

Deltek wInsight® Analytics Module 8.2

Installation Guide

January 31, 2020

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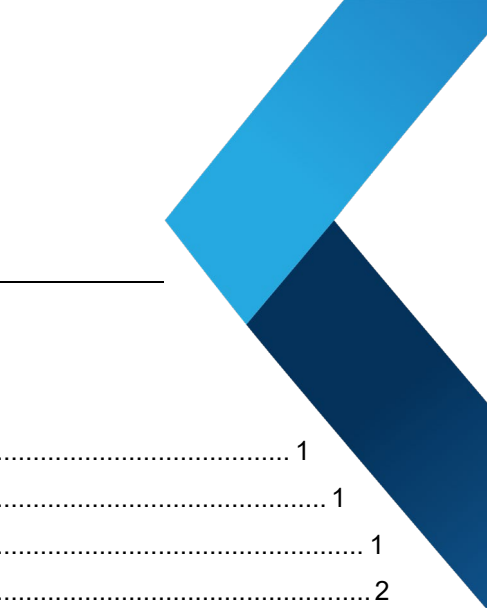
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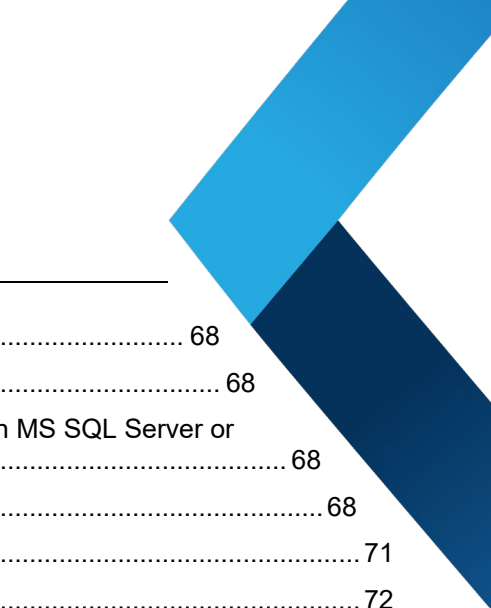
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Overview

Welcome to wInsight Analytics Module 8.2. This installation guide will help you successfully install this application on your system and make it work efficiently according to your organization's business structure.


QlikView Documentation

For the wInsight Analytics system administrator, additional documentation is available on QlikView®, QlikView Server, QlikView Publisher, the QlikView automation interface, and the QlikView API. Documentation is located in C:\ProgramData\QlikTech\QlikView Documentation and in C:\ProgramData\QlikTech\QlikView Server Documentation on the wInsight Analytics Module server or on the standalone computer running the wInsight Analytics Module.

Adding Custom Notes to This Guide

If you would like to add custom notes to this guide that are specific to your company, Adobe® Reader® X provides this ability. If you do not already use Adobe Reader X, you can download it [here](#) free from Adobe.

To add a custom note using Adobe Reader X:

1. On the Reader toolbar, click **Comment** at the far right.
2. In the **Annotations** pane that displays, click  **Sticky Note**. The cursor changes to match the button.
3. Position the cursor at the location in the guide where you want the note to appear, and click. A note icon is inserted at the location and a text box pops up.
4. Enter your information in the text box.
5. Continue adding notes as needed.
6. Save the document.

Note: Deltek recommends that you save the document to a slightly different filename so as to keep the original from being overwritten.

When reading the document, cursor over a note icon to see the information. Double-click a note icon to edit the information.

Downloading Deltek Products using Deltek Software Manager

You can use Deltek Software Manager (DSM) to download complete Deltek products, hot fixes, cumulative updates, and sub-releases. You can access DSM through the Deltek Support Center or use Deltek Software Manager Lite to download Deltek products.

Accessing DSM from within the Deltek Support Center

To access DSM from within the Deltek Support Center:

1. In your Web browser, go to <http://support.deltek.com>.
2. Enter your Deltek Support Center **Username** and **Password**, and click **Login**.
3. When the Deltek Support Center page displays, click **Product Downloads**.
4. On the Deltek Software Manager screen, click **Launch Deltek Software Manager**.
5. Click **Settings** at the top right of the dialog box to use the Settings dialog box to specify the folder where you want to download Deltek products, and click **OK**.

Note: When you log on for the first time, DSM asks you to select a default folder where Deltek products are to be downloaded.

You can change this folder anytime in the Settings dialog box.

6. In the left pane, expand the Deltek product that you want to download, if it is not already expanded.
7. Select the product type that you want to download.

Options include:

- **Complete**
- **Cumulative Updates**
- **HotFixes**
- **Sub-Release**

8. In the table, select the check box that corresponds to the Deltek product that you want to download.

The right pane displays a message stating that the product has been added to the download queue.

Note: To view the items in the download queue, click **View Download Queue** at the bottom of the left pane.

9. Click **Download** at the bottom of the left pane to download the product to the folder that you selected.

Accessing DSM Lite

To access Deltek Software Manager Lite:

1. In your Web browser, go to <https://dsm.deltek.com/DeltekSoftwareManagerLite>.
2. Enter your Deltek Support Center **Username** and **Password**, and click **Logon**.
3. When the Deltek Software Manager Lite page displays, select a product from the drop-down list.
4. Click the product type that you want to download.

Note: The download behavior and download folder may differ depending on the browser and browser settings that you are using.

DSM Documentation and Troubleshooting

- To view the online help for Deltek Software Manager, click [here](#).
- To view a tutorial on how to use Deltek Software Manager, click [here](#).
- To view more information on troubleshooting Deltek Software Manager, click [here](#).

Note: When you click a link, you will be asked to log into DSM if you aren't already logged in.

Before You Begin Deployment

Before you begin deployment, it is important to understand the following:

- Logical Tiers
- Deployment Models
- Hardware and Software Requirements

Logical Tiers Overview

The wlnsight Analytics product suite uses a multitier (n-tier) architecture. Various parts of a wlnsight Analytics product are distributed to logical tiers for performance and scalability. The logical tiers are as follows:

- **Client Tier** — This tier performs wlnsight Analytics's functional process logic and provides the user interface layer. This tier can be a workstation or a Citrix/Terminal Server.
- **Web/Application Tier** — The Web tier, which contains no business logic, passes requests from browser to server and vice versa, while also packaging and unpackaging data. The application tier, built around QlikView Server, maintains both user sessions and manages application transactions.
- **Database Tier** — This tier consists of database servers where the wlnsight Analytics data is stored and retrieved.

Deployment Models

Stand-Alone Deployment

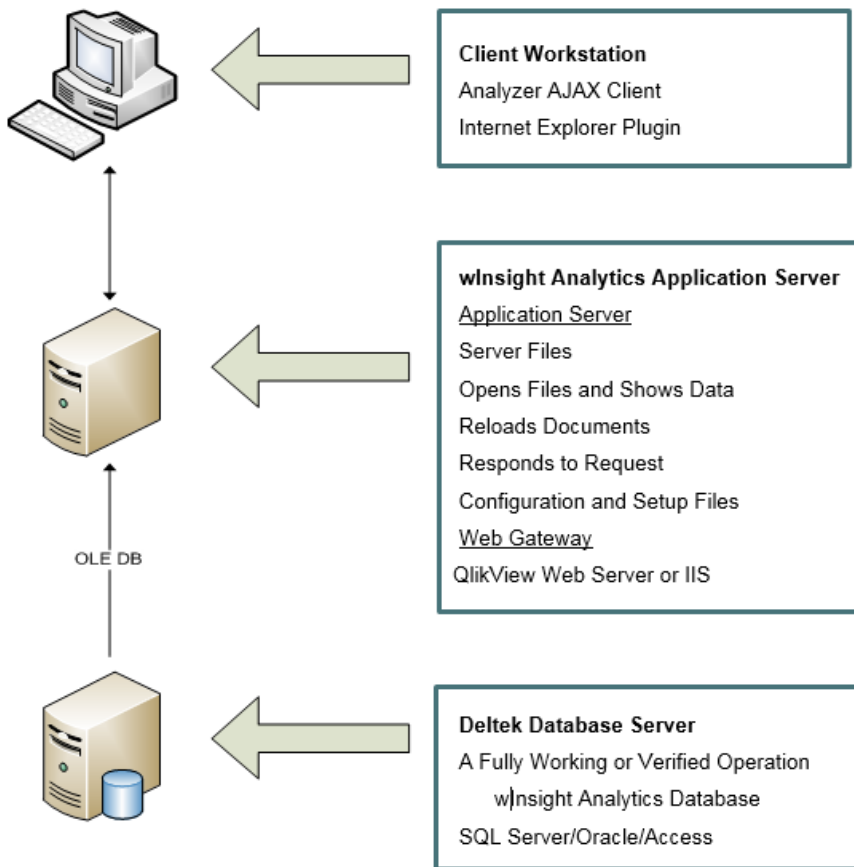
Deltek wlnsight Analytics has a stand-alone deployment model. Users who previously operated the legacy wlnsight Desktop or wlnsight Professional applications installed on their workstations can continue to use the wlnsight Analytics versions of those applications deployed locally on their workstations.

N-Tier Deployment

In an n-tier installation, the processing occurs on the application server. It is recommended that the database tier reside on a different computer than the application server. The connection between the application server and the database should limit the number of routers and firewalls that can adversely affect data traffic.

Attention: For detailed instructions about the installation process, see the individual component installation guides specified in the [Additional Documentation](#) section.

Before You Begin Deployment



Unsupported Scenarios

The wInsight Analytics Module installation does not support installing any tiers on any of the following servers:

- Domain Controller
- Microsoft® Exchange Server
- Proxy, Firewall, or ISA Server
- Microsoft SharePoint Portal Server
- Small Business/Essential Business Server

Using these services/servers can cause significant issues in the performance, reliability, and functionality of the application and other applications on your network.

System Requirements

Your organization has made a substantial commitment to ensure it has a fully integrated earned value management (EVM) solution. To support that commitment, Deltek recommends that you carefully consider the hardware requirements necessary to run a Wlnsight Analytics product properly.

Platform Virtualization

Platform Virtualization is a technology that allows multiple operating systems and platforms to run simultaneously as separate virtual machines on a single set of server hardware.

Deltek recognizes the growing use of virtual environments by our customers. Virtual environment software, such as VMware®, resides in the hardware layer underneath the operating system and is used by customers to partition a single server into a multiple server/multiple operating system environment. Deltek's product development makes limited use of virtual environments at this time.

Attention: For more information, see [Virtual Environments Statement on the Deltek Support Center](#).

Display Settings

The recommended display resolution is 1440 x 900 or higher.

Hardware Sizing Considerations

There are several factors that go into sizing an appropriate server infrastructure. The number of concurrent users accessing the system at any given time, the amount of data being analyzed, and growth expectations all have an impact on the initial sizing plans. The hardware profiles are intended as a starting point for deployment. It is expected that our clients will use the product in many different ways, such as planning for future release, and client customizations. Further in-depth discussion of the business needs of the solution during implementation will provide final guidance on hardware requirements.

The number of elements, records, contracts, and accounting periods analyzed all have an impact on the amount of RAM you will need in the application server. This data, along with other information, is loaded into RAM on the application server, which allows for much more rapid analytics and display results. If the application server does not have enough RAM to store all of the required data, then it will get loaded into virtual memory, which has a significantly slower response capability than RAM. All data used by Wlnsight Analytics for aggregation and display is stored in system memory, so hard drive storage does not have a significant impact on server sizing.

Memory Requirements for a Typical/Average Use

Below are details on the memory footprint of the product. This can be helpful when sizing a client tier that runs in a virtual environment, Citrix®, or Terminal Server.

Tier	Memory*
Client Tier	2 GB (assuming the Wlnsight Analytics Module is being run as a server application).
Web/Application Tier	The memory of the server should be approximately 10% – 20% of the database size (for example, 1- 2GB for a 10 GB database) plus 10% for each concurrent user. This would mean that for an Oracle or SQL Server where the data size is 10 GB and where you expect 20 concurrent users, you should allow 2GB plus 20 x 200 MB, for example, 6 GB of memory for the Wlnsight Analytics Module.
Database Tier	Database instance memory should be 10%–15% of the database size. For example, if database size is expected to be 500 GB, then allocate 50 GB–75 GB memory.

Before You Begin Deployment

* Per concurrent client instance and in addition to any memory needed for the operating system and other applications that may run in parallel with this product.

Definition of Typical/Average Use

Sample Details for a Typical Small/Medium Data Sizing:

- Number of Contracts: 50
- Number of Element Records: 50,000
- Number of Earned Value Records: 1,200,000
- Number of Past and Future Period Records: 75,000,000

Hardware Requirements

Note: Specific server hardware configurations may have an impact on your overall Deltek product licensing requirements. It is recommended you confirm with a Deltek Technical Sales Engineer if the server hardware you plan to deploy is in line with your Deltek license agreement and how overall server infrastructure expansion in the future may affect your Deltek licensing.

Stand-Alone Deployment

The following table lists the recommended minimum hardware and software requirements for a deployment in a stand-alone environment:

Tier	Hardware Required	Determining Factors
Client Tier	<ul style="list-style-type: none"> ▪ Intel Core 2.0 Duo or higher ▪ 4 GB RAM (Depending on data volumes, more may be required.) ▪ 80 GB Hard Drive 	<ul style="list-style-type: none"> ▪ Database Size ▪ Database Growth

N-Tier Installation for 1 to 10 Concurrent Users

Tier	Hardware Required	Determining Factors
Web/ Application Tier	Server Class Machine <ul style="list-style-type: none"> ▪ 1 x Six-core x64 2.86+ GHz or faster CPU ▪ 32+ GB Physical memory (adjust as needed based on the RAM discussion below) ▪ RAID 1 Disk array (for fault tolerance and performance, also consider adding an additional hard drive to perform as a hot spare for the RAID set) ▪ 100/1000 Mb Network card 	<ul style="list-style-type: none"> ▪ Number of contracts ▪ Contract size ▪ Number of elements and records analyzed ▪ Number of accounting periods used (# of months & sub-periods) ▪ Configuration of QVW ▪ Concurrent Users

N-Tier Installation for 11 to 25 Concurrent Users

Tier	Hardware Required	Determining Factors
Web/ Application Tier	Server Class Machine <ul style="list-style-type: none"> 2 x Six-core x64 2.86+ GHz or faster CPU 64+ GB Physical memory (adjust as needed based on above RAM discussion) RAID 1 Disk array (for fault tolerance and performance, also consider adding an additional hard drive to perform as a hot spare for the RAID set) 100/1000 Mb Network card 	<ul style="list-style-type: none"> Number of contracts Contract size Number of elements and records analyzed Number of accounting periods used (# of months & sub-periods) Configuration of QVW Concurrent Users

N-Tier Installation for 26+ Concurrent Users

Tier	Hardware Required	Determining Factors
Web/ Application Tier	Server Class Machine <ul style="list-style-type: none"> 2 x Six-core x64 2.86+ GHz or faster CPU 64+ GB Physical memory (adjust as needed based on the RAM discussion below) RAID 1 Disk array (for fault tolerance and performance, also consider adding an additional hard drive to perform as a hot spare for the RAID set) 100/1000 Mb Network card 	<ul style="list-style-type: none"> Number of contracts Contract size Number of elements and records analyzed Number of accounting periods used (# of months & sub-periods) Configuration of QVW Concurrent Users

Software Requirements

Note: Supported versions are the currently actively tested versions of technologies used to deploy wInsight Analytics. Except for the Deltek Integrated Products, these technologies are not directly supported by Deltek. Changes to these technologies occur at the discretion of the individual technology vendors.

Compatible versions are the recent previously supported and tested technologies used to deploy wInsight Analytics. These are not actively being tested but are believed to be compatible with wInsight Analytics. Deltek does not recommend these technologies for new deployments but will make its best effort to answer questions concerning these technologies. These technologies may not be available for troubleshooting at Deltek.

For a complete list of the recommended minimum software requirements, see the Deltek Product Support Compatibility Matrix document that you can download from the [Deltek Support Center](#).

Stand-Alone Installation

Supported and Compatible Deployment Technology	
Operating System	<ul style="list-style-type: none"> Microsoft Windows® 7 Microsoft Windows 8.1 Microsoft Windows 10 Microsoft Windows Server® 2008 R2 (x64) (Compatible) Microsoft Windows Server 2012 Microsoft Windows Server 2012 R2 Microsoft Windows Server 2016
Citrix	<ul style="list-style-type: none"> XenApp 6.* (Windows Server 2008 R2) (Compatible) XenApp 7.* (Windows Server 2008 R2) (Compatible) XenApp 7.* (Windows Server 2012) XenApp 7.* (Windows Server 2012 R2) XenApp 7.* (Windows Server 2016)
Database	<ul style="list-style-type: none"> Microsoft SQL Server 2012 Microsoft SQL Server 2014 Microsoft SQL Server 2016 Microsoft SQL Server 2017 Microsoft SQL Server 2017 is also supported on Linux and Unix Microsoft SQL Server Express 2012 Microsoft SQL Server Express 2014 Microsoft SQL Server Express 2016 Microsoft SQL Server Express 2017 Microsoft Access 2010 Microsoft Access 2013 Microsoft Access 2016 Oracle 11.2 Oracle 12.2 Oracle is also supported in Linux, Unix, and Exadata.
Database Drivers	<p>Note: wInsight Analytics Module requires 64-bit database drivers.</p> <ul style="list-style-type: none"> Oracle Provider for OLE DB Microsoft SQL Server Native Client Microsoft OLE DB Provider for SQL Server

Supported and Compatible Deployment Technology	
	<ul style="list-style-type: none"> Microsoft OLE DB Provider for Jet Microsoft ACE OLEDB 12 Microsoft ACE OLEDB 15
Microsoft Office	<p>Note: The 64-bit Access drivers are not compatible with 32-bit versions of MS Office. If are using Access on the server, you need to install 64-bit versions of Excel (and other Office products).</p> <ul style="list-style-type: none"> Microsoft Excel 2010 (Compatible) Microsoft Excel 2013 Microsoft Excel 2016 Microsoft Excel 365 (ProPlus)
Embedded Technologies	<ul style="list-style-type: none"> Visual C++ 2015 Redistributable Package (x86) MSXML 6.0 Service Pack 2 (Microsoft XML Core Services)
.NET Framework	<ul style="list-style-type: none"> Microsoft .Net Framework 4.5.2 Microsoft .Net Framework 4.6 Microsoft .Net Framework 4.6.1 Microsoft .Net Framework 4.6.2 Microsoft .Net Framework 4.7 Microsoft .Net Framework 4.7.1 Microsoft .Net Framework 4.7.2 <p>Attention: You can download the Microsoft.NET Framework from Microsoft's Web site at http://www.microsoft.com/en-us/download/details.aspx?id=17718. For instructions for adding it using Server Manager, see your Microsoft Windows documentation.</p>

Client/Server and IIS Installation

Supported and Compatible Deployment Technology	
Web Server	<ul style="list-style-type: none"> Internet Information Services 7.5 (Compatible) Internet Information Services 8 Internet Information Services 8.5 Internet Information Services 10 QlikView Web Server 12.2 SR2 <p>Note: When installing IIS, make sure to install the IIS Management Scripts and Tools, ASP.NET 4.5, and Windows Authentication components. For information on how to install these components, refer to the Microsoft documentation at https://docs.microsoft.com/en-us/iis/install/installing-iis-85/installing-iis-85-on-windows-server-2012-r2.</p>

Supported and Compatible Deployment Technology	
Citrix	<ul style="list-style-type: none"> ▪ XenApp 6.* (Windows Server 2008 R2) (Compatible) ▪ XenApp 7.* (Windows Server 2008 R2) (Compatible) ▪ XenApp 7.* (Windows Server 2012) ▪ XenApp 7.* (Windows Server 2012 R2) ▪ XenApp 7.* (Windows Server 2016)
Database	<ul style="list-style-type: none"> ▪ Microsoft SQL Server 2012 ▪ Microsoft SQL Server 2014 ▪ Microsoft SQL Server 2016 ▪ Microsoft SQL Server 2017 ▪ Microsoft SQL Server 2017 is also supported on Linux and Unix ▪ Microsoft SQL Server Express 2012 ▪ Microsoft SQL Server Express 2014 ▪ Microsoft SQL Server Express 2016 ▪ Microsoft SQL Server Express 2017 ▪ Microsoft Access 2010 ▪ Microsoft Access 2013 ▪ Microsoft Access 2016 ▪ Oracle 11.2 ▪ Oracle 12.2 ▪ Oracle is also supported in Linux, Unix, and Exadata
Database Drivers	<p>Note: wInsight Analytics Module requires 64-bit database drivers.</p> <ul style="list-style-type: none"> ▪ Oracle Provider for OLE DB ▪ Microsoft SQL Server Native Client ▪ Microsoft OLE DB Provider for SQL Server ▪ Microsoft OLE DB Provider for Jet ▪ Microsoft ACE OLEDB 12 ▪ Microsoft ACE OLEDB 15
Microsoft Office	<ul style="list-style-type: none"> ▪ Microsoft Excel 2010 (Compatible) ▪ Microsoft Excel 2013 ▪ Microsoft Excel 2016 ▪ Microsoft Excel 365 (ProPlus)
Browsers	<ul style="list-style-type: none"> ▪ Internet Explorer 11

Supported and Compatible Deployment Technology	
	<ul style="list-style-type: none"> ▪ Microsoft Edge ▪ Chrome© ▪ Safari® ▪ Firefox©
Embedded Technologies	<ul style="list-style-type: none"> ▪ Visual C++ 2015 Redistributable Package (x86) ▪ MSXML 6.0 Service Pack 2 (Microsoft XML Core Services)
.NET Framework	<ul style="list-style-type: none"> ▪ Microsoft .Net Framework 4.5.2 ▪ Microsoft .Net Framework 4.6 ▪ Microsoft .Net Framework 4.6.1 ▪ Microsoft .Net Framework 4.6.2 ▪ Microsoft .Net Framework 4.7 ▪ Microsoft .Net Framework 4.7.1 ▪ Microsoft .Net Framework 4.7.2 <p>Attention: You can download the Microsoft.NET Framework from Microsoft's web site at http://www.microsoft.com/en-us/download/details.aspx?id=17718. For instructions for adding it using Server Manager, see your Microsoft Windows® documentation.</p>

Types of Installations

You can install the wlnsight Analytics Module on a server for use by multiple users, on a standalone computer for use by a single user, or run it under Internet Information Services (IIS). This guide contains instructions and related information for all types of installations.

- **Server installation** - For information on how to install the wlnsight Analytics Module on a server, see [Server Installation](#).
- **Standalone Installation** - For information on how to install the wlnsight Analytics Module on a standalone computer, see [Standalone Installation](#).
- **Internet information Services (IIS) Installation** - You can install the wlnsight Analytics Module on a server for use by multiple users, on a standalone computer for use by a single user, or run it under Internet Information Services (IIS) with self-signed Secure Sockets Layer (SSL) certificate. For information on how to install the wlnsight Analytics Module to run under Internet Information Services (IIS), see [Internet Information Services \(IIS Installation\)](#).
- **Upgrade installation** - You may also upgrade your existing wlnsight Analytics Module installation. For more information, see [Upgrade Installation](#).

Attention: It is crucial that you read this entire document as there are a number of important steps that you must complete, including steps both before and after the actual installation. You will need to log on with the QlikView service account that the setup creates (DeltekAnalytics is the default) or that you specify during the installation and perform various tasks outlined below. It is very important that you perform these tasks while logged on to the account specified in the instructions.

Upgrade Installation

If you are currently using an earlier version of the wInsight Analytics Module and are upgrading to 8.2, read the important notes below before you begin the 8.2 installation.

