

New and Improved Costpoint User Interface FAQs *(updated 7/25/2019)*

Background

The expectation is higher than ever for a modern Costpoint user experience that is on par with the powerful features and technology of Costpoint. We have heard you and have been investing in an evolved Costpoint user experience (UX) to make the solution more intuitive and productive than ever before. As we engage with you and your peers it has become increasingly important that we focus on making Costpoint easier to use, learn, and master so that your company and your employees can maximize the investment you have made in Costpoint. We recently announced the next phase in our journey together to improve the Costpoint user experience and in doing so make your users more productive. After listening to all of the feedback we believe this focus on improving the user experience will not only make your users more productive but will help you attract and retain the top talent that is so vital to your business.

As a first phase in this endeavor, we have released several improvements to the Costpoint user interface (UI). These changes are intended to bring focus to what is most important to our users in the moment, making it easier and more efficient to navigate the system. For example, we introduced new color, background and icon styles to highlight where you are in the system and actions available to complete. These improvements will also provide users with a cleaner, crisper and modern looking interface. With this first phase, in order to minimize the amount of change management within your organization, we did not change any of the functionality for your users.

Below is a list of frequently ask questions (FAQs) since this announcement.

Disclaimer: Dates and scope are subject to change at Deltek's discretion.

FAQs

1. When were the changes released?

For on premise customers, the new user interface (UI) was released with Costpoint 7.1.1 System Jar 43 to the Deltek Software Manager (DSM) on July 31, 2018. For Costpoint Cloud customers, the update was released to Costpoint Essentials and Foundations Cloud customers September 2018, and to Enterprise cloud customer preview environments in October 2018.

2. How will my organization transition to the new UI?

A temporary toggle feature is available at login and from the User Preferences application that will allow users to switch between the classic UI and the new UI so they can get acclimated to the changes before the classic UI is removed.

3. How long will you support the Classic UI?

The classic UI will be removed in Costpoint 8. Please review to KB article [#98538](#) for more information on Costpoint 8.

4. Can a Costpoint Administrator control the toggle feature?

No, end users will have control over the toggle feature.

5. Are there any functionality, business logic or database changes?

There are no changes to business logic or database tables. There are a few, minor changes to functionality. Since the new UI paradigm is an adaptive design that leverages the space available in your browser, you will not be able to resize or cascade application subtasks on top of one another.

6. Will the changes impact the behavior of Costpoint on a mobile device?

No, there should be no behavior changes to the mobile responsive design – just a cleaner, more modern look and feel with new color scheme and icons.

7. My organization uses single sign on (SSO) to access Costpoint so our users don't see the login page – how will our users be able to transition to the new UI?

Users can change the UI in the User Preferences application.

8. Will there be a default UI?

Yes, the default UI will be the new and improved UI. Users can change back to the classic UI at login or from the User Preferences application while both options are supported.

9. Did you review the changes with existing users?

Yes, Deltek Product Management and User Experience (UX) experts met with end users to solicit feedback and conducted in-person usability labs to record user feedback. Changes were incorporated based on this feedback.

10. My organization uses background colors to distinguish between different companies and/or systems – will this feature still exist?

Yes, but there have been changes made to current behavior based on user feedback elicited through interviews and the usability lab. We learned that companies leverage the system background colors today to help users identify the company, environment, and or system they are working in. Instead of displaying the background color throughout all of Costpoint, the color will be displayed above the global toolbar and will include company name. You can choose to also display the environment (i.e. production, nightly backup) and system name (database name).

11. What product and version will these changes apply to?

The UI improvements will apply to Costpoint 7.1.1, Time & Expense 10, and Budgeting & Planning 7. The new UI will be the only UI available in Costpoint 8.

12. Will the new UI automatically resize applications to fully utilize browser screen space?

Yes, the new UI is optimized to take advantage of the real-estate available in your browser to reduce horizontal scrolling and to provide a better overall user experience. This feature is available today when Auto Position mode is selected, but this is the default mode with the new UI.

13. What is the recommended screen resolution for the new UI?

For the best overall user experience, a screen resolution of 1920 pixels wide is recommended.

14. Will the new UI with Auto Position mode support displaying application and sub-tasks side by side in two columns?

Yes, the new UI arranges the screen layout into one or two columns by clicking the one and two column icons in the Global Toolbar. However, the two column layout does require a minimum of 1260 pixel wide screen resolution and optimizes in a minimum resolution of 1920 pixels wide.

15. After clicking the two column icon, all result sets default to the screen's left column. How do I move a result set to the right column?

Click the header of the result set in the left column and "drag and drop" it into the right column.

16. I've created templates for some applications. How will saved configurations be affected?

If you saved a configuration as a template that includes scaled and re-positioned subtasks, the new UI will open the subtasks stacked into a single full screen column. With a screen resolution greater than 1260 pixels wide, you can select the two column icon option in the Global Toolbar and re-arrange the subtasks and save the application layout.

17. Is the new UI compatible with Costpoint's currently supported web browsers?

Yes. The new UI is compatible with currently supported web browsers. You can find a list of supported browsers in the [Deltek Product Support Compatibility Matrix](#).

18. Will the new UI impact extensions I created using the Extensibility Design Studio?

Extensions should inherit the new UI but we recommend you validate this on your own once the new UI has been released.

19. Will Deltek update existing Help and Learning Content?

Yes, Deltek has updated help and learning content to incorporate the new look and feel including:

- Short [video](#) demonstration of the new UI
- Short [video](#) on navigating Costpoint
- Additional content:

[Costpoint User Interface Click-thru](#)
[Costpoint Views QRC](#)

[Costpoint Shortcut Keys, Toolbar Icons, and Buttons QRC](#)
[Costpoint Query and Lookup QRC](#)

- [Costpoint Getting Started Guide](#)
- [Costpoint Online Help](#)
- [Deltek Learning Zone content](#)

20. Were any additional changes made after the initial new UI release?

Yes, based on customer feedback we added borders to subtasks and improved the color contrast between groups within an application and to make required fields more noticeable. *We also added the ability to resize and rearrange subtasks similar to the behavior in the Classic UI.* Users may disable auto-position mode to leverage this capability. Here is a screenshot of the latest look and feel improvements.

Modification ID	Modification Description *	Contract Modification ID	Contract ID	Contract Name	Subcontract Modification ID	Subcontract ID	Subcontract Name	Effective Date *	Start Date	End Date	Earliest Start Date	Latest End Date
000001	another mods for 100.002 updat							07/31/2014	01/02/1993	09/01/1995	01/01/1992	09/15/1995
0000	michigan funding							01/01/1999	01/01/1992	09/15/1995	01/01/1992	09/15/1995

21. Why won't Deltek continue to support the Classic UI indefinitely?

Deltek is currently supporting two separate user interfaces, "Classic" and "New". This requires duplicative efforts for defect repair and new enhancements which slows down our ability to release key customer driven enhancements and fixes to product defects. In order to best serve the needs of our customers, we must focus our future development efforts in the new UI.

22. Are more UX changes to follow the new UI release?

Yes. Deltek is committed to future user experience (UX) improvements. We will always be looking at ways to streamline key processes and user flows in some areas to improve the user interaction and reduce the number of clicks.

23. I'd like to participate in future Costpoint user research and testing. How do I sign up?

Send us an email at CostpointUX@Deltek.com with your contact information, role and areas of interest.

Additional Details

For more information on these changes, please refer to KB article # [94128](#) on the Deltek Support Center or your Cloud Portal page.

Feedback or Questions

For all other questions, or if you encounter any problems with the new UI, please contact Deltek Customer Care.