



Deltek

# Deltek Costpoint® 8.0.14

Release Notes

**September 29, 2021**

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## Overview

Welcome to Deltek Costpoint 8.0.14 Release Notes. These release notes contain a summary of the following:

- Enhancements
- Software Issues Resolved
- Security Enhancements

These release notes address all of the modules associated with Deltek Costpoint 8.0.14, some of which your firm may not use. Skip the sections that do not apply to your implementation of Deltek Costpoint.

## New Release Notes Format

Costpoint Release Notes are now delivered in HTML format and can be viewed at this link: <https://help.deltek.com/product/Costpoint/8.0/ReleaseNotes>. This web page contains links to the Release Notes for each release version as well as links to the Costpoint online help, Costpoint Information Center (CIC), and Costpoint Cloud Information Center (CCIC).

We will continue to provide PDFs for the next few releases as we transition to the new format.

If you have feedback or questions, please send an email to [DeltekDocumentationFeedback@deltek.com](mailto:DeltekDocumentationFeedback@deltek.com).

## Installation Notes

The MR installer reads all Costpoint systems selected. If a Time & Expense segment exists, the installer searches for the presence of a Time & Expense license in that Costpoint system, and lists any systems for which there is no Time & Expense license.

If a prompt displays, review the list and select the appropriate action:

- Using the Apply License utility in the Costpoint DB Wizard, apply a Time & Expense license to the Costpoint system(s) in the list for which the connected Time & Expense segment is not for a stand-alone, external connection that should have a Time & Expense license applied to it.  
Any stand-alone, external Time & Expense segments for which a Time & Expense license is not present, or for which the Time & Expense segment is for a Time & Expense 901 system, will not have the MR Time & Expense patches, SPs, or Data Dictionary files applied to them. These Time & Expense segments are marked as External TESS segments.
- If all the systems listed are actual stand-alone, external (non-licensed) Time & Expense segments and you want them converted to external segments without applying the MR to them, click **OK** to proceed.

If you are unsure, please contact Deltek Costpoint Technical Support.

## Enhancements

This section includes summaries of the enhancements made to existing features in this release.

### Regulatory Enhancements

#### State

##### Florida Reemployment Tax Electronic Filing Software ID Update

The EDI/XML Development Team of Florida Department of Revenue provided a new production Software ID for Deltek, Inc (Costpoint). The Create Quarterly SUTA Tax File screen now uses the new Software ID in the generated XML file for Florida.

To support the update, Costpoint adds a new State SUTA Electronic File Software Information (S\_SUTA\_SOFTWARE\_INFO) database table, which stores the software developer information per state.

The following screens were updated for this enhancement:

- Create Quarterly SUTA Tax File (PRPSMM)
- Print Data Dictionary Report (SYRDD)

**Note:** This enhancement requires patch dbc\_800\_10683.

### Installation

#### MR Installer

The Costpoint 8.0.14 MR installer now installs the WebLogic 12.2.1.4 IIS proxy files when you are running that version of WebLogic. To update the DEProxy files, you must also run the 8.0.14 MR on each of your web server(s).

The 8.0.14 MR installer has been updated to include the latest quarterly patch release for WebLogic 12.2.1.4.

- July 2021 SPB - p33125241\_122140\_Generic.zip

Also, the Java Development Kit (JDK) has been upgraded to version 1.8.0\_301 and is installed with the Costpoint 8.0.14 MR Installer.

### People

#### Updated Certified Payroll Report Includes Corrections

The Federal Certified Payroll Report in Costpoint added the ability to report corrections from past pay periods.

Enhancements

Compute Payroll (PRPCPR)

Prior to this version, the Compute Payroll application only allowed you to compute payroll for the timesheets within the open pay period. You can now use the following new field on the screen to enter an earlier starting date for processing:

Field	Description
<b>Starting Timesheet Date</b>	<p>Enter, or click Calendar Lookup, to select an earlier starting date for timesheet selection.</p> <p>Use this field to include corrections from past pay periods. This is necessary for complete certified payroll reporting, which must report hours worked on a particular day.</p>

Print Federal Certified Payroll Report (PRRCERT)

The application features the following changes:

- The existing Print Certified Payroll Report screen was renamed to “Print Federal Certified Payroll Report.”
- The **Pay Cycle Date** fields were updated to display the corresponding start/end dates when you enter a valid pay period starting date or ending date.
- You can now opt to run the report for certain employees. To support this functionality, the screen provides the following field in the **Selection Ranges** group box:

Field	Description
<b>All Employees</b>	Select this check box to include all employees in the report. If you want the report to include only certain employees, clear the check box to list specific employees on the Employees subtask.