Prepare Your Existing Server / Standalone Computer for Upgrade

If you are upgrading to 8.2 on your existing production wInsight Analytics Module server or standalone computer, you must follow the steps below, uninstall the wInsight Analytics Module, and then follow the installation steps for a new installation.

To prepare your existing wInsight Analytics Module server or standalone computer for 8.2 installation, complete the following steps:

1. Back up your current wInsight Analytics folders. On the server or standalone computer, make backup copies of the following wInsight Analytics installation folders and their sub-folders:
 - Admin
 - Setup
 - Final

Note: By default, these folders are located in C:\ProgramData\Deltek\Analytics for server installation and C:\Users\<User name>\<Documents>\Deltek\Analytics for standalone installation.

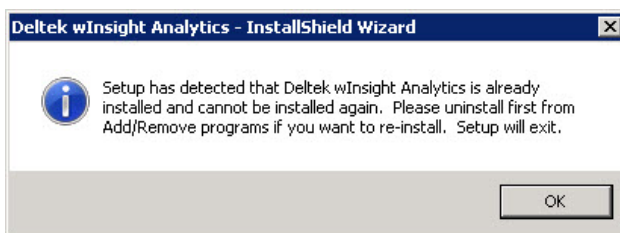
This is crucial if you want to restore your configuration settings following the installation.

2. Verify the validity of your QlikView License.

Attention: This release includes updating the QlikView application to version 12.2 and may require an update to your QlikView license. For more information, see the [Appendix E: Check QlikView License Validity](#) section.

3. Uninstall your existing wInsight Analytics Module.

If you reinstall wInsight Analytics Module 8.2 on top of an existing 8.2 installation, the installer displays the following message:



4. Uninstall QlikView. For more information, see [Appendix C: Uninstall QlikView](#).

Note: If you want to install 8.2 in a different location, you must first uninstall it and then follow the installation steps for a new installation.

Server Installation

The information in this section applies to server installations only.

- If you are performing an installation on a standalone computer, see [Standalone Installation](#).
- If you plan to install wlnsight Analytics Module to run under IIS with self-signed Secure Sockets Layer (SSL) certificate, see [Internet Information Services \(IIS\) Installation](#).

Attention: The person installing the wlnsight Analytics Module should be familiar with MS SQL, Oracle, and MS Access databases, domain accounts, Windows Authentication, IIS Manager, EPM Security Administrator, and wlnsight Analytics Administrator.

Preinstallation Checklist

Steps		Related Topics
1.	Make sure all the prerequisites are installed.	System Requirements
2.	To complete the wlnsight Analytics Module server installation, you must have the following: <ul style="list-style-type: none"> ▪ Logon credentials with administrative rights ▪ Service account ▪ Serial number and control number for the QlikView Server 	
3.	Verify the validity of your QlikView License. This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses with a validity date prior to the release of version 12.2 (November 2017) will not work with this version.	Appendix E: Check QlikView License Validity
4.	Deltek recommends that you install wlnsight Analytics Administrator 8.2. This includes the EPM Security Administrator installation.	For information on installing the wlnsight Analytics Administrator, see the Deltek wlnsight Analytics Administrator 8.2 Installation Guide.

Your Service Account

The wlnsight Analytics Module requires one service account which you specify during the installation process. The account can be a local account or domain account. If you plan to use domain accounts, it is crucial that you read the requirements and recommendations in the next section.

Requirements for Using Domain Accounts as the Service Accounts

If you are going to use domain accounts, it is very important that you do the following before you begin the wlnsight Analytics installation:

- Create the domain accounts in Active Directory, or your LDAP.

- Set up the account as a member of the local administrators group. Make sure that the server is a member of the domain.
- Make sure you are logged on to that domain, with Administrative rights to the server/client, when you install the wInsight Analytics Module.

Obtain Your QlikView Serial and Control Numbers

If you have never received your QlikView serial and control numbers, complete the Preinstallation Upgrade Checklist which is downloaded with the application, and contact your Deltek Account Manager. If you have lost your QlikView serial and control numbers, contact Hq-Distribution@deltek.com.

Server Installation Procedures

The installation procedures that follow are for installing the wInsight Analytics Module on a server.

Step 1: Install the wInsight Analytics Module

To install the wInsight Analytics Module, complete the following steps:

1. Log on to the server with an administrator account.
2. Double-click **DeltekWInsightAnalytics82.exe**.
3. On the Welcome page of the Deltek wInsight Analytics Module Installation Wizard, click **Next**.
4. On the License Agreement page, review the license agreement, select **I accept the terms of the license agreement**, and click **Next**.
5. On the Setup Type page, select **Server**, and click **Next**.
6. On the Choose Destination Location page, select folders where you want to install files, and click **Next**.

By default, wInsight Analytics Module files are installed in the following locations:

- QlikView Application — **C:\Program Files\QlikView**
- wInsight Application — **C:\Program Files\Deltek\wInsight Analytics**
- wInsight Data — **C:\ProgramData\Deltek\Analytics**

Note: You have the option to install the files to a different location by clicking **Change**.

- The QlikView Application folder contains the Directory Service Connector, Distribution Service, Examples, Management Service, QvPlugin, QvProtocol, Server, Support Tools, Themes, and Web sub-folders and corresponding files.
- The wInsight Application folder contains the bin and WSWebSvc subfolders and corresponding files.
- The wInsight Data folder contains the admin, Database, datapull, extension, final, Logs, publish, qvds, setup, Support, and translate sub-folders and corresponding files.

The installation sets registry key – HKEY_LOCAL_MACHINE\SOFTWARE\QlikTech\QlikViewServer\Settings 7\DocumentDirectory = <installation location>\publish. By default, the location is C:\ProgramData\Deltek\Analytics\publish.

In addition, make sure that the <installation location> folder is not marked as **Hidden**. Otherwise, you might encounter problems in locating the files in the translate folder.

7. Specify the QlikView service account by taking one of the following actions:

- Specify an existing domain account using the <DOMAIN>\<USER NAME> format and corresponding password.
- Create a local account.

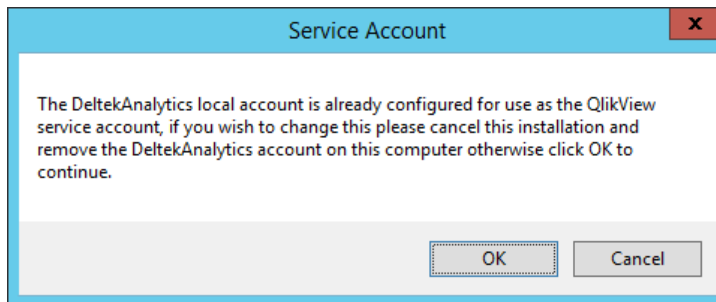
Note: You have the option to enter a different local account name. It can be an existing account or account that does not yet exist. In the latter case, the installation process creates the account.

Instead of using a local account, you can specify an existing domain user name and password.

If you do not specify a domain account or an existing local account as the QlikView service account, the installation creates a local user with the name you specified (DeltekAnalytics is the default). It adds that user to the local administrators group and to the “Log On as Service” policy.

Before proceeding, make sure you read and complete the prerequisite tasks described in [Requirements for Using Domain Accounts as the Service Accounts](#).

If you are upgrading from an earlier version of wlnsight Analytics Module and you have not deleted the local account from the previous installation, the following message displays:



Click **OK**.

8. On the Add Administrator Users page, select the users who can configure wlnsight Analytics and run data load, and click **Next**. By default, the user running the installation displays in the list.

- If you need to add a user, click **Add**. In the Select User dialog box, enter the domain and user name using the <DOMAIN>\<USER NAME> format, and then click **OK**.

Note: The users that you add on this page are added automatically to the following groups by the installation:

- **QlikView Administrators** — This group has full access rights to QlikView Management Console and authenticates communication between QlikView services, if Windows Authentication is used.
- **wlnsight Administrator** — This group has full access rights to the wlnsight Analytics Data folder.

If you still need to add users to these groups after the installation, you can add them manually to the Local Users and Groups/Users folder on Windows Computer Management. For more information on adding data loading accounts, see [Appendix A: Set Up User Accounts for Loading Data](#) in this document.

- If you need to delete a user from the list, click **Remove**.
9. If the server where wlnsight Analytics Module is being installed has running Web sites other than the default, the Select Web Site page that contains a drop-down list of available Web sites displays. Select the Web site that you want to use for this installation, and click **Next**.
 10. On the Customer Experience Improvement Program page, if you want to participate in the program, leave **Send installation data to Deltek** selected, and click **Next**.

If you participate, the data listed on the page is sent to Deltek automatically during the installation process.

11. On the Start Copying Files page, click **Next** to start the installation process. The Setup Status page displays the status of the process.
12. When the Installation Complete page displays, click **Finish**.
Note: By default, the **Yes, I want to restart my computer now** option is selected. You must restart your computer before continuing with the remaining steps in the installation process.
13. After restarting your computer, log on to the server using any account (using the **<DOMAIN>\<USER NAME>** format) added to the QlikView Administrators group.

Step 2: License QlikView Server

This procedure allows you to license QlikView Server so that you can access wlnsight Analytics Module from the QlikView AccessPoint URL. In addition, this procedure assumes that you are logged on as the QlikView administrator account identified during the installation. If you have a capped license, your login account must also have access to the QlikView Server.

Important: This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses with a validity date prior to the release of version 12.2 (November 2017) will not work with this version. For details on how to check your license and how to request an update if required, see the [Appendix E: Check QlikView License Validity](#) section.

The administrator account that you associate with the QlikView for Windows (QV.exe) license is the only account that can be used to access QlikView for Windows and wlnsight Analytics Module on this computer.

No Internet Access

If you are installing wlnsight Analytics on a computer with no Internet access, you need a copy of your QlikView License Enabler File (LEF). To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.

To license QlikView Server, complete the following steps:

1. Make sure that all QlikView services are running by clicking **Start » Control Panel » Administrative Tools » Services** and checking the status of the QlikView services.
2. If there is any service that does not run automatically after restart, run the service manually by selecting it and clicking **Start**.
3. Launch the QlikView Management Console in one of the following ways:
 - Click **Start » All Programs » Deltek wlnsight Analytics » QlikView Management Console**.
 - Or
 - Run Internet Explorer and go to <http://localhost:4780/qmc/default.htm>.

Note: If you are asked to log on when you run QlikView Management Console, log on with the user name and password for the service account that you entered during the installation.

Select **Remember my credentials**, and click **OK**.
4. If you see the following message in the browser window, click the message bar and then select **Enable Intranet Settings**:
"Intranet settings are now turned off by default. Intranet settings are less secure than Internet options. Click for options..."
 Click **Yes** to confirm that you want to turn on intranet security settings.
5. In the QlikView Management Console, click the System tab, and then click the Licenses sub-tab.

6. Under **Type**, select **QlikView OEM Server**.

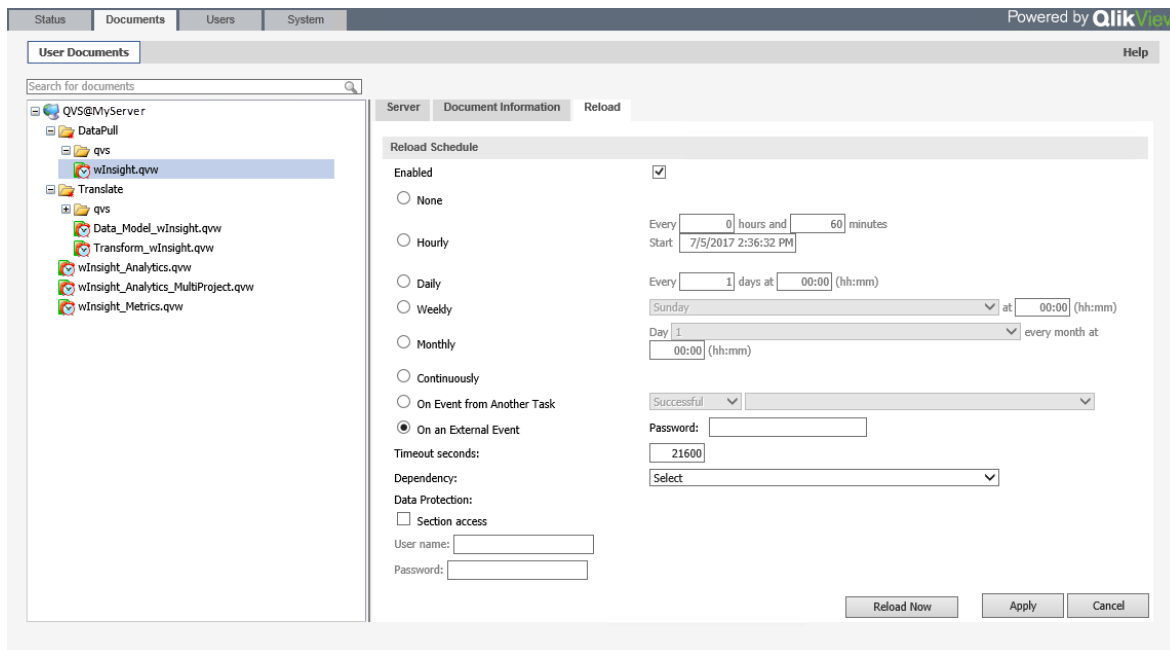
The screenshot shows the 'Licenses' tab in the QlikView Management Console Setup window. On the left, a table lists license types: 'QlikView Publisher' (QMS@MyServer) and 'QlikView OEM Server' (QVS@MyServer). The 'QlikView OEM Server' license is selected. On the right, the 'QlikView OEM Server License' tab is active, showing a form for entering license details. The form includes fields for 'Serial number', 'Control', 'Owner Name', and 'Organization', along with a text area for pasting the contents of the LEF file. Buttons for 'Clear License', 'Update License From Server', and 'Apply License' are located at the bottom right.

7. Click the QlikView Server License tab in the right pane.
8. In the **Serial number** field, enter your QlikView Server serial number.
9. In the **Control** field, enter your QlikView Server control number.
10. In the **Name** and **Organization** fields, enter your name and your firm's name.
11. Scroll down until the **Apply License** button is visible, and click **Apply License**.
12. A message displays stating that the QlikView Server will be restarted. Click **OK**.
If the license information is accepted, information displays in **Paste the contents of the LEF file here (optional)**.
Note: To check if the license was applied correctly, click the **Status** tab in the QlikView Management Console, then click **Services**. The **Status** column for the **Service Name** should display **Running**. If the **Status** column displays **Off Duty**, there is a problem with the license.
13. *This step is optional and applies only if you have a capped license.* Use the directories linked to the QlikView server if you need to give other users access to the server. For more information, see [Appendix B: Add Users to the QlikView Server from a Directory \(For Capped Licenses\)](#).
14. Still in QlikView Management Console, click the Setup sub-tab on the System tab.
15. Expand **Management Service**, and expand **QlikView Web Servers**.
16. Select **QVWS@servername**.
17. Click the General tab in the right pane.
18. If the default QlikView Web server port specified in the **Port** field under **Communication** is already being used for another process, enter another suitable port number. For more information, see the [Change the TCP Port](#) section.
19. Click **Apply** and proceed to the next step.

Step 3: Create Tasks for Loading Projects Using QlikView AccessPoint

To create tasks for loading projects using QlikView AccessPoint, complete the following steps:

1. In QlikView Management Console, click the Documents tab and click **User Documents**.
2. Expand **QVS@servername**.
3. Expand the **DataPull** folder, and then expand the **qvs** folder.



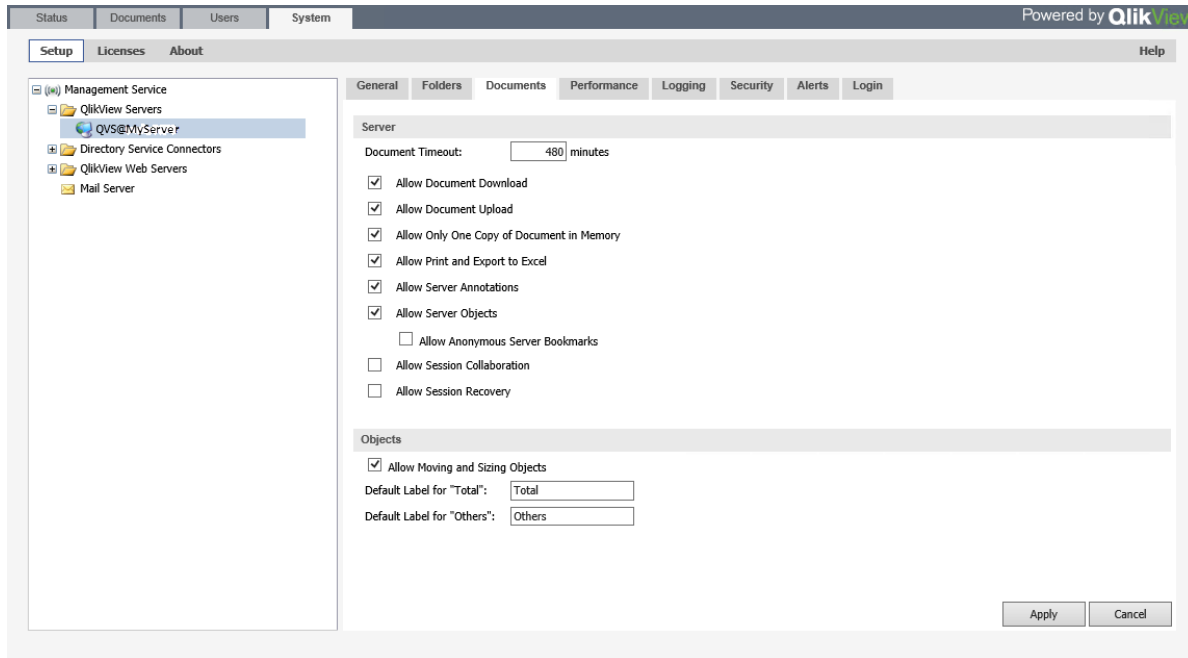
4. Select **wInsight.qvw**, and then click the Reload tab in the right pane.
5. On the Reload tab, mark the **On an External Event** option, and then click **Apply**.
6. Expand the **Translate** folder and apply the **On an External Event** option to the following QVWs, as well:
 - Data_Model_wInsight.qvw
 - Transform_wInsight.qvw
 - wInsight_Analytics.qvw
 - wInsight_Analytics_MultiProject.qvw
 - wInsight_Metrics.qvw
7. Click the Status tab and expand **ReloadEngine@servername**.
8. Expand the Default folder and confirm that it contains the QVWs that you marked the **On an External Event** option for.
9. Proceed to the next step.

Step 4: Clear the Allow Session Recovery Check Box

1. In QlikView Management Console, click the System tab and the Setup sub-tab.
2. Expand **QlikView Servers** and select your QlikView server.

Server Installation

3. In the right pane, click the Documents tab.
4. Make sure that the **Allow Session Recovery** check box is not marked.



5. Click **Apply**.
6. Close the QlikView Management Console.

Step 5: Launch and License QlikView for Windows

Note: The following steps assume that you are logged on as the QlikView Administrator account identified during the installation. If you have a capped license, your login account must also have access to the QlikView Server.

The procedure you use to license QlikView for Windows depends on the type of license you have:

- **Capped license** - This process licenses the client version of QlikView by leasing a license from your server installation.
- **Uncapped license**

If you are not sure what type of license you have, contact your Deltek Account Manager.

No Internet Access

If you are installing WInSight Analytics on a computer with no Internet access, you need a copy of your QlikView License Enabler File (LEF). To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.

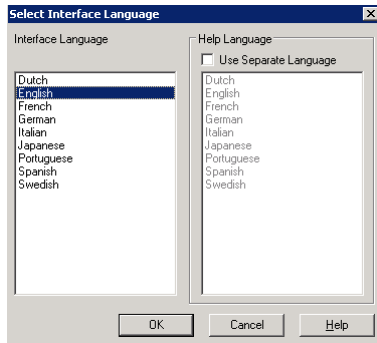
Capped License

If you are not sure what type of license you have, contact your Deltek Account Manager.

To launch and license QlikView for Windows if you have a capped license, complete the following steps:

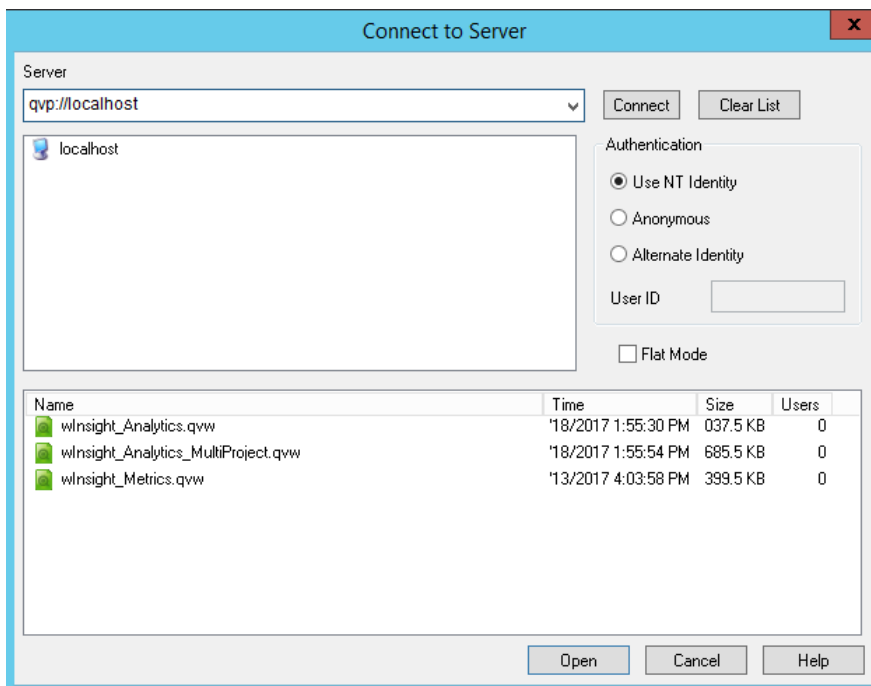
1. Launch QlikView for Windows by doing one of the following:

- a. **Start » All Programs » Deltek wlnsight Analytics » QlikView.**
- b. Navigate to **C:\Program Files\QlikView\Qv.exe.**
2. Click **Settings » User Preferences.**
3. On the General tab of the User Preferences dialog box, click **Change Interface Language.**
4. On the Select Interface Language dialog box, select **English** if it is not already selected, and click **OK.**



5. Click **OK** to close the User Preferences dialog box.
6. On the QlikView **File** menu, click **Open in Server.**
7. In the **Server** field, enter **qvp://localhost** and click **Connect.**

The list below the **Server** field displays **localhost.**



8. Select **wlnsight_Analytics.qvw** from the bottom list, and click **Open.**
9. If the Module Security for Document dialog box displays, select **Allow any Macro (only for trusted documents)**, and click **OK.** Mark the **Always use this option for documents from this QlikView Server** check box to prevent this dialog box from displaying in the future.

10. Close QlikView. If a message displays asking if you want to save changes to `wlInsight_Analytics.qvw`, click **Yes**. This process licensed the Client version of QlikView by leasing a license from your server installation.

Uncapped License

If you have an uncapped license, you have two keys initially:

- A server license key
- A standalone license key

Note: QlikView for Windows always requires a standalone license key even if it is installed on a server. This allows you to access `wlInsight Analytics Module` from the server to perform general maintenance, customizations, and data load process.

The administrator account that you associate with the QlikView for Windows license is the only account that can be used to access QlikView for Windows and the `wlInsight Analytics Module` on this computer.

