Deltek

# Deltek Touch CRM 1.7.38.2

## Release Notes for Ajera CRM and Vision

**November 9, 2026**

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# Overview

Welcome to Deltek Touch CRM Release Notes for Ajera CRM and Vision. These release notes contain a summary of the following for the 1.7.38.2 release:

- Pre-Installation Information
- Enhancements
- Software Issues Resolved
- Known Issues

**Note:** The official name of the application is *Deltek Touch CRM*. This document only uses it at first mention. The succeeding instances of the application name display *Touch CRM*.

In addition, the application name in *Apple App Store* and *Google Play* displays *Deltek Touch CRM*.

# Pre-Installation Information

Before you begin the installation of Touch CRM, it is important to understand the information discussed in this section.

## Technical Considerations

The following requirements must be met to run Touch CRM:

- Touch CRM requires that your Deltek CRM core product is accessible to your mobile device either over the Internet or via a private network to which your device is connected. For additional information about known issues, see Deltek Knowledge Base #72783.
- Touch CRM works with Vision or Ajera CRM 7.6 Cumulative Update #69 or higher.
- Starting with 1.7, Touch CRM requires Secure Sockets Layer (SSL)/Transport Layer Security (TLS) to access the Touch Server.
- You must install Touch CRM on an IIS server that is installed on Windows Server 2012, Windows Server 2012 R2, Windows Server 2016, or Windows Server 2019.
- Touch CRM supports applications from *Apple App Store* and *Google Play*.

  **Note:** Starting with 1.7.7, Windows Phone is no longer supported.

  If you are on iOS 8.0 or lower, Touch Time & Expense would not be available from *Apple App Store*. In this case, you would not be able to download or update it.

  If you are using an unsupported version of Vision (compatibility mode), you may be able to use the device native browser to enter your organization's Touch CRM URL. The default URL can be changed to something else by the administrator. The Touch CRM URL has the format https://<server>/deltektouch/vision/crm, where **<server>** refers to the host name of your Touch Server.

  In addition, Touch Server 1.3 and lower are already incompatible because the Chrome browser does not work with these versions any more due to a major change on Chrome.

  **Note:** Touch CRM does not support two-factor authentication (2FA) and multifactor authentication (MFA).

- Touch CRM installers install PHP 8.4.27 in this release.

**Note:** Apple's iOS blocks connections to servers with deprecated secure transport layers.

Starting with iOS 9, Apple's iOS mobile operating system started blocking deprecated transport layers. As of iOS version 10, iOS blocks connections to servers that have either TLS 1.0, SSL 3 (or lower) enabled or any older protocols. Only TLS 1.1 and/or TLS 1.2 may be enabled for connections to be successful. If you try to connect to IIS servers running Touch CRM, an error message displays, such as "invalid server URL" if any of the deprecated protocols are enabled.

To resolve this issue, the following must be performed to Touch Server:

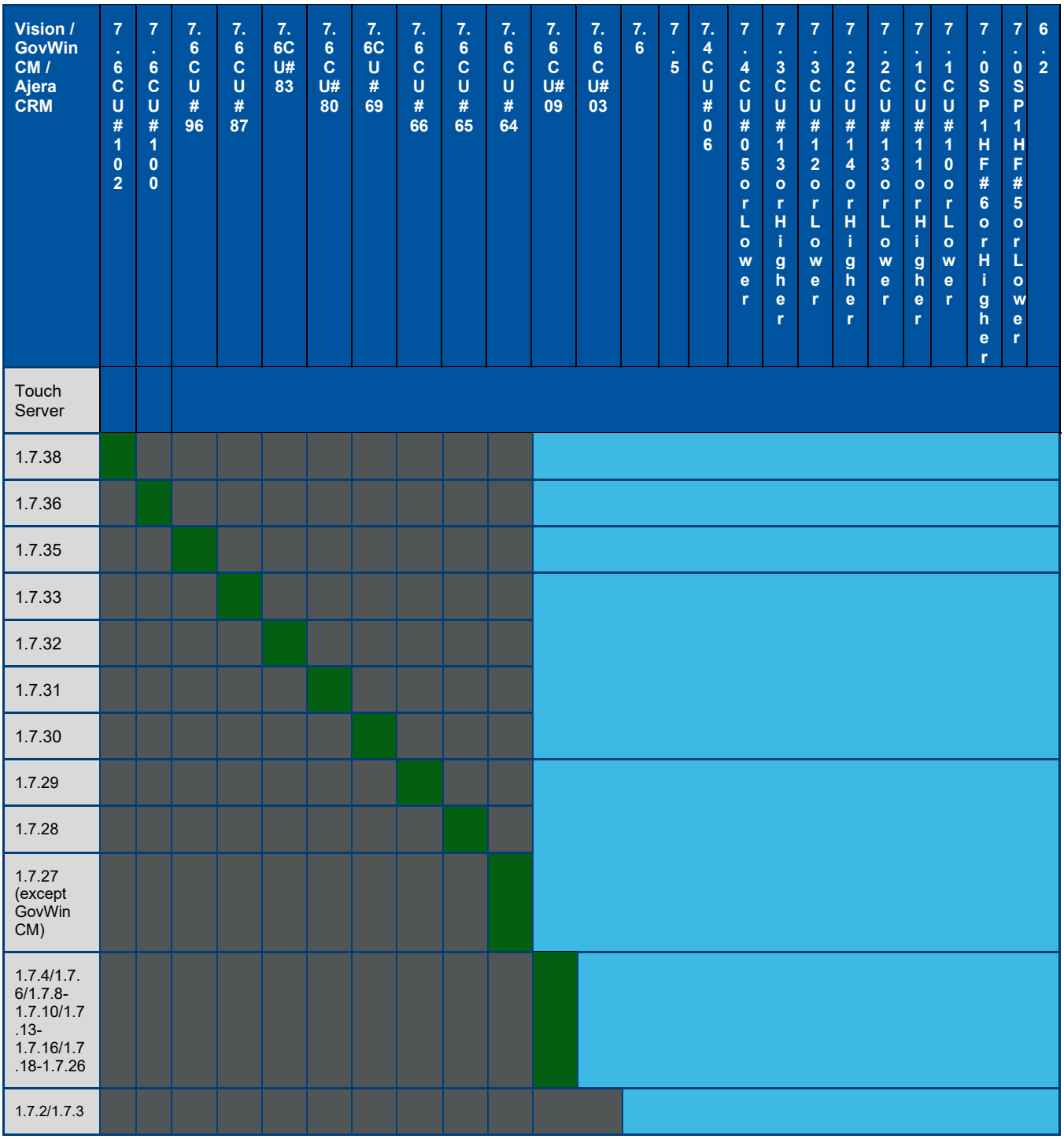
- Deprecated transport layers disabled
- Supported transport layers enabled (if not already) – TLS 1.1 and/or TLS 1.2
- Restart the server

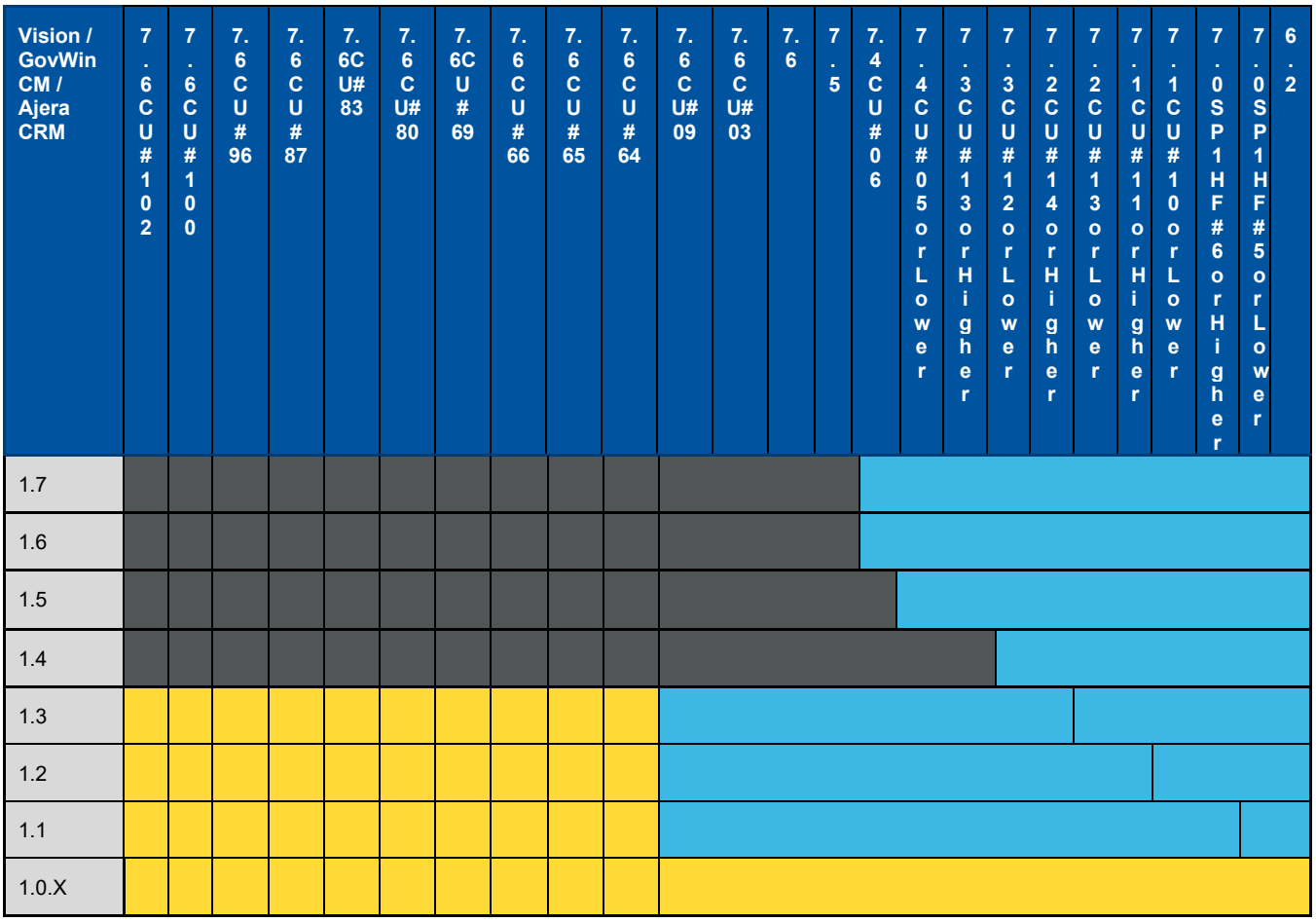
For more information on how to disable the deprecated transport layers, see the following support article from Microsoft: *How to disable PCT 1.0, SSL 2.0, SSL 3.0, or TLS 1.0 in Internet Information Services* at https://support.microsoft.com/en-us/kb/187498.