- The new Employees subtask provides the following fields:

Field	Description
<b>Employee</b>	Enter, or click Lookup, to select an employee to include in the report.
<b>Name</b>	This field displays the name of the selected employee.

- The report now includes check number information.
- The application now includes all timesheets (whether regular or correcting types) when it determines the hours worked per day. The corrections are printed in separate sections. One correcting section prints for each pay check.

Print Deduction/Contribution/Fringe Report (PRRMBEN)

The application features the following changes:

- The Print Deduction/Benefit Report by Local screen was renamed to “Print Deduction/Contribution/Fringe Report.”
- The report now includes check number information.

Enhancements

- The screen provides the following **Report Sort** options:
  - Type / Code / Employee Name / Check Date / Check Number
  - Type / Code / Employee ID / Check Date / Check Number
  - Employee Name / Check Date / Check Number / Type / Code
  - Employee ID / Check Date / Check Number / Type / Code
  - Employee Name/ Check Date / Check Number / Type / Amount
  - Employee ID / Check Date / Check Number / Type / Amount

## Time & Expense

### Pre-Upgrade (to 8.1) Diagnostics Toolkit

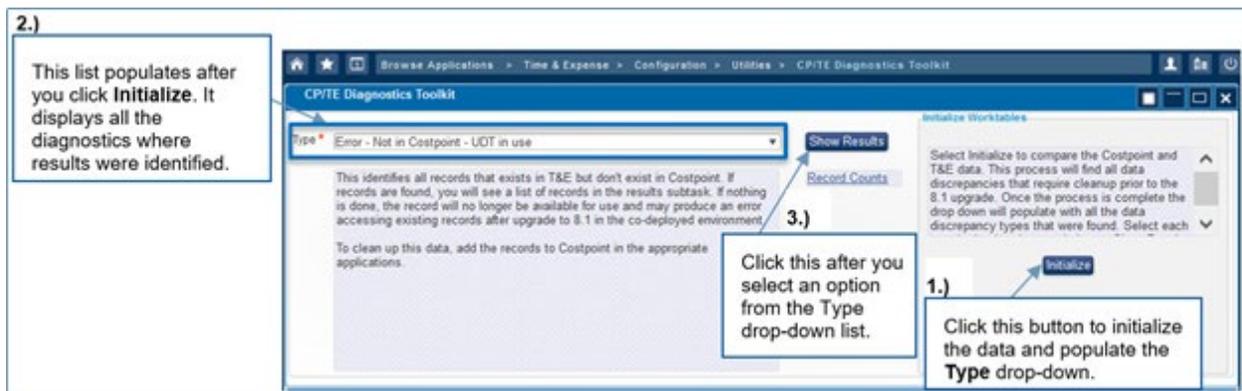
A **Time & Expense » Configuration » Utilities » CP/TE Diagnostics Toolkit** utility was added to version 8.0 that enables System Administrators to identify and address potential data discrepancies prior to upgrading to version 8.1, which will be available for general release in the first quarter of 2022.

