Items for Approval Screen Missing Explicit Refresh	23
Timesheet Period Not Available for Timesheet Lines on Items for Approval	23
Sluggish Swipe	23
Settings	24
Server Settings	24
User Settings	27
Use Week Numbers	28
Technical	29
Error Handling	29
Aggregated Messages	29
Message Types	29
Timeout	30
Extensibility/Configuration	31
Other	32
Appendix: If You Need Assistance	34
Customer Services	34
Deltek Support Center	34
Access Deltek Support Center	35
Additional Documentation	35

Overview

This document describes the differences between MScript and REST Web services to help technical consultants prepare for implementing Deltek Touch for new users or migrate their current Touch installation to REST.

The table below summarizes the contents of this document:

Topic	MScript	REST
Timesheet Status	Always accurate Values: <ul style="list-style-type: none"> ▪ New ▪ In Progress ▪ Due ▪ Submitted ▪ Approved ▪ Rejected ▪ Transferred 	Not always accurate when using approval hierarchies on timesheet header Values: <ul style="list-style-type: none"> ▪ Open ▪ Due ▪ Submitted ▪ Approved ▪ Rejected ▪ Fully Approved (this value always reflects the same value as in the Workspace client)
Editing Submitted Timesheet	Displays a warning before reopening a timesheet	Displays a warning but reopens the timesheet anyhow
Daily Submit Modes	Displays weekly and daily timesheets and lines	Displays exclusively daily timesheets and lines
Daily Timesheets	Looks the same as weekly timesheets except for Submit, which submits the daily (not the weekly) timesheet	Displays only the given day and the daily timesheet lines corresponding to it, and all actions (submit, reopen, add, delete) are on daily timesheets
Copy Timesheet Line	Supported	Not supported
Explicit Timesheet Creation	Not supported	Supported
Non-Working Days	Supported	Supported (but in daily mode you cannot see if it is a non-working day in timesheets)
Timesheet Line, Task, and Activity	Layout controls task and activity, but there is a special functionality in	Layout controls task and activity exclusively

Topic	MScript	REST
	the client to hide the task if the job does not have a task list	
Weeks	Displays a list of timesheet periods for a time interval of seven months (CurrentDate – three months; CurrentDate + four months). This period is not dynamic.	Displays only three months (CurrentDate – one month; CurrentDate + one month). This period is dynamic. Same as in Workspace client, Timesheet calendar
Summary	Displays week number only if Use Week Numbers setting is set to ON	Always displays week number
Expense/Mileage Sheets	Allows swipe to delete an expense or mileage sheet Allows to change the sorting in the list	Does not allow swipe to delete an expense or mileage sheet Does not allow sorting in the list
Find Job – Expense/Mileage	Favorites tab includes all favorites that are accessible for a user even if they are not allowed in expense/mileage registrations	Favorites tab includes only favorites that are accessible for the user and can be used in expense and mileage registration
Number of Decimals	Includes the first 9 significant decimals in the real type fields on the Expense Sheet Line and Mileage Sheet Line screens For example, Quantity = 555.123456789, Exchange Rate = 111.123456789	Includes all significant decimals in all real type fields For example, Quantity = 555.1234567898765, Exchange Rate = 111.1234567899
Server-Side Settings	Supports all existing settings	Supports existing settings except for the following: <ul style="list-style-type: none"> searchtext Debug searchMaxRowCount ExternalCredentialsCharset ShowMissingTimesheetsDue CustomSubmitTimeSheetAction ShowOnlyPOLinesToApprove ShowOnlyInvoiceAllocationLinesToApprove NotificationRecalculationInterval

Topic	MScript	REST
Client-Side Settings	Supports existing settings except Show Purchase Orders, Show Absence Requests, and Show Allowance Requests	Supports existing settings except for Show Approvals
Aggregated Error Messages	Supported in Submit Time/Expense/Mileage Sheets	Not supported
Warning Messages	Limited support	Supported
Timeout	Lifetime timeout of one hour by default	Lifetime timeout of one hour and inactivity timeout of 20 minutes by default
Enhanced Search Functionality	Not supported	Supported
Ability to Record Absence by Hour in REST	Not supported	Supported
Purchase orders	Not supported	Supported
Absence request	Not supported	Supported
Allowance request	Not supported	Supported
Items for Approval	Supported	Supported Enhanced functionality
Time sheet header approval	Supported	Supported
Time sheet line approval	Supported	Supported Different flow
Expense sheet header approval	Supported	Supported
Expense sheet line approval	Supported	Supported Different flow

Topic	MScript	REST
Purchase order header approval	Supported only when using REST Touch, but it is based on MScript web service	Supported
Purchase order line approval	Supported only when using REST Touch, but it is based on MScript web service	Supported Different flow
Vendor invoice approval	Supported only when using REST Touch, but it is based on MScript web service	Supported
Invoice Allocation line approval	Supported only when using REST Touch, but it is based on MScript web service	Supported Different flow
Draft invoice approval	Supported only when using REST Touch, but it is based on MScript web service	Supported
Job quote approval	Supported only when using REST Touch, but it is based on MScript web service	Supported
Absence approval	Supported only when using REST Touch, but it is based on MScript web service	Supported
Allowance approval	Supported only when using REST Touch, but it is based on MScript web service	Supported
Batch approval	Partially supported for line approvals	Supported
Job centered approval	Supported for line approvals	Supported with limitation
Substitute approval	Supported	Supported Different UI
Approval related user settings	Supported Approval / Invoice Allocation Lines applied	Supported Approval / Invoice Allocation Lines removed Batch Approvals added
Approval related server settings	Supported	Supported New settings

Topic	MScript	REST
Approval layout customizations	Supported MScript layout files	Supported REST layout files
Control over what can you approve in Touch	Supported Requires MScript extension	Supported Controlled by server settings

Time

Timesheet Status




MScript	REST
<ul style="list-style-type: none"> Possible timesheet status values: New, In Progress, Due, Submitted, Approved, Rejected, Transferred Approved status means the timesheet header is approved Rejected status means the timesheet header is rejected 	<ul style="list-style-type: none"> Possible timesheet status values: Open, Due, Submitted, Approved, Rejected, Fully Approved When using approval hierarchies on the timesheet header, the timesheet status is not entirely accurate <ul style="list-style-type: none"> Approved status not always accurate. Submitted status not always accurate. Fully Approved status not always accurate. Rejected status not always accurate. Rejected status means that the timesheet header and/or line is rejected.

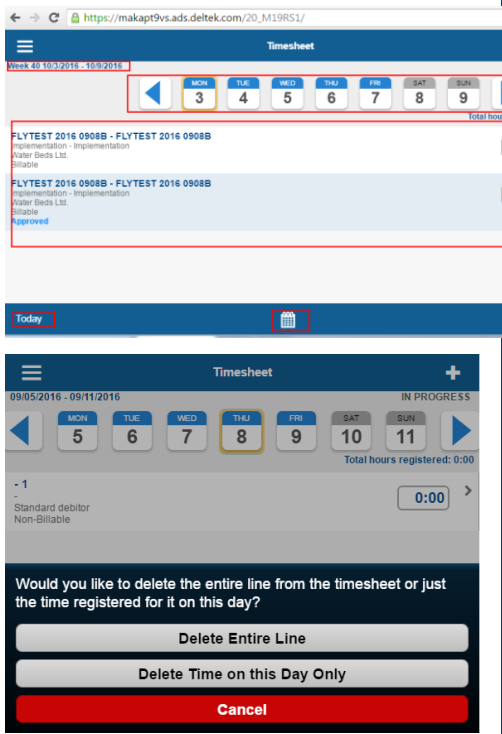
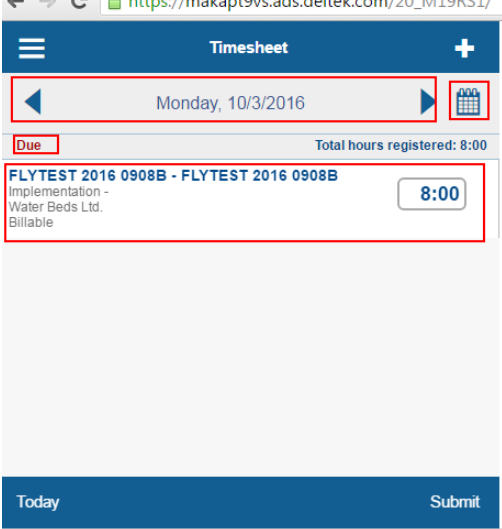
Timesheet Screen

Weekly and Daily Mode

MScript	REST
<ul style="list-style-type: none"> When adding a new timesheet line to a submitted timesheet, the warning message "The timesheet has been submitted. Continue?" displays if you tap Done on the Add Job screen. If you cancel the creation of the new line, the timesheet does not reopen. You cannot change fields (for example, hours) an absence timesheet line if System Parameter Allow Editing of Absence Timesheet Lines is disabled. 	<ul style="list-style-type: none"> When adding a new timesheet line to a submitted timesheet, the warning message "The timesheet has been submitted. Continue?" displays if you open the Add Job screen. The timesheet reopens even if you cancel the creation of the new line. You can change fields (for example, hours) an absence timesheet line even if System Parameter Allow Editing of Absence Timesheet Lines is disabled. If you try to save your changes, an error message displays, and you are not allowed to save your changes.

