




Deltek

Deltek Cobra® 8.4

Cumulative Update 02 Release Notes

May 6, 2021



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Overview

The Cobra 8.4 Cumulative Update 02 release includes all of the enhancements, software issues resolved, and database changes that were made in Cobra 8.4 CU 01 through CU 02.

Custom Programs Affected

Sometimes an update can cause custom programs and reports to stop working as expected. Before applying this update, consider whether you have any custom programs or reports in the application area affected by the update. If so, contact Deltek Customer Care at <http://support.deltek.com> before you install the update.

Attention: For steps to install the cumulative update, see *Appendix A: Download and Install the Cumulative Update*.

Viewing the Online Help

If you use Internet Explorer and the online help does not display correctly, you need to turn off Compatibility View for the browser. Click **Tools » Compatibility View settings**, and clear the **Display intranet sites in Compatibility View** check box. Then refresh the browser. Make sure you remove deltek.com (if listed) from the **Websites you have added to Compatibility View** list. You could also elect to use hosted help or the FQDN of your server in the URL (for example, server.domain) to bypass this issue. Depending on your Internet Explorer security settings, you may be prompted to “**Allow blocked content**” when viewing the online help locally. The Cobra 8.4 Help System URL is <https://help.deltek.com/Product/Cobra/8.4/GA>.

Depending on your Internet Explorer security settings, you may be prompted to “**Allow blocked content**” when viewing the Cobra Online Help locally. This only affects Internet Explorer.

You may also access the online help using Edge, Chrome, and Firefox.

Cobra 8.4 Cumulative Update 02

Released: May 06, 2021

Enhancements

There are no enhancements in this release.

Software Issues Resolved

Explorer View

Defect 1443519

Description: When you used the Save As function to create a copy of an ancillary file, Cobra encountered the "The field 'SEQUENCE' / property 'Sequence' for table WST_DIR does not exist in the data dictionary" error.

Customers Impacted: This defect affects customers who upgraded from Cobra 8.2 or earlier version to Cobra 8.4 and who use the Save As function on an ancillary file.

Workaround Before Fix: Export the ancillary file by running an export report and import it back with a new name using the Integration Wizard.

Files Updated:

- Cobra.Model.dll
- Cobra.Model.LoginManager.dll
- Cobra.WinUI.*.dll
- Cobra.WinUI.exe

File » Integration Cost Data Export

Defect 1450704

Description: When you ran the Cost Data Export process against a large project, the process completion took longer than expected.

Customers Impacted: This defect affects customers who use the Cost Data Export process.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Model.dll
- Cobra.Model.LoginManager.dll
- PPM.CommonData.dll

Defect 1454325

Description: When you ran the Cost Data Export Wizard to generate the Integrated Program Management Data Analysis Report (IPMDAR) file, the ContractStartDate value in the generated file was incorrect.

Customers Impacted: This defect affects customers who use the Cost Data Export process to generate the IPMDAR file.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Model.dll
- Cobra.Model.LoginManager.dll

[File » Integration wInsight](#)

Defect 1455256

Description: When you ran the wInsight Export process to export a structure to the work package while actual costs were set to be captured at the control account level or both the control account and work package level and there were actuals in the past, Cobra encountered the "Must specify additional parameters. Procedure: addsinglepastperiod" error.

Customers Impacted: This defect affects customers who use the wInsight Export process.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Defect 794947

Description: When you ran the wInsight Export process against a master project but the calendar was not advanced at the master project level, Cobra displayed the "[Error] SQL Error calculating Baseline information" generic error message instead of a more descriptive one.

Customers Impacted: This defect affects customers who use the wInsight Export process on a master project.

Workaround Before Fix: Advance the calendar at the master project level.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

File » Integration Wizard – Project Data

Defect 1453098

Description: When you ran the Integration Wizard to load Open Plan data, Open Plan projects not shared with the WORLD or SYSADMIN group were not displayed in the Schedule Project Lookup dialog box even though the logged in user belonged to the SYSADMIN group. When you entered the name of the project in the **Schedule Project** field on the Project Selection page and clicked **Next**, Cobra displayed the "Invalid schedule project" error.

Customers Impacted: This defect affects customers who use the Integration Wizard to integrate with Open Plan.

Workaround Before Fix: Using Open Plan, share the project with the WORLD or SYSADMIN group.