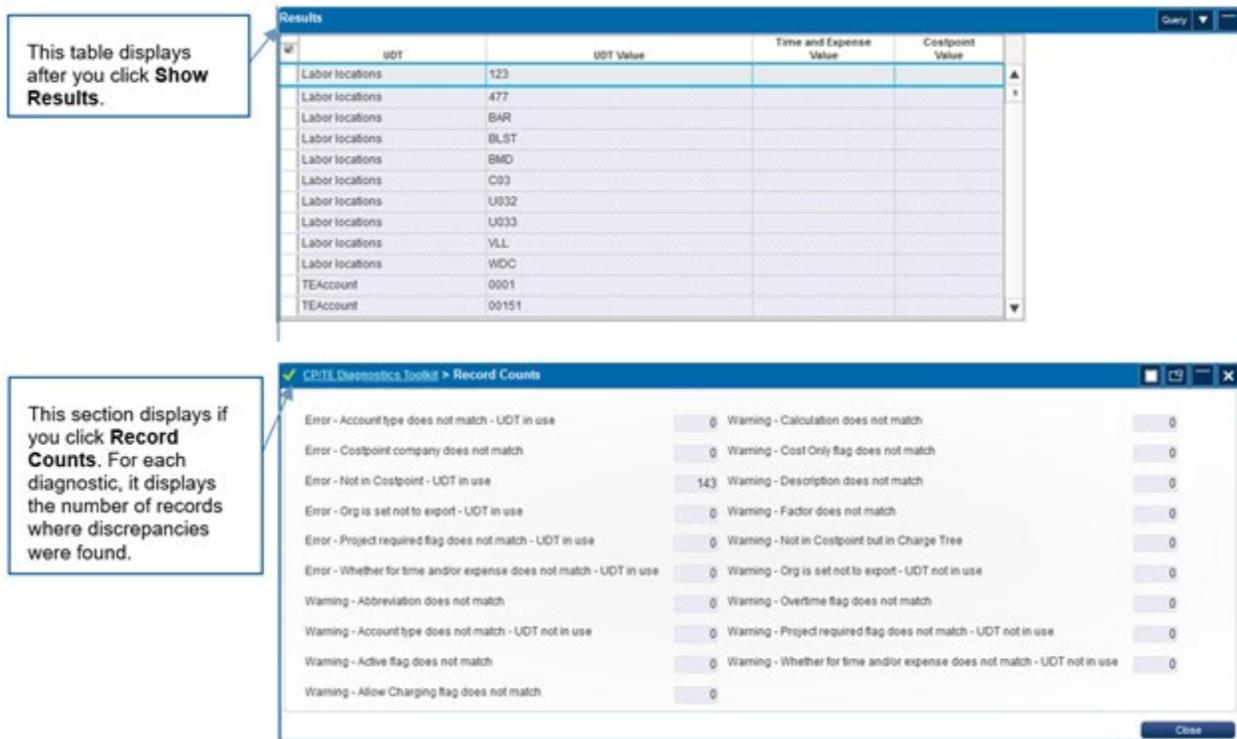
In version 8.1, Time & Expense installations that are co-deployed with Costpoint will read directly from the Costpoint tables for UDTs (01-11) across all domains, and therefore, unresolved data discrepancies, such as when a UDT exists in one system but not in the other, may result in system errors in version 8.1.

The utility includes 19 separate diagnostics, and where issues are identified, it can automatically resolve the discrepancy by setting the value in one system to that of the other, or in some cases, you may be required to manually update the data, such as adding or deleting a UDT.

Although you will be able to run the same diagnostics in version 8.1, discrepancies are resolved more easily from version 8.0. After you upgrade, the Costpoint values, such as for UDTs, become the default value, and the older values from Time & Expense are moved to archive tables. So for example, if you want to set the Costpoint value to the Time & Expense value, that option is no longer available in the utility.

For each item you select under **Type**, the screen displays instructions specific to that diagnostic. The first time you use the application, you must **Initialize** to populate the **Type** drop-down list.





Following the installation of version 8.0.14, do the following to run the Toolkit:

1. Click **Time & Expense » Configuration » Utilities » CP/TE Diagnostics Toolkit**.
2. On the Toolkit screen, click the **Intialize** button.

This process compares the Costpoint and Time & Expense data to identify discrepancies between them. After the initialization process is completed, the **Type** drop-down list populates with different diagnostics where discrepancies were found. Up to 19 separate types may display.

3. From the **Type** drop-down list, select the diagnostic you want to review and click **Show Results**.

The Results table is populated with the data discrepancies uncovered by the diagnostic. Optionally, you can click **Record Counts** to display record results for all the separate diagnostics.

4. Depending on the type of diagnostic you selected, one of the following options may display below the Results table:

- **Set CP Value to T&E Value:** Select this option to change the value in Costpoint to match the value in Time & Expense.
- **Set T&E Value to CP Value:** Select this option to change the value in Time & Expense to match the value in Costpoint.
- **Remove from Charge Tree:** This option displays only for the diagnostic that identifies records that exists in the Time & Expense charge tree for UDTs 01-11 but do not exist in Costpoint. Select this option to remove the charges from the T&E charge tree. The charges, if needed, must be manually added to the appropriate application in Costpoint.

If no buttons display, corrections must be made manually in the appropriate area of Time & Expense or Costpoint.

