

Deployment Date: 7/31/2017

Hot Fix: cp711_symabout_006.zip

OTHERS/SYSTEM ADMINISTRATION/SYMABOUT/About Costpoint

Deltek Defect Tracking Number:

828877

Issues Resolved:

Description: From the Manage/Approve Timesheets screen, a critical error occurred when you tried to open the View Help About screen.

Customers Impacted: This defect affects you if you use Time and Expense with a hotfix file name of more than 30 characters.

Workaround Before Fix: None.

Additional Notes: None.

Files Updated:

cp711_symabout_006.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.