Files Updated:

- Cobra.Process.dll
- Cobra.WinUI.exe
- Cobra.WinUI.*.dll

Defect 1457593

Description: When you ran the Integration Wizard, Cobra did not load all of the resource assignment codes.

Customers Impacted: This defect affects customers who use the Integration Wizard to load resource assignments codes.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Defect 1413609

Description: When you ran the Integration Wizard, Cobra changed the baseline finish date to the first day of the status date period if:

- The **Apply historical budget changes as an adjusting entry in the current status** period option on the Integration Wizard Preferences tab of the Project Properties dialog box was selected when loading budget that affected the Budget at Completion (BAC).
- The baseline finish date was within the status period date range.

Customers Impacted: This defect affects customers who use the Integration Wizard.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Installation

Defect 1452828

Description: When you ran the Cobra Database Upgrade Wizard to upgrade your database from version 8.3 to 8.4, the InstallShield Wizard displayed the "Setup has detected a problem with the database upgrade" message even though the database version on the WST_PRD table was updated to 8.4.

Customers Impacted: This defect affects customers who use the Cobra Database Upgrade Wizard.

Workaround Before Fix: Upgrade your database from version 8.3 to 8.4 using the Cobra 8.4 installer.

Files Updated:

- DeltekCobra84DatabaseUpgradeWizard.exe

Defect 1192442

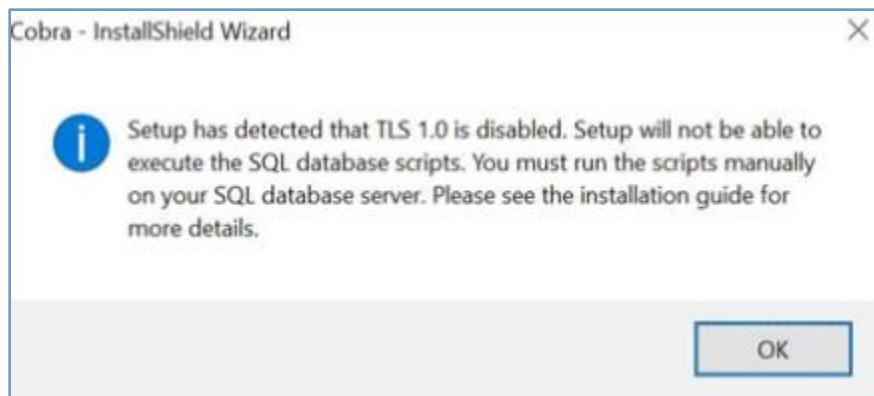
Description: When you installed Cobra on a MS SQL Server database, Cobra did not automatically run the Create or Upgrade scripts if TLS 1.0 was disabled.

Customers Impacted: This defect affects customers who install Cobra on a Microsoft SQL Server database with TLS 1.0 disabled, regardless of the operating system.

Workaround Before Fix: Do one of the following:

- Enable TLS 1.0 in the registry.
- Manually run the Create or Upgrade scripts for a MS SQL Server database.

Additional Notes: Previously, the InstallShield Wizard displayed the following message if it detected that TLS 1.0 was disabled on the machine where you were installing Cobra:



The Cobra installer now automatically executes the appropriate scripts and the following prerequisite software when it detects that you are using a MS SQL Server database:

- Microsoft ODBC Driver 17.3 for Microsoft SQL Server Database
- Microsoft Command Line Utilities 15 for Microsoft SQL Server Database

See the [Documentation Changes](#) section for additional information.

Files Updated:

- DeltekCobra84.exe

Projects

Defect 1453575

Description: When you deleted or purged a project, related records on the LINK table and custom user tables were not deleted.

Customers Impacted: This affects customers who use the Delete Project and Purge Project functions.

Workaround Before Fix: Manually delete the orphaned records on the LINK table and custom user tables.

Files Updated:

- Cobra.Model.dll
- Cobra.Model.LoginManager.dll
- Cobra.WinUI.*.dll
- Cobra.WinUI.exe

Project Processes » Freeze Forecast

Defect 1455426

Description: When you ran the Freeze Forecast and filtered by **Control Account** or **Work Package** with multiple control accounts or work packages selected on the Criteria page, Cobra added the existing forecast values to the second control account instead of copying the existing forecast values.

Customers Impacted: This defect affects customers who use the Freeze Forecast Wizard.

Workaround Before Fix: None.