The table below provides a brief description of each diagnostic that may display under **Type**. Refer to the on-screen instructions in the **CP/TE Diagnostics Toolkit** application for details on how to correct the data for each one that occurs in your system.

Diagnostic Type	Purpose
<b>Error - Not in Costpoint - UDT in use</b>	This identifies all records that exist in Time & Expense but do not exist in Costpoint.
<b>Error - Project required flag does not match – UDT in use</b>	This identifies all accounts where the <b>Project Required</b> setting in Time & Expense does not match the same setting in Costpoint.
<b>Error - Whether for time and/or expense does not match - UDT in use</b>	This identifies all projects where the time and/or expense value in Time & Expense does not match the same value in Costpoint.
<b>Warning - Abbreviation does not match</b>	This identifies Project and Org records where the abbreviation does not match between Costpoint and Time & Expense.
<b>Warning - Account type does not match – UDT not in use</b>	This identifies accounts where the Time Collection <b>Account Type</b> value in Costpoint does not match <b>Account Type</b> in Time & Expense.
<b>Warning - Account type does not match - UDT in use</b>	This identifies accounts where the Time Collection <b>Account Type</b> value in Costpoint does not match the same setting in Time & Expense.
<b>Warning - Active flag does not match</b>	This identifies all records where the <b>Active</b> setting in Time & Expense does not match the same setting in Costpoint.
<b>Warning - Allow Charging flag does not match</b>	This identifies all records where the <b>Allow Charging</b> setting in Time & Expense does not match the same setting in Costpoint.
<b>Warning - Calculation does not match</b>	This identifies all Pay Type records where the calculation in Time & Expense does not match the calculation in Costpoint.
<b>Warning - Cost Only flag does not match</b>	This identifies all Pay Type records where the <b>Cost Only</b> setting in Time & Expense does not match the same setting in Costpoint.
<b>Warning - Costpoint company does not match</b>	This identifies all Project and MO records where the Costpoint company in Time & Expense does not match the company in Costpoint.
<b>Warning - Description does not match</b>	This identifies all records where the description in Time & Expense does not match the description in Costpoint.
<b>Warning - Factor does not match</b>	This identifies all Pay Type records where the factor in Time & Expense does not match the factor in Costpoint.

Enhancements

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Diagnostic Type	Purpose
<b>Warning - Not in Costpoint but in Charge Tree</b>	This identifies all records that exist in the Time & Expense Charge Tree but do not exist in Costpoint.
<b>Warning - Overtime flag does not match</b>	This identifies all Pay Type records where the overtime setting in Time & Expense does not match the overtime setting in Costpoint.
<b>Warning - Project required flag does not match - UDT not in use</b>	This identifies all account records where the <b>Project Required</b> setting in Time & Expense does not match the same setting in Costpoint.
<b>Warning - Whether for time and/or expense does not match - UDT not in use</b>	This identifies all project records where the time and/or expense value in Time & Expense does not match the same value in Costpoint.

## Software Issues Resolved

### Descriptions of Software Issues

You will notice that the descriptions of some software defects contain extra information, including ways to work around the defects. For the most part, these issues were addressed before this release through hot fixes, and the additional information was developed to help you decide whether or not you needed to install the hot fixes.

When you install this release, you must install all fixes in the release; you cannot choose to install some and not others. Nevertheless, this additional information has been included in case you instituted some of the workarounds and can now stop using them, or you simply want more background information about the defect repairs.

### Accounting

#### [Accounts Receivable » Manage Cash Receipts](#)

**Defect 1496672:** Costpoint displayed incorrect amounts on the View Receivables and Collections screen and in the Accounts Receivable History report when you did the following:

- Entered cash receipt details
- Manually entered the invoice number in the **Invoice Line Info** group box
- Updated the rates on the Exchange Rates subtask
- Saved and posted the cash receipt

#### [General Ledger » Import Journal Entries](#)

**Defect 1495279:** When you imported journal entries, Costpoint was unable to retrieve period exchange rates when daily exchange rates were unavailable. This occurred even when the **Use Period Rate** check box was selected in the **Exchange Rate Method** group box of the Configure Multicurrency Settings screen.

### Contracts

#### [Contracts » Manage Subcontracts](#)

**Defect 1507313:** Purchase order (PO) lines can have a period of performance (POP) that is different from that of the subcontract. Multiple POs linked to a single subcontract record can also have different POPs.

