Deployment Date: 10/17/2018

Hot Fix: cp711_aopessue_010.zip

OTHERS/PRODUCT INTERFACES/AOPESSUE/Activate Pending Benefit Elections

Deltek Defect Tracking Number:

986803

Issues Resolved:

Description: You encounter the following issues in the application:

- The application dependents that have aged out of the benefit coverage. This occurred when the benefit plan's **Age Calculation Method** was **Start of Year**; and the you ran the Activate Pending ESS Benefit Elections process using **Extend Current Elections** option as the **Missing Election Method**.
- The application only generated an error/warning, for dependents that are over the maximum age of the benefit plan, if you set the **Age Based On Code** option to the dependent. This is incorrect since the application uses **Age Based On Code** option to determine coverage level and not to determine if the dependent has aged out of a benefit plan. The application should generate errors/warnings regardless of the **Age Base on Code** option.

Customers Impacted: This defect affects Costpoint Employee Self Service users.

Workaround Before Fix: Manually update the records in maintenance screens.

Additional Notes: None.

Files Updated:

cp711_aopessue_010.zip

System File Dependencies:

cp711_patch3469_001.zip; cp711_sys_041.zip

OTHERS/PRODUCT INTERFACES/AOPESSUE/Activate Pending Benefit Elections

Deltek Defect Tracking Number:

1017036

Issues Resolved:

Description: A system error occurred in Activate Pending Benefit Elections when printing and all of the following conditions apply:

- The database type is Oracle.
- Type is set to Open Enrollment Elections in Activate Pending Benefit Elections.
- Missing Election Method is set to Extend Current Elections in Activate Pending Benefit Elections.
- The employee has an existing election for the same Benefit Type (can be a different Benefit Plan and/or Coverage Option) where the Start Date is equal to the New Plan Year Start Date.
- The Benefit Plan has an Age Calculation Method of Start of Year or End of Year as set up in Manage Benefit Plans.

Customers Impacted: This defect affects Employee Self Service users.**Workaround Before Fix:** Set Missing Election Method to End Current Elections, and then manually extend the coverage on the Manage Employee Benefit Elections and Assign Dependents to Benefit Plans screens. **Additional Internal Notes:** This issue does not occur in SQL Server and does not affect Cloud clients.

Files Updated:

cp711_aopessue_010.zip

System File Dependencies:

cp711_sys_041.zip; cp711_patch3469_001.zip

OTHERS/PRODUCT INTERFACES/AOPESSUE/Activate Pending Benefit Elections

Deltek Defect Tracking Number:

1017312

Issues Resolved:

Description: Under the following conditions, the employee's existing benefit election was extended, causing the employee to have more than one election for the same system benefit type in the new plan year:

- During Open Enrollment, the employee chose a different Benefit Plan for the same System Benefit Type.
- The existing coverage end date for that System Benefit Type is the day before the **New Plan Year Start Date**.
- Missing Election Method is set to Extend Current Elections on the Activate Pending Benefit Elections screen.
- There is a row for the new plan year on the Manage Benefit Plans screen for the employee's existing benefit plan/coverage option combination.

Note that this issue occurred whether the same or a different Coverage Option code was selected.**Customers Impacted:** This defect affects Employee Self Service users.**Workaround Before Fix:** Manually correct the benefit coverage **End Date** values on the Manage Employee Benefit Elections and Assign Dependents to Benefit Plans screens.**Additional Notes:** None.

Files Updated:

cp711_aopessue_010.zip

System File Dependencies:

cp711_sys_041.zip; cp711_patch3469_001.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at https://deltek.custhelp.com before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to https://dsm.deltek.com.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at https://deltek.custhelp.com.