To launch and license QlikView for Windows if you have an uncapped license, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wlInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
2. From the **Settings** menu, click **User Preferences**.
3. In the User Preferences dialog box, click the License tab.
4. Click the **Change** button.
5. Enter your QlikView for Windows standalone license key and control number, and click **Next**.
6. Read the User License Agreement, and click **I Agree**.
7. Take one of the following actions:
 - If you are installing on a computer with an Internet connection, a dialog box displays informing you that your license key has been validated. Click **Continue** in this dialog box and proceed to step 8.
 - If you are installing on a computer that does not have an Internet connection, a dialog box containing three options displays. Perform the following actions on that dialog box:
 - a. Select **Enter my License Information manually (LEF)**, and click **Continue**.
 - b. Copy the contents of your License Enabler File (LEF) and paste it into the box under **Enter your license enabling information**.
 - c. Click **Next**. A dialog box displays informing you that your license key has been validated.
Note: If **Next** is grayed out, that means you pasted an invalid LEF. Contact CCOps@deltek.com
 - d. When the license key has been validated successfully, click **Continue**.
8. In the User Preferences dialog box, click **OK**.

Step 6: Configure the Database Connection for wInsight Analytics Module

If you are installing wInsight Analytics Module for the first time, Deltek recommends that you first test the analytics load process using the Sample.mdb database file (which is included in the installation) before you configure it to run against your own database.

Attention: If you plan to use an MS SQL Server or Oracle database, see the [Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database](#) section.

If you choose to load or restore your own projects into Sample.mdb to test the load process and dashboards, make sure you load multiple periods of those projects.

Note: The wInsight database must contain at least one contract with more than one period of data.

To configure the database connection for wInsight Analytics Module, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe.**
2. On the File menu, click **Open.**
3. In the Open dialog box, browse to the location of the **Connection_Setup.qvw** file, select the file, and click **Open.**

By default, Connection_Setup.qvw is saved in C:\ProgramData\Deltek\Analytics\admin\. This .qvw file allows you to configure the connection information for QlikView component of wInsight Analytics. It also allows you to configure the data source for the wInsight Web Services used by the QlikView extension objects by clicking **Select wInsight Datasource** on the wInsight Analytics – Connection Setup tab.

4. If the Module Security for Document dialog box displays, select **Allow any Macro (only for trusted documents)**, and click **OK.**
5. On the **File** menu, click **Edit Script**, or press **CTRL+E.**
6. On the Data tab of the Edit Script dialog box, select **OLE DB** from the Database drop-down list, and click **Connect.**
7. On the Provider tab of the Data Link Properties dialog box, select **Microsoft Office 12.0 Access Database Engine OLE DB Provider** or **Microsoft Office 15.0 Access Database Engine OLE DB Provider**, and click **Next**

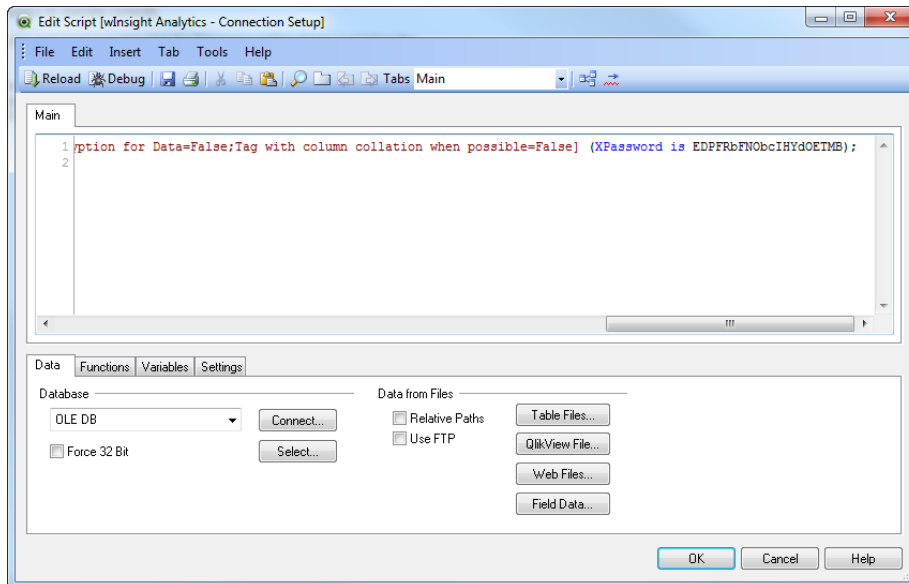
If your OLE DB provider is not listed, install and configure it before proceeding.

Note: The server installation requires 64-bit drivers. Deltek recommends SQL Server and Oracle databases for production use. For more information, see the [Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database](#) section.

8. On the Connection tab of the Data Link Properties dialog box, do the following:
 - a. Enter the location path of the database. For example, C:\ProgramData\Deltek\Analytics\data\Sample.mdb.
 - b. Enter your user name and password (if applicable). For Access databases, the default user name is "Admin" and there is no password required.
 - c. Select **Allow saving password.**
9. Click **Test Connection** to check your connections.
10. If the connection test is successful, click **OK.**

11. In the text box on the Main tab, scroll horizontally to the right end of the text area, and confirm that something similar to the text shown below displays (it will not be exactly the same). Verify that the password in the XPassword statement is encrypted.

Note: If the password is not encrypted, click **OK** to close the Edit Script dialog box. In the main QlikView window, click **Settings » User Preferences » General Tab**, mark the **Scramble Connect User Credentials** check box, and repeat steps 5 – 9.



12. From the **File** menu, click **Export to Script File**.

If the **Export to Script File** option on the File menu is disabled, copy the entire CONNECT TO line (**CTRL+C**), open <installation location>\setup\Connection_wInsight.qvs in Notepad, paste (**CTRL+V**), and save the file.

13. On the Save Script dialog box, browse to the location of the Connection_wInsight.qvs file, select the file, and click **Save**. By default, Connection_wInsight.qvw is saved in C:\ProgramData\Deltek\Analytics\setup\.
14. When asked to replace the existing Connection_wInsight.qvs file, click **Yes**.
15. Click **OK** to close the Edit Script dialog box.

Do not close QlikView as you still need to configure the wInsight data source in the next step.

Step 7: Configure the wInsight Web Service Data Source

This procedure assumes that you have configured an MS Access database connection in the previous step.

Note: If you have configured an MS SQL Server or Oracle database connection in the previous step, see the [Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database](#) for more details.

To configure the data source used by the wInsight Analytics Web service, complete the following steps:

1. In the main QlikView window, click **Select wInsight Datasource**.
2. On the Data Sources dialog box, click **Add**.
3. On the Provider tab of the Data Link Properties dialog box, select **Microsoft Office 12.0 Access Database Engine OLE DB Provider** or **Microsoft Office 15.0 Access Database Engine OLE DB Provider**, and click **Next**.

4. On the Connection tab, perform the following actions:
 - a. Enter the location path of the database. For example, C:\ProgramData\Deltek\Analytics\data\Sample.mdb.
 - b. Enter your user name and password (if applicable). The default user name is “Admin” and there is no password required.
 - c. Select **Allow saving password**.
5. Click **Test Connection** to check your connections.
6. If the connection test is successful, click **OK**.
7. On the Edit Data Source dialog box, enter a name for the data source and click **OK**.
8. On the Data Sources dialog box, make sure that the newly added data source is selected, and click **OK**.
9. Close QlikView.
10. When asked to save the changes to Connection_Setup.qvw, click **Yes**.

Note: These steps update both the WSDATA.ini and App.config files with the selected data source.

Step 8: Configure Data Load Settings and Perform Data Load

After you perform this task, make sure you copy any customizations that you did from the old QVW files (which are located in the <installation location>\Backups folders) into their new respective <installation location> folders.

Note: If you are upgrading from a previous version of the wInsight Analytics Module, you have the option to apply your previous configuration settings. For more information, see [Appendix D: Apply Previous Configuration Settings](#).

The installation process backs up existing QVW files (under the final, admin, and setup folders) prior to installing updated ones. These files are backed up to the <installation location>\Backups folder.

To configure data load settings by manually launching wInsight_Analytics_Config.qvw and perform data load using batch files, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
2. On the **File** menu, click **Open**.
3. On the Open dialog box, navigate to the wInsight_Analytics_Config.qvw file, select the file, and click **Open**. By default, wInsight_Analytics_Config.qvw is in C:\ProgramData\Deltek\Analytics\admin\.
4. On the Tools menu, click **Edit Module**.
5. If **Requested Module Security** does not contain **System Access** in the Edit Module dialog box, select that option.
6. If **Current Local Security** does not contain **Allow System Access** in the Edit Module dialog box, select that option.
7. Click **OK** and save the file.
8. Under **wInsight Database** on the wInsight Analytics Configuration tab, select **Access**.
9. Click **Update from wInsight Database**. The Script Execution Progress dialog box displays the progress of the update.

Server Installation

10. If you have used the Element Type field to identify which elements represent control accounts (CAs) and work packages (WPs), the codes you used will be under the **Element Type** column as element types. You need to mark each element type as **C** if it is a control account or **W** if it is a work package.

The screenshot shows the 'wInsight Analytics Configuration' utility. The 'By Project' tab is active. The 'wInsight Database' section shows 'Database Type' as 'SQLServer'. The 'Current Period' section shows 'Actuals Up Through' as 'Latest'. The 'Historical Data Load' section shows 'Number of Periods' as '120'. The 'Forecast Data Load' section shows 'Number of Versions Back' as '12'. The 'Unit Used As Element of Cost' table is visible, listing various units like '1 Dollars', '2 Hours', '3 EQP', etc. The 'WBS OBS Link' section has 'Use WBS/OBS link? (Y/N)' set to 'Y'. The 'Security' section has 'Apply Security' set to 'Yes'.

Attention: For more information about CAs and WPs, see the Configuration section of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

11. Update the information for the following project fields:

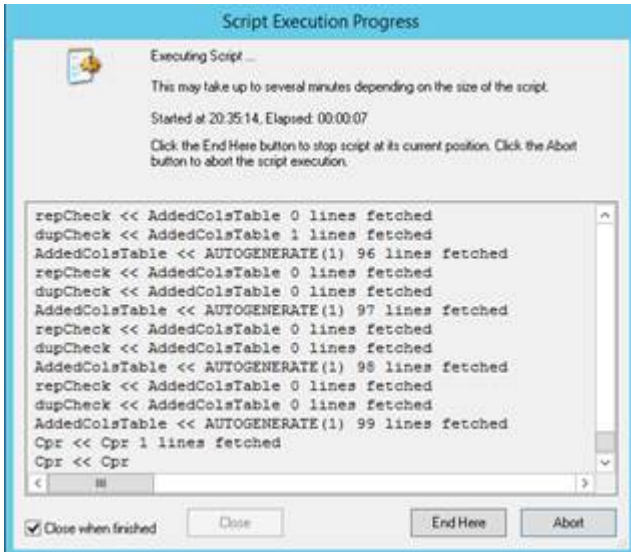
- **Current Period**
- **Historical Data**
- **Forecast Data Load**
- **Unit Used as Element of Cost**

Attention: For more information about these fields, see the Configuration section of the *wInsight Analytics Module 8.2 Administration Guide*.

12. Mark the **WBS OBS Link** check box, if it is not already marked.

Attention: For more information about the WBS OBS Link, see the Configuration section of the *wInsight Analytics Module 8.2 Administration Guide*.

13. Click **Save Settings for wInsight Analytics**. If this process is successful, a “Configuration settings have been saved...” message displays. Click **OK** in the message.
14. Click **Run Data Load Batch File** to start the data load. The Script Execution Progress dialog box displays the progress of the data load. When the processes are completed, the command window closes.



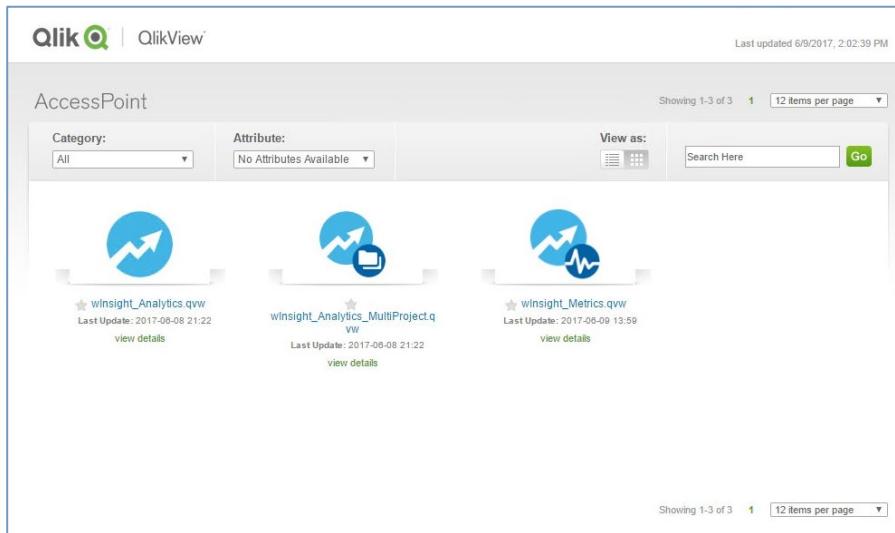
Note: You have the option to run the Load_wInsight_Data.bat file manually. In Windows Explorer, go to \admin folder and double-click the Load_wInsight_Data.bat file. If QlikView asks if you approve the application for launch, click Yes. This batch file runs a number of processes in a command window.

Step 9: Make the wInsight Analytics Module Server a Trusted Site

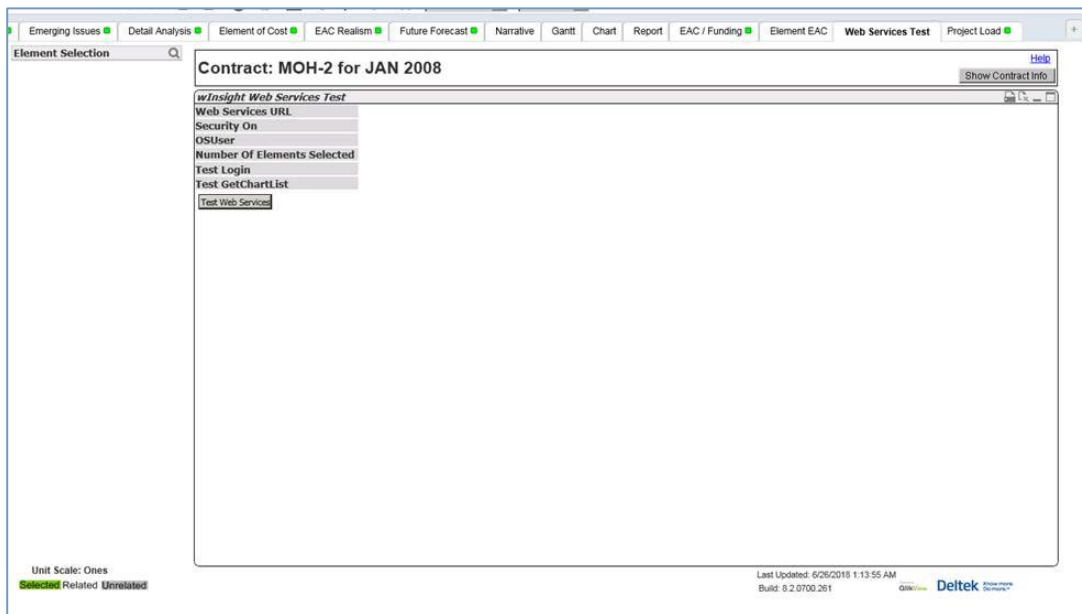
To avoid a variety of problems that can occur due to browser internet/intranet security, all wInsight Analytics Module users, regardless of how they access the product, should add the wInsight Analytics Module server (**http://<server name>**) to their list of trusted sites on the Security tab of the Internet Options dialog box in Microsoft Internet Explorer.

Step 10: Test the QlikView Access Point

1. Launch your browser and enter the URL for your QlikView Server Access Point:
<http://servername/QlikView/index.htm>.
2. Open wInsight_Analytics.qvw.



3. Click the Web Services Test tab, and click **Test Web Services**.



4. If that succeeds, click the Project Load tab.
5. Select the **Load All Projects** check box, if it is not yet selected.
6. In the **wInsight Database** field, select the type of database used to store your wInsight data (MS Access, Oracle, or MS SQL Server).
7. Click **Update from wInsight Database**. The Data Load Status pane displays the progress of the configuration update.
8. When the configuration update is complete, press **F5** to refresh the page.
9. If you have used the Element Type field to identify which elements represent control accounts (CAs) and work packages (WPs), the codes you used will be in the **Work Package Control Account** section as element types. You need to mark each element type as **C** if it is a control account or **W** if it is a work package.

wInsight Project Load

☒ Load All Projects
 ☐ Load Selected Project
 ☐ Load Metrics

wInsight Database: **SQLServer**
 Current Period: **12/31/2016**
 Historical Data Load: **120**
 Forecast Data Load: **12**

Element Type	C or W	
CA	C	
EC	C	
WP	W	

ID	Name	EOC	EOC Unit
1	Dollars	N	
2	Hours	N	
3	EQP	N	

☒ Apply Security
 ☒ WBS OBS Link
 No. of Levels of WBS to Support: **3**

☐ Load Metrics
 ☐ Delete QVDs

Update from wInsight Database
 Save Settings
 Run Data Load

Data Load Status

Reload task is waiting.
 Reload task is running.
 Reload task is complete.
 wInsight_Analytics_MultiProject.qvw task started.
 Reload task is waiting.
 Reload task is running.
 Reload task is complete.

Attention: For more information about CAs and WPs, see the Configuration section of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

10. Update the information for the following project fields:

- **Current Period**
- **Historical Data**
- **Forecast Data Load**
- **Unit Used as Element of Cost** (click  to specify the units that represent Element of Cost).

Attention: For more information about these fields, see the Configuration section of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

11. Mark the **WBS OBS Link** check box, if it is not already marked.

Attention: For more information about the WBS OBS Link, see the Configuration section of the *wInsight Analytics Module 8.2 Administration Guide*.

12. In the **No. of Levels of WBS to Support** field, specify the number of hierarchical levels of the work breakdown structure that you want to include in the data load. Use this field to select the amount of detail that is loaded into wInsight Analytics Module if your wInsight database is very large.

13. Leave the **Load Metrics** check box unmarked.

14. If this is your first time to load data for all projects, leave the **Delete QVDs** check box unmarked. Otherwise, always select the check box if you select **Load All Projects**.

15. Click **Save Settings**. If this process is successful, a “Configuration settings have been saved...” message displays.

16. Click **Run Data Load**. You must perform a full data load before you can run single-project data loads. If this process is successful, a “Backed up QVWs from \publish folder...” message displays and your wInsight Analytics is up and running.

Step 11: Security for wInsight Analytics Module

The wInsight Analytics Module uses the security information in Deltek EPM Security Administrator (EPM SA) to determine who can use the module and which contracts they have access to. The EPM SA tool is installed when you install wInsight Analytics Administrator.

Specify EPM Security Administrator and IIS Server Security Options

Depending on whether or not you will use wlnsight Analytics Module security, you must specify security options in EPM Security Administrator and in the IIS server.

- If you are using wlnsight Analytics Module security:
 - In EPM Security Administrator, set the **Authentication Mode** to **Windows**. For more information, see the EPM Security Administrator online help.
 - In the IIS server under the **WSWebSvc** web site, enable **Windows Authentication** and disable **Anonymous Authentication**. For more information, see the Microsoft Internet Information Services (IIS) documentation (<https://www.iis.net/configreference/system.webserver/security/authentication/windowsauthentication>)
- If you are not using wlnsight Analytics Module security:
 - In EPM Security Administrator, set the **Authentication Mode** to **None**. For more information, see the EPM Security Administrator online help.
 - In the IIS server under the **WSWebSvc** web site, enable **Anonymous Authentication**. For more information, see the Microsoft Internet Information Services (IIS) documentation (<https://www.iis.net/configreference/system.webserver/security/authentication/windowsauthentication>).

Enable the wlnsight Analytics Module Security

Security in the wlnsight Analytics Module is based on the security set up in EPM SA. If you are not using wlnsight Analytics module security, you can skip this section.

Attention: For more information about the security model, see the *Deltek EPM Security Administrator Online Help*.

To enable security in the wlnsight Analytics Module, you must complete the following steps:

1. Log on to EPM SA.
2. In the Explorer pane, expand the Products folder and select **wlnsight**.
3. On the menu bar, click **Tools » Authentication Options**.
4. On the Authentication Options dialog box, select **Windows** in the **Authentication Mode** drop-down list and **Windows Domain\User Name** in the **Authentication Type** drop-down list. This setting requires users to use Windows Authentication when logging on to the application, which is the supported authentication by wlnsight Analytics Module.
5. Click **OK**.

Add QlikView Service Account as a New User

Note: This step is only applicable if wlnsight Analytics Module security is enabled.

In the EPM Security Administrator:

- Add the QlikView service account as a new user. Make sure to set the domain name (if domain user) or machine name (if local user) in the **Domain** field.
- Add QlikView service account in the SYSADMIN Group.

Add New wInsight Analytics Users to EPM Security Administrator

Any wInsight Analytics user who will access QlikView AccessPoint must be added to the EPM Security Administrator, regardless of whether that user will perform data loads or not. Deltek recommends that the user performing data load be added to the SYSADMIN group in EPM Security Administrator.

Note: If security is enabled for the wInsight Analytics Module, the data load process loads all wInsight Analytics users who are set up for Windows authentication, whether those users are domain users or are set up for Windows authentication on the wInsight Analytics server. The wInsight Analytics Module does not support access for users who are not set up for Windows authentication.

To add a new module user, set that person up in wInsight Analytics as a Windows authentication user, and give them the appropriate access to contracts. Then, run the data load process to add their access information to the analytics data model.

Attention: For more information, see the [Deltek EPM Security Administrator Online Help](#).

User Authentication

When a user runs the wInsight Analytics Module, Windows authentication determines whether they gain access to the module.

Access to Contracts

A wInsight Analytics user is granted access to contracts either individually or through a user group. The data load process loads that access information into the wInsight Analytics data model. In most cases, a user automatically has access to data for the same set of contracts in the wInsight Analytics Module as he or she does in wInsight Analytics Desktop/wInsight Analytics Administrator.

Users Created During Installation

The two administrative users created during the installation process (DeltekAnalytics and DelteAnalyticsCW) are not automatically users within the wInsight Analytics database and have no automatic access to projects within the database. If security is turned on in wInsight Analytics, then a person logged in using one of these user names would not see any projects after loading data. These users can either be added to the wInsight Analytics database or wInsight Analytics security can be turned off in EPM SA while the initial data load is run and checked before being turned back on for production purposes.

Security for wInsight Analytics Configuration

wInsight Analytics provides no internal security for the configuration applications and related administrative files. Be sure that only the appropriate persons have access to the network or standalone computer folders in which you installed wInsight Analytics.

If you are loading data using wInsight_Analytics_Config.qvw, the **Apply Security** setting in the **Security** section on the wInsight Analytics Configuration tab indicates whether you want to use wInsight Analytics Module security and saves the security status (whether you set **Apply Security** to **Yes**), which wInsight_Analytics.qvw uses in the authentication process.

Standalone Installation

The information in this section applies only to standalone installations.

- If you are performing an installation on a server, see [Server Installation](#).
- If you plan to install wInsight Analytics Module to run under IIS with self-signed Secure Sockets Layer (SSL) certificate, see [Internet Information Services \(IIS\) Installation](#).

