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Deltek

# Deltek Learning Zone

## 3.0 Release Notes

**March 11, 2021**



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## Overview

Welcome to Deltek Learning Zone (DLZ), the latest training platform that offers you personalized content upon login; allows you to view relevant and new content; and enables you to tailor-fit your learning to your needs and schedule.

These release notes contain the summary of latest features and enhancements, but you may refer to the [Online Help](#) for more details. Moreover, the [DLZ Migration Page](#) offers you learning materials for before and after migration to DLZ and a Point of Contact (POC) quick guide for adding users and sending registration links.

## Enhancements

This section includes summaries of the enhancements made to existing features in this release.

### Deltek Learning Zone

#### POC Reports

Point of Contact (POC) users now have a new Reports menu available to them, with Asset Ranking Report and Student History Report navigation items for displaying the details for each report.

The Asset Ranking report provides the following:

- Sorted display of learning assets taken, from most to least enrolled
- Paginated display of results
- Download as CSV (CSV results are not paginated)
- Display of the Asset Name, Asset Type, Enrollment Frequency, and Completions Count

The Student History report provides the following:

- Paginated display of results
- Download as CSV (CSV results are not paginated)
- Display of Employee Name, Course/Learning Path, Product, Progress (**Enrolled**, **Completed**, or **Dropped**), Date Started, and Date Completed

#### Combined Learning Search

Deltek Learning Zone now features a combined Learning Search landing screen with both Courses and Learning Paths sections shown in a separate paginated display, in ascending order (default) and with search keywords highlighted in the search results. A Learning Search menu item is also added to the left navigation menu, replacing the Courses and Curricula/Learning Paths menu items.

The landing page displays courses and learning paths using preset filters that match products and roles associations. The courses can be sorted by **Name**, **Type**, and **Date Created** while the learning paths can be sorted by **Name** and **Date Created**.

When performing a search, the displayed search results may include learning paths that have courses that match the criteria.

For the Courses section, a pull tab below each course row is available, which displays the following course details:

- **Read and Sign**
  - **Read & Sign File/URL:** This indicates the location of the file.
  - **Class Status:** This indicates the status of the class.
  - **Start Date:** This indicates the start date of the class.
  - **End Date:** This indicates the end date of the class.
- **Instructor-Led**
  - **Class:** This indicates the name of the class.
  - **Status:** This indicates the status of the class.

- **Start Date:** This indicates the start date of the class.
- **End Date:** This indicates the end date of the class.
- **Time:** This indicates the specific class schedule.
- **Capacity:** This indicates the capacity or the number of student that can be accommodated for the class.
- **Actions:** Learners can enroll themselves to a class available to them by clicking the **Enroll** icon. Point of Contact users can both enroll themselves by clicking the **Enroll** icon, or enroll others by clicking the **Enroll Students** icon.
- **E-Learning**
  - **Enroll:** Click this to enroll in the E-Learning course.
  - **Preview Course:** Click this to display a preview of the E-Learning course.

For the Learning Path section, an expandable panel is available for displaying the list of courses available for each learning path, with a pull tab provided for viewing course details and enrolling in a course, if applicable. The **Actions** drop-down menu allows users to **Enroll**, **Enroll Students** (for POC only), or **Drop Learning Path** (if already enrolled).

## DLZ Help Menu Update

The DLZ Help menu now displays the following options:

- **Help on this Page:** This displays the help topics about the page.
- **Contact Support:** This opens an email that is addressed to [DeltekUniversity@dlz.deltek.com](mailto:DeltekUniversity@dlz.deltek.com).
- **Online Help:** This links to the latest DLZ [Online Help](#).
- **Release Notes:** This opens a prompt to save DLZ Release Notes.
- **DLZ Migration Guide:** This redirects to [https://education.deltek.com/web/dtm\\_landing\\_page/](https://education.deltek.com/web/dtm_landing_page/).

## GDPR Language Update for DLZ Users

Deltek Learning Zone users are now presented with the following updated DLZ Subscription Services Terms, which they must accept to complete their registration and in compliance with the General Data Protection Regulation (GDPR) requirements:

“By registering an account and accessing Deltek Learning Zone (“DLZ”), you acknowledge and agree that your use is subject to the terms and conditions of the Agreement between Customer and Deltek. As used in the Agreement, the term “Customer” encompasses the entity or person responsible for the DLZ account, including each user accessing DLZ by means of a valid account. If you do not have the requisite authority, or if you do not agree to the terms of the Agreement, you may not use DLZ. If you have any questions regarding the applicable terms and conditions, please contact the administrator of your DLZ account.”

During the password reset process, Point of Contact (POC) users added by a Deltek University administrator and users added manually by a POC receive the services terms with a confirmation check box upon initial login. Meanwhile, users who were sent self-registration links also receive the same terms upon registration.

## Software Issues Resolved

### Delayed Display of Course List for Learning Path

**Deltek Defect Number:** 1366884

**Description:** When you clicked the expand button for Courses under Learning Paths, the spinner indicating the search was processing was missing.

**Customers Impacted:** This affected DLZ clients.

### Course Deletion Not Possible

**Deltek Defect Number:** 1349104

**Description:** Learning zone administrators were unable to delete certain courses.

**Customers Impacted:** This affected DLZ clients.

### Login via SSO was Broken

**Deltek Defect Number:** 1434746

**Description:** After authentication and effective dating changes were introduced in 16.2.5 release, DLZ users could not log in using Single Sign-On.

**Customers Impacted:** This affected DLZ clients.

## Appendix A: For Additional Information

### Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

**Attention:** For more information regarding Deltek Support Center, refer to the online help available from the Web site.

### Access Deltek Support Center

**To access the Deltek Support Center:**

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

**Note:** If you forget your username or password, you can click the **Need Help?** button on the login screen for help.





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