Daily Mode

MScript	REST
<ul style="list-style-type: none"> Displays the entire week in the day carousel, with arrows to get to the previous/next week Displays part (A/B) and week number in the timesheet period Calendar icon on the bottom line Status is on the same line as the timesheet period. Indicates the status for the given day Today switches to the week including today's date Displays all weekly timesheet lines, not only the lines relevant for the day For example: In week 3 - 9 October, the same timesheet lines displays on each day (3, 4... 9). If you do not want to register time on the given line, on the given day, simply leave the Hours 0. Most actions are on weekly timesheet line (except Submit and Reopen): <ul style="list-style-type: none"> Submit action submits the daily timesheet Reopen action reopens the daily timesheet Copy line action available, creates a copy of the weekly timesheet line Delete action opens another screen and let the user decide whether to delete the entire line (weekly timesheet line) or just reset the hour to 0 on the given line, for the given day Tapping + adds a new weekly timesheet line and, if needed, the corresponding daily timesheet line 	<ul style="list-style-type: none"> Displays one day at a time, with arrows to get to the previous/next day Does not display part (A/B) and week number in the timesheet period Displays the current day,  and , and  under the Timesheet header, instead of the calendar carousel Status is moved to the line with Total Hours Registered. Indicates the status for the given day Today switches to the day corresponding to today Displays only the timesheet lines for the given day, meaning that the lines could be different between the days in the week (timesheet period). Basically, it displays only the lines with hours registered on the given day. For example: In week 3 - 9 October, different timesheet lines can be displayed on each day (3, 4... 9). On Monday we could have 1 line, Tuesday no line, Wednesday 3 lines. All actions are on the daily timesheet line <ul style="list-style-type: none"> Submit action will submit the daily timesheet Reopen action will reopen the daily timesheet Copy line action not available Delete action will delete the daily timesheet line + will add a new daily timesheet line. If there is no daily timesheet for the given day (see Explicit timesheet creation), before opening the Find Job screen to create a new line, a new daily timesheet will be created behind the scene.

MScript	REST
 <ul style="list-style-type: none"> The Use Daily Timesheets system parameter must be true regardless if Deltek Touch is in weekly or daily submit mode. 	 <ul style="list-style-type: none"> The Use Daily Timesheets system parameter must be true only if Deltek Touch is in Daily submit mode.

Explicit Timesheet Creation

MScript	REST
<ul style="list-style-type: none"> Does NOT support the new explicit timesheet creation functionality (added in Maconomy 2.3 GA) Creates weekly and daily timesheets automatically regardless of the settings of the two new system parameters ("Create Timesheets Automatically" and "Create Daily Timesheets for Non-working Days") Creates a new weekly timesheet behind the scene if you select a period on the Weeks screen or by navigating with arrows on the Timesheet screen, regardless of the new system parameters 	<ul style="list-style-type: none"> Supports the new explicit timesheet creation functionality (added in Maconomy 2.3 GA) Creates weekly and daily timesheets if "Create Timesheets Automatically" is enabled and "Create Daily Timesheets for Non-working Days" is enabled Creates weekly timesheets automatically but not daily timesheets for non-working days if "Create Timesheets Automatically" is enabled and "Create Daily Timesheets for Non-working Days" is disabled Does not create weekly and daily timesheets automatically if "Create

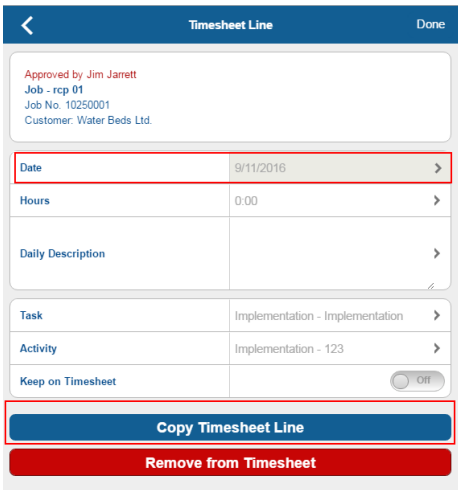
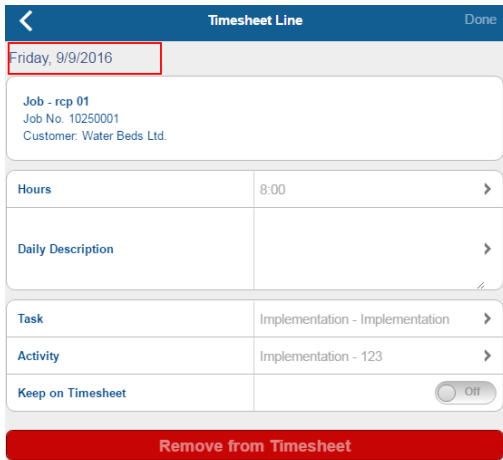
MScript	REST
<ul style="list-style-type: none"> Creates a new weekly or daily timesheet behind the scene if you select a day on the Calendar screen or by navigating with arrows on the Timesheet screen, regardless of the new system parameters 	<p>Timesheets Automatically" is disabled and regardless of the state of "Create Daily Timesheets for Non-working Days"</p> <ul style="list-style-type: none"> This means that if automatic creation of timesheets is disabled, a user may be able to navigate to the Timesheet screen in Touch even if the timesheet has not yet been created (that is, there are no lines and the Submit button does not display). When clicking "+" in the timesheet, Touch automatically creates the timesheet before opening the Find Project screen. If you select a period on the Weeks screen or by navigating with arrows on the Timesheet screen and the new system parameters do not allow it, then there are no weekly timesheet created behind the scene. The Timesheet screen displays. When clicking "+" in the timesheet, Touch automatically creates the timesheet before opening the Find Project screen. If you select a day on the Calendar screen or by navigating with arrows on the Timesheet screen and the new system parameters do not allow it, then there are no daily timesheet created behind the scene. The Timesheet screen displays but with no timesheet data in it. When clicking "+" in the timesheet, Touch automatically creates the timesheet before opening the Find Project screen.

Non-Working Days

MScript	REST
<ul style="list-style-type: none"> Weekly submit mode: The only change is that in the day carousel, non-working days have a grey header. Daily submit mode: <ul style="list-style-type: none"> Calendar: non-working days are color-coded as suggested above, except if the status is Approved, 	<ul style="list-style-type: none"> Weekly submit mode: The only change is that in the day carousel, non-working days have a grey header. Daily submit mode: <ul style="list-style-type: none"> Calendar: non-working days are color-coded as suggested above, except if the status is Approved,

MScript	REST
<p>Submitted, or Transferred (in which case they keep the existing color coding)</p> <ul style="list-style-type: none"> Timesheet: In the day carousel, non-working days have a grey header. Timesheet: For non-working days, the Due status does not display (but the other statuses are retained). 	<p>Submitted, or Fully Approved or Rejected (in which case they keep the existing color coding)</p> <ul style="list-style-type: none"> Timesheet: There is no indication if it is a non-working day. Timesheet: For non-working days, the Due and Open statuses do not display (but the other statuses are retained).

Timesheet Line Screen

MScript	REST
<ul style="list-style-type: none"> You can copy a timesheet line. Date is one of the fields in the layout. Task and activity is controlled by layout and some special functionality (if the job does not have a task list, the Task will be hidden). Does not display the Purchase Order Number and Purchase Order Line fields 	<ul style="list-style-type: none"> You cannot copy a timesheet line. Date is moved up as first thing on the screen. Task and Activity are entirely controlled by the layout. Open statuses do not display (but the other statuses are retained). For subcontractors, the Purchase Order Number and Purchase Order Line fields are available. 

Copy Timesheet Line

MScript	REST
You can copy a timesheet line on the Timesheet and Timesheet Line screens.	You cannot copy a timesheet line.

