

Deltek Maconomy Family

Supported Products

Maconomy, iAccess, Touch, and People Planner

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Introduction

This document details Maintenance, Sustaining, and Future Support for Maconomy products and related third party products.

Support details are provided for:

- Maconomy with Touch and iAccess interfaces
- Maconomy Components
- People Planner
- Third Party Products

This document contains these sections:

- Active Support



This section contains steps to access this information where it is maintained in the Deltek Product Support Compatibility Matrix.

- Maintenance Support
- Sustaining Support
- Future Support
- Appendix
 - Terms used in the document
 - Support by product

New Announcements

General

Maconomy BPM/SAP BO Upgrade 4.2 SP 5

We are upgrading SAP BusinessObjects 4.2 SP3 to SP5 in upcoming Maconomy releases. Some benefits include:

- Better performance with many bug fixes
- Enhanced user experience with the new look and feel called Fiori (introduced in SP4)
- Long-awaited improvements to the SDKs (used by our BPM team for internal development and packing)
- Improved experiences for Mobile users
- Reduced use of Java in the web applications, as SAP is working on the complete removal of Java as it relates to their web applications.

The following Maconomy/BPM releases will assume SAP BusinessObjects 4.2 SP5:

- Maconomy 2.4.3 (internally 20.0 SP 102)
- Maconomy 2.3.4 (internally 19.0 SP 104)
- Maconomy 2.2.6 (internally 17.0 SP 106)

De-Support of Red Hat Linux

We will be de-supporting Red Hat Linux as an O/S Server platform for Maconomy, with the current certification of Red Hat 6.X on Oracle 12.1 as the last supported version. Red Hat Linux Version 7.X will not be certified for Maconomy. Going forward, we will support Oracle Enterprise for Linux (OEL) with a target to certify Oracle 12.2 on this platform for Maconomy 2.3.x and 2.4.x streams and newer by the end of 2018.

Maconomy (with Touch, iAccess, and Workspace Client)

Versions Entering Sustaining Support

- **Maconomy 2.2.x** — The last planned release for the Maconomy 2.2.x stream is Maconomy 2.2.6, planned for 28.09.2018. Maconomy 2.2.x will enter sustaining support in 31 January 2019.
- **Maconomy 2.3.x** — This version will enter sustaining support 30 June 2019.

People Planner

A new Enterprise Resource Planning workflow based on Job Budgets is released in Maconomy 2.4.2 and People Planner 3.8.4 respectively. Due to this change in the solution, the legacy Enterprise Planning Solution based on Periodic Job Budgets will be deprecated in the future. Specifically, the following items are planned for deprecation with People Planner 3.8.5 and Maconomy 2.4.3:

- Capacity Overview (CO) — Used by Project Managers
- Assign to Budget
- Update Periodic Budget from People Planner

Note that PDM will work with clients and their services teams to ensure that they can effectively move all projects to the new Enterprise Resource Planning workflow.

Historical Announcements

This section provides a list of important announcements for Maconomy and third party products.

Area	Date	Announcement
General	09.05.18	<p>With Maconomy 2.4.1, Maconomy will include a combined release with all its user interfaces with a single release and version, including Touch, iAccess, and Workspace Client. Going forward, the documentation for these user interfaces will be streamed together, as follows:</p> <p>Combined documents:</p> <ul style="list-style-type: none"> • Release Notes • Enhancements Guide • Concepts Guide • Product Support document / Compatibility Matrix • Cumulative Update documents • Other user documentation, such as User Guides and online help, will still be released separately.
	06.01.2018	<ul style="list-style-type: none"> • Following are core platform certifications, as of January 2018: • SQL Server 2016 • Windows Server 2016 • Case insensitive server setup for SQL server (for new Maconomy installations only) • Server 2008 is no longer supported as of Maconomy 2.4 C-GA.
	10.11.2017	<ul style="list-style-type: none"> • Server 2008 is no longer supported as of Maconomy 2.4 C-GA
Maconomy	09.05.18	<ul style="list-style-type: none"> • With Maconomy 2.4.1 in Q2 2018, Delttek is aligning Maconomy releases and support schedules. Therefore, with 2.4.1 and subsequent releases, iAccess and Touch will follow the Maconomy support schedule.
	06.01.2018	<ul style="list-style-type: none"> • As of 2.4 GA we add "Export to Excel" support for the .xlsx format, which enables support for exporting larger quantities of data from a Maconomy WSC table.

