

**Deployment Date: 2/4/2015**

**Hot Fix: cp711\_sys\_004.zip; cp711\_symcase\_001.zip**

**OTHERS/SYSTEM ADMINISTRATION/SYMCASE/Manage Support Cases**

Deltek Defect Tracking Number:

444237

Issues Resolved:

**Description:** The new application, Support Cases, has been created to show Costpoint cases or issues that were reported by users. **Customers Impacted:** This enhancement affects Costpoint 7.1.1 users. **Workaround Before Fix:** None. **Additional Notes:** None.

Files Updated:

cp711\_sys\_004.jar cp711\_symcase\_001.jar

System File Dependencies:

N/A

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.