Note: The person installing the wInsight Analytics Module should be familiar with MS SQL, Oracle, and MS Access databases, domain accounts, Windows Authentication, IIS Manager, EPM Security Administrator, and wInsight Analytics Administrator.

Preinstallation Checklist

Steps		Related Topics
1.	Make sure all the prerequisites are installed.	System Requirements
2.	To complete the wInsight Analytics Module standalone installation, you must have the following: <ul style="list-style-type: none"> ▪ Logon credentials with administrative rights ▪ Serial number and control number for QlikView for Windows 	
3.	Verify the validity of your QlikView License. This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses issued prior to the release of version 12.2 (November 2017) will not work with this version.	Appendix E: Check QlikView License Validity
4.	Deltek recommends that you install wInsight Analytics Administrator 8.2. This includes the EPM Security Administrator installation.	For information on installing the wInsight Analytics Administrator, see the Deltek wInsight Analytics Administrator 8.2 Installation Guide.

Obtain Your Serial Number and Control Number for the Installation

If you have never received your QlikView serial and control numbers fill out the Preinstallation Upgrade Checklist, which is downloaded with the application, and contact your Deltek Account Manager. If you have lost your QlikView serial and control numbers, contact Hq-Distribution@deltek.com.

Standalone Installation Procedures

The installation procedures that follow are for installing the wInsight Analytics Module on a standalone computer.

Step 1: Install the wInsight Analytics Module

To install the wInsight Analytics Module for the first time, complete the following steps:

1. Log on to the standalone computer with an administrator account.

2. Double-click **DeltekWInsightAnalytics82.exe**.
3. On the Welcome page of the Deltek WInsight Analytics Module Installation Wizard, click **Next**.
4. On the License Agreement page, review the license agreement, select **I accept the terms of the license agreement**, and click **Next**.
5. On the Setup Type page, select **Stand-Alone**, and click **Next**.
6. On the Choose Destination Location page, select the folders where you want to install files, and click **Next**. By default, WInsight Analytics Module files are installed in the following locations:
 - QlikView Application files — **C:\Program Files\QlikView**
 - WInsight Data files — **C:\Users\<User name>\<Documents>\Deltek\Analytics**

Note: <Documents> refers to Documents in Windows 8/8.1 and My Documents in Windows 7.

If you want to install the files to a different location, click **Change**.

7. On the Customer Experience Improvement Program page, if you want to participate in the program, leave **Send installation data to Deltek** selected, and click **Next**.
If you participate, the data listed on the page is sent to Deltek automatically during the installation process.
8. On the Start Copying Files page, click **Next** to start the installation process.
The Setup Status page displays the status of the process.
9. When the Installation Complete page displays, click **Finish**.

Note: By default, the **Yes, I want to restart my computer now** option is selected. You must restart your computer before continuing with the remaining steps in the installation process.

Step 2: Launch and License QlikView for Windows (Standalone Installation)

Important: This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses with a validity date prior to the release of version 12.2 (November 2017) will not work with this version. For details on how to check your license and how to request an update if required, see the [Appendix E: Check QlikView License Validity](#) section.

If you are installing WInsight Analytics on a computer with no Internet access, you also need a copy of your QlikView License Enabler File (LEF). To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.

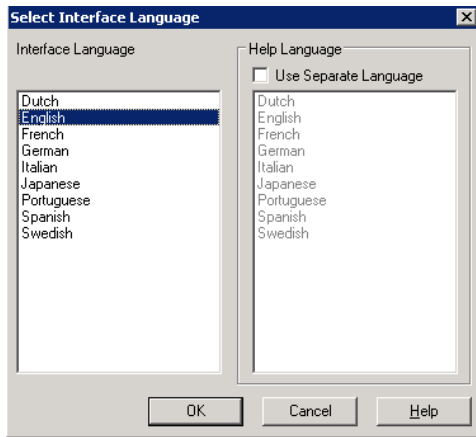
The administrator account that you associate with the QlikView for Windows license is the only account that can be used to access QlikView for Windows and the WInsight Analytics Module on this computer.

This procedure requires your QlikView standalone license key and control number, allowing you to access WInsight Analytics Module from the server to perform general maintenance, customizations, and data load process.

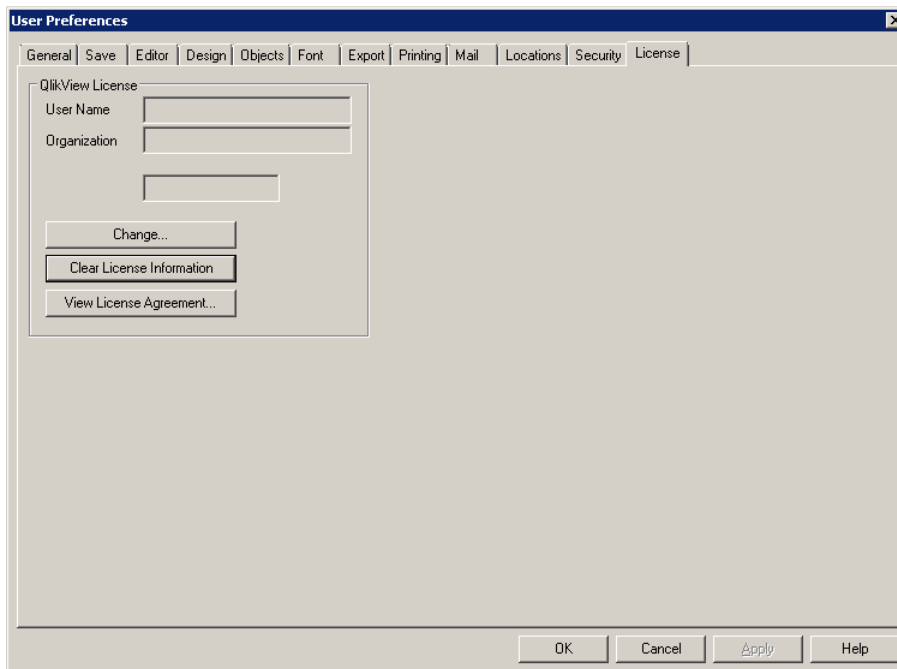
To launch and license QlikView for Windows, complete the following steps:

1. Log onto your computer using the administrator user account that you want associated with the QlikView for Windows license.
2. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek WInsight Analytics » QlikView**.
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
3. Click **Settings » User Preferences**.
4. On the General tab of the User Preferences dialog box, click **Change Interface Language**.

- On the Select Interface Language dialog box, select **English** if it is not already selected, and click **OK**.

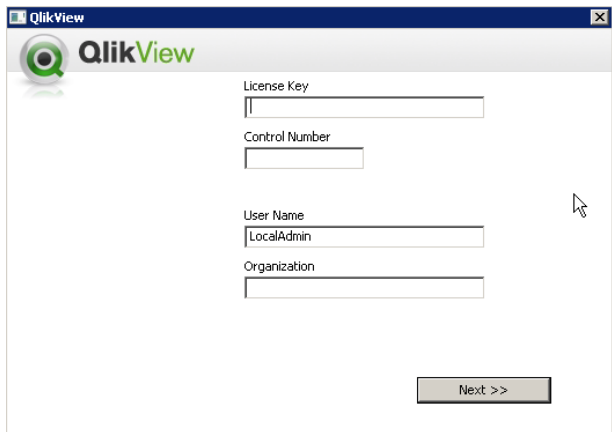


- Click the License tab.



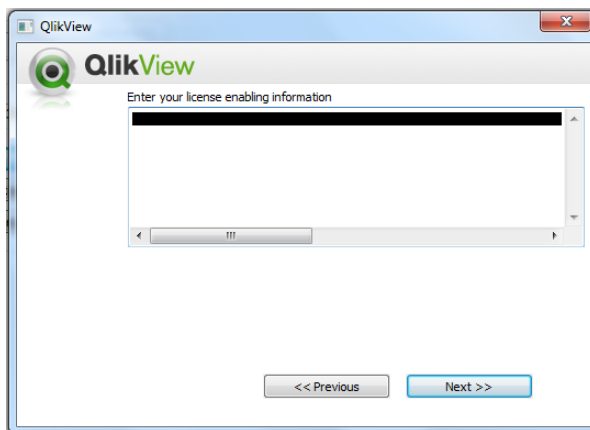
- Click **Change**.
- In the **License Key** and **Control Number** fields, enter your QlikView for Windows license key and control number.

9. In the **User Name** and **Organization** fields, enter your name and your firm's name.



The image shows the QlikView installation window. It has a title bar with the QlikView logo and the text 'QlikView'. Below the logo is a large green 'Q' icon. The main area contains four text input fields: 'License Key', 'Control Number', 'User Name' (with 'LocalAdmin' entered), and 'Organization'. A 'Next >>' button is at the bottom right.

10. Click **Next**.
11. Read the QlikView license agreement, and click **I Agree**.
12. Take one of the following actions:
- If you are installing on a computer with an Internet connection, a dialog box displays informing you that your license key has been validated. Click **Continue** in this dialog box and proceed to step 13.
 - If you are installing on a computer that does not have an Internet connection, a dialog box containing three options displays. Perform the following actions on that dialog box:
 - a. Select **Enter my License Information manually (LEF)**, and click **Continue**.
 - b. Copy the contents of your License Enabler File (LEF) and paste it into the box under **Enter your license enabling information**. To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.
 - c. Click **Next**. A dialog box displays informing you that your license key has been validated.
- Note:** If **Next** is grayed out, that means you pasted an invalid LEF. Contact CCOps@deltek.com.



The image shows the QlikView installation window with a dialog box titled 'Enter your license enabling information'. The dialog box has a large text area for pasting the LEF. At the bottom of the dialog box are two buttons: '<< Previous' and 'Next >>'. The 'Next >>' button is highlighted in blue.

- d. Click **Continue** and proceed to the next step.
13. On the User Preferences dialog box, click **OK**.

Step 3: Configure the Database Connection for wInsight Analytics Module

If you are installing wInsight Analytics Module for the first time, Deltek recommends that you first test the analytics load process using the Sample.mdb database file (which is included in the installation) before you configure it to run against your own database.

Attention: If you plan to use an MS SQL Server or Oracle database, see the [Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database](#).

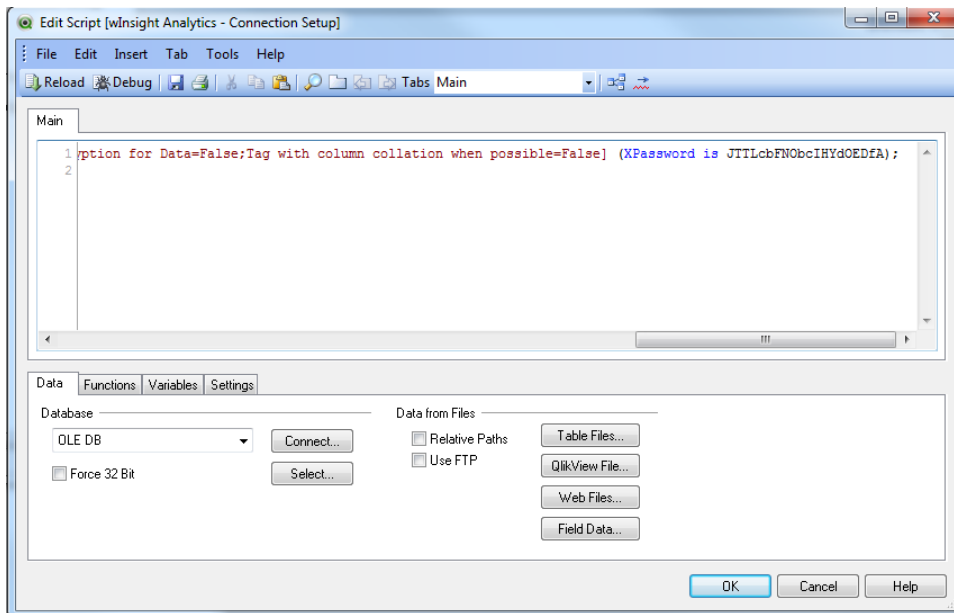
If you choose to load or restore your own projects into Sample.mdb to test the load process and dashboards, make sure you load multiple periods of those projects.

Note: The wInsight database must contain at least one contract with more than one period of data.

To configure the database connection for wInsight Analytics Module, complete the following steps:

1. On QlikView's **File** menu, click **Open**.
2. In the Open dialog box, navigate to your Documents library.
3. In your Documents library, click **Deltek » Analytics » admin**, and select the Connection_Setup.qvw file.
Note: <Documents> refers to Documents in Windows 8/8.1 and My Documents in Windows 7.
4. Click **Open**.
5. If the Module Security for Document dialog box displays, select **Allow any Macro (only for trusted documents)**, and click **OK**.
Note: If the Edit Module dialog box displays, make sure that you set the **Requested Module Security** field to **System Access** and the **Current Local Security** field to **Allow System Access**.
6. On the **File** menu, click **Edit Script**, or press **CTRL+E**.
7. In the Data tab of the Edit Script dialog box, select **OLE DB** from the Database drop-down list, and click **Connect**.
8. On the Provider tab of the Data Link Properties dialog box, select **Microsoft Office 12.0 Access Database Engine OLE DB Provider** or **Microsoft Office 15.0 Access Database Engine OLE DB Provider**, and click **Next**.
If your OLE DB provider is not listed, install and configure it before proceeding.
9. On the Connection tab of the Data Link Properties dialog box, do the following:
 - a. Enter the location path of the database. For example, C:\Users\<UserName>\Documents\Deltek\Analytics\data\Sample.mdb.
 - b. Enter your user name and password (if applicable). The default user name is "Admin" and there is no password required.
 - c. Select **Allow saving password**.
10. Click **Test Connection** to check your connections.
11. If the connection test is successful, click **OK**.
12. In the text box on the Main tab, scroll horizontally to the right end of the text area, and confirm that something similar to the text shown below displays (it will not be exactly the same). If you specified a password, verify that the password in the XPassword statement is encrypted.

Note: If the password is not encrypted, click **OK** to close the Edit Script dialog box. In the main QlikView window, click **Settings » User Preferences » General Tab**, mark the **Scramble Connect User Credentials** check box, and repeat steps 5 – 10 in this procedure.



13. On the **File** menu, click **Export to Script File**.

If the **Export to Script File** option on the **File** menu is disabled, copy the entire CONNECT TO line (**CTRL+C**), open the Connection_Setup.qvw file in Notepad (Documents » Deltek » Analytics » setup), paste (**CTRL+V**), and save the file.

Note: <Documents> refers to Documents in Windows 8/8.1 and My Documents in Windows 7.

14. In the **File name** field of the Save Script dialog box, browse to the location of the Connection_wInsight.qvw file, select the file, and click **Save**. By default, Connection_wInsight.qvw is saved in C:\Users\<User name>\<Documents>\Deltek\Analytics\setup.
15. When asked to replace the existing file, click **Yes**.
16. Click **OK** to close the Edit Script dialog box.
17. Close QlikView. When asked to save the changes to Connection_wInsight.qvw, click **Yes**.

Step 4: Configure Data Load Settings and Perform Data Load

Before you perform this task, you must be logged on with the user name associated with your QlikView for Windows standalone license key to run the data load process.

After you perform this task, make sure you copy any customizations that you did from the old QVW files (which are located in the <installation location>\Backups folders) into their new respective <installation location> folders.

Note: If you are upgrading from a previous version of the wInsight Analytics Module, you have the option to apply your previous configuration settings. For more information, see [Appendix D: Apply Previous Configuration Settings](#).

The installation process backs up existing QVW files (under the final, admin, and setup folders) prior to installing updated ones. These files are backed up to the <installation location>\Backups folder.

Before performing a data load, make sure that the **Authentication Mode** in EPM Security Administrator is set to **None**. For information, see the [Enable Security](#) section.

To configure data load settings and perform data load, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:

- a. **Start » All Programs » Deltek wInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe.**
 2. On the **File** menu, click **Open**.
 3. On the Open dialog box, navigate to the wInsight_Analytics_Config.qvw file (Documents » Deltek » Analytics » admin), select the file, and click **Open**.
- Note:** <Documents> refers to Documents in Windows 8/8.1 and My Documents in Windows 7.
4. On the **Tools** menu, click **Edit Module**.
 5. If **Requested Module Security** does not contain **System Access** in the Edit Module dialog box, select that option.
 6. If **Current Local Security** does not contain **Allow System Access** in the Edit Module dialog box, select that option.
 7. Click **OK** and save the file.
 8. Under **wInsight Database** on the wInsight Analytics Configuration tab, select **Access**.
 9. Click **Update from wInsight Database**. The Script Execution Progress dialog box displays the progress of the update.
 10. If you have used the **Element Type** field to identify which elements represent control accounts (CAs) and work packages (WPs), the codes you used will be under the **Element Type** column as element types. You need to mark each element type as **C** if it is a control account or **W** if it is a work package.

Attention: For more information about CAs and WPs, see the Configuration section of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

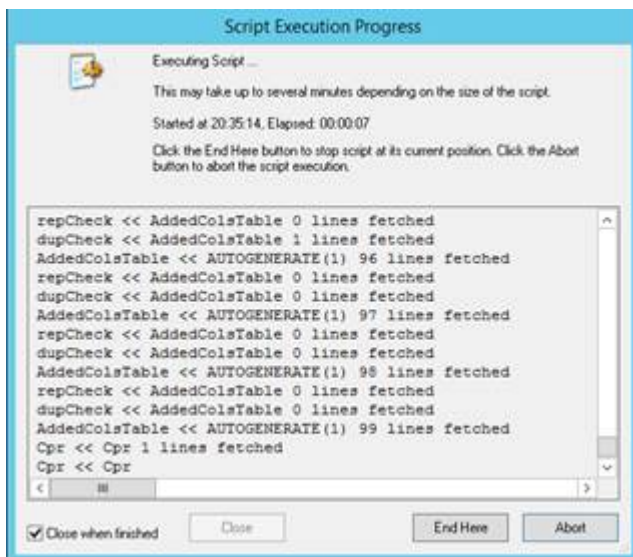
11. Update the information for the following project fields:
 - **Current Period**
 - **Historical Data**
 - **Forecast Data Load**
 - **Unit Used as Element of Cost**

Attention: For more information about these fields, see the *Configuration* section of the *wlInsight Analytics Module 8.2 Administration Guide*.

12. Mark the **WBS OBS Link** check box, if it is not already marked.

Attention: For more information about the WBS OBS Link, see the *Configuration* section of the *wlInsight Analytics Module 8.2 Administration Guide*.

13. In the **No. of Levels of WBS to Support** field, specify the number of hierarchical levels of the work breakdown structure that you want to include in the data load. Use this field to select the amount of detail that is loaded into wlInsight Analytics Module if your wlInsight database is very large.
14. Click **Save Settings for wlInsight Analytics**. If this process is successful, a “Configuration settings have been saved...” message displays. Click **OK** in the message.
15. Click **Run Data Load Batch File** to start the data load. The Script Execution Progress dialog box displays the progress of the data load. When the processes are completed, the command window closes.



Note: You have the option to run the **Load_wlInsight_Data.bat** file manually. In Windows Explorer, go to **Documents » Deltek » Analytics » admin** and double-click the **Load_wlInsight_Data.bat** file. This batch file runs a number of processes in a command window.

Internet Information Services (IIS) Installation

If you plan to install wlnsight Analytics Module to run under IIS with self-signed Secure Sockets Layer (SSL) certificate, follow the procedures in this section. Deltek recommends that you initially disable the wlnsight Analytics Module security until the full functionality of wlnsight Analytics Module has been tested under IIS with SSL before enabling the security.

- If you are performing an installation on a standalone computer, see [Standalone Installation](#).
- If you are performing an installation on a server, see [Server Installation](#).

Attention: The person installing the wlnsight Analytics Module should be familiar with MS SQL, Oracle, and MS Access databases, domain accounts, Windows Authentication, IIS Manager, EPM Security Administrator, and wlnsight Analytics Administrator.

Preinstallation Checklist

Steps		Related Topics
1.	Make sure all the prerequisites are installed.	System Requirements
2.	To complete the wlnsight Analytics Module server installation, you must have the following: <ul style="list-style-type: none"> ▪ Logon credentials with administrative rights ▪ Service account ▪ Serial number and control number for the QlikView Server 	
3.	Verify the validity of your QlikView License. This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses with a validity date prior to the release of version 12.2 (November 2017) will not work with this version.	Appendix E: Check QlikView License Validity
4.	Deltek recommends that you install wlnsight Analytics Administrator 8.2. This includes the EPM Security Administrator installation.	For information on installing the wlnsight Analytics Administrator, see the Deltek wlnsight Analytics Administrator 8.2 Installation Guide.
5.	Ensure that the Website to be used has been created.	

Your Service Account

The wlnsight Analytics Module requires one service account which you specify during the installation process. The account can be a local account or domain account. If you plan to use domain accounts, it is crucial that you read the requirements and recommendations in the next section.

Requirements for Using Domain Accounts as the Service Accounts

If you are going to use domain accounts, it is very important that you do the following before you begin the wInsight Analytics installation:

- Create the domain accounts in Active Directory, or your LDAP.
- Set up the account as a member of the local administrators group. Make sure that the server is a member of the domain.
- Make sure you are logged on to that domain, with Administrative rights to the server/client, when you install the wInsight Analytics Module.

Obtain Your QlikView Serial and Control Numbers

If you have never received your QlikView serial and control numbers, complete the Preinstallation Upgrade Checklist which is downloaded with the application, and contact your Deltek Account Manager. If you have lost your QlikView serial and control numbers, contact Hq-Distribution@deltek.com.

Server Installation Procedures

The installation procedures that follow are for installing the wInsight Analytics Module to run under IIS with self-signed Secure Sockets Layer (SSL) certificate.

Step 1: Install the wInsight Analytics Module

To install the wInsight Analytics Module, complete the following steps:

1. Log on to the server with an Administrator account.
2. Double-click **DeltekwInsightAnalytics82.exe**.
3. On the Welcome page of the Deltek wInsight Analytics Module Installation Wizard, click **Next**.
4. On the License Agreement page, review the license agreement, select **I accept the terms of the license agreement**, and click **Next**.
5. On the Setup Type page, select **Server**, and click **Next**.
6. On the Choose Destination Location page, select the folder where you want to install the files, and click **Next**.

Warning: Make sure that the <installation location> folder is not marked as **Hidden** otherwise you might encounter problems in locating the files in the translate folder.

By default, wInsight Analytics Module files are installed in the following locations:

- QlikView Application — **C:\Program Files\QlikView**
- wInsight Application — **C:\Program Files\Deltek\wInsight Analytics**
- wInsight Data — **C:\ProgramData\Deltek\Analytics**

Note: You have the option to install the files to a different location by clicking **Change**.

- The QlikView Application folder contains the Directory Service Connector, Distribution Service, Examples, Management Service, QvPlugin, QvProtocol, Server, Support Tools, Themes, and Web sub-folders and corresponding files.
- The wInsight Application folder contains the bin and WSWebSvc subfolders and corresponding files.

- The wlnsight Data folder contains the admin, Database, datapull, extension, final, Logs, publish, qvds, setup, Support, and translate sub-folders and corresponding files.

The installation sets registry key – HKEY_LOCAL_MACHINE\SOFTWARE\QlikTech\QlikViewServer\Settings 7\DocumentDirectory = <installation location>\publish. By default, the location is C:\ProgramData\Deltek\Analytics\publish.

7. Specify the QlikView service account by taking one of the following actions:

- Specify an existing domain account using the <DOMAIN>\<USER NAME> format and corresponding password.
- Create a local account.