Weeks

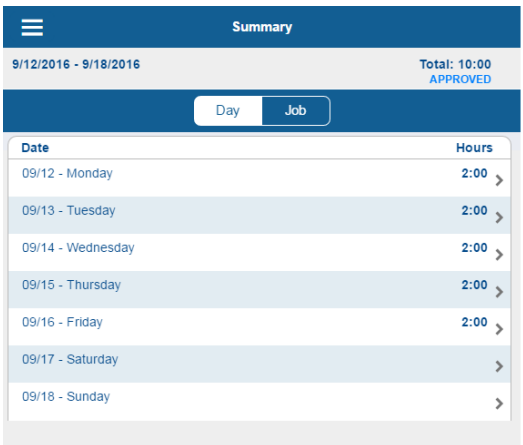
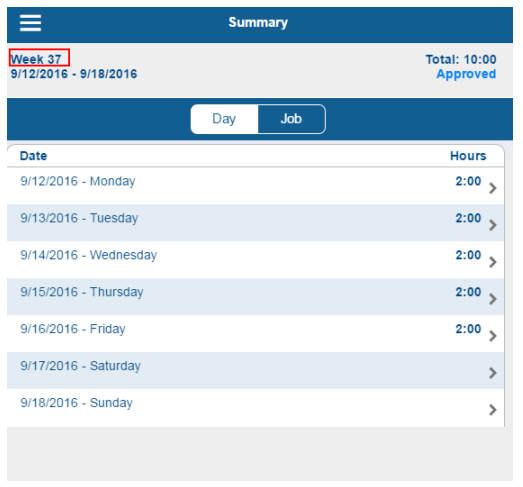
MScript	REST
<ul style="list-style-type: none"> This screen displays a list of timesheet periods, for a time interval of 7 months (CurrentDate – 3 months; CurrentDate + 4 months). This period is not dynamic. It is possible to change the interval, by a heavy-weight MScript customization. A timesheet period is typically one week, except when using split weeks, when it could include part A and part B corresponding to a week which includes dates in 2 months. Possible timesheet status values: New, In Progress, Due, Submitted, Approved, Rejected, Transferred It is possible to add more information (for example, hours). 	<ul style="list-style-type: none"> Displays only 3 months (CurrentDate – 1 month; CurrentDate + 1 month). This period is dynamic. This screen displays a list of timesheet periods, for a time interval of 3 months (SelectedDate – 1 months; SelectedDate + 1 months). It is NOT possible to change the interval programmatically, but the 3 month period is based on the currently selected (active) timesheet period. For example: Today, 2 February 2016, I launch Touch and open Weeks => <ul style="list-style-type: none"> The active timesheet period will be the one for the current week (1 – 7 February 2016). The periods shown in Weeks will cover January, February and March 2016. Then I tap another period (25 – 31 January 2016) in the Weeks screen => <ul style="list-style-type: none"> The active timesheet period will be the one I have selected (25 – 31 January 2016). The periods shown in Weeks will cover December 2015, January and February 2016. This is how other Maconomy clients (for example, Workspace Client, Java client) work, so we will align to the same functionality.

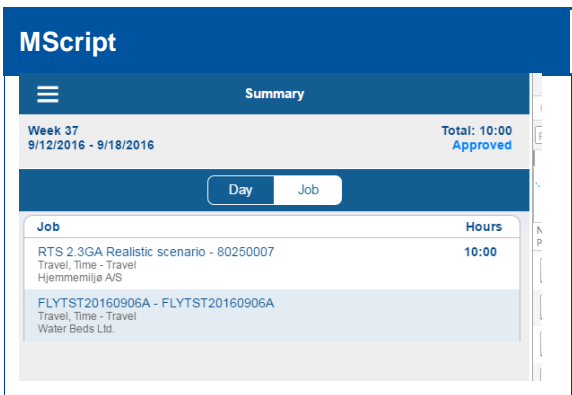
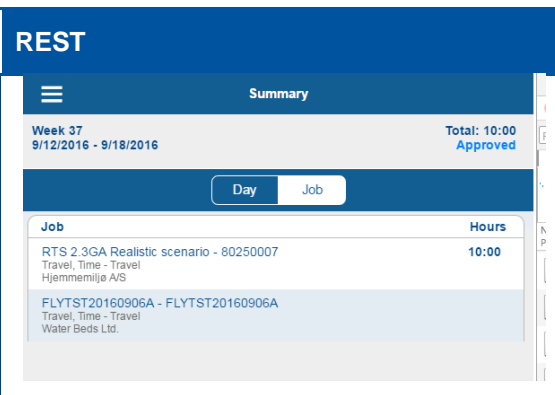
MScript	REST
	<ul style="list-style-type: none"> Although it is not possible for customers to extend the period, as such (for example, 7 months instead of 3), the period content is dynamic, so users can get to earlier/later timesheets, by navigating in Weeks. Possible timesheet status values: Open, Due, Submitted, Approved, Rejected, Fully Approved. You cannot add more information.

Calendar

MScript	REST
Not configurable	Partially configurable (only the status) using a layout

Summary

MScript	REST
<ul style="list-style-type: none"> Week Number shown only if the Use Week Numbers setting in ON Header area (including week, total, status) is not configurable (protected region in the layout) Jobs tab: Lists jobs in the same order as they display on timesheet lines 	<ul style="list-style-type: none"> Week number always displays Header area (including week, total, status) is now configurable, via the layout. Jobs tab: Lists jobs in random order 

MScript	REST
	

Expense and Mileage Expense Sheets Screens

MScript	REST
<ul style="list-style-type: none"> Allows swipe to delete an expense sheet in the list Allows changing of the order of the expense sheets Allows changing the conditions (where clause) used to retrieve the data Does not display the Purchase Order Number and Purchase Order Line fields for subcontractors Does not support expense justification 	<ul style="list-style-type: none"> Does not allow swipe to delete an expense sheet in the list Does not allow changing of the order of the expense sheets Does not allow changing the conditions (where clause) used to retrieve the data Displays the Purchase Order Number and Purchase Order Line fields for subcontractors Allows you to enter expense justification (if a selected task requires a justification)

Expense Sheet screen

Find Job

MScript	REST
The Favorites tab includes all favorites accessible for the user even if they are not allowed in expense/mileage registrations.	The Favorites tab includes only favorites accessible for the user and that can be used in expense and mileage registrations.

Document Handling (Uploading or Downloading of Documents)

MScript	REST
MScript is used for document handling in MScript Touch, respectively in REST Touch on Windows devices.	REST is used for document handling on expense sheets, only on iOS and Android devices.

Number of Decimals

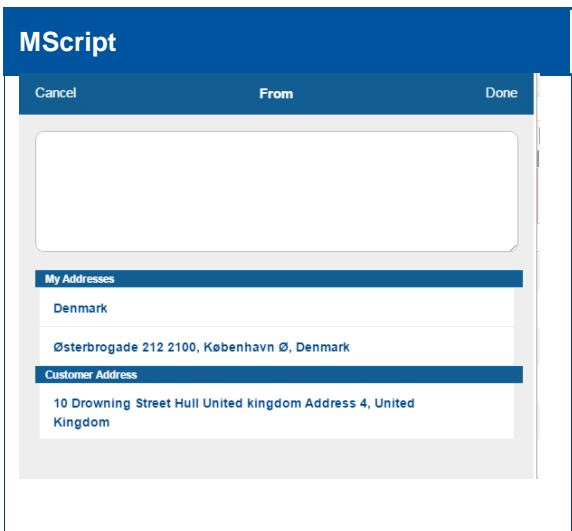
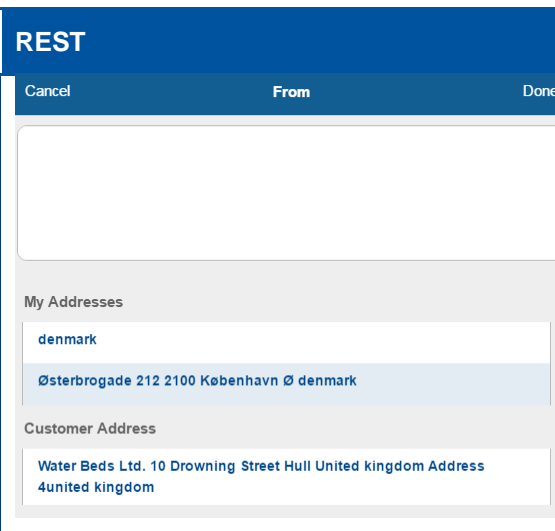
MScript	REST
Real type fields on the Expense Sheet Line and Mileage Sheet Line screens include the first 9 significant decimals (for example, Quantity = 555.123456789, Exchange Rate = 111.123456789). You cannot enter more than two decimals in Touch.	All real type fields include all significant decimals (for example, Quantity = 555.1234567898765, Exchange Rate = 111.1234567899). You cannot enter more than two decimals in Touch.

