

Deployment Date: 2/9/2015

Hot Fix: cp711_symcase_002.zip

OTHERS/SYSTEM ADMINISTRATION/SYMCASE/Manage Support Cases

Deltek Defect Tracking Number:

479927

Issues Resolved:

Description: The non-editable **Key** field should have cleared after cloning or copying an existing record.

Customers Impacted: Impacts all Costpoint users on both ORA and MSS databases.

Workaround Before Fix: Do not use the **Clone** or **Copy** record function.

Additional Notes: None.

Files Updated:

cp711_symcase_002.jar

System File Dependencies:

cp711_sys_004.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.