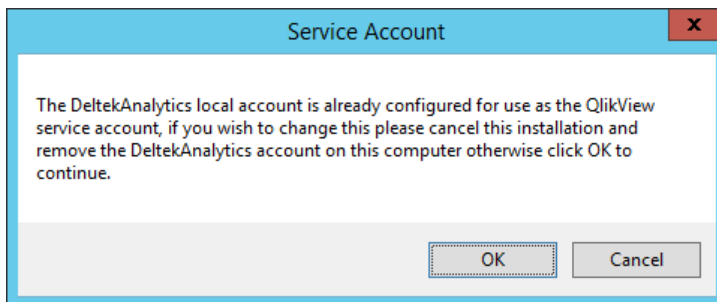
Note: You have the option to enter a different local account name. It can be an existing account or account that does not yet exist. In the latter case, the installation process creates the account.

Instead of using a local account, you can specify an existing domain user name and password.

If you do not specify a domain account or an existing local account as the QlikView service account, the installation creates a local user with the name you specified (DeltekAnalytics is the default). It adds that user to the local administrators group and to the “Log On as Service” policy.

Before proceeding, make sure you read and complete the prerequisite tasks described in [Requirements for Using Domain Accounts as the Service Accounts](#).

If you are upgrading from an earlier version of wlnsight Analytics Module and you have not deleted the local account from the previous installation, the following message displays:



Click **OK**.

8. On the Add Administrator Users page, select the users who can configure wlnsight Analytics and run data load, and click **Next**. By default, the user running the installation displays in the list.

- If you need to add a user, click **Add**. In the Select User dialog box, enter the domain and user name using the <DOMAIN>\<USER NAME> format, and then click **OK**.

Note: The users that you add on this page are added automatically to the following groups:

- **QlikView Administrators** — This group has full access rights to QlikView Management Console and authenticates communication between QlikView services, if Windows Authentication is used.
- **wlnsight Administrator** — This group has full access rights to the wlnsight Analytics Data folder.

If you still need to add users to these groups after the installation, you can add them manually to the Local Users and Groups/Users folder on Windows Computer Management. For more information on adding data loading accounts, see [Appendix A: Set Up User Accounts for Loading Data](#) in this document.

- If you need to delete a user from the list, click **Remove**.

9. If the server where wlnsight Analytics Module is being installed has running Web sites other than the default, the Select Web Site page that contains a drop-down list of available Web sites displays. Select the Web site where you want to publish wlnsight Analytics Web Services, and click **Next**.

10. On the Customer Experience Improvement Program page, if you want to participate in the program, leave **Send installation data to Deltek** selected, and click **Next**.
If you participate, the data listed on the page is sent to Deltek automatically during the installation process.
11. On the Start Copying Files page, click **Next** to start the installation process. The Setup Status page displays the status of the process.
12. When the Installation Complete page displays, select the **No, I will start my computer later.** option and click **Finish**.

Step 2: Uninstall QlikView

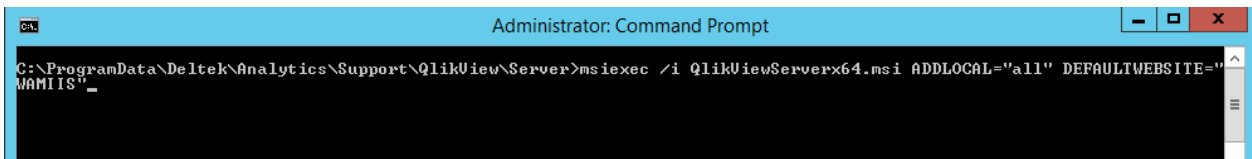
When you install the wInsight Analytics module, the installer also installs QlikView. For an IIS installation, you need QlikView Server with IIS Support; therefore, you must uninstall the default version of QlikView Server and install the QlikView Server with IIS Support version.

To uninstall QlikView, navigate to the Windows Control Panel and uninstall **QlikView Server November 2017**.

Step 3: Install QlikView Server with Internet Information Services (IIS) Support

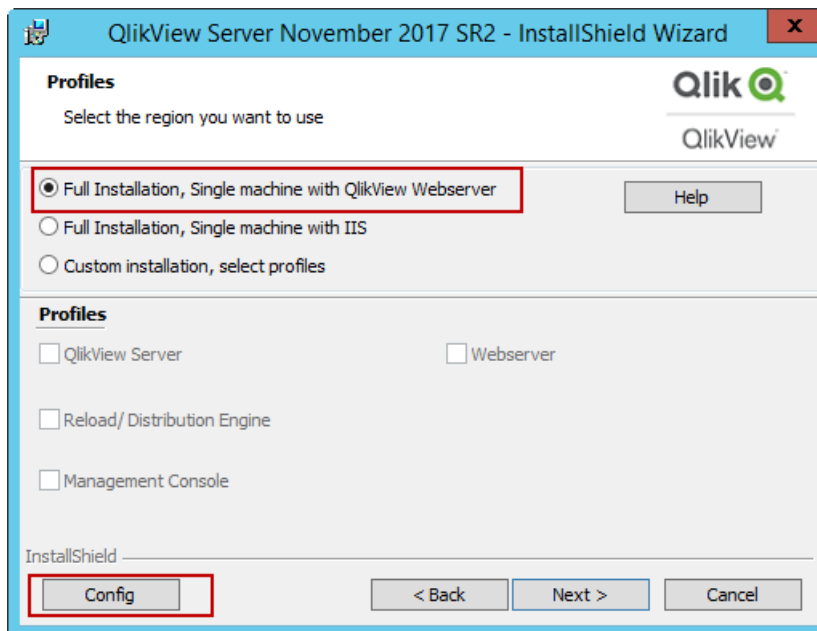
1. Open the Windows Command Prompt with Administrator privileges (right-click **Command Prompt** and select **Run as Administrator**).
2. Navigate to the wInsight Analytics Data folder where the QlikView Server installer is located. The default is: <wInsight Analytics Data Folder>\Support\QlikView\Server.
3. Install the QlikView Server to include IIS support by running the following command.

```
msiexec /i QlikViewServerx64.msi ADDLOCAL="all" DEFAULTWEBSITE="<NAME OF DEFAULT WEBSITE>"
```

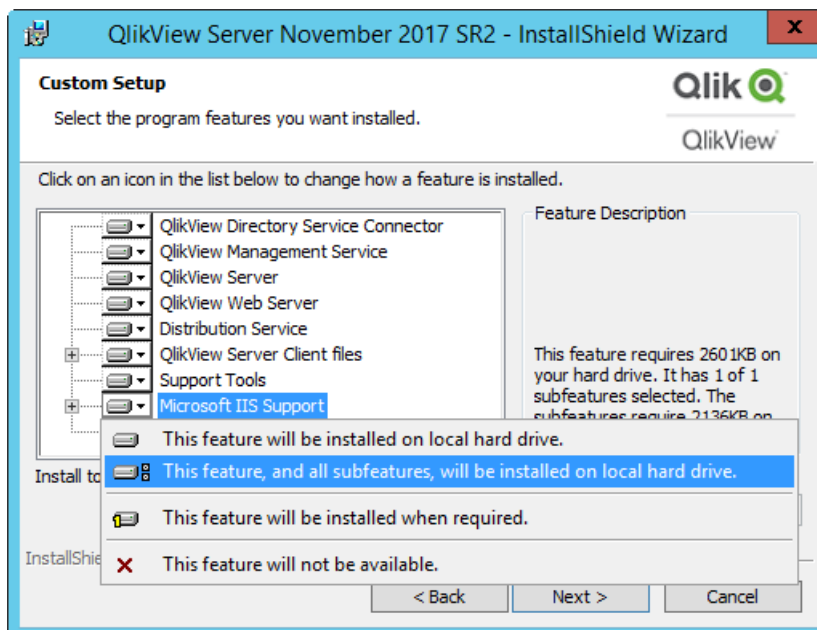


Note: The DEFAULTWEBSITE parameter is the name of the web site where QlikView Server will be deployed. In this example, the web site name is WAMIIS.

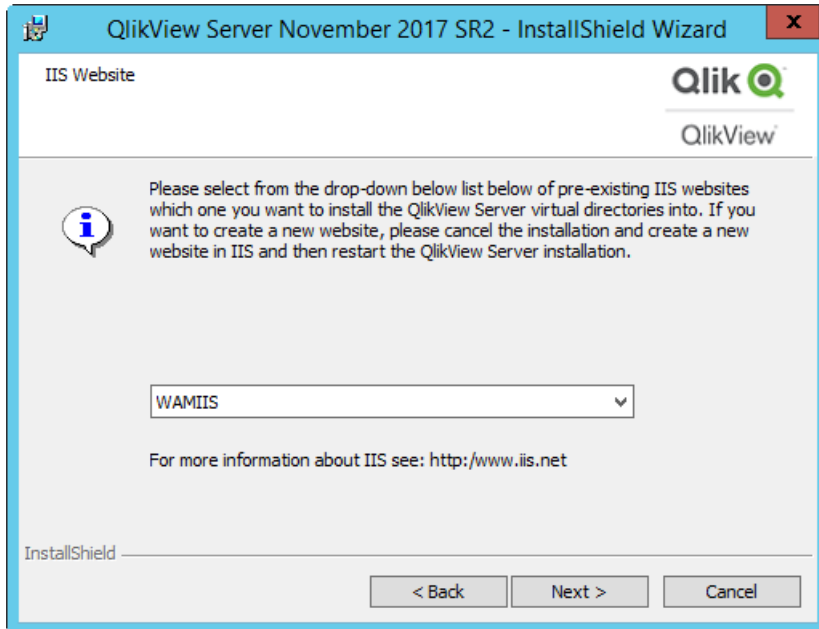
4. On the Profiles page, select **Full Installation, Single machine with QlikView Webserver** and click the **Config** button.



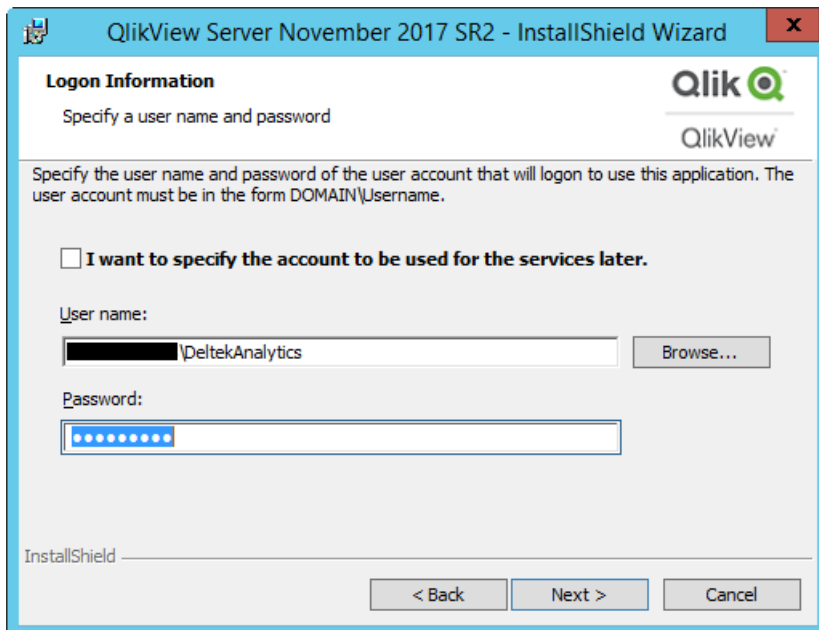
5. On the Custom Setup page:
 - a. Click **Microsoft IIS Support**.
 - b. Select **This feature and all subfeatures will be installed on local hard drive**.
 - c. Click **Next**.



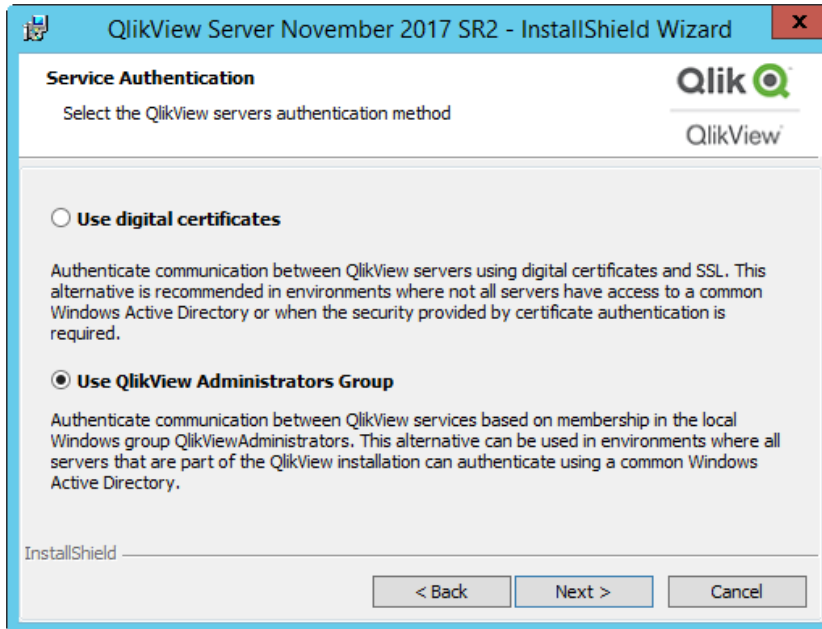
- On the IIS Website page, select the website where you want to install QlikView and click **Next**.



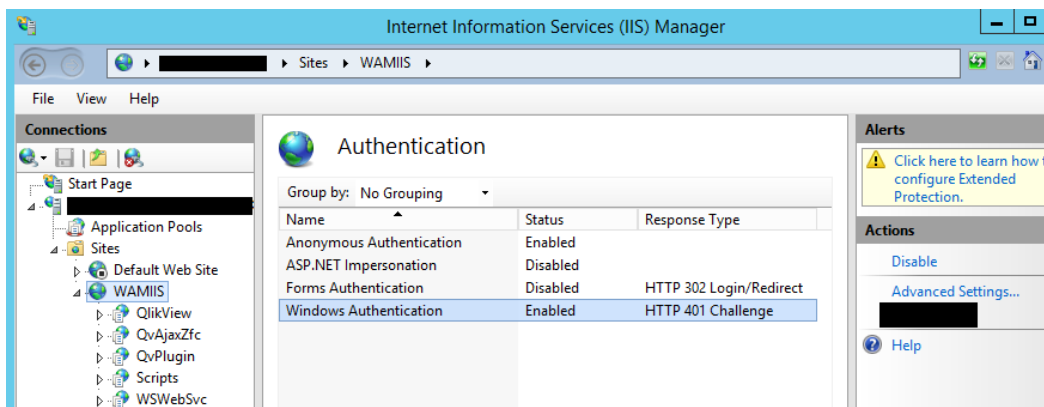
- On the Logon Information page, enter the QlikView Service account user name and password and click **Next**.



8. On the Server Authentication page, select **Use QlikView Administrators Group** and click **Next**.

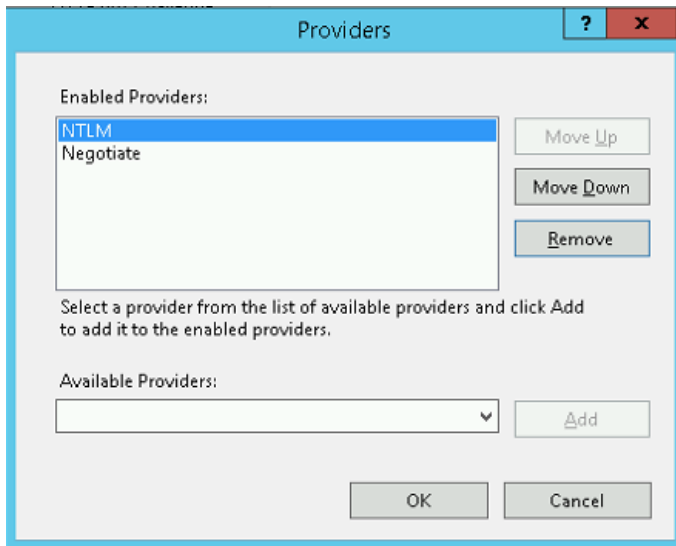


9. When the installation completes, restart the server.
10. Log on to the server using any account (using the **<DOMAIN>\<USER NAME>** format) that is a member of the QlikView Administrators group.
Note: By default, the user who installed wInsight Analytics Module is added as part of the QlikView Administrators group. You can see the Administrator by navigating to Control Panel » Administrative Tools » Computer Management » Local Users and Groups » Groups » QlikView Administrators.
11. Open the Internet Information Services (IIS) Manager by clicking **Control Panel » All Control Panel Items » Administrative Tools**.
12. In the Connections panel (left), click **Sites** and select the website where QlikView is installed.
13. In the center panel, double-click **Authentication**.
14. In the Authentication section, select and enable **Windows Authentication** (if not yet enabled) by right-clicking its status and selecting **Enabled**.



15. In the **Actions** panel (right), click **Providers**.

16. On the Providers dialog box, select **NTLM** and click the **Move Up** button to move **NTLM** to the top of the list and click **OK**.



Step 4: License QlikView Server

Use this procedure to license QlikView Server so that you can access wlnsight Analytics Module from the QlikView AccessPoint URL.

This procedure assumes that you are logged on as the QlikView administrator account identified during the installation. If you have a capped license, your login account must also have access to the QlikView Server.

Important: This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses with a validity date prior to the release of version 12.2 (November 2017) will not work with this version. For details on how to check your license and how to request an update if required, see the [Appendix E: Check QlikView License Validity](#) section.

The administrator account that you associate with the QlikView for Windows (QV.exe) license is the only account that can be used to access QlikView for Windows and wlnsight Analytics Module on this computer.

No Internet Access

If you are installing wlnsight Analytics on a computer with no Internet access, you need a copy of your QlikView License Enabler File (LEF). To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.

To license QlikView Server, complete the following steps:

1. Make sure that all QlikView services are running by clicking **Start » Control Panel » Administrative Tools » Services** and checking the status of the QlikView services.
2. If there is any service that does not run automatically after restart, run the service manually by selecting it and clicking **Start**.

3. Launch the QlikView Management Console in one of the following ways:
 - Click **Start » All Programs » Deltek wInsight Analytics » QlikView Management Console**.

Or

- Run Internet Explorer and go to <http://localhost:4780/qmc/default.htm>.

Note: If you are asked to log on when you run QlikView Management Console, log on with the user name and password for the service account that you entered during the installation, select **Remember my credentials**, and click **OK**.

4. If you see the following message in the browser window, click the message bar and select **Enable Intranet Settings**:

"Intranet settings are now turned off by default. Intranet settings are less secure than Internet options. Click for options..."

Click **Yes** to confirm that you want to turn on intranet security settings.

5. In the QlikView Management Console, click the System tab, and then click the Licenses sub-tab.
6. Under **Type**, select **QlikView OEM Server**.

The screenshot shows the QlikView Management Console interface. At the top, there are tabs for Status, Documents, Users, and System. The System tab is selected. Below it, there are sub-tabs for Setup, Licenses, and About. The Licenses sub-tab is active. On the left, there is a table with two columns: Type and Name. The table contains two rows: 'QlikView Publisher' with 'QMS@MyServer' and 'QlikView OEM Server' with 'QVS@MyServer'. The 'QlikView OEM Server' row is selected. On the right, there are two tabs: 'QlikView OEM Server License' and 'Client Access Licenses (CALs)'. The 'QlikView OEM Server License' tab is active. It contains a section for 'Serial and Control' with input fields for 'Serial number' and 'Control'. Below this is a text area for 'Paste the contents of the LEF file here (optional)'. Further down is a section for 'Owner Information' with input fields for 'Name' and 'Organization'. At the bottom right, there are three buttons: 'Clear License', 'Update License From Server', and 'Apply License'.

7. Click the QlikView Server License tab in the right pane.
8. In the **Serial number** field, enter your QlikView Server serial number.
9. In the **Control** field, enter your QlikView Server control number.
10. In the **Name** and **Organization** fields, enter your name and your firm's name.
11. Scroll down until the **Apply License** button is visible, and click **Apply License**.

12. A message displays stating that the QlikView Server will be restarted. Click **OK**.
If the license information is accepted, information displays in **Paste the contents of the LEF file here (optional)**.
Note: To check if the license was applied correctly, click the Status tab in the QlikView Management Console, then click **Services**. The **Status** column for the **Service Name** should display **Running**. If the **Status** column displays **Off Duty**, there is a problem with the license.
13. *This step is optional and applies only if you have a capped license.* Use the directories linked to the QlikView server if you need to give other users access to the server. For more information, see [Appendix B: Add Users to the QlikView Server from a Directory \(For Capped Licenses\)](#).
14. Still in QlikView Management Console, click the Setup sub-tab on the System tab.
15. Expand **Management Service**, and expand **QlikView Web Servers**.
16. Select **QVWS@servername**.
17. Click the General tab in the right pane.
18. If the default QlikView Web server port specified in the **Port** field under **Communication** is already being used for another process, enter another suitable port number. For more information, see the [Change the TCP Port](#) section.
19. Click **Apply** and proceed to the next step.

Step 5: Create Tasks for Loading Projects Using QlikView AccessPoint

To create tasks for loading projects using QlikView AccessPoint, complete the following steps:

1. In QlikView Management Console, click the Documents tab and click **User Documents**.
2. Expand **QVS@servername**.
3. Expand the **DataPull** folder, and then expand the **qvs** folder.

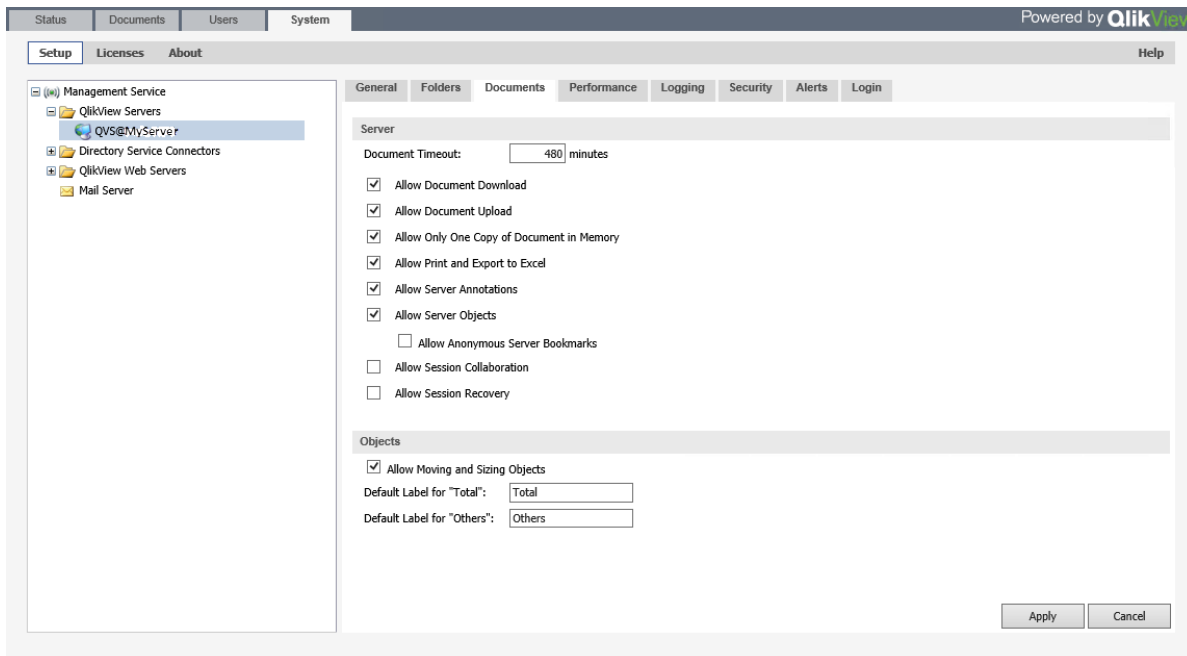
The screenshot shows the QlikView Management Console interface. The 'User Documents' tab is active. In the left-hand tree view, the hierarchy is: QVS@MyServer > DataPull > qvs > wInsight.qvw. The right-hand pane displays the configuration for the selected document. The 'Reload Schedule' section has 'Enabled' checked. Under 'Reload Schedule', 'On an External Event' is selected. The 'Timeout seconds' is set to 21600. The 'Dependency' is set to 'Successful'. The 'Data Protection' section has 'Section access' unchecked. The 'User name' and 'Password' fields are empty. The 'Reload Now', 'Apply', and 'Cancel' buttons are at the bottom right.