Mileage Sheets Screen

MScript	REST
Allows swipe to delete an expense sheet in the list	Does not allow swipe to delete an expense sheet in the list

Mileage From/ To Screens

MScript	REST
<ul style="list-style-type: none"> By default includes: My Addresses, Customer Address and Recently Used Addresses. Controlled by MScript code This allows you to control both layout and data, by changing the corresponding .ms and .l files <ul style="list-style-type: none"> Can change addresses If you do not want one of the groups (for example, Customer Address), remove the data (DeltekTouch.1.ms). If you want to add another group, add the data (DeltekTouch.1.ms). 	<ul style="list-style-type: none"> By default includes: My Addresses, Customer Address and Recently Used Addresses. Controlled by layout. Easier to compose addresses If you don't want one of the groups (for example, Customer Address), you can simply remove it from the layout Not possible to control the data Not possible to add additional group

MScript	REST
	

Password Management

MScript	REST
<ul style="list-style-type: none"> Does not allow you to change your password 	<ul style="list-style-type: none"> Displays the Change Password, Forgot My Password, and Unblock User options on the login screen to assist you if your password has expired, been forgotten, or been blocked.

Rejected Expense/Mileage Sheet

MScript	REST
<ul style="list-style-type: none"> Does not display rejected expense and mileage sheets Does not have the Show Rejections toggle switch on the Settings screen Displays the Approvals menu on the sliding menu if the Show Approval toggle switch is set to ON on the Settings screen 	<ul style="list-style-type: none"> Displays the Rejections sub-menu (with badge that corresponds to the number of available rejected expense or mileage sheets) under the Todos menu Displays the Show Rejections toggle switch on the Settings screen Displays the Todos menu on the sliding menu if any of the Show Rejections and Show Approvals toggle switches are set to ON

Approvals

MScript Approvals refers to the approval functionality available in Touch 3.4 (or older), and Maconomy 2.5 (or older). This functionality uses the old (MScript) web service.

REST Approvals refers to the approval functionality available in Touch 3.5 (or newer), and Maconomy 2.5.1 (or newer). This functionality uses the new (REST) web service.

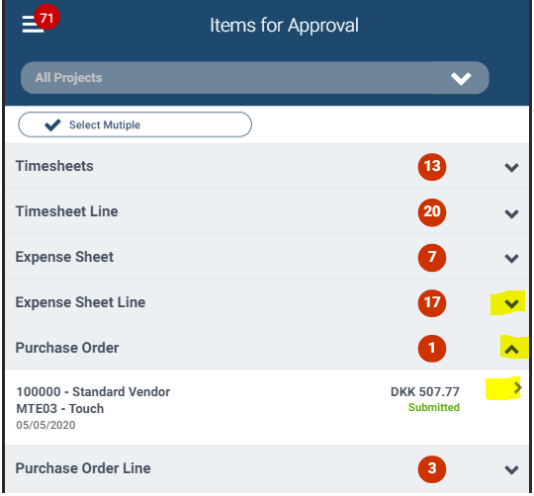
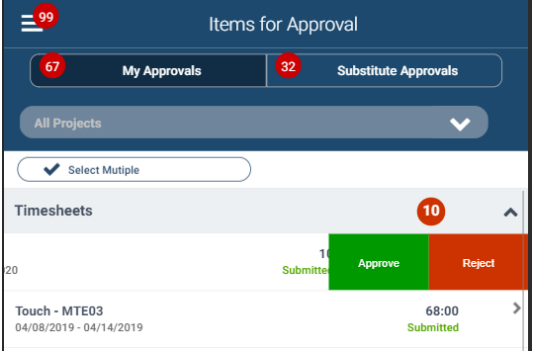
On Maconomy 2.5 (or older), you can only use MScript Approvals.

On Maconomy 2.5.1 (or newer), you are using REST Approvals by default. You can continue using the MScript Approvals when you set **UseRESTforApprovals** to **false** in the configuration.ini.

Differences Between MScript and REST Approvals

Items for Approval Screen

MScript	REST
<ul style="list-style-type: none"> Shows a list of item types with pending approval requests, respectively the number of pending approval requests for each type If you tap an item type, another screen opens. 	<ul style="list-style-type: none"> Shows a list of item types with pending approval requests, respectively the number of pending approval for each type If you tap an item type with pending approval requests, the list of items of the selected type appears on the same screen. You can approve, reject, or undo items on this screen by swiping an item. You can approve items by batch on the Approvals screen if the Batch Approvals setting is enabled on the Settings screen. You can restrict the content of the Approvals screen to a given job in order to have a job centric view of your approvals.

MScript	REST
	 <p>The screenshot shows the 'Items for Approval' screen in the REST system. It features a header with a menu icon and a count of 71. Below the header is a dropdown menu set to 'All Projects' and a 'Select Multiple' button. The main list includes items like Timesheets (13), Timesheet Line (20), Expense Sheet (7), Expense Sheet Line (17), and Purchase Order (1). A detailed view for '100000 - Standard Vendor' is shown, including 'MTE03 - Touch' with a date of 05/05/2020 and a status of 'Submitted' with a value of DKK 507.77. The bottom item is 'Purchase Order Line' with a count of 3.</p>
	 <p>This screenshot shows a detailed view of an item in the REST system. It has a header with a menu icon and counts of 99, 67, and 32. Below the header are tabs for 'My Approvals' and 'Substitute Approvals', and a dropdown menu set to 'All Projects'. A 'Select Multiple' button is present. The item list shows 'Timesheets' with a count of 10. A detailed view for 'Touch - MTE03' is shown, including a date range of 04/08/2019 - 04/14/2019, a status of 'Submitted', and a value of 68:00.</p>

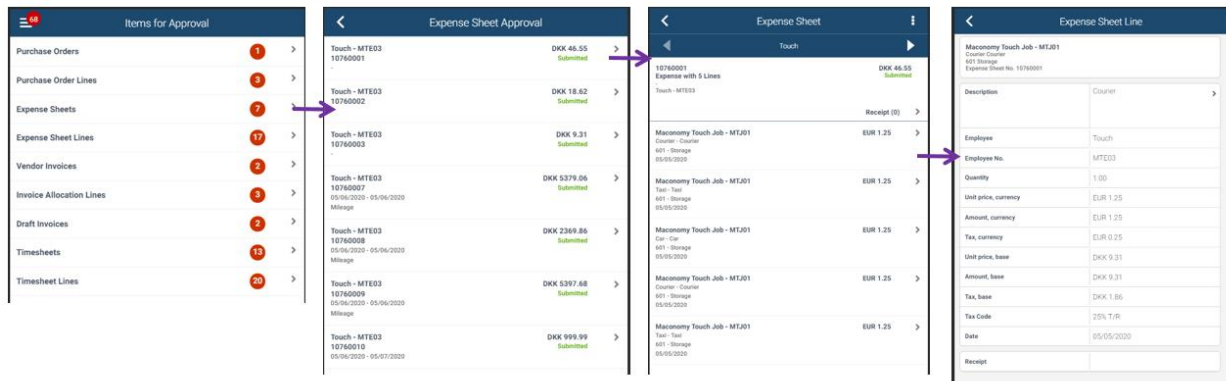
Header Approval Flow

The Header Approval Flow refers to approving timesheets, expense sheets, purchase orders, vendor invoices, draft invoices, job quotes, and absence and allowance requests.

