

Deployment Date: 7/20/2017

Hot Fix: cp711_inmsrft_007.zip

MATERIALS/INVENTORY/INMSRFT/Serial_Lot Maintenance

Deltek Defect Tracking Number:

801859

Issues Resolved:

Description: When you tried to add serial/lot information for an inactive part, you encountered this error message in Costpoint: "Cannot insert this record. The parent key was not found."

Customers Impacted: This defect affects Costpoint users.

Workaround Before Fix: None.

Additional Notes: The error message should instead say that the part was inactive.

Files Updated:

cp711_inmsrft_007.zip

System File Dependencies:

cp711_sys_017.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.