# Compatibility Mode Definitions

| Compatibility Mode | Description |
|---|---|
| **Fully Compatible with Vision, GovWin Capture Management, or Ajera CRM**  | You must be on the latest version of each component (Touch CRM, Touch Server, and API). All features and functions in the application are available to you. |
| **Partially Compatible with Vision, GovWin Capture Management, or Ajera CRM**  | You can use Touch CRM in this environment, but new functionality will be hidden until Touch Server and your Vision/GovWin CM/Ajera CRM is updated. |
| **Potentially Compatible with Vision, GovWin Capture Management, or Ajera CRM**  | The Touch CRM application may be compatible with Vision/GovWin CM/Ajera CRM, but this combination is no longer tested or supported by Deltek. |
| **Incompatible**  | You cannot use both the Touch CRM application (native application) and its browser version. |

# Touch CRM 1.7.38 (Native Application) Version Compatibility






**Attention:**

- For Vision Touch 1.7.34, there is no update in the compatibility matrix since there are no required server-side changes.
- Starting version 1.7.27, Touch CRM is no longer releasing updates for GovWin CM.
- If you are using Azure authentication, you must upgrade your Touch Server to 1.7.34. For Touch CRM 1.7.19 (or lower), see the Deltek Touch CRM Technical Installation Guide of that release.

# Mobile Device Requirements

The Touch CRM application supports mobile devices that run on the following operating systems:

- Apple iOS 17 and higher
- Android 11 and higher

# Enhancements

This section includes summaries of the new features and enhancements made to existing features included for the Deltek Touch CRM application.

*There were no enhancements in 1.7.2-1.7.6, 1.7.11, 1.7.13, 1.7.14, 1.7.18, 1.7.23, 1.7.24, 1.7.25, and 1.7.26, 1.7.27, 1.7.29, 1.7.31, 1.7.32, 1.7.38.1, and 1.7.38.2 releases.*

## Application Enhancements

*The following enhancements were added in 1.7.38.*

### Support for 16KB Page Size in Android

To ensure that the Deltek Touch CRM application functions correctly on the latest versions of Android, this release includes the upgrade of the Veryfi Cordova package to version 2.6.31, an update to the iRoot plugin, and an upgrade of Cordova-Android to version 14.0.1. These changes comply with the new 16KB page size support in Android 15 and higher, effective November 1, 2025.

### Updated Android Target SDK Version to 35

To remain compliant with Android 15 (API Level 35) and higher, the target SDK version was upgraded to version 35.

*The following enhancements were added in 1.7.36.*

### Updated Apache Cordova for Android and iOS

This release includes the upgrade of Cordova-Android to 13.0 and several Apache Cordova plugins to address bug fixes and update permissions and compatibility in both Android and iOS.

*The following enhancements were added in 1.7.35.*

### Updated Apache Cordova for iOS (7.1.0)

This release includes the upgrade of Cordova-iOS to 7.1.0 to comply with the new requirements in the Apple App Store.

### Updated Android API Level (API 34)

To comply with the updated version of the Veryfi plugin, Android API was upgraded to level 34.

*The following enhancements were added in 1.7.34.*

### Updated Apache Cordova for iOS

This release includes the upgrade of Cordova-iOS to 6.3.0 to provide some minor improvements for iOS.