Area	Date	Announcement
		<ul style="list-style-type: none"> As of 2.3, we de-support Solaris and IBM AIX as a Maconomy Application Server Platform for Maconomy. We plan to de-support MCRON, which was previously used for purposes that are now replaced by the Background Task Framework introduced in 2.3 GA. Customers should make plans to migrate use of MCRON to use the new framework.
	10.11.2017	<ul style="list-style-type: none"> Data Warehouse customers who rely on the ETL, note that Pentaho 7 is required to run SQL Server 2014. The product team is currently planning a future certification effort for Pentaho 7; however, this will not be available until 2018 due to core development required to support this certification. Prior to this effort, customers who require Pentaho will not be able to use SQL Server 2014 in a certified manner. With Maconomy 2.3.1, 2.2.5, and 2.4 LA2 and forward, you are required to also upgrade to BO 4.2 SP3 Patch 2. New clients using these versions or forward must install 4.2 by default.
iAccess	06.01.2018	<ul style="list-style-type: none"> There are no announcements for this document version.
	10.11.2017	<ul style="list-style-type: none"> There are no announcements for this document version.
Touch	09.04.2018	<ul style="list-style-type: none"> Touch 1.5 moved to sustaining support 10.01.2018.
	06.01.2018	<ul style="list-style-type: none"> Touch 1.4 has moved to sustaining support 14.07.2017.
	10.11.2017	<ul style="list-style-type: none"> Touch 2.2, targeted for release in June 2017, will be the last major version of Touch to include a Windows Phone app. All subsequent Touch releases will only be available for the iOS and Android platforms. Customers upgrading their Touch server to a new major version of Touch after the release of Touch 2.2 (June 2017) will no longer be able to use the Windows Phone app. Customers upgrading their Maconomy server to a version released after September 1,

Area	Date	Announcement
		<p>2017 will no longer be able to use the Windows Phone app.</p> <p>Note: Clients not using the Touch for Maconomy on Windows Phone will not be affected and can continue to follow a normal upgrade path for the Touch 2.2 release.</p>
People Planner	06.01.2018	<ul style="list-style-type: none"> With the release of People Planner 3.8 on November 1, 2017, the 3.6 stream moves into sustaining engineering.
	10.11.2017	<ul style="list-style-type: none"> With People Planner 3.7, it is possible to embed People Planner Web Components in more locations than before within the Maconomy Workspace Client, including: <ul style="list-style-type: none"> Progress Evaluation Assistant Resourcing Overview Capacity Overview The Budgeting Assistant is extended to show the available capacity of resources. The Budgeting Assistant is accessible from under Periodic Job Budget. People Planner 3.7 now supports Import of Periodic Job Budget. With People Planner 3.8, there is a new Resource Management WSC Web component embedded in its own Workspace for Resource Managers.

Active Support

Active Support information for Maconomy, iAccess, Touch, and People Planner is maintained in the Deltek Product Support Compatibility Matrix.

To view Active Support information:

1. Click [Deltek Product Support Compatibility Matrix](#).

or click the internal link:

<https://home.deltek.com/sites/products/Documents/DeltekProductSupportCompatibilityMatrix.pdf>

2. Log in to the Deltek Customer Care Connect site.
3. Scroll down and click on the related PDF.

•  [DeltekProductSupportCompatibilityMatrix.pdf](#) (6.89 MB)

4. Press CTRL + F and enter the product for which you need information (such as iAccess or Maconomy).

Maintenance and Sustaining Support

This section details prospective maintenance and sustaining support dates for Maconomy family and third party products, by version.

Maconomy

Version	GA Release Date	Maintenance Support	Sustaining Support
2.1	17.12.2013	N/A	24.11.2016
2.2	24.11.2014	N/A	31.012019
2.3	02.12.2016	N/A	30.06.2019
2.4	05.01.2018	N/A	One (1) year or more from the next available main release

iAccess

With Maconomy 2.4.1 in Q2 2018, Delttek is aligning Maconomy releases and support schedules. Therefore, with 2.4.1 and subsequent releases, iAccess will follow the Maconomy support schedule.

Version	GA Release Date	Maintenance Support	Sustaining Support
1.1	30.04.2015	30.10.2015	With Maconomy 2.2.6.
1.2	30.10.2015	29.02.2016	With Maconomy 2.2.6.
1.3	29.02.2016	10.03.2017	With Maconomy 2.2.6.
2.0	10.03.2017	When iAccess 2.1 is released	With Maconomy 2.4
2.1	06.01.2018	When iAccess 2.2 is released	With Maconomy 2.4
2.1.1	09.03.2018	When Maconomy 2.3.4 is released.	With Maconomy 2.3

Touch

With Maconomy 2.4.1 in Q2 2018, Delttek is aligning Maconomy releases and support schedules. Therefore, with 2.4.1 and subsequent releases, Touch will follow the Maconomy support schedule.