Previously, POP fields on the Manage Purchase Orders and Manage Purchase Requisitions screens were read-only and displayed POP dates from Manage Subcontracts by default. Now, those fields will still default from Manage Subcontracts for new PO/PR records, but you will be able to edit them.

- Manage Purchase Orders screen
  - **Period of Performance Starting** (Other Defaults tab)
  - **Period of Performance Start Date** (Purchase Order Lines » Line tab)
  - **Period of Performance Ending** (Other Defaults tab)
  - **Period of Performance End Date** (Purchase Order Lines » Line tab)

- Manage Purchase Requisitions screen
  - **Period of Performance Start Date** (Requisition Lines » Other Information tab)
  - **Period of Performance End Date** (Requisition Lines » Other Information tab)

In PO/PR records, if the POP start or end date is outside the subcontract's start or end POP range, Costpoint displays a warning message. If you change the subcontract ID linked to the PO/PR record, Costpoint refreshes the POP information in the PO/PR record.

## Framework

### Framework

**Defect 1503684:** You could not open a Requisition through the email approval link.

## Materials

### Material Requirements Planning » Update Material Requirements Plan

**Defect 1497480:** When the **Part** was a **Make**, the Planned Order Settings/Purchase Vendor Lead Time Calculation was set to **Standard Calendar**, and the Production Control Settings/Lead Time Calculation was set to **Shop Days**, the resulting order date was incorrect.

### Procurement Planning » Apply PO Info to Purchase Requisitions

**Defect 1507319:** You can now edit the requisition line Period of Performance Start and End Dates even when a subcontract ID is referenced in the requisition. If the Period of Performance (POP) start or end date is outside the subcontract record's start or end POP range, Costpoint displays a warning message. If you change the subcontract ID linked to the record, Costpoint refreshes the POP information in the record.

### Procurement Planning » Manage Purchase Order Header Information

**Defect 1507322:** You can now edit the Period of Performance Start and End Dates even when a subcontract ID is referenced in the requisition. If the Period of Performance (POP) start or end date is outside the subcontract record's start or end POP range, Costpoint displays a warning message. If you change the subcontract ID linked to the record, Costpoint refreshes the POP information in the record.

### Procurement Planning » Manage Purchase Requisitions

**Defect 1502164:** When you resubmitted rejected lines for a requisition with line text associated to it, you encountered an error.

**Defect 1507316:** You can now edit the requisition line Period of Performance Start and End Dates even when a subcontract ID is referenced in the requisition. If the Period of Performance (POP) start or end date is outside the subcontract record's start or end POP range, Costpoint displays a warning message. If you change the subcontract ID linked to the record, Costpoint refreshes the POP information in the record.

## Production Control » Enter Manufacturing Order Reliefs

**Defect 1508123:** When you created a manufacturing order (MO) relief and saved it, you encountered an error.

## Production Control » Manage Manufacturing Orders

**Defect 1494207:** When you manually added parts to the manufacturing order (MO) requirements after you changed the **As of Date**, the added parts were not included in the requirements.

## Purchasing » Manage Purchase Orders

**Defect 1506217:** You can now edit the purchase order header and line Period of Performance Start and End Dates even when a subcontract ID is referenced in the purchase order (PO). If the Period of Performance (POP) start or end date is outside the subcontract record's start or end POP range, Costpoint displays a warning message. If you change the subcontract ID linked to the PO record, Costpoint refreshes the POP information in the record.

**Defect 1509768:** When you updated a purchase order (PO) but did not change the status, the APPRVL\_USER\_ID table was also updated.

## Receiving » Manage Purchase Order Receipts

**Defect 1492360:** When you created and saved quantity adjustments for parts that were lot tracked only, you encountered an error.

## Routings » Manage Routings

**Defect 1496397:** When you sent a Plan to Costpoint from Manufacturing Execution System (MES), you encountered the following error message: An attempt to Insert row for the result set RUMROUT\_ROUTINGLN\_CTW was denied due to insufficient rights.

## Sales Order Entry » Manage Sales Orders Supervisor Screen

**Defect 1501507:** When you changed the warehouse ID, the reservation ID was not correctly reassigned in Costpoint.

## People

### Affirmative Action » Print Training Report

**Defect 1499795:** The report did not print when:

- The effective date of the Salary Information record was within the training start and end dates.
- There was no course information for the employee.