*The following enhancements were added in 1.7.33.*

## Updated Apache Cordova for Android

This release includes the upgrade of Cordova-Android to 11.0 and several Android plugin improvements for better performance.

*The following enhancement was added in 1.7.30.*

## Updated Android API Level (API 31)

To provide several improvements and fixes for Android, Android API was upgraded to level 31.

*The following enhancements were added in 1.7.28.*

## Updated Apache Cordova for Android and iOS

To provide camera plugin security improvements for Android and iOS, Cordova-Android was upgraded to 9.0.0 and Cordova-iOS was upgraded to 6.2.0.

## Updated Android API Level (API 30)

To provide several improvements and fixes for Android, Android API was upgraded to level 30.

*The following enhancement was added in 1.7.22.*

## Updated Mobile Application Icons

The Deltek Touch application icons for iOS and Android have been updated.



**Android**




**iOS**

*The following enhancement was added in 1.7.21.*

## Apache Cordova for Android and iOS

This release includes the upgrade of Cordova-Android to 8.0.1 and Cordova-iOS to 5.1.1 to provide several improvements and fixes for Android and iOS.

*The following enhancements were added in 1.7.20:*

## Updated Mobile Application Icon in the App Store

The color of the Deltek Touch application icon that displays in the App Store has been updated to use light green. In the previous release, the icon used light blue.

## A New Page with Links to Download the Mobile Application from App Stores and Populate the Server URL Field

Tapping the link in the email message, which your administrator sends you, now directs you to a page that displays either only one link or two separate links, depending on your mobile operating system.

- For iOS, the page contains two separate links. Tapping the first link directs you to the mobile application in the app store, allowing you to download it into your device. Tapping the second link automatically populates the **Server URL** field in the downloaded application.
- For Android, it only contains one link that either automatically populates the **Server URL** field or directs you to download the application.

*The following enhancements were added in 1.7.19:*

## Apache Cordova for Android, Android API Level, and Cordova Base Upgrade

This release includes the upgrade of Cordova-Android to 8.0.0, Android API Level to 28, and Cordova Base to 9.0.0 to cover several improvements and fixes for Android.

## Apache Cordova Upgrade for iOS

This release includes the upgrade of Cordova iOS to 5.0.1, which supports the new Xcode building system.

*The following enhancement was added in 1.7.10:*

## Administrative Option on the Touch Server to Require Passcode

This enhancement applies to system administrators, providing them with an option to require you to have a passcode (for iOS) or lock screen (for Android) on your mobile device for added security. Having a passcode or lock screen can prevent an unauthorized user to access your device or even your network and potentially compromise your data.

By default, this option is enabled, which means you need to have a passcode or lock screen before you can use Touch CRM. If you do not have one, a message displays informing you about it and requiring you to set one.

> **Note:** If you are using a mobile device running on iOS, set your passcode in the iOS settings application. If you are using a mobile device running on Android, set your lock screen using the PIN or password method.

*The following enhancement was added in 1.7.9:*

## Support for Password Storage in a Keystore File

To enhance Touch CRM security, all passwords are now stored in a keystore file rather than the memory on a device. A keystore file is a security file that serves as a repository of security certificates and corresponding private keys. It is encrypted and protected by a passcode to secure the file from unauthorized access. This enhancement requires you to use your device's passcode feature to use Touch CRM.

*The following enhancement was added in 1.7.8:*

## Ability to Display Added User-Defined Lookup Field in Core

If your administrator adds a user-defined Info Center lookup field to a particular Touch CRM section in Vision core, that user-defined lookup field becomes available in the specified section on the Misc tab in Touch CRM.

You can view the following information depending on what fields are in the Info Center:

*The following enhancement was added in 1.7.1:*

## Apache Cordova Upgrade for iOS

This release includes the upgrade of Cordova-iOS to 4.1.1 and Cordova Tool Set to 6.1.1 to cover the fixes for several security issues affecting iOS.

- CVE-2015-5207

  This vulnerability affects Cordova-iOS version 3.9.2 and lower, allowing unauthorized users to use any of the two methods that Apache Cordova uses to bypass the URL access restrictions provided by the whitelist that is supposed to load only trusted resources.

- CVE-2015-5208

  This vulnerability allows unauthorized users to execute an arbitrary plugin when you click a link.

**Note:** Deltek strongly suggests that you upgrade to the latest iOS application and install the latest Touch Server, which include these security patches from the vendors.

*The following enhancement were added in 1.7.0:*

## Use of PIN Code in Logins

As part of security enhancement, Touch CRM now requires you to enter a four-digit PIN code each time you access the application. On your first login, you enter your user ID and password, and create the PIN.

When you enter a wrong PIN for three consecutive times, Touch CRM requires you to enter your password.