Files Updated:

- Cobra.Process.dll
- Cobra.WinUI.exe
- Cobra.WinUI.*.dll

Security

Defect 1444613

Description: When you launched EPM Security Administrator to define permissions for a role, the **Allow loading forecast in the current status period** option was not displayed in the **Projects » Project Properties » Preferences tab » Integration Wizard** node.

Customers Impacted: This defect affects customers who upgrade to Cobra 8.4 GA or Cobra 8.4 CU01 on a Microsoft SQL Server database and use EPM SA.

Workaround Before Fix: Run the following script:

```
"UPDATE WST_PFG
SET PFG_ID = '06.05.10.05.03'
WHERE PRD_UID = 600 AND PFG_UID = '60236'
AND PFG_ID != '06.05.10.05.03'"
```

Additional Notes: This defect is not encountered when performing a new installation of Cobra 8.4 GA or Cobra 8.4 Cumulative Update 01.

Files Updated:

- Cobra84_Upgrade_SqlServer.sql

Tools » Validity Check

Defect 1459309

Description: When you ran the Validity Check process, Cobra displayed the following warning message: "[Warning] The project log differs from the budget detail. Run Reconcile in Project Audit to align the log with the budget detail." If you followed the steps to reconcile the project log using the Project Audit Wizard and then ran the Validity Check process again, Cobra displayed the same warning message.

Customers Impacted: This defect affects customers who run the Validity Check process.

Workaround Before Fix: None.

Additional Notes:

- This issue only occurs if the audit log contains values that differ from the time-phased data by > 10c when summed over the entire project.
- This issue does not occur if you select the **Round audit log transactions to 6 decimal places** option on the Other tab of the Application Preferences dialog box.
- Once this fix is applied, Cobra may display the following different warning message when you run the Validity Check process: "[Warning] The project log disagrees with the project header. Open Project Audit to align the header values." Follow the steps to open the Project Audit Wizard to resolve the warning message.

Files Updated:

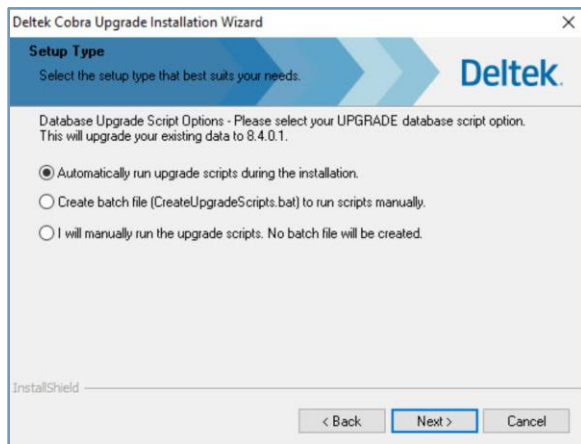
- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Database Changes

This section includes changes made to the database. There are no database changes in this release.

Data Changes

When upgrading from Cobra 8.4 GA or Cobra 8.4 Cumulative Update 01 to Cobra 8.4 Cumulative 02, the Upgrade Installation Wizard displays the Setup Type page and prompts you to select a database upgrade script option.

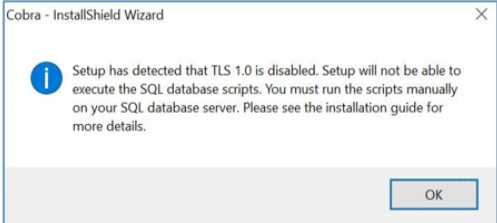


This step is needed to apply the fix for [Defect 1444613](#), which corrects the data on the WST_PFG table.

Note: This is only a data change and not a database structure change.

Documentation Changes

This section includes details of section changes in the printed documentation.

Document	Details
Cobra 8.4 Installation Guide	<ul style="list-style-type: none"> Made the following updates for Defect 1192442. <ul style="list-style-type: none"> Added the following items to the Supported Deployment Technology » Embedded Technologies table: <ul style="list-style-type: none"> Microsoft ODBC Driver 17.3 for Microsoft SQL Server Database Microsoft Command Line Utilities 15 for Microsoft SQL Server Database Removed instances of the following note: <div data-bbox="532 1360 1432 1675"> <p>The InstallShield wizard checks if TLS 1.0 is enabled or disabled on the machine where you are installing Cobra. If TLS 1.0 is disabled, the following message displays:</p>  </div> Added bullets 2 and 3 to the following note: <div data-bbox="552 1751 1177 1864"> <p>Note: Cobra automatically installs the following prerequisite software:</p> <ul style="list-style-type: none"> Visual C++ Redistributable Packages for Visual Studio 2017 (x86) Microsoft ODBC Driver 17.3 for Microsoft SQL Server Database Microsoft Command Line Utilities 15 for Microsoft SQL Server Database </div>