Version	GA Release Date	Maintenance Support	Sustaining Support
1.4	15.05.2015	N/A	14.07.2017
1.5	14.07.2015	N/A	10.01.2018
1.6	10.01.2016	N/A	30.09.2018
2.0	30.09.2016	N/A	24.03.2019
2.1	24.03.2017	N/A	14.07.2019
2.2	14.07.2017	N/A	08.12.2019
2.3	08.12.2017		Two years after the release of 3.0

People Planner

Version	GA Release Date	Maintenance Support	Sustaining Support
3.4	09.12.2014	06/2015	15.01.2016
3.5	06-2015	15-01-2016	Mar. 2017
3.6	15.01.2016	March 2017	Nov. 2017
3.7	24.03.2017	TBD	Upon release of 3.9. Currently targeted for 2H 2018

Third Party Products

Only third party products with a sustaining support plan are listed in the table below.

Maconomy

Product	Type	Sustaining Support	Last Updated
OS X 10.9	Client OS	06/30/2016	30.11.2016
Firefox 38 ESR	Browser	Affects 2.1.8, 2.2.4, 2.3 LA	30.11.2016
Pentaho Data Integration Enterprise v. 5.4	Pentaho	Affects 2.2.4 and later	30.11.2016

People Planner

Product	Type	Sustaining Support	Last Updated
Apple OS X 10.11 (supported from PP 3.6)	Client OS		
Excel 2007	Excel	As of PP 3.7	24.03.2017
Excel 2010 (supported from PP 3.1)	Excel		
Excel 2013 (supported from PP 3.3)	Excel	As of PP 3.7	
Exchange 2007, Outlook 2007	Exchange Server, Outlook	As of PP 3.7	24.03.2017
Exchange 2010, Outlook 2010 (supported from PP 3.1)	Exchange Server, Outlook	As of PP 3.7	24.03.2017
Exchange 2013, Outlook 2013 (supported from PP 3.3)	Exchange Server, Outlook		24.03.2017
Internet Information Services 10 (supported from PP 3.7)	Webserver		24.03.2017
Internet Information Services 7.5	Webserver	As of PP 3.7	24.03.2017
Internet Information Services 8 (supported from PP 3.3)	Webserver		24.03.2017
Internet Information Services 8.5 (supported from PP 3.3)	Webserver		24.03.2017
LocalDB 2014 (supported from PP 3.5)	Database		24.03.2017
MS Project 2007	MS Project	As of PP 3.7	24.03.2017
MS Project 2010 (supported from PP 3.1)	MS Project		24.03.2017
MS Project 2013 (supported from PP 3.3)	MS Project		24.03.2017

Product	Type	Sustaining Support	Last Updated
SQL Server 2008 R2	Database	As of PP 3.7	24.03.2017
SQL Server 2012 (supported from PP 3.2.1)	Database		24.03.2017
SQL Server 2014 (supported from PP 3.4)	Database		24.03.2017
SQL Server 2016 (supported from PP 3.7)	Database		24.03.2017
Windows 10	Client OS		24.03.2017
Windows 7	Client OS		24.03.2017
Windows 8	Client OS	As of PP 3.6	24.03.2017
Windows 8.1 (supported from PP 3.3)	Client OS		24.03.2017
Windows Server 2008 R2 SP1	Server OS	As of PP 3.7	24.03.2017
Windows Server 2012 R2 (supported from PP 3.3)	Server OS		24.03.2017
Windows Server 2013 R2 (supported from PP 3.3)	Server OS		24.03.2017
Windows Server 2016 (supported from PP 3.7.)	Server OS		24.03.2017

Maconomy Components

This section shows planned support of legacy Maconomy components.

To ensure that we focus on enabling Customer and Partner success, we occasionally discontinue support of legacy product components. As we do so, we take steps to limit disadvantage and provide a smooth migration to replacement functionality.

Maintenance Support and Sustaining Support dates do not apply to existing versions of Maconomy, where contractual “end-of-life” terms apply.

Notes: If not otherwise specified, the Sustaining support is only valid from the specific version listed in Sustaining Support column.

Material updated for this release is placed at the top of the table below, in blue background.

