

Deployment Date: 8/5/2019

COSTPOINT 7.0 web Hot Fix: cp711_sys_055.zip; cp711_aopeitm_003.zip

OTHERS/PRODUCT INTERFACES/AOPEITM/Download Items and Line Charge Types

Deltek Defect Tracking Number:

104103

Issues Resolved:

Description: On the Item Non-Contiguous Ranges subtask of the In Export eProcurement Items and Line Charge Types screen, when the item selected from lookup had a leading space, the following error was displayed: Field 'Starting Item' does not allow leading or trailing spaces. Value entered: XXXXX

Customers Impacted: This defect affects Costpoint users.

Workaround Before Fix: None.

Additional Notes: None.

Files Updated:

cp711_sys_055.zipcp711_aopeitm_003.zip

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

To Install the Hot Fix:

Refer to the installation instructions posted on Deltek's Customer Care Connect site, <https://deltek.custhelp.com>.

For Costpoint 6.1 SP2 hot fixes, refer to [Knowledge Center article 43970](#).

For Costpoint 7.0 LA hot fixes, refer to [Knowledge Center article 65181](#).

For Costpoint 7.0 hot fixes, refer to [Knowledge Center article 67722](#).

Before you install this hot fix, please review all previous updates in the Knowledge Base article. You may need to install prerequisite programs or database patches (described in the Knowledge Base article) prior to installing this hot fix. Note that when you download a hot fix using Deltek Software Manager (DSM), all dependent files are automatically downloaded.

To Check If the Hot Fix is Installed for Client/Server Applications:

1. Open the application that was hot fixed.
2. Click **Help > About Costpoint** from the Costpoint toolbar.
3. Find the **Function Creation Date** field. This field contains the date that the executable file was created for the application that is open.
4. Compare this date to the date of the hot fix executable to make sure they match.

To Check If the Hot Fix is Installed for Web-based applications:

1. Open the application that was hot fixed.
2. Click **Help > About Costpoint** from the Costpoint toolbar. This will display a screen that shows you the latest hot fix JAR for the application that is open, as well as the latest system JAR and all patches applied to the system.
3. Compare these JAR and patch numbers to the numbers of the hot fix to make sure they match.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.