Document	Details
Cobra 8.4 Technical Overview and System Requirements Guide	<ul style="list-style-type: none"> ▪ Added the following items to the Supported Deployment Technology » Embedded Technologies table for Defect 1192442: <ul style="list-style-type: none"> ▪ Microsoft ODBC Driver 17.3 for Microsoft SQL Server Database ▪ Microsoft Command Line Utilities 15 for Microsoft SQL Server Database

Cobra 8.4 Cumulative Update 01

Released: March 26, 2021

Enhancements

Use a Replanned Class as a Target Class During Reclass Through the Cobra Web Service

When you run the Reclass process through the Cobra Web Service, you can now use a Replanned class as a Target class if the Source class is a Budget class (included or not-included).

Attention: For more information on the Reclass process through the Cobra Web Service, see the [Web Service Client API Help](#).

Software Issues Resolved

API » PMC Web Services

Defect 1325684

Description: When you ran the Replan Wizard against a project with actual costs at the control account level or both the control account and work package level, and selected the **Create a new Work Package for the replanned Budget/Progress/Actuals** and the **Allow completed Work Package to be replanned** options on the Options page and the **Budget = Progress = Actuals** option on the Method page, Cobra created a duplicate work package incorrectly if you entered a work package prefix of an existing work package.

Customers Impacted: This defect affects customers who use the Replan process on projects with actuals costs at the control account level or both control account and work package level.

Workaround Before Fix: None.

Files Updated:

- Cobra.Process.dll
- Cobra.WinUI.exe
- Cobra.WinUI.*.dll

API » Web Services

Defect 1412670

Description: The Cobra Web Service did not support the Scale Retain EAC value of **None** and instead used **Currency** as the default value.

Customers Impacted: This defect affects customers who run the Calculate Forecast process through the Cobra Web Service.

Workaround Before Fix: None.

Files Updated:

- Cobra.Model.dll
- Cobra.Model.LoginManager.dll
- Cobra.Model.WebService.dll
- Cobra.WinUI.exe
- Cobra.WinUI.*.dll
- Cobra.Api.exe
- Cobra.WebService.Host.exe
- Cobra.WebService.dll
- Cobra.WebService.ClientAPI.dll

Defect 1413792

Description: When you ran a report that did not support roll up results through the Cobra Web Service, you encountered the "The Results criteria must be selected as the last sub-total criteria" error and the roll up results were incorrectly validated if the **RollupResults** parameter on the Report Definition tab of the Report Properties dialog box was set to **1**. When you ran a report through the Report Wizard, you also encountered the same error if the **AllowSelectCriteria** parameter was set to **1**.

Customers Impacted: This defect affects customers who generate reports.

Workaround Before Fix: None.

Additional Notes: Roll-up results are only supported in CrossTab and Summary report types.

Files Updated:

- Cobra.Model.dll
- Cobra.Model.LoginManager.dll
- Cobra.Model.WebService.dll
- Cobra.WebService.Host.exe
- Cobra.WebService.dll

Codes » Code View

Defect 1437008

Description: When you deleted a code from the code file and then added a new code, the tag of the last code from the code file was duplicated on the newly created code.

Customers Impacted: This defect affects customers who access a code file.

Workaround Before Fix: Rebuild the code file hierarchy.

Additional Notes: This issue is also encountered when accessing a resource file.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Model.dll

- Cobra.Model.LoginManager.dll

File » Integration Cost Data Export

Defect 1434970

Description: When you ran the Cost Data Wizard and selected the **Use WBS/OBS combination as Control Account** option on the Data Options page, the description in the exported cost data file was not the WBS/OBS description.

Customers Impacted: This defect affects customers who use the Cost Data Export process.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Model.dll
- Cobra.Model.LoginManager.dll
- PPM.CommonData.dll

File » Integration Wizard – Project Data

Defect 1429047

Description: When you ran the Integration Wizard to load percent complete values from Open Plan and there were many activities in one work package, Cobra loaded the incorrect percent complete values.

Customers Impacted: This defect affects customers who use the Integration Wizard to load percent complete values from Open Plan.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Defect 1434811

Description: When you ran the Integration Wizard to load only budget resources and the project contained a forecast class with a prefix of the budget class ID being imported, Cobra did not load the resource assignments.