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
MCRON	Tooling	N/A		MCRON was previously used for purposes that are now replaced by the Background Task Framework introduced in 2.3 GA. Customers should make plans to migrate use of MCRON to use the new framework.	05.01.18
BPM on Business Objects 4.x	Reporting Platform	N/A	N/A	With Maconomy 2.3.1, 2.2.5, and 2.4 LA2 and forward, you are required to also upgrade to BO 4.2 SP3 Patch 2. New clients using these versions or forward must install 4.2 by default.	08.05.2017

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Workflow Engine	Workflow Technology	17.11.2014	Q1 2017	<p>The Workflow Engine is used by few Maconomy customers. This functionality is not available as standard in the workspace client and the approval hierarchy functionality in the workspace client have gradually replaced the need for workflows.</p> <p>Therefore, with Maconomy 2.4 the Workflow Engine will no longer be available.</p>	24.03.2017
Dimension Reports and Ad Hoc Analysis	Reporting	17.11.2014	Q2 2016 Maconomy 2.3	With the maturation of our BPM solution, Dimension Reports and Ad Hoc Analysis are now considered a legacy reporting technology.	24.03.2017
Universe Reports	Reporting	23.09.2013	Currently in sustaining support	With the maturation of our BPM solution, Universe Reports are now considered a legacy reporting technology.	24.03.2017
RGL	Reporting	23.09.2013	Currently in sustaining support	With the maturation of our BPM solution Extension Framework RGL is considered legacy technology.	24.03.2017
MPL1	Printing	23.09.2013	Q2 2016 Maconomy 2.3	MPL4, is introduced to replace all legacy MPL technology.	24.03.2017

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Java Client	User Interface	17.11.2014 Maintenance support is available for customers on older supported Maconomy versions of Java client (no new features)	Q2 2016 Maconomy 2.3	Workspace Client 2.x introduces a powerful replacement for the Java Client. Note: The Analyser continues to be available in WSC.	24.03.2017

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
Traffic and Resource Planning	Application Functionality	17.11.2014	Q4 2016 Maconomy 2.3	<p>This functionality is replaced by People Planner. Furthermore, reliance on the portal makes this functionality obsolete.</p> <p>The following dialogs are obsolete:</p> <ul style="list-style-type: none"> ▪ Detailed Planning ▪ Detailed Employee Planning ▪ Gantt Chart ▪ Skill Requirements ▪ Task Staffing ▪ Task Search ▪ Employee Calendars ▪ Print Employee Load ▪ Print Planning Conflicts ▪ Print Resource Requirement ▪ Job Planning ▪ Print Detailed Planning ▪ Print Planning Conflicts ▪ Planning Slots ▪ Project Traffic Status ▪ Project Traffic Status Revisions 	02.12.2016

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
BPM on Business Objects 3.X	Reporting Platform	N/A	Q4 2015 Maconomy 2.2.3	SAP's Business Objects 4.x moves BO 3.x to sustaining support 12/31/2015. Customers do not need to be on 2.2.3 to use BO 4.x and receive related support We recommend that customers upgrade to a version of Maconomy that supports BO 4.x (2.2.3 or 2.3 forward).Custom universes/reports must be migrated as part of a traditional upgrade plan.	02.12.2016
MCS	Portal	23.09.2013	Q4 2014 Maconomy 2.2	If you are using MCS or MAS solutions and upgrading to version 2.2 or later, implement a current solution. To retain functionality from your existing solution, a final package can be used for using the solution as a customized installation. Discuss with your Account Manager as needed.	02.12.2016
MAS	Portal	23.09.2013	Q4 2014 Maconomy 2.2		02.12.2016

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
PSO 1.1 & 1.2	Portal	23.09.2013	TBD	Upgrades will still incorporate a fully supported standard upgrade of Portal components for these solutions, which have been adjusted to include any field changes that could otherwise break functionality.	02.12.2016
PSO 1.4		17.11.2014			
CPA		31.12.2015			

People Planner Components

This section shows planned support of legacy People Planner components.

To ensure that we focus on enabling Customer and Partner success, we occasionally discontinue support of legacy product components. As we do so, we take steps to limit disadvantage and provide a smooth migration to replacement functionality.

Maintenance Support and Sustaining Support dates do not apply to existing versions of People Planner, where contractual “end-of-life” terms apply.

Notes: If not otherwise specified, the Sustaining support is only valid from the specific version listed in Sustaining Support column.

