

Deployment Date: 3/2/2016

Hot Fix: cp711_aoputlje_012.zip

OTHERS/PRODUCT INTERFACES/AOPUTLJE/Journal Entry Preprocessor

Deltek Defect Tracking Number:

581271

Issues Resolved:

Description: An error occurred when a journal entry for a non-existent file was imported. The error message was, "The database is unable to process the records required for the requested activity. Possible reasons are: another user is using a record you wish to update, database error or hardware malfunction."

Customers Impacted: This defect affects you if you import journal entries in Costpoint.

Workaround Before Fix: None.

Additional Notes: None.

Files Updated:

cp711_aoputlje_012.jar

System File Dependencies:

N/A

Custom Programs Affected:

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

To Download the Hot Fix:

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

More Information:

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.