### Change PIN on Settings

The **Change PIN** menu option has been replaced by the **Change PIN** button on the **Settings** screen. In addition, the **Use PIN** toggle switch has been removed from the same screen. Tapping the button directs you to the **Change PIN** screen, where you enter your password for validation and nominate a new PIN.

## Touch Server URL from Email

Logging on for the first time no longer requires you to enter the complete URL of the Touch Server, thus simplifying the login process and minimizing errors. Your administrator sends you an email message containing a link that either directs you to the appropriate app store (if Touch CRM is not yet installed) or populates the **Touch Server URL** field with your company URL.

> **Note:** If your administrator does not send the link, you may still need to go to the appropriate app store to download Touch CRM.

- If you have Touch CRM installed in your device, tapping the link opens the application and populates the field on the **Server URL** screen.
- If you have not installed the application yet, tapping the link takes you to the appropriate app store to download and install Touch CRM.

## HTTPS Support

As part of security enhancement, the latest Touch Server version no longer supports HTTP. When connecting to a Vision, GovWin CM, or Ajera CRM database, you must use HTTPS.

# Technology Enhancements

*The following enhancement was added in 1.7.38.2.*

## Support for PHP 8.4.27

The Touch Server for this version of the Touch CRM application (backend) has been upgraded to support the PHP 8.4.27 security release.

*The following enhancement was added in 1.7.38.1.*

## Support for PHP 8.4.21

The Touch Server for this version of the Touch CRM application (backend) has been upgraded to support the PHP 8.4.21 security release.

*The following enhancement was added in 1.7.38.*

## Support for PHP 8.4.10

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.4.10.

*The following enhancements were added in 1.7.36.*

## Switch from ADAL to MSAL for Azure AD

For applications that used the Azure Active Directory Library (ADAL) protocol:

- All Microsoft support and development for ADAL, including security fixes, ended on June 30, 2023.
- There were no ADAL feature releases or new platform version releases planned prior to the deprecation date.
- No new features have been added to ADAL since June 30, 2020.

Applications were automatically migrated to Microsoft Authentication Library (MSAL).

## Support for PHP 8.3.16

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.3.16.

*The following enhancement was added in 1.7.35.*

## Support for PHP 8.3.8

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.3.8.

*The following enhancement was added in 1.7.34.*

## Support for PHP 8.2.10

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.2.10.

*The following enhancement was added in 1.7.33.*

## Support for PHP 8.2.7

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.2.7.

*The following enhancement was added in 1.7.32.*

## Support for PHP 8.2.5

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.2.5.

*The following enhancement was added in 1.7.32.*

## Support for PHP 8.1.14

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.1.14.

*The following enhancement was added in 1.7.31.*

## Support for PHP 8.1.12

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.1.12.

*The following enhancement was added in 1.7.30.*

## Support for PHP 8.1.8

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.1.8.

*The following enhancement was added in 1.7.29.*

## Support for PHP 8.1.4

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.1.4.

*The following enhancement was added in 1.7.28.*

## Support for PHP 8.0.11

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 8.0.11.

*The following enhancement was added in 1.7.27.*

## Support for PHP 7.4.16

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.4.16.

*The following enhancement was added in 1.7.26.*

## Support for PHP 7.4.11

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.4.11.

*The following enhancement was added in 1.7.24.*

## Support for PHP 7.4.8

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.4.8.

*The following enhancement was added in 1.7.23.*

## Support for PHP 7.4.6

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.4.6.

*The following enhancement was added in 1.7.22.*

## Support for PHP 7.3.15

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.3.15.

*The following enhancement was added in 1.7.21.*

## Support for PHP 7.3.14

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.3.14.

*The following enhancement was added in 1.7.20:*

## Support for PHP 7.3.11

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.3.11.

*The following enhancement was added in 1.7.19:*

## Support for PHP 7.3.10

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.3.10.

*The following enhancement was added in 1.7.18:*

## Support for PHP 7.3.8

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.3.8.

*The following enhancement was added in 1.7.16:*

## Updated PHP Version

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.3.4.

*The following enhancements were added in 1.7.15:*

## Updated PHP Version

The Touch Server for this version of the Touch CRM application has been upgraded to support PHP 7.2.15.

## Support for Xcode 10 on iOS

The Touch applications have been updated to support Xcode 10, an upgrade to an existing version of Xcode, which is a developer tool used to create applications for devices running on iOS.

> **Attention:** For more information on the updated Xcode version, go to the following link: https://developer.apple.com/xcode/whats-new/.

*The following enhancement was added in 1.7.10:*

## Azure Active Directory Support for Touch Server 1.7.3 or Higher

Touch Server 1.7.3 or higher has been updated to support the Azure AD authentication, allowing you to log on to Touch CRM using your Azure credentials.