Customers Impacted: This defect affects customers who load resource assignments using the Integration Wizard.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe

- Cobra.Process.dll

Defect 1434917

Description: When you ran the Integration Wizard, Cobra encountered an error about not having enough memory to complete the operation in any of following conditions:

- The integration was run against a project with a large number of time-phased data.
- The data loaded was filtered by a specific budget or class.
- The **Delete items from Cobra that are no longer in the schedule** option on the Change Control page was selected.

Customers Impacted: This defect affects customers who use the Integration Wizard.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Defect 1433513

Description: When you ran the Integration Wizard to load resource assignments, resource assignments with similar names did not use the correct rate set.

Customers Impacted: This defect affects customers who use the Integration Wizard.

Workaround Before Fix: Run the Recalc Wizard.

Files Updated:

- Cobra.Process.dll
- Cobra.WinUI.exe
- Cobra.WinUI.*.dll

Projects » Project Information

Defect 394418

Description: When you copied an earned class, Cobra did not copy the Include in Progress information to the target project.

Customers Impacted: This defect affects customers who copy classes.

Workaround Before Fix: Manually add the new class to the Progress cost set.

Additional Notes: This issue is also encountered when copying a forecast class.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Model.dll
- Cobra.Model.LoginManager.dll

Projects » Project View

Defect 1424171

Description: When you used the Move Work Package function, the control account was successfully moved to the selected target project but the time-phased records of the first control account listed in the source project got deleted.

Customers Impacted: This defect affects customers who use the Move Work Package function.

Workaround Before Fix: Use the Copy To function instead of the Move Work Package function. After the copy process completes, manually delete the control account.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Reports » Report Information

Defect 1434993

Description: When you selected another user who already owned a report with the same name in the **Owner** field on the Access Control tab of the Report Properties dialog box, Cobra did not allow you to save the changes but did not display an error message.

Customers Impacted: This defect affects customers who use the Report Properties dialog box.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Resources.dll

Security

Defect 1432012

Description: When you edited any details of a project on the Project Properties dialog box, Cobra required user access to the calendar used by the project.

Customers Impacted: This defect affects customers who access the Project Properties dialog box.

Workaround Before Fix: Provide access to the calendar file used by the project.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Model.dll
- Cobra.Model.LoginManager.dll

- Cobra.Resources.dll

Tools » Validity Check

Defect 1425308

Description: When you ran the Validity Check Wizard against a project that contained a control account with In progress status but all of the work packages associated with it have Planned or Completed status, and selected the **Business validations » Adjust Control Account dates to exactly span Work**

Package dates option on the Business Validations page, Cobra crashed with the " Unhandled Exception: Nullable object must have a value" error.

Customers Impacted: This defect affects customers who use the Validity Check Wizard.

Workaround Before Fix: None.

Files Updated:

- Cobra.WinUI.*.dll
- Cobra.WinUI.exe
- Cobra.Process.dll

Database Changes

This section includes changes made to the database. There are no database changes in this release.

Data Changes

This section includes changes to the data applied by script. There are no data changes in this release.

Documentation Changes

This section includes details of section changes in the printed documentation.

Document	Details
Cobra 8.4 Online Help	<ul style="list-style-type: none"> ▪ Added a note about using a replanned class as a target class when running the Reclass process through the Cobra Web Service in the Target Class Page of the Reclass Wizard help topic.

Appendix A: Download and Install the Cumulative Update

Download the Cumulative Update

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click **Run Deltek Software Manager**.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Cumulative Updates folder for your product, and select the update to download.
6. Click **Download** at the bottom of the screen.

Install the Cumulative Update

Use the instructions below that apply to the Cobra version you use.

Note: You must install the entire update package. If an update addresses more than one defect, you cannot fix one defect at a time.

For Cobra 8.x and Higher

The instructions for installing an update for Cobra 8.x and higher depend on your type of deployment. Use the instructions below that apply to your deployment scenario.

Note: You must install the entire update package. If an update addresses more than one defect, you cannot fix one defect at a time.

If You Use a Deployment Server

To install on the server:

1. Verify that Cobra is not running.
2. Launch the update on the server.

Note: If the update detects that Cobra is already running, you will see a prompt asking if you want to close Cobra. Choose **Yes** to start the installation or choose **No** to cancel the installation.

