

Deltek PPM Ask Dela 1.0

Release Notes

June 30, 2026



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Overview

Welcome to Deltek PPM Ask Dela 1.0 Release Notes. These release notes contain a summary of the following:

- New Features
- Database Changes

New Features

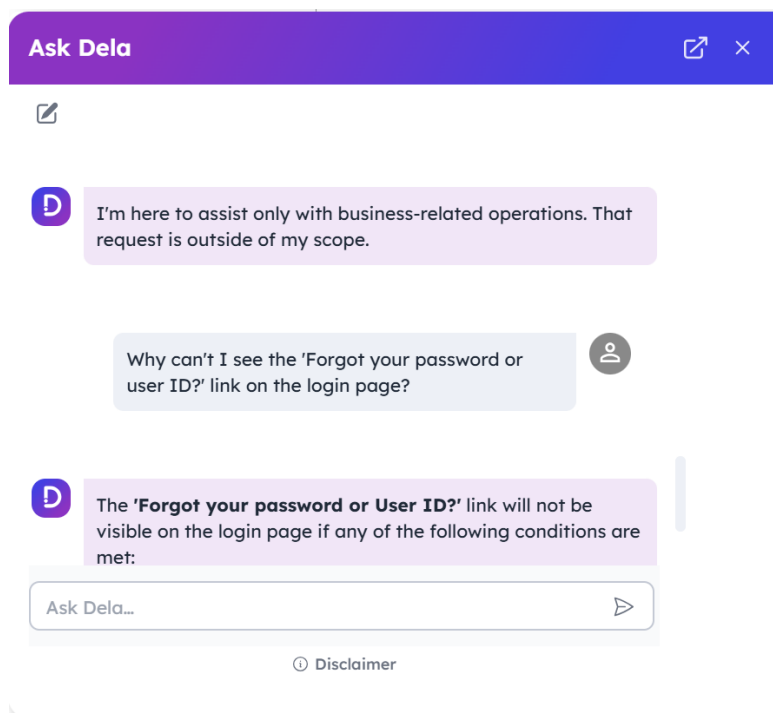
This section includes summaries of the new features included for this release.

Ask Dela Chat Assistant

Ask Dela is Deltek's AI-powered chat assistant. With Ask Dela, you can ask natural language questions about PPMA to find information and navigate the product more efficiently. Ask Dela follows the context of your conversation and remembers the subject of your questions. It is powered by **Dela**, Deltek's AI platform and business companion that delivers AI capabilities across supported products.

Ask Dela only answer questions based on product documentation; it does not query your live data.

Note: Ask Dela supports both **SQL Server** and **Oracle** database connections.



Installing Ask Dela

You can install Ask Dela in two ways. If you install PPM Administrator (PPMA), Ask Dela is installed automatically. If you use EPM Security Administrator (EPM SA), run the standalone Ask Dela installer to add Ask Dela to your PPM product.

After installation, Ask Dela remains unavailable until you run the required database script and complete the setup in either EPM SA or PPMA. You can apply the database changes later if you are not ready to do so immediately but Ask Dela will remain unavailable until those changes are applied.

For more information, see the *Deltek PPM Ask Dela 1.0 Installation Guide*.

Running Database Scripts Used by Ask Dela

Installing the Dela Chat Web Service (**C:\Program Files\Deltek\PPMDelaChat**) adds the database scripts needed to enable Ask Dela in your PPM product:

- WST_Tables_Data_Dela_Sql.sql for SQL Server
- WST_Tables_Data_Dela_Oracle.sql for Oracle
- WST_Oracle_CI_Indexes_Dela.sql for Oracle

Run the applicable script from the **C:\Program Files\Deltek\PPMDelaChat\Database\Scripts** folder. The script adds these Ask Dela database tables:

- WST_DELA_HIST
- WST_DELA_FDBK

Enabling Ask Dela

To enable Ask Dela, configure the chat service URL as well as the deployment and model settings in PPMA or EPM SA.