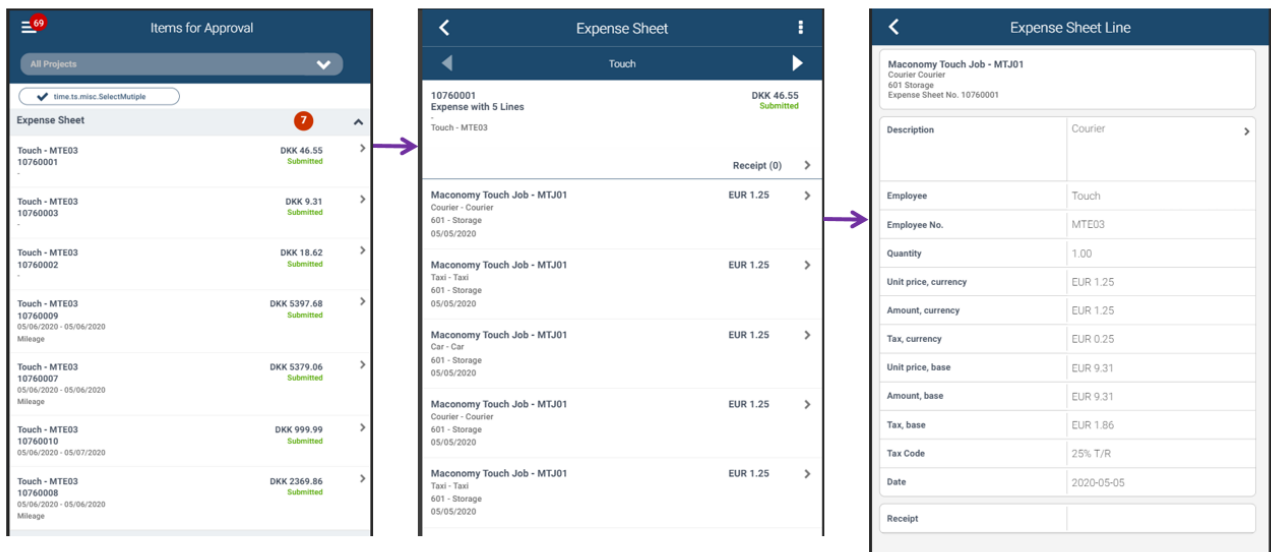
The flow in REST Approvals and MScript Approvals are the same with one exception. In REST Approvals, the list of items with pending approval requests are shown on the **Items for Approval** screen, and unlike in MScript Approvals where the items are listed on a separate screen. For example, the following compares MScript, and REST Approvals for expense sheets:

- Expense Sheet MScript Approvals

Approvals



Expense Sheet REST Approvals



Line Approval Flow

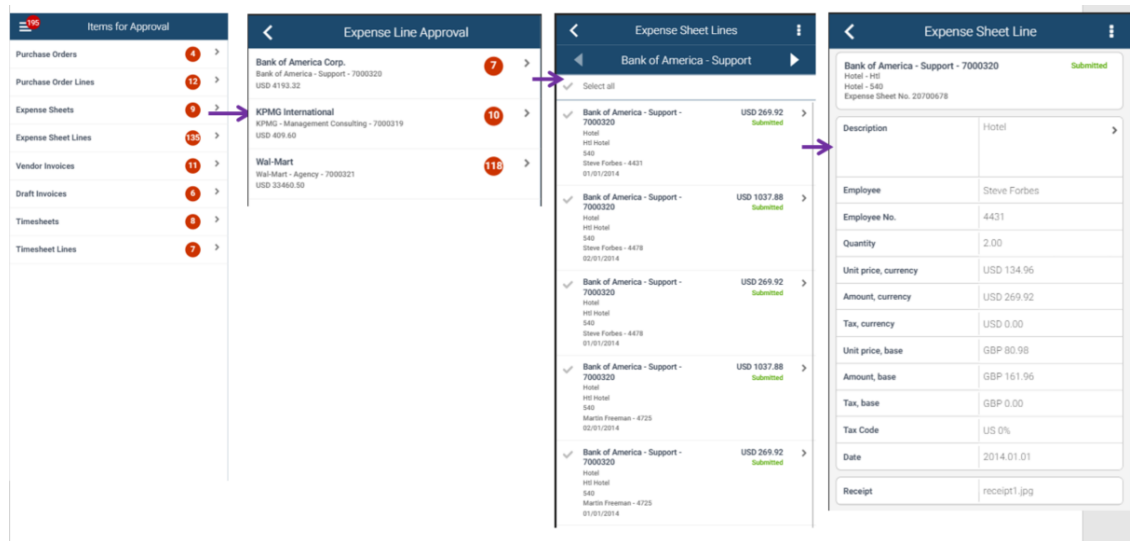
The Line Approval Flow refers to approving timesheet lines, expense sheet lines, purchase order lines, and invoice allocation lines.

The key difference between MScrip and REST Approvals for lines is the list of jobs shown on specific screens. With REST Approvals, the screens showing a list of jobs with pending line approvals are not available. For example, the following compares MScrip, and REST Approvals for expense sheet lines:

MScrip Touch – Starts with a list of jobs with expense sheet lines for approval

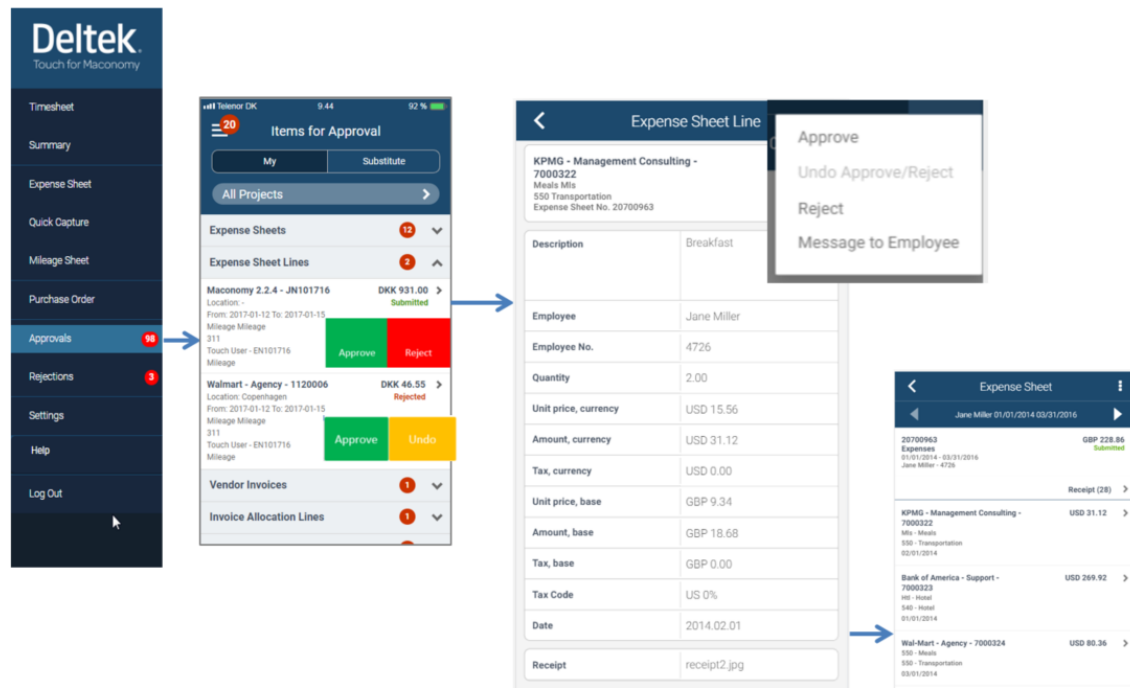
For each job you can view the expense sheet lines pending approval, and approve all selected lines by batch. You can also view information about a given expense sheet line, and approve only the selected line. You cannot view the entire expense sheet.

Approvals



- **REST Touch** – Starts with a list of expense sheet lines to approve, where you can already approve

You can view information about a given expense sheet line, and approve only the selected line. If you have access to the entire expense sheet, you can tap a line to open the expense sheet on a read-only screen. You cannot approve or reject on this screen.



Invoice Allocation Lines Approval

In the MScript Approvals you have the option to view only the invoice allocation lines related to jobs, respectively all invoice allocation lines, by changing the Invoice Allocation Lines value on the **Settings** screen. The option is not available in REST Touch, where you can always view all the invoice allocation lines on a given vendor invoice.

Extensions

If you have any Touch customizations or extensions (for example, server settings, layouts, queries in DeltekTouch.I...) consider the following differences:

MScript	REST
<ul style="list-style-type: none"> Uses MScript layouts (refer to the Layout Configuration Guide, Appendix A: Screens, Layouts, and Metadata Files section) DeltekTouch.I / ItemsForApprovalQuery is used to identify the kind of approvals used in Touch. 	<ul style="list-style-type: none"> Uses REST layouts Appendix A: Screens, Layouts, and Metadata Files The following new server settings in DeltekTouch.I are used to identify the kind of approvals used in Touch: <ul style="list-style-type: none"> IncludeTimeSheetApproval IncludeExpenseSheetApproval IncludePurchaseOrderApproval IncludeVendorInvoiceApproval IncludeJobInvoiceApproval IncludeJobQuoteApproval IncludeAbsenceApproval IncludeAllowanceApproval

Limitations in REST Approvals

Long Text Description Not Available in Purchase Order Lines

If the long text functionality is enabled in Maconomy, you are unable to view the long text description on the **Purchase Order Line** screen when approving purchase order lines.