4. Select **wInsight.qvw**, and then click the Reload tab in the right pane.

5. On the Reload tab, mark the **On an External Event** option, and then click **Apply**.
6. Expand the **Translate** folder and apply the **On an External Event** option to the following QVWs, as well:
 - Data_Model_wInsight.qvw
 - Transform_wInsight.qvw
 - wInsight_Analytics.qvw
 - wInsight_Analytics_MultiProject.qvw
 - wInsight_Metrics.qvw
7. Click the Status tab and expand **ReloadEngine@servername**.
8. Expand the Default folder and confirm that it contains the QVWs that you marked the **On an External Event** option for.
9. Remain in the QlikView Management Console and continue to the next step.

Step 6: Clear the Allow Session Recovery Check Box

1. In QlikView Management Console, click the System tab and the Setup sub-tab.
2. Expand **QlikView Servers** and select your QlikView server.
3. In the right pane, click the Documents tab.
4. Make sure that the **Allow Session Recovery** check box is not marked.



5. Click **Apply**.
6. Close the QlikView Management Console.

Step 7: License QlikView for Windows

Note: The following steps assume that you are logged on as the QlikView Administrator account identified during the installation. If you have a capped license, your login account must also have access to the QlikView Server.

The procedure you use to license QlikView for Windows depends on the type of license you have:

- **Capped license** - This process licenses the client version of QlikView by leasing a license from your server installation.
- **Uncapped license**

If you are not sure what type of license you have, contact your Deltek Account Manager.

No Internet Access

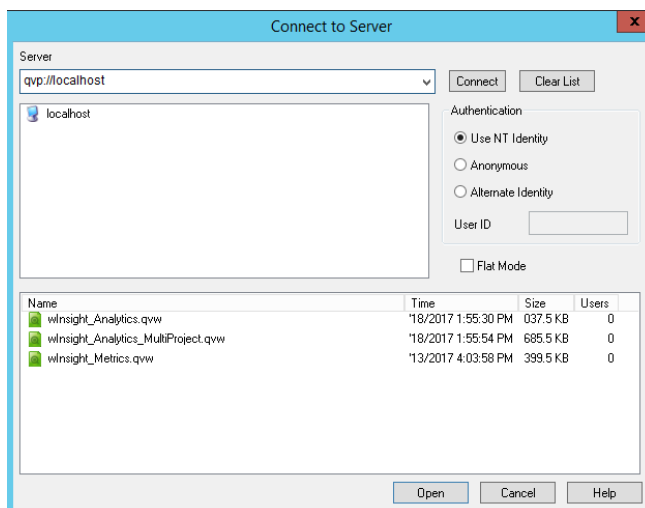
If you are installing wlnsight Analytics on a computer with no Internet access, you need a copy of your QlikView License Enabler File (LEF). To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.

Capped License

To launch and license QlikView for Windows using a capped license, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wlnsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
2. Click **Settings » User Preferences.**
3. On the General tab of the User Preferences dialog box, click **Change Interface Language.**
4. On the Select Interface Language dialog box, select **English** if it is not already selected, and click **OK.**
5. Click **OK** to close the User Preferences dialog box.
6. On the QlikView **File** menu, click **Open in Server.**
7. In the **Server** field, enter **qvp://localhost** and click **Connect.**

The list below the **Server** field displays **localhost**.



8. Select **wlInsight_Analytics.qvw** from the bottom list, and click **Open**.
9. If the Module Security for Document dialog box displays, select **Allow any Macro (only for trusted documents)**, and click **OK**. Mark the **Always use this option for documents from this QlikView Server** check box to prevent this dialog box from displaying in the future.
10. Close QlikView. If a message displays asking if you want to save changes to wlInsight_Analytics.qvw, click **Yes**.

Uncapped License

If you have an uncapped license, you have two keys initially:

- A server license key
- A standalone license key

Note: QlikView for Windows always requires a standalone license key even if it is installed on a server. This allows you to access wlInsight Analytics Module from the server to perform general maintenance, customizations, and data load process.

The administrator account that you associate with the QlikView for Windows license is the only account that can be used to access QlikView for Windows and the wlInsight Analytics Module on this computer.

To launch and license QlikView for Windows using an uncapped license, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wlInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
2. From the **Settings** menu, click **User Preferences**.
3. In the User Preferences dialog box, click the License tab.
4. Click the **Change** button.
5. Enter your QlikView for Windows standalone license key and control number, and click **Next**.
6. Read the User License Agreement, and click **I Agree**.
7. Take one of the following actions:
 - If you are installing on a computer with an Internet connection, a dialog box displays informing you that your license key has been validated. Click **Continue** in this dialog box and proceed to step 8.
 - If you are installing on a computer that does not have an Internet connection, a dialog box containing three options displays. Perform the following actions on that dialog box:
 - a. Select **Enter my License Information manually (LEF)**, and click **Continue**.
 - b. Copy the contents of your License Enabler File (LEF) and paste it into the box under **Enter your license enabling information**.
 - c. Click **Next**. A dialog box displays informing you that your license key has been validated.
Note: If **Next** is grayed out, that means you pasted an invalid LEF. Contact CCOps@deltek.com
 - d. When the license key has been validated successfully, click **Continue**.
8. In the User Preferences dialog box, click **OK**.

Step 8: Configure the wInsight Analytics Module

Configure the Database Connection for wInsight Analytics Module

If you are installing wInsight Analytics Module for the first time, Deltek recommends that you first test the analytics load process using the Sample.mdb database file (which is included in the installation) before you configure it to run against your own database.

Attention: If you plan to use an MS SQL Server or Oracle database, see the [Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database](#) section.

If you choose to load or restore your own projects into Sample.mdb to test the load process and dashboards, make sure you load multiple periods of those projects.

Note: The wInsight database must contain at least one contract with more than one period of data.

To configure the database connection for wInsight Analytics Module, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
2. On the File menu, click **Open**.
3. In the Open dialog box, browse to the location of the **Connection_Setup.qvw** file, select the file, and click **Open**.

Note: By default, Connection_Setup.qvw is saved in C:\ProgramData\Deltek\Analytics\admin\. This .qvw file allows you to configure the connection information for QlikView component of wInsight Analytics. It also allows you to configure the data source for the wInsight Web Services used by the QlikView extension objects by clicking **Select wInsight Datasource** on the wInsight Analytics – Connection Setup tab.

4. If the Module Security for Document dialog box displays, select **Allow any Macro (only for trusted documents)**, and click **OK**.
5. On the **File** menu, click **Edit Script**, or press **CTRL+E**.
6. On the Data tab of the Edit Script dialog box, select **OLE DB** from the Database drop-down list, and click **Connect**.
7. On the Provider tab of the Data Link Properties dialog box, select **Microsoft Office 12.0 Access Database Engine OLE DB Provider** or **Microsoft Office 15.0 Access Database Engine OLE DB Provider**, and click **Next**.

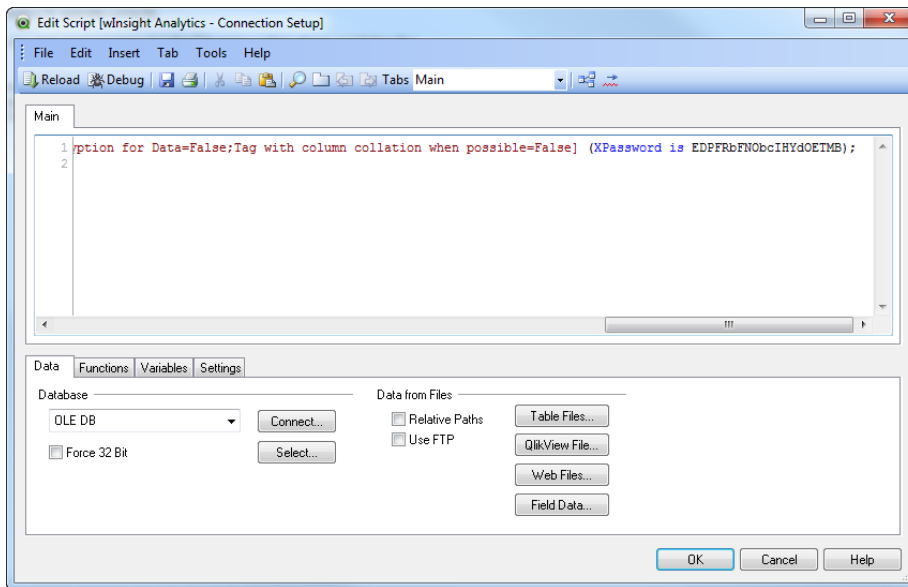
If your OLE DB provider is not listed, install and configure it before proceeding.

Note: The server installation requires 64-bit drivers. Deltek recommends SQL Server and Oracle databases for production use. For more information, see the [Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database](#) section.

8. On the Connection tab of the Data Link Properties dialog box, do the following:
 - a. Enter the location path of the database. For example, C:\ProgramData\Deltek\Analytics\data\Sample.mdb.
 - b. Enter your user name and password (if applicable). For Access databases, the default user name is "Admin" and there is no password required.
 - c. Select **Allow saving password**.
9. Click **Test Connection** to check your connections.

10. If the connection test is successful, click **OK**.
11. In the text box on the Main tab, scroll horizontally to the right end of the text area, and confirm that something similar to the text shown below displays (it will not be exactly the same). Verify that the password in the XPassword statement is encrypted.

Note: If the password is not encrypted, click **OK** to close the Edit Script dialog box. In the main QlikView window, click **Settings » User Preferences » General Tab**, mark the **Scramble Connect User Credentials** check box, and repeat steps 5 – 9.



12. From the **File** menu, click **Export to Script File**.
If the **Export to Script File** option on the File menu is disabled, copy the entire CONNECT TO line (**CTRL+C**), open <installation location>\setup\Connection_wlnsight.qvs in Notepad, paste (**CTRL+V**), and save the file.
13. On the Save Script dialog box, browse to the location of the Connection_wlnsight.qvs file, select the file, and click **Save**. By default, Connection_wlnsight.qvw is saved in C:\ProgramData\Deltek\Analytics\setup\.
14. When asked to replace the existing Connection_wlnsight.qvs file, click **Yes**.
15. Click **OK** to close the Edit Script dialog box.

Do not close QlikView as you still need to configure the wlnsight data source in the next step.

Configure the wlnsight Web Service Data Source

This procedure assumes that you have configured an MS Access database connection in the previous step.

Note: If you have configured an MS SQL Server or Oracle database connection in the previous step, see the [Configure the Database Connection and wlnsight Web Service Data Source Using an MS SQL Server or Oracle Database](#) for more details.

To configure the data source used by the wlnsight Analytics Web service, complete the following steps:

1. In the main QlikView window, click **Select wlnsight Datasource**.
2. On the Data Sources dialog box, click **Add**.

3. On the Provider tab of the Data Link Properties dialog box, select **Microsoft Office 12.0 Access Database Engine OLE DB Provider** or **Microsoft Office 15.0 Access Database Engine OLE DB Provider**, and click **Next**.
4. On the Connection tab, perform the following actions:
 - a. Enter the location path of the database. For example, C:\ProgramData\Deltek\Analytics\data\Sample.mdb.
 - b. Enter your user name and password (if applicable). The default user name is "Admin" and there is no password required.
 - c. Select **Allow saving password**.
5. Click **Test Connection** to check your connections.
6. If the connection test is successful, click **OK**.
7. On the Edit Data Source dialog box, enter a name for the data source and click **OK**.
8. On the Data Sources dialog box, make sure that the newly added data source is selected, and click **OK**.
9. Close QlikView.
10. When asked to save the changes to Connection_Setup.qvw, click **Yes**.

Note: These steps update both the WSDATA.ini and App.config files with the selected data source.

Step 9: Configure Data Load Settings and Perform Data Load

After you perform this task, make sure you copy any customizations that you did from the old QVW files (which are located in the <installation location>\Backups folders) into their new respective <installation location> folders.

Note: If you are upgrading from a previous version of the wInsight Analytics Module, you have the option to apply your previous configuration settings. For more information, see [Appendix D: Apply Previous Configuration Settings](#).

The installation process backs up existing QVW files (under the final, admin, and setup folders) prior to installing updated ones. These files are backed up to the <installation location>\Backups folder.

To configure data load settings and perform data load, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wInsight Analytics » QlikView**.
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
2. On the **File** menu, click **Open**.
3. On the Open dialog box, navigate to the wInsight_Analytics_Config.qvw file, select the file, and click **Open**.
By default, wInsight_Analytics_Config.qvw is in C:\ProgramData\Deltek\Analytics\admin\.
4. On the Tools menu, click **Edit Module**.
5. If **Requested Module Security** does not contain **System Access** in the Edit Module dialog box, select that option.
6. If **Current Local Security** does not contain **Allow System Access** in the Edit Module dialog box, select that option.
7. Click **OK** and save the file.
8. Under **wInsight Database** on the wInsight Analytics Configuration tab, select **Access**.

9. Click **Update from wInsight Database**. The Script Execution Progress dialog box displays the progress of the update.
10. If you have used the Element Type field to identify which elements represent control accounts (CAs) and work packages (WPs), the codes you used will be under the **Element Type** column as element types. You need to mark each element type as **C** if it is a control account or **W** if it is a work package.

Attention: For more information about CAs and WPs, see the Configuration section of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

11. Update the information for the following project fields:

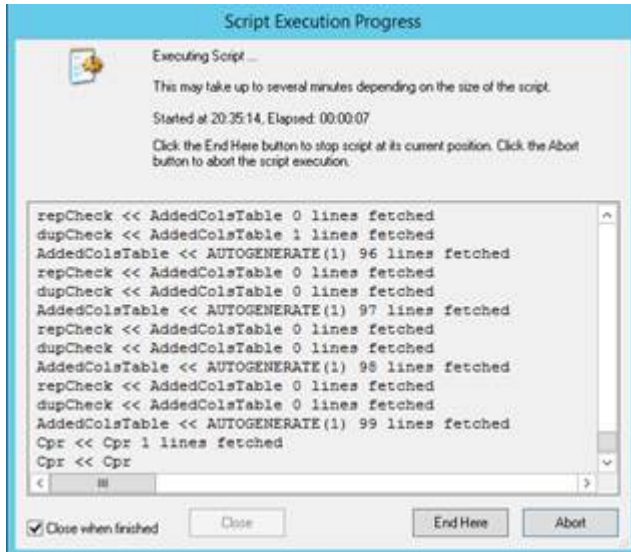
- **Current Period**
- **Historical Data**
- **Forecast Data Load**
- **Unit Used as Element of Cost**

Attention: For more information about these fields, see the *Configuration* section of the *wInsight Analytics Module 8.2 Administration Guide*.

12. Mark the **WBS OBS Link** check box, if it is not already marked.

Attention: For more information about the WBS OBS Link, see the *Configuration* section of the *wInsight Analytics Module 8.2 Administration Guide*.

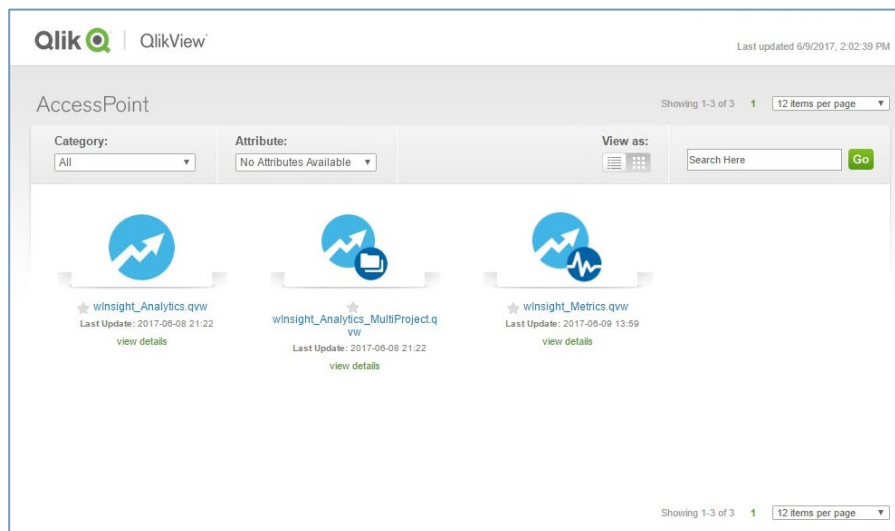
13. Click **Save Settings for wlnsight Analytics**. If this process is successful, a “Configuration settings have been saved...” message displays. Click **OK** in the message.
14. Click **Run Data Load Batch File** to start the data load. The Script Execution Progress dialog box displays the progress of the data load. When the processes are completed, the command window closes.



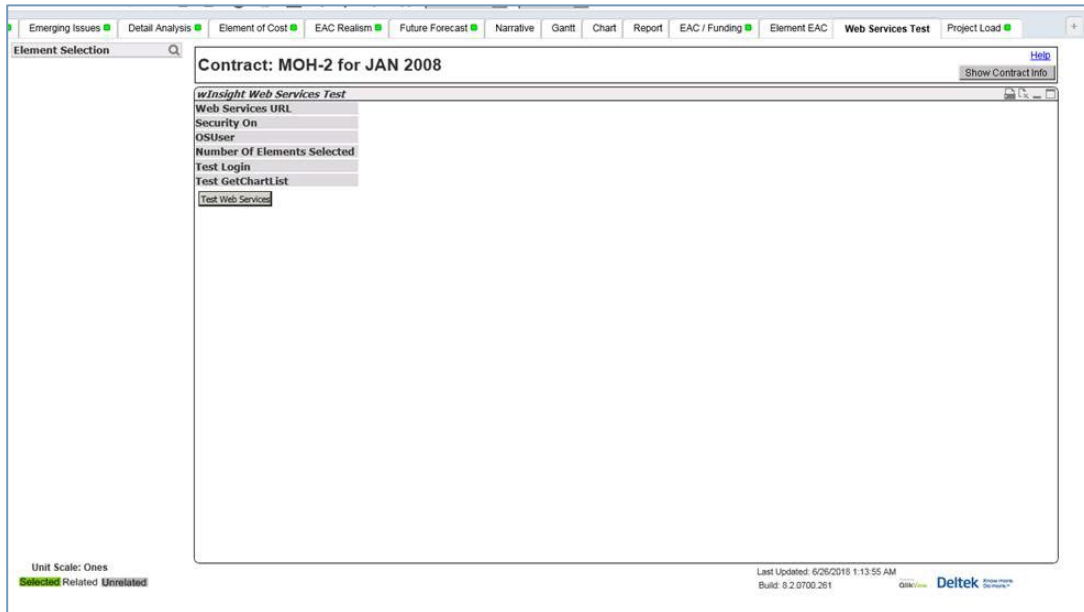
Note: You have the option to run the Load_wlnsight_Data.bat file manually. In Windows Explorer, go to \admin folder and double-click the Load_wlnsight_Data.bat file. If QlikView asks if you approve the application for launch, click Yes. This batch file runs a number of processes in a command window.

Step 10: Test the QlikView AccessPoint

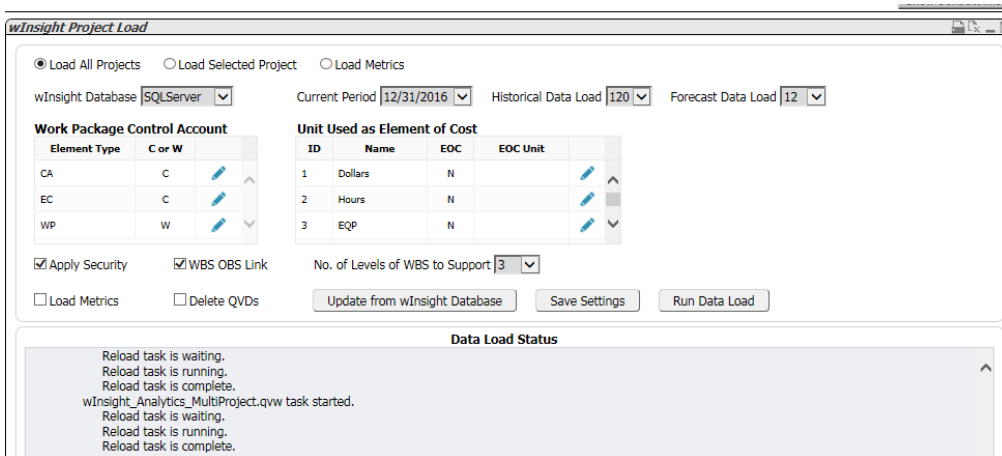
1. Launch your browser and enter the URL for your QlikView Server Access Point:
<https://servername/QlikView/index.htm>.
2. Open wlnsight_Analytics.qvw.



- Click the Web Services Test tab, and click **Test Web Services**.



- If that succeeds, click the Project Load tab.
- Select the **Load All Projects** check box, if it is not yet selected.
- In the **wInsight Database** field, select the type of database used to store your wInsight data (MS Access, Oracle, or MS SQL Server).
- Click **Update from wInsight Database**. The Data Load Status pane displays the progress of the configuration update.
- When the configuration update is complete, press **F5** to refresh the page.
- If you have used the Element Type field to identify which elements represent control accounts (CAs) and work packages (WPs), the codes you used will be in the **Work Package Control Account** section as element types. You need to mark each element type as **C** if it is a control account or **W** if it is a work package.



Attention: For more information about CAs and WPs, see the Configuration section of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

10. Update the information for the following project fields:

- **Current Period**
- **Historical Data**
- **Forecast Data Load**
- **Unit Used as Element of Cost** (click  to specify the units that represent Element of Cost).

Attention: For more information about these fields, see the [Configuration](#) section of the *Deltek wlnsight Analytics Module 8.2 Administration Guide*.

11. Mark the **WBS OBS Link** check box, if it is not already marked.

Attention: For more information about the WBS OBS Link, see the [Configuration](#) section of the *wlnsight Analytics Module 8.2 Administration Guide*.

12. In the **No. of Levels of WBS to Support** field, specify the number of hierarchical levels of the work breakdown structure that you want to include in the data load. Use this field to select the amount of detail that is loaded into wlnsight Analytics Module if your wlnsight database is very large.