> **Note:** If you are connected to Touch Server 1.7.3, you still need to log on to Azure even when you are using PIN.

*The following enhancement was added in 1.7.10:*

## New configuration.ini Setting for Passcode

The REQUIREDDEVICEPASSCODE setting has been added to the configuration.ini file.

- If REQUIREDDEVICEPASSCODE is set to true, Touch CRM requires you to have a passcode (iOS) or lock screen (Android) on your mobile device. This setting ensures that credential information is stored in the encrypted operating system keystore (for iOS) or keychain (for Android).
- If REQUIREDDEVICEPASSCODE is set to false, Touch CRM encrypts credential information in the local storage. It does not require you to have a passcode or lock screen.

**Note:** The keychain and keystore are the operating system embedded encryption storage for the iOS and Android, respectively.

*The following enhancement was added in 1.7.1:*

## IIS Metabase Compatibility No Longer Required

The IIS Metabase compatibility is no longer required by PHP for Windows Server 2003 x64 because that version of Windows Server has already reached its end of life (EoL). This means Microsoft will no longer provide security updates, online support and patches, and continuously using the said version beyond EoL might cause compliance issues.

# Software Issues Resolved

## Descriptions of Software Issues

You will notice that the descriptions of some software defects contain extra information, including ways to work around the defects. For the most part, these issues were addressed before this release through hot fixes, and the additional information was developed to help you decide whether or not you needed to install the hot fixes.

When you install this release, you must install all fixes in the release; you cannot choose to install some and not others. Nevertheless, this additional information has been included in case you instituted some of the workarounds and can now stop using them, or you simply want more background information about the defect repairs.

*The following issue was fixed in 1.7.38.*

### Unable to log in to Touch CRM after iOS 18.5 upgrade

**Deltek Tracking 2386996**

**Description:** This issue occurred when you recently upgraded your iOS device to version 18.5. When you tapped the Deltek Touch CRM icon on the Home screen or in the App Library, the app began to load but failed to open, preventing you from logging in.

**Customers Impacted**: This defect affected all Touch CRM users with iOS devices.

Additional Notes: None.

*The following issue was fixed in 1.7.32.*

### Unable to log in to Touch CRM using DUO Mobile for Multi-factor Authentication (MFA)

**Deltek Tracking 1870928**

**Description:** When you used any device and DUO Mobile for Multi-factor Authentication (MFA) to log in to the Vision Touch CRM application, you were redirected to the login screen, and the initial login process continuously looped, prompting you to log in again.

**Customers Impacted**: This defect affected all Touch CRM users.

**Additional Notes**: None.

*The following issue was fixed in 1.7.29.*

### Mobile CRM Error When Linking Projects to Activity Records

**Deltek Tracking 1532045**

**Description:** In Contacts, when you tried associating a project to an existing or new activity record, the project list loaded continuously and then you received a "There was no response from the server. Need to refresh application" error message.

**Customers Impacted**: This defect affected all Deltek Touch for CRM users.

**Additional Notes**: None.

*The following issue was fixed in 1.7.28.*

## Ext JS and Latest Versions of Cordova are Incorrectly Identifying iPadOS as macOS

**Deltek Tracking 1515814**

**Description:** The Ext JS framework and latest versions of Cordova framework incorrectly identified the iPadOS as macOS.

**Customers Impacted**: This defect affected all Deltek Touch for CRM users.

**Additional Notes**: None.

*The following issue was fixed in 1.7.27.*

## WAAD Login Using Multitenant and Personal Email Setup is Not Working

**Deltek Tracking 1445397**

**Description:** When you tried to log in to Vision Mobile using a multitenant or personal email setup, an error message was displayed because the Windows Azure Active Directory (WAAD) login authentication did not work.

**Customers Impacted**: This defect affected all Deltek Touch for CRM users.

**Additional Notes**: None.

*The following issue was fixed in 1.7.21.*

## Google Analytics Not Using SSL

**Deltek Tracking 1244426**

**Description:** Google Analytics would make requests over http instead of https.

**Customers Impacted**: This defect affected all Deltek Touch for CRM users.

**Additional Notes**: None.

*The following issues were fixed in 1.7.19:*

## Moveable Screen Components

**Deltek Tracking 1168971**

**Description:** If you logged on to Touch CRM, you would be able to move screen components.

**Customers Impacted**: This defect only affected Touch CRM users who were using mobile devices running on iOS.

**Additional Notes: None.**

## Unable to Log On to Touch Using an Using a Single Sign-On (SSO) Account

**Deltek Tracking 119329**

**Description:** If you entered your domain credentials and tapped **Log In**, the spinning wheel would display endlessly and you would not be able to log on to Touch.