The screenshot shows the 'Purchase Order Line' screen. At the top, there's a header with a back arrow and the title 'Purchase Order Line'. Below the header, there's a section for 'Standard Vendor 100000', 'Maconomy Touch Job MTJ01', and 'Storage - 601'. To the right of this section is a menu with options: 'Approve', 'Undo Approve/Reject', and 'Reject'. Below this is a table with the following data:

Description	FleestPO-01
Requisitioner	Touch
PO No.	10830001
Quantity	100.55
Unit Price	DKK 1000.88
Discount	DKK 0.00
Tax Amount	DKK 25159.62
Invoice Amount	DKK 0.00
Delivery Date	

Short description, instead of long description

If you have access to the purchase order from the **Purchase Order Line** screen, the subsequent screens allow you to view the same purchase order line with the correct long text description.

The limitation in Touch REST is caused by a Maconomy core limitation. There is a maconomylongtext container for a purchase order but none for a purchase order line.

“All” Approval Not Supported

If an item (for example, a timesheet) can be approved by everyone (All in the Approval Hierarchy Setup), the approval is not carried out in Touch. The item will not be available on the **Items for Approval** screen.

“Super Approver” Approval Not Supported

If an item (for example, a timesheet) can be approved by the logged in user who is a super approver (not named employee or employee type), the approval cannot be carried out in Touch. The item will not be available on the **Items for Approval** screen.

Undo Not Available for Absence and Allowance Requests

When you approved or rejected either an allowance or an absence request, you cannot undo the approval or rejection. Consequently, the absence or allowance request disappears on the **Items for Approval** screen.

This is a limitation in Maconomy core.

Job Search Screen Shows All Jobs

The **Job Lookup** screen, opened from the **Items for Approval** screen, shows all jobs instead of only the jobs with pending approvals.

This is a limitation in Maconomy core.

Approver Search Screen Shows All Employees

The **Approver Lookup** screen (**Items for Approval** screen > Substitute Approvals tab), shows all employees instead of only the employees with pending substitute approvals.

This is a limitation in Maconomy core.

Unable to View the Employee Type in Substitute Approval

When you are a substitute for a given employee type, you cannot obtain any information about any employee type for items you need to approve.

For example, you are a substitute for the Finance employee type. There is one expense sheet line, which needs to be approved by the Finance employee type. You can view the specified expense sheet line on the **Items for Approval** screen under the Substitute tab if you did not select any original approver in the **All Approver**. However, on the expense sheet line, there will be no explanation that you need to approve it because you are substituting the Finance employee type.

This is a limitation in the Touch app.

Section Status Not Preserved in Items for Approval

When you open the **Items for Approval** screen, all sections (for example, Timesheets and Timesheet Line) will collapse. The limitation may occur in the following scenarios:

- If you open the **Items for Approval** screen, expand a section (for example, Timesheets), switch to different screen (for example, Settings), and back to the **Items for Approval** screen, all sections will collapsed. Touch does not keep the expanded section open.
- In addition, when you switch between tabs (My, Substitute) in the **Items for Approval** screen, all sections will collapse. Touch closes the sections you expanded.

This is a limitation in the Touch app.

Approval Status Inconsistencies

There are different approval statuses, with different meanings:

- When registering time:
 - **Approved** – The header is approved, but one or more lines are not approved.
 - **Full Approved** – The header, and all lines are approved.
- When approving time:
 - **Partially Approved** – The item (header or line) was successfully approved by a user, but there are other users who need to approve the same item. This could be the case for multi-level approval hierarchies.
 - **Approved** – The item (header or line) was approved by everyone.

The following are examples of one-level, and multi-level approval hierarchy when registering and approving timesheets:

- One-level approval hierarchy

When you create a timesheet with a timesheet line, and submit the item for approval, you will see the **Submitted** approval status.

When the supervisor approves the timesheet (header), the status changes to **Approved** on your end, and the supervisor's.

When the project manager approves the timesheet line, the project manager sees the **Approved** status, whereas you can see the **Fully Approved** status.
- Multi-level approval hierarchy – The item header or line needs to be approved by the supervisor, project manager, and Finance.

When you create a timesheet with a timesheet line, and submit the item for approval, you will see the **Submitted** approval status.

When the supervisor approves the timesheet (header), the status changes to **Partially Approved** on the supervisor's end. However, you can still see the **Submitted** status. When Finance approves the timesheet (header), you and Finance see the **Approved** status.

When the project manager approves the timesheet line, the project manager sees the **Partially Approved** status. On your end, the **Approved** status is retained. When Finance approves the timesheet line, Finance sees the **Approved** status. On your timesheet, you see the **Fully Approved** status.

In essence, the one who is approving and the one who is registering are able to view the different approval statuses for the same timesheet at any given time. The one who is approving looks at either the timesheet header or the timesheet line, whereas the one registering primarily looks at the timesheet as a whole.

Items for Approval Screen Data Not Sorted Optimally

It is not possible to change how the data is sorted in the sections in the **Items for Approval** screen. By default, the section data is sorted accordingly:

- *Timesheet*: ApprovalNumber
- *Timesheet Line*: JobNumber
- *Expense Sheet*: JobNumber
- *Expense Sheet Line*: JobNumber
- *Purchase Order*: ApprovalNumber
- *Purchase Order Line*: JobNumber
- *Vendor Invoice*: JobNumber
- *Invoice Allocation Line*: JobNumber
- *Draft Invoice*: JobNumber
- *Job Quote*: JobNumber
- *Absence Request*: EmployeeName
- *Allowance Request*: EmployeeName

Items for Approval Screen Missing Explicit Refresh

The content of **Items for Approval** screen is loaded when you open the screen, and is refreshed implicitly on certain user actions, as described in Screens/Items for Approval.

There is no explicit **Refresh** button.

This means that if your item type is not in the list (e.g. you don't have any time sheets to approve, when you open Items for approval), to check if you got any new time sheet you need to do one of the following:

- Close and open from the menu screen
- Switch between tabs
- Clear selection in Job/Approver filter (come back to All Jobs / All Approvers)

This is a limitation in the Touch app.

Timesheet Period Not Available for Timesheet Lines on Items for Approval

On **Timesheet Line** on the **Items for Approval** screen, you can view a list of timesheet lines pending approval. The date on a timesheet line contains only start date of the timesheet period, however, the date should be a calendar period.

This is a limitation in Maconomy.

Sluggish Swipe

On the **Items for Approval** screen, you can swipe items to approve, reject, or undo an approval or rejection. The current swipe is not as smooth as the native iOS swipe (for example, for mails and messages).

This is a technical limitation in the Touch app due to ExtJS.

Settings

Server Settings

Server Setting	MScript	REST	Same Functionality
Submit	x	x	Yes
searchtext	x		Not supported in REST
Debug	x		Not supported in REST
ShowSettingRegistrationUnit	x	x	Yes
DefaultValueForSettingRegistrationUnitMinutes	x	x	Yes
DefaultValueForSettingRegistrationUnitDays	x	x	Yes
CanChangeSettingRegistrationUnit	x	x	Yes
searchMaxRowCount	x	x	Yes
UseExternalCredentials	x	x	Yes
ExternalCredentialsCharset	x		Not supported in REST
ShowMissingTimesheetsDue	x		Not supported in REST
CustomSubmitTimeSheetAction	x		Not supported in REST
ShowZeroHourJobsInSummary	x	x	Yes
AllowNegativeHoursInTimeSheets	x	x	Yes
ShowOnlyPOLinesToApprove	x		Not supported in REST
ShowOnlyInvoiceAllocationLinesToApprove	x		Not supported in REST
NotificationRecalculationInterval	x		Not supported in REST
CopyRemarkFromTimeSheetLineToFavorite	x	x	Yes