13. Leave the **Load Metrics** check box unmarked.

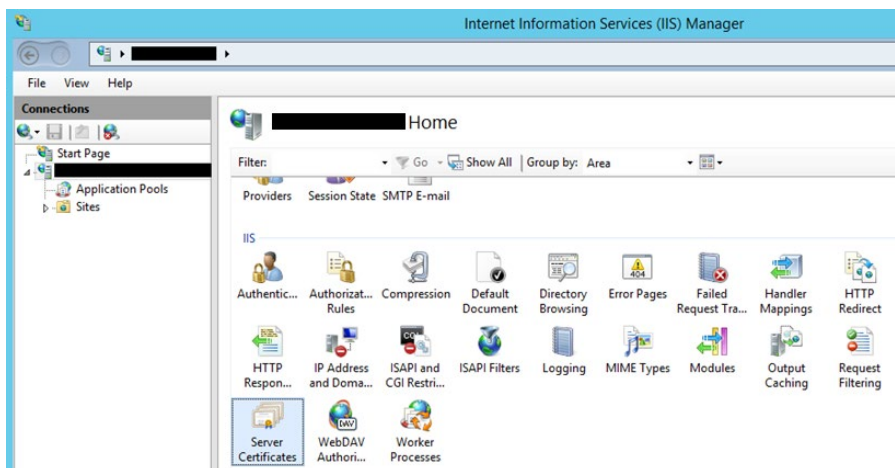
14. If this is your first time to load data for all projects, leave the **Delete QVDs** check box unmarked. Otherwise, always select the check box if you select **Load All Projects**.

15. Click **Save Settings**. If this process is successful, a “Configuration settings have been saved...” message displays.

16. Click **Run Data Load**. You must perform a full data load before you can run single-project data loads. If this process is successful, a “Backed up QVWs from \publish folder...” message displays and your wlnsight Analytics is up and running.

Step 11: Configure IIS to use Self-Signed Certificate

1. Open the Internet Information Services (IIS) Manager, which you can access by clicking **Control Panel » All Control Panel Items » Administrative Tools**.
2. In the Connections panel (left), click the server at the top of the list.
3. In the center panel, under the IIS section, double-click **Server Certificates**.



4. In the Actions panel (right), click **Create Self-Signed Certificate**.

- On the Specify Friendly Name page, specify the certificate name of your preference, and click **OK**. In the following example, the certificate name is **WAMSSL**:

- In the Server Certificates panel (center), the newly created certificate displays. Take note of the value in the **Issued To** column of the certificate. It indicates the host name registered with the SSL certificate, and will be used in the URL to browse QlikView AccessPoint in the secured Website.



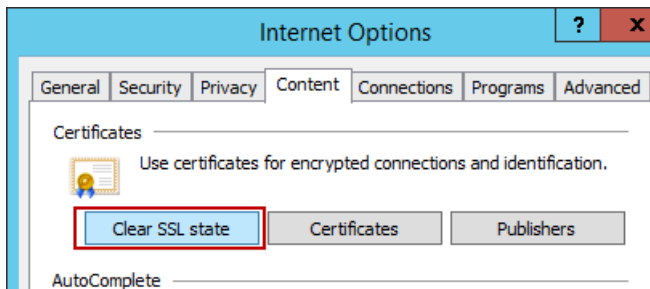
Server Certificates

Use this feature to request and manage certificates that the Web server can use with websites configured for SSL.

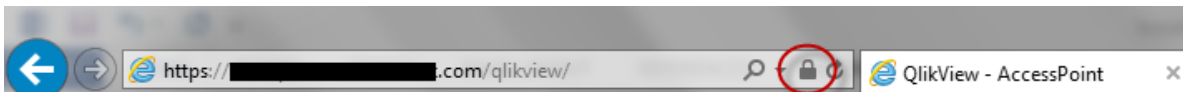
Filter: Go Show All Group by: No Grouping				
Name	Issued To	Issued By	Expiration Date	Certificate Hash
IIS Express Develop...	localhost	localhost	4/20/2023 8:00:00 ...	2E81151599F931930B74F7DC
WAMSSL	[REDACTED].com	[REDACTED].com	6/25/2019 8:00:00 ...	A3FFE8F409501746C373208D
WMSVC	WMSvc-[REDACTED]	WMSvc-[REDACTED]	10/17/2027 11:25:2...	8D45AF3EBC929A89A826647

- In the Connections panel (left), select the Web site.
- In the Actions panel (right), under the **Edit Site** section, click **Bindings...**
- On the Site Bindings dialog box, click **Add**.
- On the Add Site Binding dialog box, select **https** in the **Type** drop-down list.
- In the Host name field, enter the host name registered with the SSL certificate (see step 6) and then select the **Require Server Name Indication** option.
- In the **SSL certificate** drop-down list, select the self-signed certificate that has been created for the website, and click **OK**.

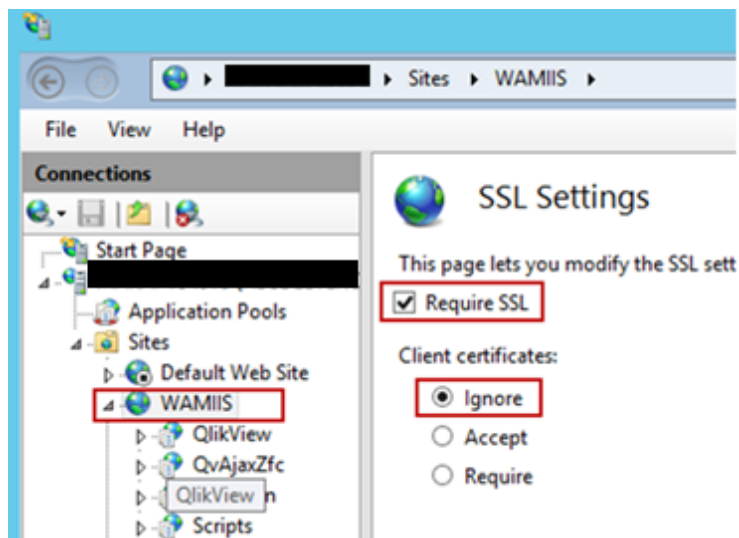
13. In Internet Explorer, click **Tools » Internet Options**.
14. On the Internet Options, on the Content tab, click the **Clear SSL State** button, and click **OK**.



15. Close Internet Explorer.
16. Open Internet Explorer again, and browse through the secured QlikView AccessPoint Web site using the URL **https://<host name>/qlikview**.
17. If Windows Security prompts for credentials, enter your Windows domain account credentials.
18. Check if the secured page icon shows up in the address bar.

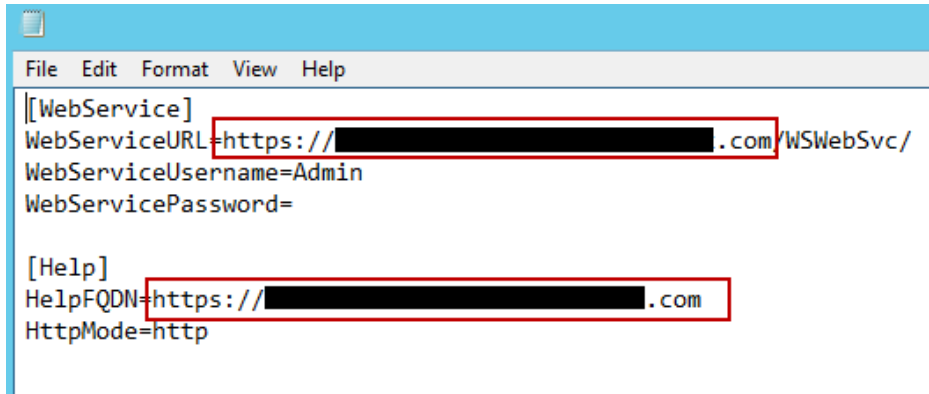


19. Make sure you can only browse QlikView AccessPoint using the secured URL. To do this, take the following steps:
 - a. Open the IIS Manager.
 - b. In the Connections panel (left), select the Web site.
 - c. In the center panel, double-click **SSL Settings**.
 - d. In the SSL Settings panel, select the **Require SSL** option and the **Ignore** option under **Client Certificates**.



- e. In the Actions panel (right), click **Apply**.
20. In the \admin sub-folder of the WInSight Analytics Module data folder, select Config.dat and open it in a text editor.

21. Change the **WebServiceURL** and **HelpFQDN** values to the secured URL.



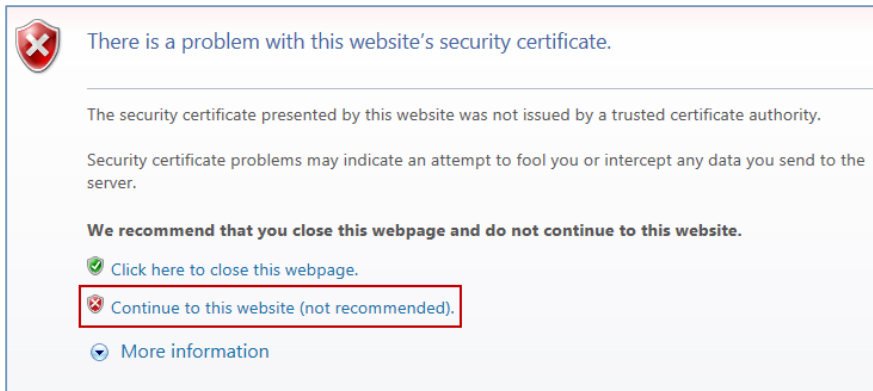
22. Run the **SetWebServicesURL.bat** file to set the Web services URL.

Step 12: Make the wInsight Analytics Module Server a Trusted Site

To avoid a variety of problems that can occur due to browser internet/intranet security, all wInsight Analytics Module users, regardless of how they access the product, should add the wInsight Analytics Module server (**https://<host name>**) to their list of trusted sites on the Security tab of the Internet Options dialog box in Microsoft Internet Explorer.

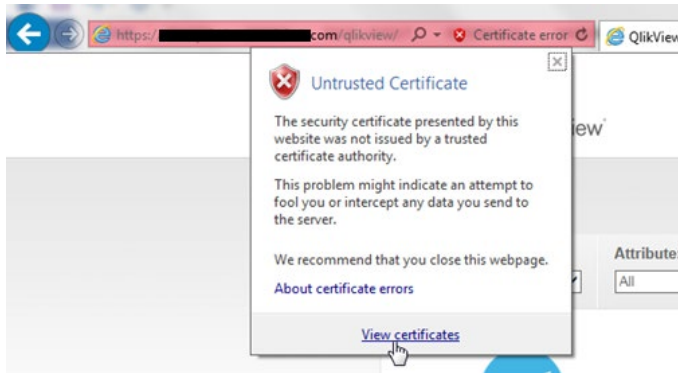
Step 13: Install the Self-Signed Certificate on a Client Machine

1. In your Internet Explorer browser, open the secured QlikView AccessPoint Web site **https://<host name>/qlikview**.
2. An error page related to a security certificate displays. Click the **Continue to this website (not recommended)**. option to open the QlikView AccessPoint page.

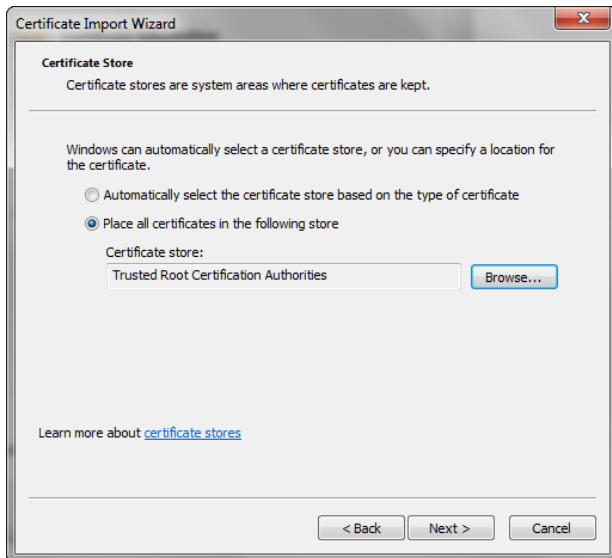


3. On the QlikView AccessPoint page, a certificate icon error displays in the address bar. Click the certificate icon.

4. On the Untrusted Certificate message, click the **View Certificates** link.



5. Click the **Install Certificates** button to launch the Certificate Import Wizard, and click **Next**.
6. On the Certificate Store page, select the **Place all certificates in the following store** option, and then click the **Browse** button to select the **Trusted Root and Certification Authorities** option.



7. Click **Next**, and click **Finish**.
8. If a security warning displays to confirm the installation of the certificate, click **Yes**.
9. Close the Certificate dialog box.
10. In your Internet Explorer browser, click **Tools » Internet Options**.
11. On the Content tab, click the **Clear SSL State** button, and click **OK**.
12. Close Internet Explorer.
13. Open Internet Explorer again, and browse through the secured QlikView AccessPoint Web site using the URL **https://<host name>/qlikview**.
14. If Windows Security prompts for credentials, enter your Windows domain account credentials.
15. Check if the secured page icon shows up in the address bar.



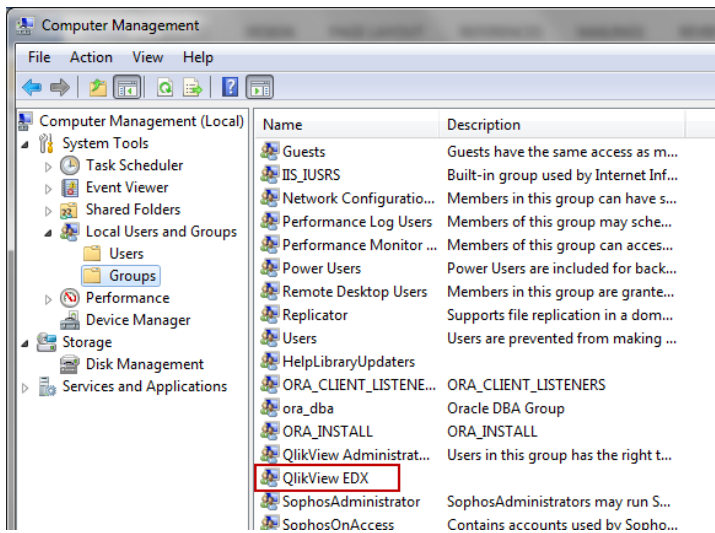
Step 14: Add QlikView EDX User Accounts

Note: This step is only applicable if wlnsight Analytics Module Security is enabled.

Add to QlikView EDX local security group the QlikView service account and all AccessPoint users that will be given access to the Project Load page of wlnsight_Analytics.qvw.

Add User Accounts to the QlikView EDX Local Security Group

1. Open the Computer Management, which you can access by clicking **Control Panel » All Control Panel Items » Administrative Tools**.
2. In the left panel, click **System Tools » Local Users and Groups » Groups**.
3. In the middle panel, right-click the **QlikView EDX** name and select **Add to Group....**



4. On the Users Properties dialog box, click **Add**.
5. On the Select Users, Computers, Services Accounts, or Groups dialog box, enter the name of users you want to add.
6. Click **OK**.

Step 15: Security for wlnsight Analytics Module

The wlnsight Analytics Module uses the security information in Deltek EPM Security Administrator (EPM SA) to determine who can use the module and which contracts they have access to. The EPM SA tool is installed when you install wlnsight Analytics Administrator.

Specify EPM Security Administrator and IIS Server Security Options

Depending on whether or not you will use wlnsight Analytics Module security, you must specify security options in EPM Security Administrator and in the IIS server.

- If you are using wlnsight Analytics Module security:
 - In EPM Security Administrator, set the **Authentication Mode** to **Windows**. For more information, see the EPM Security Administrator online help.

- In the IIS server under the **WSWebSvc** web site, enable **Windows Authentication** and disable **Anonymous Authentication**. For more information, see the Microsoft Internet Information Services (IIS) documentation (<https://www.iis.net/configreference/system.webserver/security/authentication/windowsauthentication>)
- If you are not using wInsight Analytics Module security:
 - In EPM Security Administrator, set the **Authentication Mode** to **None**. For more information, see the EPM Security Administrator online help.
 - In the IIS server under the **WSWebSvc** web site, enable **Anonymous Authentication**. For more information, see the Microsoft Internet Information Services (IIS) documentation (<https://www.iis.net/configreference/system.webserver/security/authentication/windowsauthentication>).

Enable the wInsight Analytics Module Security

Security in the wInsight Analytics Module is based on the security set up in EPM SA. If you are not using wInsight Analytics module security, you can skip this section.

Attention: For more information about the security model, see the [Deltek EPM Security Administrator Online Help](#).

To enable security in the wInsight Analytics Module, you must complete the following steps:

1. Log on to EPM SA.
2. In the Explorer pane, expand the Products folder and select **wInsight**.
3. On the menu bar, click **Tools » Authentication Options**.
4. On the Authentication Options dialog box, select **Windows** in the **Authentication Mode** drop-down list and **Windows Domain\User Name** in the **Authentication Type** drop-down list. This setting requires users to use Windows Authentication when logging on to the application, which is the supported authentication by wInsight Analytics Module.
5. Click **OK**.

Add QlikView Service Account as a New User

Note: This step is only applicable if wInsight Analytics Module security is enabled.

In the EPM Security Administrator:

- Add the QlikView service account as a new user. Make sure to set the domain name (if domain user) or machine name (if local user) in the **Domain** field.
- Add QlikView service account in the SYSADMIN Group.

Add New wInsight Analytics Users to EPM Security Administrator

Any wInsight Analytics user who will access QlikView AccessPoint must be added to the EPM Security Administrator, regardless of whether that user will perform data loads or not. Deltek recommends that the user performing data load be added to the SYSADMIN group in EPM Security Administrator.

Note: If security is enabled for the wInsight Analytics Module, the data load process loads all wInsight Analytics users who are set up for Windows authentication, whether those users are domain users or are set up for Windows authentication on the wInsight Analytics server. The wInsight Analytics Module does not support access for users who are not set up for Windows authentication.

To add a new module user, set that person up in wInsight Analytics as a Windows authentication user, and give them the appropriate access to contracts. Then, run the data load process to add their access information to the analytics data model.

Attention: For more information, see the [Deltek EPM Security Administrator Online Help](#).

User Authentication

When a user runs the wInsight Analytics Module, Windows authentication determines whether they gain access to the module.

Access to Contracts

A wInsight Analytics user is granted access to contracts either individually or through a user group. The data load process loads that access information into the wInsight Analytics data model. In most cases, a user automatically has access to data for the same set of contracts in the wInsight Analytics Module as he or she does in wInsight Analytics Desktop/wInsight Analytics Administrator.

Users Created During Installation

The two administrative users created during the installation process (DeltekAnalytics and DelteAnalyticsCW) are not automatically users within the wInsight Analytics database and have no automatic access to projects within the database. If security is turned on in wInsight Analytics, then a person logged in using one of these user names would not see any projects after loading data. These users can either be added to the wInsight Analytics database or wInsight Analytics security can be turned off in EPM SA while the initial data load is run and checked before being turned back on for production purposes.

Security for wInsight Analytics Configuration

wInsight Analytics provides no internal security for the configuration applications and related administrative files. Be sure that only the appropriate persons have access to the network or standalone computer folders in which you installed wInsight Analytics.

If you are loading data using wInsight_Analytics_Config.qvw, the **Apply Security** setting in the **Security** section on the wInsight Analytics Configuration tab indicates whether you want to use wInsight Analytics Module security and saves the security status (whether you set **Apply Security** to **Yes**), which wInsight_Analytics.qvw uses in the authentication process.

Post Installation

Multiple wInsight Databases

If your core wInsight Analytics data is divided among multiple databases, Deltek strongly recommends that you consolidate those databases into one to take full advantage of the capabilities of the wInsight Analytics Module. Existing wInsight functionality is available to accomplish the consolidation. Contact Customer Care if you have questions about how to do that.

A given instance of the wInsight Analytics Module can only be connected to one core wInsight database. If you want to retain multiple databases and you want to use the wInsight Analytics Module to perform data analysis on the databases, you must set up one instance of the wInsight Analytics Module for each core wInsight database.

Configure the Database Connection and wInsight Web Service Data Source Using an MS SQL Server or Oracle Database

Use the procedures in configuring the database connection and wInsight Web service data source discussed in this section if you plan to use an MS SQL Server or Oracle database.

Configure the Database Connection

To configure the database connection for wInsight Analytics Module, complete the following steps:

1. Launch QlikView for Windows by doing one of the following:
 - a. **Start » All Programs » Deltek wInsight Analytics » QlikView.**
 - b. Navigate to **C:\Program Files\QlikView\Qv.exe**.
 2. On the File menu, click **Open**.
 3. In the Open dialog box, browse to the location of the **Connection_Setup.qvw** file, select the file, and click **Open**. This .qvw file allows you to configure the connection information for QlikView component of wInsight Analytics. It also allows you to configure the data source for the wInsight Web Services used by the QlikView extension objects by clicking **Select wInsight Datasource** on the wInsight Analytics – Connection Setup tab.
 - For server installation, by default, **Connection_Setup.qvw** is saved in **C:\ProgramData\Deltek\Analytics\admin**.
 - For standalone installation, navigate to your Documents library, click **Deltek » Analytics » admin**, and select **Connection_Setup.qvw**, and click **Open**.
- Note:** <Documents> refers to Documents in Windows 8/8.1 and My Documents in Windows 7.
4. If the Module Security for Document dialog box displays, select **Allow any Macro (only for trusted documents)**, and click **OK**.
 5. On the **File** menu, click **Edit Script**, or press **CTRL+E**.
 6. On the Data tab of the Edit Script dialog box, select **OLE DB** from the Database drop-down list, and click **Connect**.
 7. On the Provider tab of the Data Link Properties dialog box, do one of the following:
 - If your wInsight Analytics database is Microsoft SQL Server, select **Microsoft OLE DB Provider for SQL Server** or **SQL Server Native Client**, depending on your setup, and click **Next**.

Note: If you use SQL Server Native Client, you must set the **Persist Security Info** field on the All tab of the Data Link Properties dialog box to “True.” To do this, complete the following steps:

- a. While still In the Data Link Properties dialog box, click the All tab.
 - b. Scroll down and double-click **Persist Security Info**.
 - c. Select **True** in the **Property Value** field of the Edit Property Value dialog box.
- If your wlnsight Analytics database is Oracle, select **Oracle Provider for OLE DB**, and click **Next**.
 - If your OLE DB provider is not listed, install and configure it before proceeding.

Note: The server installation requires 64-bit drivers. Deltek recommends SQL Server and Oracle databases for production use.

8. On the Connection tab of the Data Link Properties dialog box, do the following:

Microsoft SQL Server:

- a. In **Select or enter a server name**, enter your wlnsight Analytics database server name.
- b. Select **Use a specific user name and password**, and enter your user name and password.
This was the user name you created when you set up the wlnsight database using the Deltek wlnsight Analytics Administrator.
- c. Select **Allow saving password**.
- d. In **Select the database on the server**, select your wlnsight Analytics database.

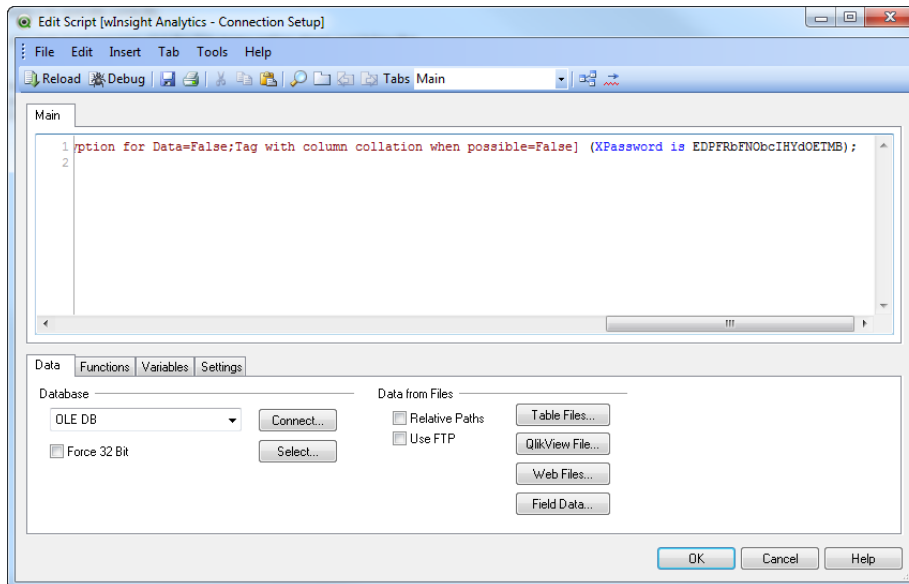
Oracle:

- a. In **Data Source**, enter the TNS names ID for the Oracle connection.
- b. Under **Use a specific user name and password**, enter your user name and password.
This was the user name you created when you set up the wlnsight database using the Deltek wlnsight Analytics Administrator.
- c. Select **Allow saving password**.

