

Deployment Date: 12/20/2019

Hot Fix: cp711_oeinvc_017.zip

MATERIALS/ORDER ENTRY/OEPINVC/Create Invoices

Deltek Defect Tracking Number:

1209118

Issues Resolved:

Description: When you tried posting sales orders (SO), you encountered the following error: [SQLServer]The INSERT statement conflicted with the FOREIGN KEY constraint "F21288". The conflict occurred in database "PETSCP", table "DELTEK.CUSTOMS_VAT_HDR".

Customers Impacted: This defect affects you if you post sales orders.

Workaround Before Fix:

1. Query the sales order on the Manage Sales Orders or Manage Sales Orders Supervisor Screen.
2. Enter a value in the **Ship Via** field on the header or enter the Customs Header Info in the Customs Info subtask on at least one line.

Or

Re-run the Create Invoices process to generate invoice for the SO.

Additional Notes: None.

Files Updated:

cp711_oeinvc_017.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.