Server Setting	MScript	REST	Same Functionality
ExpenseAttachmentType	x	x	Yes
ShowJobsWithEmployeeControl	x	x	Yes
ExternalCredentialsType	x	x	Yes; supports Okta value
AzureNativeClientID	x	x	Yes
AzureRedirectURI	x	x	Yes
AllowNegativeDaysInTimeSheets		x	Not supported in MScript
MaxAttachmentFileSize	x	x	Yes
ShowOnlyFavoritesInJobSearch	x	x	Yes
ShowDefaultExpenseReceiptName	x	x	Yes
AllowMaconomyLoginWhenUsingExternalCredentials			Yes, not supported in both
ShowSettingOpenIn	x	x	Yes
DefaultValueForSettingOpenIn	x	x	Yes
CanChangeSettingOpenIn	x	x	Yes
ShowSettingUseWeekNumbers	x	x	Yes
DefaultValueForSettingUseWeekNumbers	x	x	Yes
CanChangeSettingUseWeekNumbers	x	x	Yes
ShowSettingWeekStart	x	x	Yes
DefaultValueForSettingWeekStart	x	x	Yes
CanChangeSettingWeekStart	x	x	Yes
ShowSettingKeepOnTimesheetAsDefault	x	x	Yes
DefaultValueForSettingKeepOnTimesheetAsDefault	x	x	Yes
CanChangeSettingKeepOnTimesheetAsDefault	x	x	Yes
CanChangeSettingRegistrationUnit	x	x	Yes

Server Setting	MScript	REST	Same Functionality
ShowSettingExpenseSheet	x	x	Yes
DefaultValueForSettingExpenseSheet	x	x	Yes
CanChangeSettingExpenseSheet	x	x	Yes
ShowSettingMileageSheet	x	x	Yes
DefaultValueForSettingMileageSheet	x	x	Yes
CanChangeSettingMileageSheet	x	x	Yes
ShowSettingPurchaseOrder	x	x	Yes
DefaultValueForSettingPurchaseOrder	x	x	Yes
CanChangeSettingPurchaseOrder	x	x	Yes
ShowSettingAbsenceRequests	x	x	Yes
DefaultValueForSettingAbsenceRequests	x	x	Yes
CanChangeSettingAbsenceRequests	x	x	Yes
ShowSettingAllowanceRequests	x	x	Yes
DefaultValueForSettingAllowanceRequests	x	x	Yes
CanChangeSettingAllowanceRequests	x	x	Yes
ShowSettingRejections	x	x	Yes
DefaultValueForSettingRejections	x	x	Yes
CanChangeSettingRejections	x	x	Yes
ShowSettingApprovals	x	x	Yes
DefaultValueForSettingApprovals	x	x	Yes
CanChangeSettingApprovals	x	x	Yes
ShowSettingInvoiceAllocationLines	x	x	Yes
DefaultValueForSettingInvoiceAllocationLines	x	x	Yes
CanChangeSettingInvoiceAllocationLines	x	x	Yes

Server Setting	MScript	REST	Same Functionality
ShowSettingSubstituteApproval	x	x	Yes
DefaultValueForSettingSubstituteApproval	x	x	Yes
CanChangeSettingSubstituteApproval	x	x	Yes
ShowSettingIncludeSubstituteApprovalsInCounters	x	x	Yes
DefaultValueForSettingIncludeSubstituteApprovalsInCounters	x	x	Yes
CanChangeSettingIncludeSubstituteApprovalsInCounters	x	x	Yes
IncludeTimeSheetApproval	x	x	Yes
IncludeExpenseSheetApproval	x	x	Yes
IncludePurchaseOrderApproval	x	x	Yes
IncludeVendorInvoiceApproval:	x	x	Yes
IncludeJobInvoiceApproval	x	x	Yes
IncludeJobQuoteApproval	x	x	Yes
IncludeAbsenceApproval	x	x	Yes
IncludeAllowanceApproval	x	x	Yes

User Settings

User Setting	MScript	REST	Same functionality
Username	x	x	Yes
Open In	x	x	Yes
Usage Tracking	x	x	Yes
Use Week Numbers	x	x	No (see next section)
Keep on timesheet as default	x	x	Yes
Registration unit	x	x	Yes

User Setting	MScript	REST	Same functionality
Show Expense	x	x	Yes
Show Mileage	x	x	Yes
Show Approvals	x		Not supported in REST
Show Purchase Orders		x	Not supported in MScript
Show Absence Requests		x	Not supported in MScript
Show Allowance Requests		x	Not supported in MScript
Submit mode	x	x	Yes
Privacy Policy	x	x	Yes
About	x	x	Yes

Note: The **Open In** setting is available for both MScript and REST, but the options vary, depending on the Maconomy version. In

- 2.2: Timesheet, Items for Approval, Expense Sheet, Quick Capture, Mileage Sheet, and Summary

Use Week Numbers

MScript	REST
<ul style="list-style-type: none"> The Use Week Numbers setting is applied on the Weeks, Timesheet (both weekly and daily) and Summary (both weekly and daily) screens. This setting is available on the Settings screen, in weekly and daily mode. If it is set to ON, the week number and part display. 	<ul style="list-style-type: none"> The Use Week Numbers setting is applied on the Weeks and Timesheet (only weekly). The Use Week Numbers setting is not applied on the Summary (both weekly and daily) screen. This setting is available on the Settings screen, in daily mode. If it is set to on, the week number and part is display.

Technical

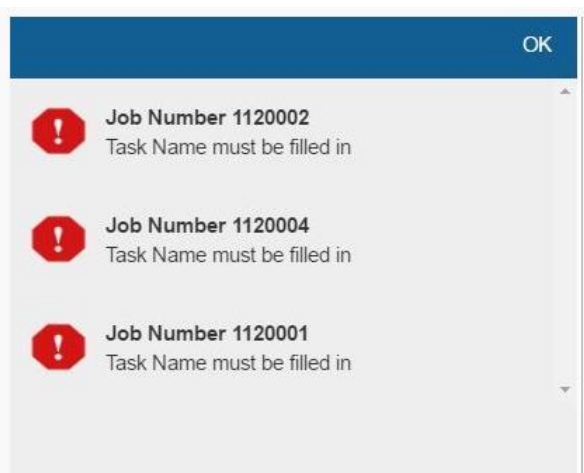
Error Handling

Aggregated Messages

The MScript Web service was aggregating error messages in some cases. To improve the user experience, all frequent error messages for an action were grouped by the Web service and returned in one response to the client. The user saw all error messages on one screen.

This functionality is no longer available in REST. The user needs to deal with one error message at a time, and once this is solved, he/she can move on to the next error message.

Affected Areas: Submitting timesheets or expense/mileage sheets



MScript	REST
Aggregate messages supported for submitting time/expense/mileage sheets	Aggregate messages not supported.

Message Types

In Maconomy (application code), there are several ways of triggering a message:

- **Check_Fatal** – This is a severe error with a very technical error message. Maconomy only uses in places where an error is not expected to happen.
- **CheckError** – This is a legitimate application error message. An understandable message should be displayed to the user and the execution of the action should be halted. In a Java client, an error, the message, and OK button display. For example: if you submit a timesheet with lines without task/activity, then you get this error message.

- **Check_Warning** – In this case, an error message displays, letting users to decide whether to continue. In a Java client, a warning, the message, and OK and Cancel buttons display. If the user selects OK, the execution of the action continues. Otherwise, it stops. For example, when editing a submitted timesheet, you get the following warning message: "The timesheet has been submitted. Do you want to continue?". If the user selects OK, the timesheet reopens. If the user selects Cancel, the timesheet remains submitted)
- **Check_Notify** – In this case, an informational message displays to the user and the execution of the action continues. In a Java client, a notification, the message, and OK button display. For example, the new explicit timesheet creation: if the period for which the user wants to create the timesheet is not in the open posting period, a notification displays (and no timesheet is created).

MScript	REST
<ul style="list-style-type: none"> ▪ Supports error messages generically. For error messages (Check_Fatal and CheckError), an error message box with the OK button display. After the user taps OK, the execution of the action does not continue. ▪ Limited support for warning messages (Check_Warning). A message box with the OK and Cancel buttons display. If the user taps OK, the execution of the action continues. Otherwise, it is stopped. ▪ A standard Maconomy warning message displays, such as "The timesheet has been submitted. Do you want to continue?", when saving timesheet or expense/mileage sheet lines. ▪ A custom warning message for submitting timesheets can be displayed. ▪ Does not support notifications (Check_Notify). 	<ul style="list-style-type: none"> ▪ Supports all message types (error, warning, notification) generically ▪ For error messages (Check_Fatal and CheckError): an error message box with the OK button display. After the user taps OK, the execution of the action does not continue. ▪ For warning messages (Check_Warning), a message box with OK and Cancel buttons display. If the user taps OK, the execution of the action should continue. Otherwise, it is stopped. ▪ If an action would trigger several warnings, only the first warning displays to the user. The subsequent warnings are automatically answered with OK if the user answered the first warning with OK. ▪ For notifications (Check_Notify), a message box with the OK button display. After the user taps OK, the execution of the action continues.