**Customers Impacted:** This defect affected only affected Deltek Touch CRM users who were using an SSO account.

**Additional Notes:** None.

*The following issue was fixed in 1.7.18:*

## Multiple Instances of the Same Project in the Associated Projects for a Contact

**Deltek Tracking 1128085**

**Description:** If you tapped a contact on the **Contacts** screen and then tapped **Projects** on the **Details** screen, multiple instances of the same project would display in the list of associated projects.

**Customers Impacted:** This defect affected all Deltek Touch for CRM users.

**Additional Notes:** None. *The following issue was fixed in 1.7.13:*

## Unable to Log On Using the Correct PIN After Tapping the Privacy Policy Field and Logging Out

**Defect #1015752**

**Description:** If you tapped the **Privacy Policy** field on the **Settings** screen, returned to the mobile application, and logged out, you would not be able to log on again using your correct PIN. As a workaround, you would need to tap the **Forget Me On This Device** button on **Settings** and log on again.

**Customers Impacted:** This defect affected Deltek Touch CRM users who were using devices running on iOS.

**Additional Notes:** None.

*The following issues were fixed in 1.7.10:*

## More Button in the User Defined Field (UDF) List Screen Not Working

**Defect #948991**

**Description:** If a UDF list screen had more than 25 entries and you tapped the **More** button, Touch CRM would display an error message.

**Customers Impacted:** This defect affected all Deltek Touch for CRM users.

**Additional Notes:** None.

## Cannot Log In Again After Two Successful Logins Using a Non-Single Sign-On (SSO) Account

**Defect #953383**

**Description:** If you tried to relog in after two consecutive successful logins using a non- SSO account to Touch CRM, an error message would display. This issue would occur when you connected to a Touch Server URL that was using SSO authentication and disabled **Windows Authentication** on the login screen.

**Customers Impacted:** This defect affected Deltek Touch CRM users who were using a non-SSO account.

**Additional Notes:** None.

## Login Failed Using a Non-Single Sign-On (SSO) Account After Tapping Log Out

**Defect #845646**

**Description:** If you logged in again after tapping **Log Out** and tried to enter a valid PIN on the PIN screen, an error message would display. This issue would only occur if you connected to a Touch Server URL that was using SSO authentication and logged in using a non-SSO account.

**Customers Impacted:** This defect affected Deltek Touch CRM users who were using a non-SSO account.

**Additional Notes:** None.

## Cannot Access Calendars and Task and Other Activities After Two Successful Logins Using a Single Sign-On (SSO) Account

**Defect #953392**

**Description:** If you relogged in after two consecutive successful logins to Touch CRM and tried to access the **Calendar** or **Task and Other Activities** screen, you would be stuck on the loading page. This issue would occur when you connected to a Touch Server URL that was using SSO authentication and with **Windows Authentication** enabled on the login screen.

**Customers Impacted:** This defect only affect Deltek Touch CRM users who were using an SSO account.

**Additional Notes:** None.

*The following issues were fixed in 1.7.9:*

## Unnecessary Code or Characters in a User Defined Info Center (UDIC) Field

**Defect #931464**

**Description:** If you tapped on a UDIC lookup field that had been added to Touch CRM, an unnecessary code or set of characters displayed in it.

**Customers Impacted:** This defect affected all Deltek Touch CRM users.

**Additional Notes:** The issue would occur if you were using old data.

## More Button Not Working Properly on a User Defined Info Center (UDIC) List Screen

**Defect #929601**

**Description:** If a UDIC list screen had more than 25 entries and you tapped **More**, Touch CRM would not display the other entries.

**Customers Impacted:** This defect affected all Deltek Touch CRM users.

**Additional Notes:** None.

## Empty User Defined Field (UDF) List After Tapping Cancel on a UDF List Screen and Tapping a Value on a User Defined Info Center (UDIC) List Screen

**Defect #923489**

**Description:** If you tapped **Cancel** on a UDF list screen then tapped a value on a UDIC list screen on the Misc tab, tapping the same field again on the UDF list screen would display an empty list.

**Customers Impacted:** This defect affected all Deltek Touch CRM users.

**Additional Notes:** None.

*The following issues were fixed in 1.7.8:*

## No UDFs Added in Vision Core on the Misc Tab in Touch

**Defect #571736**

**Description**: If you selected and added user-defined fields (UDFs) for Touch CRM in Vision core, these UDFs would not display on the Misc tab in Touch CRM.

**Customers Impacted**: This defect affected all Deltek Touch CRM users.

**Additional Notes**: None.

## Error in Saving a Contact or Client When Using an Azure Database

**Defect #901431**

**Description:** If you tried to create a contact or client and saved the record, an error message would display.

**Customers Impacted:** This defect only affected Deltek Touch CRM users who are using an Azure database.

**Additional Notes:** None.

## Stuck on Loading Screen When Trying to Save a Calendar or an Activity in an Azure Database

**Defect #901440**

**Description**: If you tried to create a calendar or an activity and save the record, you would be stuck on the loading screen.