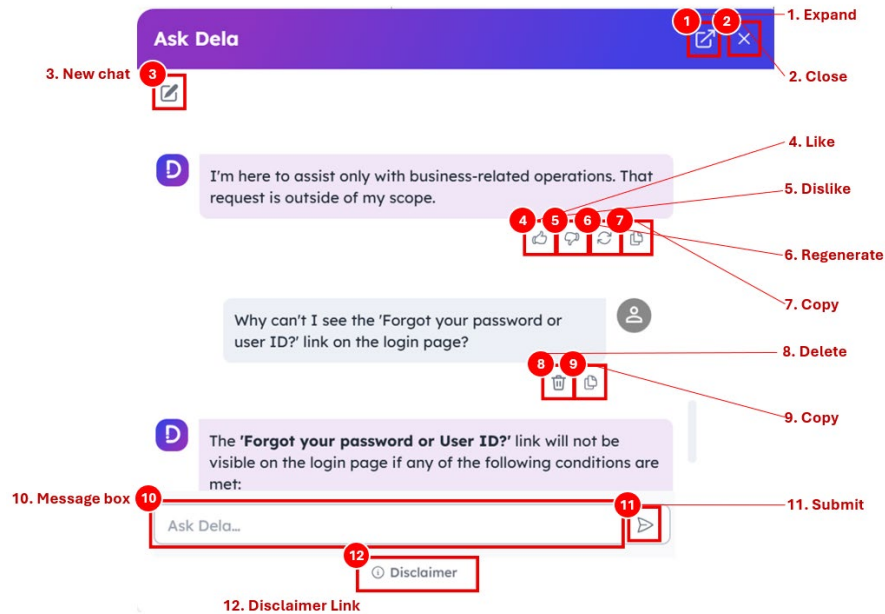
- In PPMA, enter the **Chat Service URL** value on the Ask Dela tab of the **Communication** form and define the deployment and model settings on the AI tab of the **System** form.
- In EPM SA, enter the **Chat Service URL** on the Ask Dela tab of the Communication dialog box (formerly Email Configuration dialog box) and define the deployment and model settings on the AI tab of the System Settings dialog box.

Attention: If the WST_DELA_HIST and WST_DELA_FDBK tables are not available in the database, the Ask Dela tab as well as the **Deployment** and **Model** fields are disabled. For more information, see the “Enable Ask Dela” topic in the *Deltek PPM Administrator Help System* or *Deltek EPM Security Administrator Help System*.

Ask Dela Chat Window

After Ask Dela is enabled, the Ask Dela icon  displays in the upper-right corner of the PPM product's main window or screen. The icon is consistent across supported PPM products, providing a familiar experience throughout the Deltek PPM suite.

When you click  in a supported Deltek PPM application, the Ask Dela chat window displays in the lower-right part of the window or screen.



The following table describes the fields available in the chat window:

Control	Description
Expand or Dock (1)	Click this icon to expand the Ask Dela chat window or dock it back to its default right location.
Close (2)	Click this icon to close the chat window.
New Chat (3)	Click this icon to clear the current conversation and start a new chat.
Thumbs Up/Like (4) Thumbs Down/Dislike (5)	You can submit feedback on Dela's AI-generated responses directly within the chat interface. Each response includes a thumbs up and thumbs down icons, allowing you to indicate whether the response was helpful.
Regenerate (6)	If you are not satisfied with Dela's response, you can click this icon to prompt a different answer. If no better response is available, Dela displays the previous response.
Copy (7 and 9)	Each chat message includes a Copy icon, allowing you to copy message text directly to your clipboard.

	Copied content is formatted for easy pasting into Word documents without formatting issues. A check icon briefly displays to confirm the copy was successful.
Delete (8)	Click this icon to delete individual conversations. Deleting a conversation only removes both the question and the response from the message box. A confirmation prompt displays before deletion to prevent accidental removal.
Message Box (10)	Enter your message.
Submit (11)	Click this button to submit your message to Dela, prompting it to generate a response based on your input.
Disclaimer (12)	At any point during your session, you can click the Disclaimer link at the bottom of the chat dialog box to review the full <i>About Ask Dela</i> information, which outlines the AI-generated nature of the chat and the applicable product terms. Use the < back button to return to your conversation at any time.

Attention: To learn about the fields on the chat window, see the “Ask Dela” topic in the *Deltek PPM Administrator Help System*.