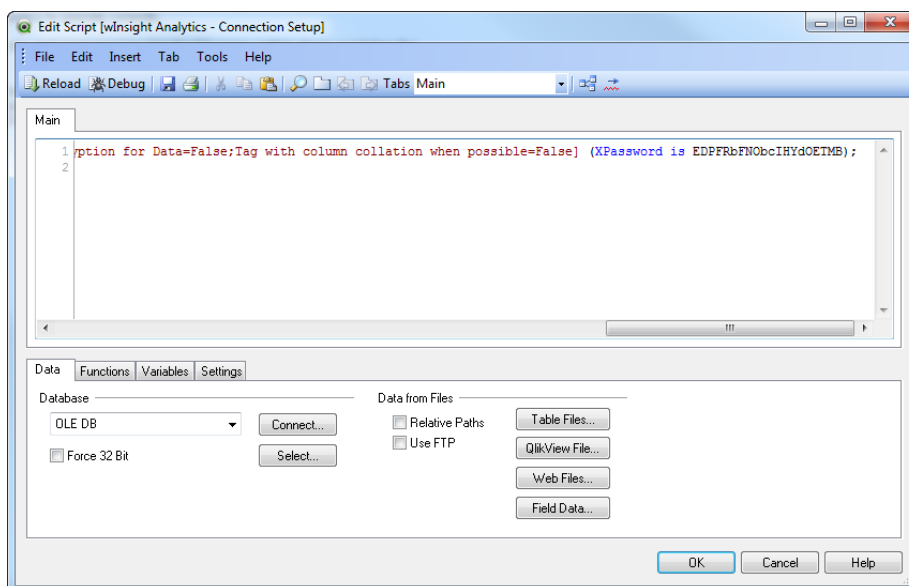
9. Click **Test Connection** to check your connections.
10. If the connection test is successful, click **OK**.
11. In the text box on the Main tab, scroll horizontally to the right end of the text area, and confirm that something similar to the text shown below displays (it will not be exactly the same). Verify that the password in the XPassword statement is encrypted.

Note: If the password is not encrypted, click **OK** to close the Edit Script dialog box. In the main QlikView window, click **Settings » User Preferences » General Tab**, mark the **Scramble Connect User Credentials** check box, and repeat steps 5 – 9.

Microsoft SQL Server



Oracle



12. On the **File** menu, click **Export to Script File**.

If the **Export to Script File** option on the File menu is disabled, copy the entire **CONNECT TO** line (**CTRL+C**), open <installation location>\setup\Connection_wlnsight.qvs in Notepad, paste (**CTRL+V**), and save the file.

13. In the **File name** field of the Save Script dialog box, browse to the location of the **Connection_wlnsight.qvs** file, select the file, and click **Save**.
 - For the server installation, **Connection_wlnsight.qvw** is saved in C:\ProgramData\Deltek\Analytics\setup\ by default.
 - For the standalone installation, it is saved in C:\Users\<User name>\<Documents>\Deltek\Analytics\setup
14. When asked to replace the existing Connection_wlnsight.qvs file, click **Yes**.

15. Click **OK** to close the Edit Script dialog box.

Attention: For the server installation, do not close QlikView as you still need to [configure the wInsight Web service data source](#). For the standalone installation, close QlikView and then click **Yes** when asked to save the changes to **Connection_wInsight.qvw**. Proceed to [Step 4: Configure Data Load Settings and Perform Data Load](#).

Configure the wInsight Web Service Data Source

To configure the data source used by the wInsight Analytics Web service, complete the following steps:

1. In the main QlikView window, click **Select wInsight Datasource**.
2. In the Data Sources dialog box, click **Add**.
3. On the Provider tab of the Data Link Properties dialog box, select the appropriate database provider for your database, and click **Next**.
 - If your wInsight Analytics database is Microsoft SQL Server, select **Microsoft OLE DB Provider for SQL Server** or **SQL Server Native Client**, depending on your setup.

Note: If you use SQL Server Native Client, you must set the **Persist Security Info** field on the All tab of the Data Link Properties dialog box to "True." To do this, complete the following steps:

 - a. While still in the Data Link Properties dialog box, click the All tab.
 - b. Scroll down and double-click **Persist Security Info**.
 - c. Select **True** in the **Property Value** field of the Edit Property Value dialog box.
 - If your wInsight Analytics database is Oracle, select **Oracle Provider for OLE DB**.
4. On the Connection tab, perform the following actions:

Microsoft SQL Server:

 - a. In **Select or enter a server name**, enter your wInsight Analytics database server name.
 - b. Select **Use a specific user name and password**, and enter your user name and password.
This was the user name you created when you set up the wInsight database using the Deltek wInsight Analytics Administrator.
 - c. Select **Allow saving password**.
 - d. In **Select the database on the server**, select your wInsight Analytics database.

Oracle:

 - a. In **Data Source**, enter the TNS names ID for the Oracle connection.
 - b. Under **Use a specific user name and password**, enter your user name and password.
This was the user name you created when you set up the wInsight database using the Deltek wInsight Analytics Administrator.
 - c. Select **Allow saving password**.
5. Click **Test Connection** to check your connections.
6. If the connection test is successful, click **OK**.
7. In the Edit Data Source dialog box, enter a name for the data source and click **OK**.
8. In the Data Sources dialog box, make sure that the newly added data source is selected, and click **OK**.
9. Close QlikView.

10. When asked to save the changes to Connection_Setup.qvw, click **Yes**.

Note: These steps update both the WSDATA.ini and App.config files with the selected data source.

You can now configure data load settings and perform data load either via WInsight_Analytics_Config.qvw or QlikView AccessPoint.

Attention: For more information, see the [Step 8: Configure Data Load Settings and Perform Data Load](#) section.

Change the TCP Port

For server / IIS installations, if you need to change the TCP Port used by the QlikView Web Server Service, perform the following procedure:

To change the port number, complete the following steps:

1. Go to the <installation location>\Server\Web Server folder. By default, the Server\Web Server folder is in C:\Program Files\QlikView\.
2. Back up **QVWebServer.exe.config**.
3. Open **QVWebServer.exe.config** in a Text editor and change the port value to the desired port as shown below in the value= area.


```
"<!-- The port the service listens to. -->
<add key="WebServicePort" value="4750"/>"
```
4. Save the file
5. Restart the Web Server Service (QlikView Web Server) or the Settings Service (IIS Web server)
6. Open the **QlikView Management Console**.
7. Click **System » Setup » QlikView Web Servers**.
8. Click the **Edit** button.
9. Change the default TCP port of 4750 to the port specified in step 3 (for example, http://<servername>:4750/QVWS/Service).
10. Click **Apply**.
11. Click **Status » Services** to verify the QVWS resource is online.

Appendix A: Set Up User Accounts for Loading Data

The user performing the data load must be a member of the SYSADMIN group. Below are some of the requirements for this user:

- The user must have Administrator access to the server hosting the wInsight Analytics Module.
- *This applies to server installations only.* The user must be a member of the QlikView Administrator and wInsight Administrator groups.
- To perform data loading from a Standalone PC or a Server, the user needs a licensed QlikView for Windows account.
- *This applies to server installations only.* To perform data loading from the QlikView AccessPoint, the user needs a license in the QlikView Management Console.

Note: In the event that data load will be performed by a user who is not a member of the SYSADMIN group and wInsight security is enabled, that user must have access to at least one contract in the database. That user must also have a role in the Deltek EPM Security Administrator that allows him/her to perform project loads.

The installer automatically creates wInsight Analytics Administrator and QlikView Administrator groups that have full control rights to wInsight Data and QlikView folders. The next steps should only be done if you need to add new user who will perform data loads and that user was not added during the installation of the wInsight Analytics Module.

Add a New User Account to wInsight Analytics Module

The System Administrator can add a new user who will be responsible for loading data to the wInsight Analytics Module.

To add a new user account to wInsight Analytics Module, complete the following steps:

1. Click **Start » Control Panel » Administrative Tools » Computer Management**.
2. On the Computer Management screen, click **Local Users and Groups » Groups**.
3. Add the user to the following groups:
 - **QlikView Administrators**
 - **wInsight Administrator**

Note: Make sure the **From this location** field on the Select Users, Computers, Service Accounts, or Groups dialog box is for the domain or local machine, depending on which user(s) you are adding. Click **Locations** to change between domain and local machine names.

Appendix A: Set Up User Accounts for Loading Data

Adding the user to these groups gives full control permission to the following files:

- QlikView Application files — C:\Program Files\QlikView
- wInsight Application files — C:\Program Files\Deltek\wInsight Analytics
- wInsight Data files — C:\ProgramData\Deltek\Analytics

Attention: Any wInsight Analytics user who will access QlikView AccessPoint must be added to the EPM Security Administrator, regardless of whether that user will perform data loads or not. For more information, see the [Security for wInsight Analytics Module](#) section.

For additional information on loading data from the wInsight database to the wInsight Analytics Module see the Configuration and Data Load chapters of the *Deltek wInsight Analytics Module 8.2 Administration Guide*.

Appendix B: Add Users to the QlikView Server from a Directory (For Capped Licenses)

By linking QlikView to a directory, you can easily add users to the QlikView Server for capped licenses, which allow them to access wlnsight Analytics Module from the QlikView AccessPoint URL.

Link a Directory to the QlikView Server

To link a Directory to the QlikView Server, complete the following steps:

1. Launch the QlikView Management Console in one of the following ways:
 - Click **Start » All Programs » Deltek wlnsight Analytics » QlikView Management Console**.
 - Run Internet Explorer and go to <http://localhost:4780/qmc/default.htm>.

Note: If you are asked to log on when you run QlikView Management Console, log on with the user name and password for the service account that you entered during the installation.

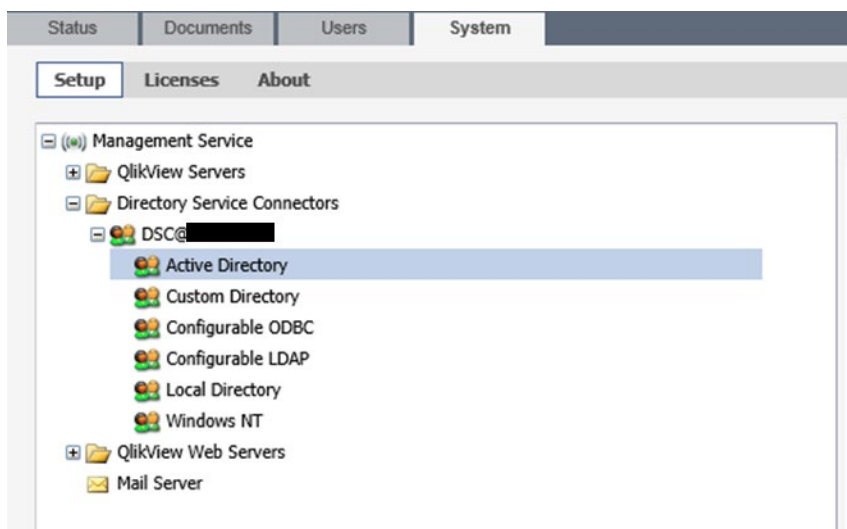
Select **Remember my credentials** and click **OK**.


2. If you see the following message in the browser window, click the message bar and select **Enable Intranet Settings**:

“Intranet settings are now turned off by default. Intranet settings are less secure than Internet options. Click for options...”


Click **Yes** to confirm that you want to turn on intranet security settings.

3. In the QlikView Management Console, click the System tab, and then click the Setup sub-tab.
4. Expand the Directory Service Connectors folder.
5. Expand **DSC@machinename** and select a directory type.



6. In the right pane, click .
7. Configure the following text boxes:

Appendix B: Add Users to the QlikView Server from a Directory (For Capped Licenses)

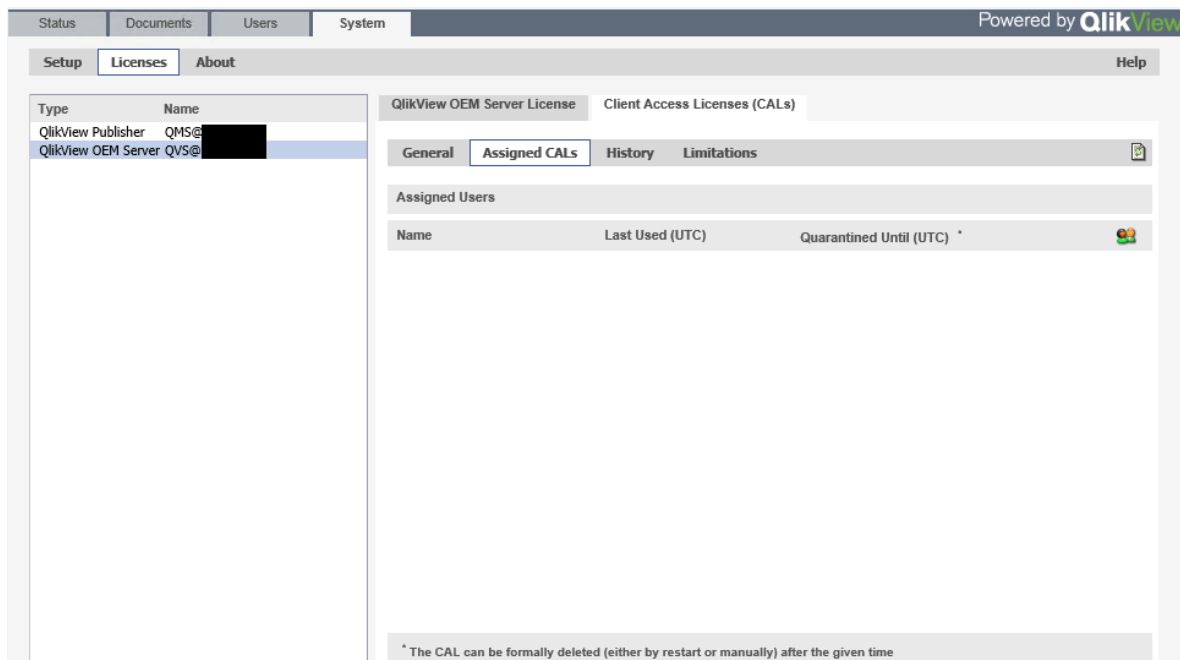
- **Path** – Enter the LDAP path to the directory service. You may also click  (Get Default) to get the default LDAP path. The default path corresponds to the domain of the account that you used in installing wlnsight Analytics Module.
- **Attention:** For more information, see [Requirements for Using Domain Accounts as the Service Accounts](#).
- **User Name** – Enter the user name for the account used to access the directory service using this format: <DOMAIN>\<USER NAME>.
- **Password** – Enter the password for the account used to access the directory service.

8. Click **Apply**.

Add Users from a Directory to the QlikView Server

To add users from a Directory to the QlikView Server, complete the following steps:

1. In the QlikView Management Console, click the System tab, and then click the Licenses sub-tab.
2. Under **Type**, select **QlikView OEM Server**.
3. Click the Client Access Licenses (CALs) tab in the right pane, and click the Assigned CALs sub-tab.




4. Click  (Manage Users).
5. In the Manage Users dialog box, use the **Default Scope** field to select the directory that you want to use. You may select any of the directories that you linked to the QlikView Server using the procedure in [Link an Active Directory to the QlikView Server](#).

You may also use the default value (**All Directories**) to display all directories linked to the QlikView Server.

Appendix B: Add Users to the QlikView Server from a Directory (For Capped Licenses)

6. In the **Search for Users and Groups** field, enter the name of the user that you want to add to the QlikView Server followed by an asterisk. For example: johndoe*.

Attention: For more information about the supported search criteria for adding user names to the QlikView Server using directories, see the “Search Functions” topic in the QlikView Management Console online help.

7. Click . The **Search Result** column is populated by user names that matched your search criteria.
8. Select the users that you want to add to the QlikView Server and click **Add**.

You may select multiple users simultaneously by using **Shift + Left Click** or **Ctrl + Left Click**.

For user names that do not exist in the selected directory, use the **Manual Input of User Names** field.

9. After adding users to the **Selected Users** column, click OK.
10. On the Assigned CALs sub-tab, click **Apply**.

Appendix C: Uninstall QlikView

If you need to upgrade your QlikView version, use these steps to uninstall your current version before you install the new version.

To uninstall QlikView and prepare for the new installation, complete the following steps:

1. In Windows Control Panel, uninstall any of the following that appear in your list of installed programs:
 - QlikView x64
 - QlikView Server x64 (server installations only)
 - QlikView Plugin (server installations with cache warming implemented only)
2. In Windows Explorer, delete the following folders:
 - C:\Program Files\QlikView
 - C:\ProgramData\QlikTech
3. *This step applies to server installations only.* In Computer Management, navigate to the Local Users and Groups/Users folder and delete the user DeltekAnalytics.
4. *This step applies to server installations only.* Still in Computer Management, navigate to the Local Users and Groups/Groups folder, double-click the QlikView Administrators group, and remove the DeltekAnalytics user.
5. In Task Scheduler, delete all jobs that begin with **DeltekwlInsightAnalytics**. There could be up to three of those jobs.
6. Restart the server or standalone computer.


Appendix D: Apply Previous Configuration Settings

The information in this section applies only if you are upgrading from a previous version of the wInsight Analytics Module and you want to use your previous configuration settings in the new version.

Note: The installation process backs up existing QVW files (under the final, admin, and setup folders) prior to installing updated ones. These files are backed up to the <installation location>\Backups folder. If you have customized the dashboards, you can access your changes by opening the backup files in the folder indicated above and then copying the changes to the new QVW files.

To upgrade from a previous version of the wInsight Analytics Module and apply your previous configuration settings, complete the following steps:

Note: If you have extended the wInsight Analytics Module by modifying the standard analytics or data models, you may also need to reapply those changes.

1. From the backup you made of your wInsight Analytics Module installation folder and subfolders, copy the connection_wInsight.qvs from the **<backup location>\setup** folder into the **<new installation location>\setup** folder.
2. If wInsight_Analytics_Config.qvw has been updated and you want to apply the previous wInsight Analytics Module configuration settings to the new version, do the following:
 - a. Double-click the newly installed copy of wInsight_Analytics_Config.qvw.
 - b. Click **Update from wInsight Database**.
 - c. From your backup, go to the **<backup location>\admin** folder and run the old version of wInsight_Analytics_Config.qvw to display your previous configuration settings.
 - d. Duplicate those settings in the new version of wInsight_Analytics_Config.qvw.
 - e. Click **Save Settings for wInsight Analytics**.
 - f. On the QlikView toolbar, click  to save your configuration.

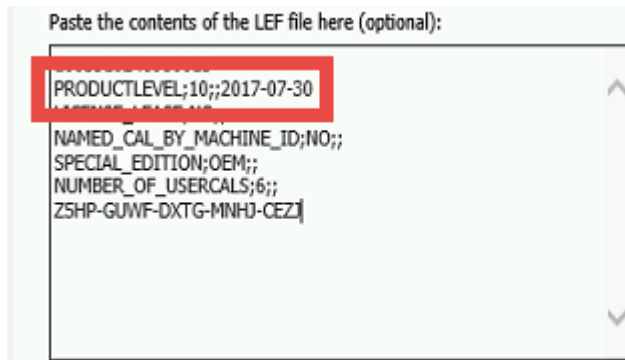
Appendix E: Check the QlikView License Validity

Use the procedures in this section to check your license (for QlikView Server and QlikView for Windows) and request an update if required.

Important: This release includes updating the QlikView application to version 12.2. It may require an update to your QlikView license as licenses with a validity date prior to the release of version 12.2 (November 2017) will not work with this version.

To check the validity of your QlikView license, complete the following steps:

1. In your browser, open the following link:
<http://lef1.qliktech.com/manuallef/default.aspx>
2. In the **License Key** field, enter your license key (QlikView Server or QlikView for Windows).
3. Click the **Request LEF** button.
4. Verify the LEF. In the following example, the date in the PRODUCTLEVEL line indicates the validity of your license.



5. If the date indicated is prior to NOV 2017, send an email to Hq-Distribution@deltek.com with the expired/invalid license key before installing wInsight Analytics Module 8.2 to have your license updated.

When you get your updated license, you can proceed to install the wInsight Analytics Module.

- **Server installation** - For information on how to install the wInsight Analytics Module on a server, see [Server Installation](#).
- **Standalone Installation** - For information on how to install the wInsight Analytics Module on a standalone computer, see [Standalone Installation](#).
- **Internet information Services (IIS) Installation** - For information on how to install the wInsight Analytics Module to run under Internet Information Services (IIS), see [Internet Information Services \(IIS Installation\)](#).

No Internet Access

If you are installing wInsight Analytics on a computer with no Internet access, you need a copy of your QlikView License Enabler File (LEF). To request your LEF, contact CCOps@deltek.com. If you have someone in your company who has Internet access, you may get the LEF from this link: <http://lef1.qliktech.com/manuallef/default.aspx>.

Appendix F: If You Need Assistance

If you need assistance installing, implementing, or using wlnsight Analytics Module, Deltek makes a wealth of information and expertise readily available to you.

Customer Services

For over 30 years, Deltek has maintained close relationships with client firms, helping with their problems, listening to their needs, and getting to know their individual business environments. A full range of customer services has grown out of this close contact, including the following:

- Extensive self-support options through the Deltek Support Center.
- Phone and email support from Customer Care analysts
- Technical services
- Consulting services
- Custom programming
- Classroom, on-site, and Web-based training

Attention: Find out more about these and other services from the [Deltek Support Center](#).

Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Customer Care analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Customer Care analyst online

Attention: For more information regarding Deltek Support Center, refer to the online help available from the Web site.

Access Deltek Support Center

To access the Deltek Support Center:

1. Go to <http://support.deltek.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

Note: If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

Additional Documentation

The following table lists the Deltek documentation available for this release. Except where noted, all the user guides and quick reference guides listed in this table are available for download from the Deltek Support Center.

Document Name	Description
Deltek wInsight Analytics Module 8.2 Administration Guide	This guide describes how to configure the wInsight Analytics Module, how to set up security, and how to import data.
Deltek wInsight Analytics 8.2 Product Overview	This document provides a high-level overview of the product together with some guidance as to which modules should be installed to meet the needs of individual users. Most users would not need access to all modules.
Deltek wInsight Analytics 8.2 Release Notes for the wInsight Analytics Module	This document contains a summary of the technical considerations, new features, and enhancements of the application.

Deltek is the leading global provider of enterprise software and information solutions for government contractors, professional services firms and other project- and people-based businesses. For decades, we have delivered actionable insight that empowers our customers to unlock their business potential. 20,000 organizations and millions of users in over 80 countries around the world rely on Deltek to research and identify opportunities, win new business, recruit and develop talent, optimize resources, streamline operations and deliver more profitable projects. Deltek – Know more. Do more.®

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