

# Deltek Costpoint®

Installing IIS DEProxy DLLs

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# Install Instructions for Deltek Costpoint IIS DEProxy DLLs (January 2026)

This document provides the required steps to install the updated Internet Information Services (IIS) DEProxy Dynamic Link Libraries (DLLs) for Costpoint. These instructions must be completed in the order listed below to ensure that the new DLLs are properly deployed and recognized by IIS.

**Note:** Costpoint QR 2026.2.0 will include these DEProxy DLLs. Installing any quarterly release (QR) earlier than 2026.2.0 will overwrite these DEProxy DLLs. If you apply a prior QR, you must repeat the steps in this document after the QR installation is complete.

## To install IIS DEProxy DLLs:

1. Stop your Costpoint Service.
2. Back up and remove all current DEProxy plug-in files from the Costpoint installation directory (typically c:/Deltek/Costpoint/82/applications/DEProxy).

**Note:** Ensure that you preserve the **iisproxy.ini** file located in the **lib** folder.

3. Extract the contents of **IIS\_DEProxy\_dlls\_Jan\_2026.zip** into the DEProxy directory where the current plug-ins were removed (typically c:/Deltek/Costpoint/82/applications/DEProxy).
4. After you replace the files, restore the original **iisproxy.ini** file to the **lib** folder.
5. Open IIS Manager and restart your IIS server.
6. Start your Costpoint Service.
7. Verify the installation by logging in to Costpoint through IIS.
8. If your environment invokes web services (WS) through IIS, ensure that those services are also using the updated DLLs copied in step 3. For details, see Appendix B of the *Deltek Costpoint 8.2 Integration Overview* document, or click this link: [Accessing Integration Services from Costpoint Servers](#).

## Downloading Deltek Products using Deltek Software Manager

You can use Deltek Software Manager (DSM) to download complete Deltek products, hot fixes, cumulative updates, and sub-releases. You can access DSM through the Deltek Support Center or use Deltek Software Manager Lite to download Deltek products.

### Accessing DSM from within the Deltek Support Center

**To access DSM from within the Deltek Support Center:**

1. In your Web browser, go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password** and click **Login**.
3. When the Deltek Support Center page displays, click **Product Downloads**.
4. On the Deltek Software Manager screen, click **Launch Deltek Software Manager**.
5. Click **Settings** at the top right of the dialog box to use the Settings dialog box to specify the folder where you want to download Deltek products and click **OK**.

**Note:** When you log on for the first time, DSM asks you to select a default folder where Deltek products are to be downloaded.

You can change this folder anytime in the Settings dialog box.

6. In the left pane, expand the Deltek product that you want to download, if it is not already expanded.
7. Select the product type that you want to download.

Options include:

- **Complete**
- **Cumulative Updates**
- **HotFixes**
- **Sub-Release**

8. In the table, select the check box that corresponds to the Deltek product that you want to download.

The right pane displays a message stating that the product has been added to the download queue.

**Note:** To view the items in the download queue, click **View Download Queue** at the bottom of the left pane.

9. Click **Download** at the bottom of the left pane to download the product to the folder that you selected.

## Accessing DSM Lite

### To access Deltek Software Manager Lite:

1. In your Web browser, go to <https://dsm.deltek.com/DeltekSoftwareManagerLite>.
2. Enter your Deltek Support Center **Username** and **Password** and click **Logon**.
3. When the Deltek Software Manager Lite page displays, select a product from the drop-down list.
4. Click the product type that you want to download.

**Note:** The download behavior and download folder may differ depending on the browser and browser settings that you are using.

## DSM Documentation and Troubleshooting

- To view the online help for Deltek Software Manager, click [here](#).
- To view a tutorial on how to use Deltek Software Manager, click [here](#).
- To view more information on troubleshooting Deltek Software Manager, click [here](#).

**Note:** When you click a link, you will be asked to log into DSM if you aren't already logged in.

## Appendix: If You Need Assistance

If you need assistance installing, implementing, or using Deltek Costpoint, Deltek makes a wealth of information and expertise readily available to you.

### Customer Services

Deltek has always maintained close relationships with client firms, helping with their problems, listening to their needs, and getting to know their individual business environments. A full range of customer services has grown out of this close contact, including the following:

- Extensive self-support options through the Deltek Support Center
- Phone and email support from Deltek Support Services analysts
- Technical services
- Consulting services
- Custom programming
- Classroom, on-site, and Web-based training

**Attention:** Find out more about these and other services from the [Deltek Support Center](#).

### Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Deltek Support Services analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes

- Initiate a Chat to submit a question to a Deltek Support Services analyst online

**Attention:** For more information regarding Deltek Support Center, refer to the online help available from the Web site.

## Access Deltek Support Center

### To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

**Note:** If you forget your username or password, you can click the **Need Help?** button on the login screen for help.