Getting Started with Ask Dela

The first time you launch Ask Dela in a session (or when no chat history exists), the following disclaimer message displays before the conversation begins:

This Ask Dela chat is generated by an artificial intelligence tool. It is subject to the PPM Administrator Product terms. Deltek does not independently verify the accuracy of each Ask Dela chat. Users should independently review and verify the accuracy of the information provided by the Ask Dela chat.

Once you click **OK** to acknowledge the message, Dela greets you with: "Hi, I'm Dela. How can I help?"

Guidelines for Using Ask Dela

To ensure the best experience, follow these guidelines:

- **Be specific and contextual.** Ask clear, detailed questions about product functionality and navigation. Include relevant context so Ask Dela can retrieve precise information.
- **Use PPM terminology.** Frame questions using product-specific language and limit inquiries to PPM-related topics.

- **Stay on topic.** Stick to product inquiries. Unrelated questions are outside Ask Dela's intended purpose.
- **Verify responses.** For critical decisions or data, double-check answers — occasional inaccuracies may occur.
- **Know its scope.** Ask Dela may not handle highly complex queries. If a response seems off, try rephrasing or breaking the question into smaller parts.
- **Check your permissions.** Make sure your access level aligns with the information you're requesting.
- **Manage conversation context.** Ask Dela retains context from only the last ten questions and answers, including the specific record from the most recent response. If responses become irrelevant, clear the conversation history or rephrase your question to reset context.
- **Experiment and adapt.** Try different prompt styles based on past interactions to find what works best.
- **Report persistent issues.** If inaccuracies recur, report them to Deltek Support Services.

Current Limitations

- **No database access.** Ask Dela can only answer questions based on product documentation — it cannot query your live data.
- **Limited conversation memory.** Ask Dela keeps the five most recent question-and-answer exchanges word for word. As the conversation continues, Ask Dela keeps the newest messages in full and summarizes earlier ones, helping maintain immediate context and broader conversation history without requiring you to repeat information.
- **No Multilingual Support.** US English is the only officially supported language. Other languages may work but is not explicitly supported.

Software Issues Resolved

There are no software issues resolved in this release.

Database Changes

This section includes database changes in this release.

Tables

This section includes changes to tables.

New Tables

Table Name	Description
WST_DELA_HIST	Stores Ask Dela chat history, including the content displayed in the chat window.
WST_DELA_FDBK	Stores feedback submitted through Ask Dela.

Columns

This section includes changes to table columns.

New Columns

Table Name	Column Name	Data Type
WST_DELA_HIST	HIST_UID	varchar2(22) NOT NULL
WST_DELA_HIST	PARENT_HIST_UID	varchar2(22)
WST_DELA_HIST	PRD_UID	INT, NOT NULL
WST_DELA_HIST	CREATED_USR_ID	nvarchar2(20) NOT NULL
WST_DELA_HIST	CREATED	date, NOT NULL
WST_DELA_HIST	FEEDBACK_TYPE	INT (10,0)
WST_DELA_HIST	FEEDBACK_RESPONSE	varchar(60)
WST_DELA_HIST	MESSAGE	NTEXT, NOT NULL
WST_DELA_FDBK	FDBK_UID	varchar2(22) NOT NULL
WST_DELA_FDBK	PRD_UID	INT, NOT NULL

WST_DELA_FDBK	CREATED_USR_ID	nvarchar2(20) NOT NULL
WST_DELA_FDBK	CREATED	date, NOT NULL
WST_DELA_FDBK	USR_QUERY	nvarchar(max), NOT NULL

Appendix A: For Additional Information

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers.
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products.
- Search Deltek's knowledge base.
- Submit a support case and check on its progress.
- Transfer requested files to a Deltek Support Services analyst.
- Subscribe to Deltek communications about your products and services.
- Receive alerts of new Deltek releases and hot fixes.
- Initiate a Chat to submit a question to a Deltek Support Services analyst online.

Attention: For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

Note: If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

Available Documentation for this Release

The following table lists the Deltek documentation available for this release. Except where noted, all the user guides and quick reference guides listed in this table are available for download from the Deltek Support Center.

Document Name	Description
Deltek PPM Ask Dela Installation Guide	This document provides instructions for the installation and configuration of the application.
Deltek PPM Administrator Help System	This help system covers all areas of the PPM Administrator application, including Ask Dela.