Deployment Date: 12/13/2016

Hot Fix: cp711_aopessue_005.zip; cp711_patch3104_001.zip

OTHERS/PRODUCT INTERFACES/AOPESSUE/Activate Pending Benefit Elections

Deltek Defect Tracking Number:

730229

Issues Resolved:

Description: Added a flag to the enrollment tables which can be used to identify records that were added to the Benefit Options Offered table. For Life Event processing, a system error occurred while processing if the old records were not purged. For Open Enrollment processing, records outside the date range of the benefit year were not included even though they had been offered.

Customers Impacted: This defect affects Costpoint Employee Self Service users.

Workaround Before Fix: None.

Additional Notes: This hotfix requires PATCH3103 (for Costpoint 7.0.1) and PATCH3104 (for Costpoint 7.1.1) which must to be applied at a point when the following conditions are met:

- Open Enrollment is over and the Activate Pending Benefit Elections process has been run.
- All Life Events in the Life Event Enrollment table have been processed and the Activate Pending Benefit Elections process has been run for all Life Events.

If you do not apply the patch correctly, you must run the Store Employee Benefit Options Offered process in order to add the options offered to the table for ACA processing.

Files Updated:

cp711_aopessue_005.zip

Patch3104.sql

System File Dependencies:

cp711_patch3078_001.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at https://deltek.custhelp.com before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to https://dsm.deltek.com.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at https://deltek.custhelp.com.