Timeout

MScript	REST
<ul style="list-style-type: none"> ▪ One timeout is applied: <ul style="list-style-type: none"> ▪ MScript timeout - This is for lifetime. By default, it is set to one hour. ▪ The MScript timeout is set in the configuration file of the MaconomyTouch CGI program (MaconomyTouch.xxx.l). It 	<ul style="list-style-type: none"> ▪ Two different timeouts are applied: <ul style="list-style-type: none"> ▪ MScript timeout - This is for lifetime. By default, it is set to one hour. ▪ REST timeout - This is for inactivity. By default, it is set to 20 minutes. ▪ The REST timeout is applied to all Maconomy clients using the Coupling

MScript	REST
<p>has impact only on Touch, no other Maconomy clients.</p> <ul style="list-style-type: none"> If the end user is trying to access Maconomy via MScript (for example, automatic refresh of the rejected timesheets) one hour after login, Touch times out. If Touch times out, the user is logged out of the Web service (MScript) and is redirected to the PIN screen. 	<p>Service (= Workspace Client, Touch, iAccess, PeoplePlanner, TrafficLive). You cannot have a different REST timeout, for example, for Touch and Workspace Client.</p> <ul style="list-style-type: none"> If the end user is inactive (= does not access Maconomy via REST) for 20 min, Touch times out. If the end user is trying to access Maconomy via MScript (for example, automatic refresh of the rejected timesheets) one hour after login, Touch times out. If Touch times out, the user is logged out of the Web services (REST and MScript) and is redirected to the PIN screen.

Extensibility/Configuration

MScript	REST
<ul style="list-style-type: none"> Limited support for confirmation messages Some lookup or search screens are configurable using DeltekTouch.I. You can control the query used to perform the search. There is a limited configuration on which fields should display on the search screen. You can display a popup field as a search screen. By default, popup fields are display in a dropdown list on the same screen. Some users prefer to see the popup values on a separate search screen, instead of a dropdown. For example: Swedish customers (iStone and Tengbom) already use such a light-weight customization, which allows them to see a popup field (FinanceVATCode), on a search screen. Advanced lookups (Find Job, Mileage From/To) are controlled by MScript code. 	<ul style="list-style-type: none"> Generic support for confirmation messages Lookup or search screens (for example, Find Job) are configurable. New layout files have been added for this purpose (Find_JobHeader.I, Find_TaskListLine.I, Find_LocationFromTo.I, Find_JobFavorite_Timesheet.I, Find_JobHeader_Timesheet.I, Find_Activity.I, FindJobHeader_Expense.I). You can change the fields included on the screen, but you cannot change the queries. These queries are driven by the foreign keys in Maconomy. You cannot display a popup field as a search screen. Popup fields always displays in a dropdown list on the same screen. Advanced lookups (Find Job, Mileage From/To) are controlled by layouts. Protiviti customization not supported: State and County, based on option

MScript	REST
<ul style="list-style-type: none"> Protiviti customization supported: State and County, based on option lists, and dependency between State and County. You can add the Proposed Quantity (NumberProposed) field to the timesheet line layout. If you change both Hours and Proposed Quantity, an error message displays because you are not allowed to change both fields simultaneously. Layouts: same as in Touch 1.x (for example, TimesheetLayout.I, TimesheetLogEntryLayout.I). Layouts: for Timesheet and Timesheet line/Log Entry, the MScript layouts for weekly and daily modes are the same (TimesheetLayout.I and TimesheetLogEntryLayout.I). Query customization is supported. You can customize queries in DeltekTouch.I. This is related to lists like Expense Sheets, Mileage Sheets, as well as search screens (Task List, Find Job) 	<ul style="list-style-type: none"> lists, and dependency between State and County. You can add the Proposed Quantity (NumberProposed) field to the timesheet line layout. If you change both Hours and Proposed Quantity, however, it sets both fields to the value you entered in Hours. Layouts: there is a separate set of layouts for REST Touch. The REST layout files are named similarly as the corresponding MScript layout files. The only difference is the file name; it is appended with REST (for example, TimesheetLayoutREST.I, TimesheetLogEntryLayoutREST.I). If you have custom MScript layouts, make sure you apply the same changes to the corresponding REST layouts before you start using the REST Touch. Layouts: for Timesheet and Timesheet line/Log Entry, we have different REST layouts for weekly and daily modes (TimesheetLayoutREST.I, TimesheetDaysLayoutREST.I, TimesheetLogEntryLayoutREST.I and TimesheetLogEntryDailyLayoutREST.I). Query customization is not supported. This is related to lists like Expense Sheets, Mileage Sheets, as well as search screens (Task List, Find Job)

Other

MScript	REST
<ul style="list-style-type: none"> Supported Maconomy versions: <ul style="list-style-type: none"> X1 Service Pack 25 and higher Service Pack 3 and higher Service Pack 2 and higher GA and higher 	<ul style="list-style-type: none"> Supported Maconomy versions: <ul style="list-style-type: none"> 2.2.4 and higher 2.3 and higher 2.4 and higher 2.5 and higher

MScript	REST
<ul style="list-style-type: none"> LA and higher LA and higher All popup data load upon login. For example: the currency values (such as DKK and USD) together with all other needed popup values are loaded from Maconomy when the user taps Login. No need for proxy server for REST. Multi-tenancy is supported on IIS. If you use Apache, you need to have different Touch installations (Touch Servers) to create a multi-tenant setup. Multi-language is supported on IIS. If you use Apache, you need to have different Touch installations (Touch Servers) to create a multi-language setup. The configuration.ini file contains only MScript info. Installer: <ul style="list-style-type: none"> New installations on Maconomy < 2.2.4 defaults to MScript. All upgrades default to MScript. Upon login, the user needs to be authenticated only against the MScript Web service. Upon logout, the user needs to be logged out only from the MScript Web service. The user is redirected to the authentication screen once the MScript logout is successfully completed. 	<ul style="list-style-type: none"> Popup data loaded on demand. For example: currency values (such as DKK and USD) are loaded from Maconomy, only when the user taps the Currency field on the Expense Sheet screen. Proxy server is needed for REST. Typically, this is the same as the Touch Server. Multi-tenancy is supported only on IIS. No recommendation for how to set up a multi-tenant Touch on both IIS and Apache. Multi-language is supported only on IIS. No recommendation for how to set up a multi-language Touch on both IIS and Apache. Configuration.ini contains MScript and REST info. Installer: <ul style="list-style-type: none"> New installations on Maconomy 2.2.4/2.3 GA or higher defaults to REST. On Maconomy 2.2.4/2.3 GA or higher, upgrades have an option between MScript and REST. Upon login, the user needs to be authenticated against both Web services (MScript and REST). Upon logout, the user needs to be logged out from both Web services. For performance reasons, users are redirected to the authentication screen once the MScript logout is successfully completed. Touch does not wait for the REST logout to complete.

Appendix: If You Need Assistance

If you need assistance installing, implementing, or using Deltek Touch for Maconomy, Deltek makes a wealth of information and expertise readily available to you.

Customer Services

For over 30 years, Deltek has maintained close relationships with client firms, helping with their problems, listening to their needs, and getting to know their individual business environments. A full range of customer services has grown out of this close contact, including the following:

- Extensive self-support options through the Deltek Support Center.
- Phone and email support from Customer Care analysts
- Technical services
- Consulting services
- Custom programming
- Classroom, on-site, and Web-based training

Attention: Find out more about these and other services from the Deltek Support Center.

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

Attention: For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

Note: If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

Additional Documentation

The following table lists the Deltek documentation available for this release. Except where noted, all the user guides and quick reference guides listed in this table are available for download from the Deltek Support Center.

Document Name	Description
Deltek Touch for Maconomy User Guide	This document contains detailed information and instructions on how to use various features of the application.
Deltek Touch for Maconomy Installation Guide	This document provides instructions for the installation and configuration of the application.
Deltek Touch for Maconomy Release Notes	This document contains a summary of the technical considerations, major features, and known issues of the application.
Deltek Touch for Maconomy Layout Customization Guide	<i>This document is only intended for Technical Consultants.</i> It describes tasks necessary for the customization of layouts of the Deltek Touch for Maconomy application.
Deltek Touch for Maconomy Upgrade Guide	<i>This document is only intended for Technical Consultants.</i> It describes necessary steps to upgrade to the latest Touch system.



About Deltek

Better software means better projects. Deltek is the leading global provider of enterprise software and information solutions for project-based businesses. More than 23,000 organizations and millions of users in over 80 countries around the world rely on Deltek for superior levels of project intelligence, management and collaboration. Our industry-focused expertise powers project success by helping firms achieve performance that maximizes productivity and revenue. www.deltek.com