

Deployment Date: 5/25/2017

Hot Fix: cp711_cmplib_OEMISSULIB_001.zip; cp711_patch3183_001.zip

MATERIALS/ORDER ENTRY/OEMISSU1/Enter Sales Order Inventory Issues

Deltek Defect Tracking Number:

784972

Issues Resolved:

Description: You encountered the following error in Costpoint when another user was processing a large sales order issue with 480 serial numbers via web services: "[FMWGEN][SQLServer JDBC Driver][SQLServer]Transaction (Process ID 963) was deadlocked on lock resources with another process and has been chosen as the deadlock victim."

Customers Impacted: This defect affects Costpoint users.

Workaround Before Fix: None.

Additional Notes: None.

Files Updated:

cp711_cmplib_OEMISSULIB_001.zip

Patch3183.sql

System File Dependencies:

cp711_sys_029.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.