3. The Welcome screen displays the current build, along with the new build being installed by the update. Click **Next** to begin the installation.
4. The installation wizard installs all necessary files and displays the Update Complete form.
5. Click **Finish**.

6. Depending on the type of update, a reboot may be required. If the option to reboot your computer is enabled, select it and click **Finish**.
7. Launch the Deltek Cobra shortcut on client workstations to initiate the update.

To install on a client workstation:

1. Launch the Deltek Cobra shortcut. Cobra detects that an updated version is available and displays the prompt: **Do you want to install the upgrade?**
2. Choose **Yes** to start the installation or choose **No** to cancel the installation. When the installation is completed, the installation wizard closes.
3. Launch the Deltek Cobra shortcut to log into Cobra.

If You Have an N-Tier Deployment

To install on the server:

1. Verify that Cobra is not running.
2. Launch the update on the server.

Note: If the update detects that Cobra is already running, you will see a prompt asking if you want to close Cobra. Choose **Yes** to start the installation or choose **No** to cancel the installation.

3. The Welcome screen displays the current build, along with the new build being installed by the update. Click **Next** to begin the installation.
4. The installation wizard installs all necessary files and displays the Update Complete form.
5. Click **Finish**.
6. Depending on the type of update, a reboot may be required. If the option to reboot your computer is enabled, select it and click **Finish**.
7. Launch the Deltek Cobra shortcut on n-tier client workstations to initiate the update.

To install on an n-tier client workstation:

1. Launch the Deltek Cobra shortcut. Cobra detects that an updated version is available and displays the prompt: **Do you want to install the upgrade?**
2. Choose **Yes** to start the installation or choose **No** to cancel the installation. If you choose **Yes**, the installation wizard copies the updated DeltekCobraWorkstation.exe file locally and automatically begins installing files. When the installation is completed, the installation wizard closes.
3. Launch the Deltek Cobra shortcut to log into Cobra.

If You Have a Terminal Services/Citrix Deployment

To install on the deployment server:

1. Verify that Cobra is not running.
2. Launch the update on the server.

Note: If the update detects that Cobra is already running, you will see a prompt asking if you want to close Cobra. Choose **Yes** to start the installation or choose **No** to cancel the installation.

3. The Welcome screen displays the current build, along with the new build being installed by the update. Click **Next** to begin the installation.
4. The installation wizard installs all necessary files and displays the Update Complete form.
5. Click **Finish**.
6. Depending on the type of update, a reboot may be required. If the option to reboot your computer is enabled, select it and click **Finish**.
7. Log on as a Local Administrator on the Terminal Server/Application Server and install the update.

To install on the Terminal Server/ Application Server (the server on which the Cobra client runs):

1. Log on to the Terminal Server using an account that has Local Administrator privileges. When the setup launches, the installation program installs all necessary files and any registry updates and makes these changes available to all users who will subsequently log on to the Terminal Server session to run Cobra.
2. Ensure that no instance of Cobra is running.
3. Browse to the shared Cobra Workstation folder (usually located on the deployment server, as \\{DeploymentServerName}\CobraWorkstation\DeltekCobraWorkstation.exe).
4. Launch the DeltekCobraWorkstation.exe file to install the update. The Welcome screen displays, showing that the update is available.
5. Click **Next** to start the installation.
6. When the installation completes, launch the Deltek Cobra shortcut to log into Cobra and confirm that the update is installed, meaning that users can now launch Cobra via Terminal Services/Citrix sessions.

If You Have a Standalone Deployment

To install on the workstation:

1. Verify that Cobra is not running.
2. Launch the update on the server.
3. The Welcome screen displays the current build, along with the new build being installed by the update. Click **Next** to begin the installation.
4. The installation wizard installs all necessary files and displays the Update Complete form.
5. Click **Finish**.
6. Depending on the type of update, a reboot may be required. If the option to reboot your computer is enabled, select it and click **Finish**.
7. Launch the Deltek Cobra shortcut to log into Cobra.

Confirm that the Cumulative Update is Installed

1. Click  » **Help » About Deltek Cobra.**

2. Check that the version number reflects the installation of the update.

Appendix B: For Additional Information

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

Attention: For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

Note: If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

About Deltek

Better software means better projects. Deltek delivers software and information solutions that enable superior levels of project intelligence, management and collaboration. Our industry-focused expertise makes your projects successful and helps you achieve performance that maximizes productivity and revenue. www.deltek.com