### Employee » Import Employee Data

**Defect 1479914:** The application did not generate the import error report when a record in the input file was missing a comma.

**Defect 1499447:** Some imported employees with salary increase had negative percent of increase.

## Employee Self Service » Payroll Checks

**Defect 1462041:** The printed paystub did not display the company logo even if you correctly set up the logo file on the Configure System Settings screen.

## Labor » Create Retroactive Timesheet Adjustments

**Defect 1509244:** When you reprocessed timesheets with previously created adjustments, the application created retroactive timesheets with incorrect transactional amounts. It created incorrect retroactive timesheets for each instance that you reprocessed the same date range.

## Labor » Export Data to Deltek Time and Expense

**Defect 1502388:** The **Create CSV Export Files for Base/Link Tables** check box should be clear by default when you first open the screen.

**Defect 1515167:** The application doubled the amount of leave payout lines when there was more than one leave type assigned to be paid out.

## Payroll » Compute Payroll

**Defect 1510475:** The application should not generate union fringes and deductions for employees that are not set up as union employees on the Manage Employee Information screen.

## Payroll » Export Payroll Taxes

**Defect 1282079:** The Export Payroll Taxes process miscalculated the YTD earnings on the local tax line for an employee who moved to another state. For example, the employee moved from Nevada to California.

**Defect 1500379:** The calculation was incorrect for the QTD Total Hours (Field 15) and YTD Total Hours (Field 16) in LCEE and LCER records.

## Payroll » Print Deduction Summary Report

**Defect 1512477:** The YTD deduction amount included the previous calendar year amount.

## Planning

### Administration » Refresh Process

**Defect 1507875:** During refresh of the CER table, the ACT\_BURDEN\_DELTA routine caused unnecessary updates.

### Project Budgeting » Burdened Cost Breakdown

**Defect 1511082:** When the **Subperiod Method** field in Configuration Settings was set to **Combine Subperiods**, the year-to-date rate adjustment values in Burden Cost Breakdowns did not display as expected.

## [Project Budgeting » Project Budgets / EACs](#)

**Defect 1507572:** Hours-based service centers showed a doubling in EACs, while future service center costs were not reflected in EACs or budgets.

## Projects

### [Billing » Calculate Standard Bills](#)

**Defect 1504027:** Performance tuning has been performed for Calculate Standard Bills to decrease the application's runtime.

### [Billing » Manage Standard Bills](#)

**Defect 1496548:** Task order number values were not printed using Print Standard Bills when any of the columns on the Details subtask of Manage Standard Bills were modified.

### [Billing » Post Standard Bills](#)

**Defect 1494986:** This application has been updated to post zero sales tax rows to the AR\_SALES\_TAX table.

### [Billing » Print Standard Bills](#)

**Defect 1397213:** The currency symbol printed in the Rounding Audit column of the T&M Labor Supporting Schedule was for the functional currency rather than for the billing currency.

## [Cost and Revenue Processing » Build Rate Application Table](#)

**Defect 1487853:** The application was running longer than expected.

## [Cost and Revenue Processing » Redistribute Revenue](#)

**Defect 1489042:** When you entered revenue information for two project levels (for example, level 3 PROJ.01.01 and level 4 PROJ.01.02.01) and then ran Redistribute Revenue for the lower-level project (PROJ.01.02.01 in the example), Costpoint displayed the following error message: "No Revenue formula is set up at this level of the Project or a lower level. Redistribute will not be run."

## [Project Inquiry and Reporting » Print Organization Cost Summary Report](#)

**Defect 1488290:** The report included accounts with zero rates, which caused some projects to be printed with incorrect period rates.

## [Project Setup » Link PLC Rates to Employee/Vendor](#)

**Defect 1478403:** A critical system error occurred while running the Load Labor Rates application as a result of Link PLC Rates to Employee/Vendor allowing users to enter and save duplicate lines for the same vendor, project labor category (PLC), bill rate, and date.

## Project Setup » Manage Employee Work Force

**Defect 1376878:** When cloning a record in Manage Employee Work Force, the system allowed you to save a record that includes a project labor category (PLC) which is not linked to the project.

## Project Setup » Manage Modifications

**Defect 1385963:** Depending on the order of data entry, cumulative amounts were either calculated incorrectly or not updated instantaneously before the modification was saved.