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
“View Assigned Activities” view	Resource folder			Removed in 3.6.1	02.12.16

Component	Area	Maintenance Support	Sustaining Support	Notes	Last Updated
The tab to create a new task	Resource Manager Gantt Chart			Removed in 3.6.1	02.12.16
Ability to save the unencrypted database password	Data connection configuration file			Removed in 3.6.1	02.12.16
High volume of fields in query	Project selector			Instead of removing fields we re-factored the project selector to only load used fields.	
Cost and Cost Event	Billing price model			Removed Cost and Cost Event and added these: Overhead, Salary, Intercompany	

Future Support

This section includes the products and versions to be certified by Engineering in the future, listed along with the expected timeline (if available).

Maconomy

Product	Type	Expected Certification	Last Updated
Linux RHEL 7.2	Server OS	2H 2018	05.01.18
Apache 2.4 for Linux	Web Server	2H 2018	05.01.18
SQL Server for Linux	Database	2H 2018	05.01.18
Java 9	Other	2H 2018	05.01.18
MS Surface	Tablet platform	2H 2018	05.01.18
Windows Server 2017	Server OS	Q2 2018	05.01.18
SQL Server 2017	Database	Q2 2018	05.01.18
Oracle 12.2.01	Database	Q3 2018	05.01.18
Mac OSX 10.13 Sierra	Client OS	Q2 2018	05.01.18

BPM

Product	Type	Expected Certification	Last Updated
Pentaho 6.1	ETL Tool	Q3 2017	24.03.17

People Planner

Product	Type	Expected Certification	Last Updated
SQL Server 2017	Database	Q2 2018	05.01.18
Windows Server 2017	Server OS	Q2 2018	05.01.18

Appendix

Terms Used in This Document

This section describes general terms used in this document, such as Active Support, Maintenance Support, and Sustaining Support. The following information is for general support, and how this support may differ by product is detailed below.



If you have questions about support, reach out to your account manager or product management (PDM) team.

General Terms

Active Support

Active Support is a period where Deltek is actively developing the next version of the software and actively supporting the most current version. During this phase of the product life cycle, there are software enhancements, and you have access to hot fixes as well as service packs and regulatory updates. Active Support begins at general release and ends when the next release is generally available.

Maintenance Support

Maintenance Support is a period where Deltek delivers on-going maintenance releases for the new version of the software, and at Deltek's approval, customers may continue to receive hot fixes for severity 1 issues. This phase begins when a newer version of the application is made generally available for major and minor releases (not including maintenance releases) and lasts for a minimum of 12 months. Following this 12-month period, it is possible the older/prior version of the software may be declared for sustaining support, which indicates Deltek will no longer deliver maintenance releases, nor hotfixes, for the version.

Note: The Maintenance Support period can be lengthened beyond the published retirement date by purchasing an Extended Support plan (i.e. Sustaining Support Plus), which provides customers with access to Deltek-approved severity-1 defect hotfixes. If interested in Sustaining Support Plus, please contact your Deltek Account Manager.

Sustaining Support

Sustaining Support is a period where you continue to have access to all fixes or service packs that existed prior the Sustaining Support life cycle phase. However, there are no new software enhancements, hot fixes, service packs, or regulatory updates of any kind for versions in this phase. Sustaining Support begins at the end of Maintenance Support and lasts indefinitely.

Third Party Products

Customer Care (CC) does accept support calls regarding 3rd party products and versions in Sustaining Support, but if the error cannot be reproduced in a supported product/version, CC does not make any further investigations regarding the bug. In this situation, CC and Engineering will consider the error fixed in the supported product/version. If a reported error in a desupported product/version also exists in a supported product/version, Engineering will produce a service pack/maintenance release for the supported product/version. In both cases, the customer must update to the supported product/version to have the error fixed.

Maconomy family products depend upon 3rd party product support, and is influenced by the support status of related vendors. When we talk about 3rd party product support, we refer to the approved use of these products with your Maconomy solution.

- If the product is an OS or database product, new installations and upgrades of the Maconomy product are not allowed before the third-party product is upgraded to a supported version.
- For all products, no error corrections are made to solve problems related to the third-party product.


Product Support Per Product

Maconomy

- **Active** — Active Support begins at general release and ends two years after the next main release.
- **Maintenance** — N/A unless explicitly specified for a release.
- **Sustaining** — Sustaining Support begins two years after the next main release

People Planner

- **Active** — Follows the general support process.
- **Maintenance** — Begins when the next major/minor version is released and stops when the following major/minor version is released.
- **Sustaining** — Starts when Maintenance Support stops.



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