**Customers Impacted**: This defect only affected Deltek Touch CRM users who were using an Azure database.

**Additional Notes**: None.

*The following issue was fixed in 1.7.6:*

## Stuck on Loading Screen When Using Android O

**Defect #838490**

**Description:** If you tried to open Touch CRM, the application would be stuck on the loading screen and nothing else would happen.

**Customers Impacted:** This defect only affected Touch CRM users who were using devices running Android O.

**Additional Notes:** None.

*The following issue were fixed in 1.7.4:*

## Error in Opening a Calendar Containing Several Activities

**Defect #700813**

**Description:** If you tried to open a calendar containing several activities, an error message would display.

**Customers Affected:** This defect affected all Touch CRM users.

**Workaround Before Fix:** None.

## No Windows Authentication Toggle Button

**Defect #780375**

**Description:** If you tried to log on to Touch CRM and the first option in the **Database** drop-down list is an Azure-enabled database, the Windows Authentication toggle switch would not display.

**Customers Impacted:** This defect affected Touch CRM users who were using the native application and Windows Authentication method.

**Additional Notes:** None.

*The following issues were fixed in 1.7.2:*

## Limited List of Contacts or Employees on Attendees Screen

**Defect #701164**

**Description:** The **Attendees** screen would only display the list of contacts or employees to which you only had access instead of all available contacts or employees.

**Customers Affected:** This defect only affected Touch CRM users who had limited access to the list of contacts or employees.

**Additional Notes:** None.

## Attached Receipt Not Displaying Properly

**Defect #707041**

**Description:** If you attached a receipt from your device's camera or gallery, the uploaded receipt would not display properly.

**Customers Affected:** This defect affected Touch CRM users who uploaded receipts via the native application.

**Additional Notes:** None.

## Cannot Add or Edit Activity for Users with Limited Access to Employees or Contacts in Roles

**Defect #721630**

**Description:** If you had limited access to Employees or Contacts in Roles in Vision core, you cannot add or edit an activity in Touch CRM.

**Customers Affected:** This defect affected Touch CRM users whose roles had limited access for Employees or Contacts in core.

**Additional Notes:** None.

# Known Issues

This section includes summaries of the issues that exist in Touch CRM and will be resolved in the future. You will notice that the descriptions of some software defects contain extra information, including ways to work around the defects. The additional information has been included in case you instituted some of the workarounds and can now stop using them, or you simply want more background information about the defect repairs.

> **Note:** This section does not contain a complete list of outstanding issues. Deltek only includes the high priority issue in Touch CRM for this release. Please contact Deltek Customer Care if these known issues present a significant impact on your business.

*The following issues were added in 1.7.2:*

## Cannot Save Activities on Calendar and Task and Other Activities Screens

**Defect #721878**

**Description:** If you add an activity on the **Add Activity** screen for Calendar or Task and Other Activities and tap **Save**, it does not proceed to the next screen to indicate that the activity has been added successfully.

**Customers Impacted:** This defect affects all Touch CRM users.

**Workaround Before Fix:** None.

**Additional Notes:** The issue does not occur in the browser version of Touch CRM.

*The following issue was added in 1.6:*

## Error When Saving Details with State Field Blank on Add Contact Screen

**Defect #556375**

**Description:** If you select a country but leave the **State** field blank, and tap **Save** on the **Add Contact** screen, and error message displays.

**Customers Impacted:** This defect affects all Touch CRM users.

**Workaround Before Fix:** None.

**Additional Notes:** None.

# Appendix: For Additional Information

## Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

**Attention:** For more information regarding Deltek Support Center, refer to the online help available from the Web site.

### Access Deltek Support Center

**To access the Deltek Support Center:**

1. Go to https://deltek.custhelp.com.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

**Note:** If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

# Available Documentation for this Release

The following table lists the Deltek documentation available for this release. Except where noted, all the user guides and quick reference guides listed in this table are available for download from the Deltek Support Center.

| Document Name | Description |
|---|---|
| Deltek Touch CRM User Guide<br>*The exact name of the user guide varies, depending on your Deltek CRM core product.* | This document contains detailed information and instructions on how to use various features of Touch CRM. |
| Deltek Touch CRM Installation Guide | This document provides instructions for the installation and configuration of application. |

# About Deltek

Better software means better projects. Deltek is the leading global provider of enterprise software and information solutions for project-based businesses. More than 23,000 organizations and millions of users in over 80 countries around the world rely on Deltek for superior levels of project intelligence, management and collaboration. Our industry-focused expertise powers project success by helping firms achieve performance that maximizes productivity and revenue. www.deltek.com