**Defect 1394694:** When you created new project modifications via web services, the cost values passed from the XML file were incorrectly saved.

As a workaround, you can create new modifications on the application's UI, or you can do an UPDATE Transtype via the Web Integration Console (WIC) to correct the values.

## Project Setup » Manage Project User Flow

**Defect 1496408:** On the Modifications subtask, Costpoint doubled the first value that you entered in both the **Value Modifications** and **Funding Modifications** group boxes upon tabbing out of the field. The correct values were reflected only after you saved the record.

## Reports & Analytics

### Business Intelligence » Business Intelligence

**Defect 1500414:** The dates on the x-axis of the Opportunity Dashboard should have displayed in ascending order.

**Defect 1500415:** The Benefits Enrollment Report in Costpoint Enterprise Reporting for HR and Payroll displayed data for another Organization EIN.

**Defect 1508002:** The net income for the Period 6 column used the Period 5 net income as reference on the Trended Income Statement found in **Team content » General Ledger**. As a workaround, use the legacy version of the Income Statement or the Costpoint Income Statement report.

**Defect 1509299:** The PSR Report template in Planning did not reflect all rows for a project.

**Defect 1516307:** The CER\_\_ADV\_LITE user should have rights to run custom SQL queries and not create them. To address this defect and apply the fix, see Knowledge Base Article 106409 - Data Source Connections Permissions. The fix is only necessary if you use the CER\_\_ADV\_LITE user group. For cloud customers, DCO applies the fix. For on-premises users, the system administrator applies it.

## Time & Expense

### Expense » Batch Expenses

**Defect 1511466:** For VISA transactions, when the batch type Wizard subtask was set to direct the transaction to a different pay method, the import process assigned the wrong pay method to other transactions.

## Expense » Expense Report

**Defect 1493616:** Though the related expense report was voided, the expense authorization remained in a processed state.

**Defect 1500390:** When you delegated a specific role, the delegation instead applied to all roles. As a result, some users were able to view content that was not supposed to be visible to them, as well render approvals that were outside of their roles.

**Defect 1510504:** Processing of the Attachment table was addressed to resolve issues that slowed performance.

**Defect 1512587:** When you printed from the Expense Report screen, you received an "Invalid Action" error message.

## Expense » Manage/Approve Expense Reports

**Defect 1507483:** When one of two attachments on an expense report was deleted, the Attach Line View displayed the deleted receipt.

## Expense » Print Expense Report

**Defect 1512584:** When you printed from the Print Expense Report screen, you received an "Invalid Action" error message.

## Time » Daily Floor Check

**Defect 1508723:** Because floorcheck emails were part of the transaction workflow, delays in their transmission contributed to keeping the database transaction open for an extended period of time.

## Time » Export Timesheets

**Defect 1502861:** A supervisor was able to modify a timesheet that was in the process of being exported.

## Time » Timesheet

**Defect 1500546:** When you used the start/stop summary and the UDT10 or charge required a comment, adding a single comment on the charge line still produced an error message stating that a comment is required.

**Defect 1500548:** When you used the start/stop summary and the UDT10 or charge required a comment, adding a single comment on the charge line still produced an error message stating that a comment is required.

## Time » Timesheet Status

**Defect 1506691:** Missing timesheet notifications were sent out to employees for the wrong timesheet schedule and period.

**Defect 1508724:** Because floorcheck emails were part of the transaction workflow, delays in their transmission contributed to keeping the database transaction open for an extended period of time.

**Defect 1511087:** When you ran queries for all timesheet classes with **Global Full Time Exempt** selected as a starting class, an Oracle error occurred.

## Time » Work Schedule/Leave

**Defect 1510696:** The New Leave Request dialog box closed unexpectedly when you requested leave with hours that exceeded the maximum number of standard hours.

## Security Enhancements

**Issue 1511345:** Updated SAML implementation to address potential security vulnerability

**Severity:** High

**Status:** Fixed

## Appendix: For Additional Information

### Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

**Attention:** For more information regarding Deltek Support Center, refer to the online help available from the Web site.

### Access Deltek Support Center

#### To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

**Note:** If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

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## About Deltek

Better software means better projects. Deltek delivers software and information solutions that enable superior levels of project intelligence, management and collaboration. Our industry-focused expertise makes your projects successful and helps you achieve performance that maximizes productivity and revenue. [www.deltek.com](http://www.deltek.com)