Deltek WorkBook 12.1

Release Notes

June 26, 2020

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Overview

This document provides the following information:

- Release Notes for WorkBook 12.1
- Release Notes for WorkBook 12.0 Cumulative Update 03
- Release Notes for WorkBook 12.0 Cumulative Update 02
- Release Notes for WorkBook 12.0 Cumulative Update 01
- Release Notes for WorkBook 12.0

Additional Documentation

You can perform a Deltek Support Center search for additional documents at the following link:

https://deltek.custhelp.com/app/answers/detail/a_id/79935

Installation

See the *Deltek WorkBook 12.1 Installation Guide* for requirements and instructions for installing the WorkBook software.

Supported Products

Compatibility Matrix

Information about platform requirements is maintained in the Deltek Product Support Compatibility Matrix, located on the Deltek Support Center. In the Matrix, search on “WorkBook” to navigate quickly to the information that you need.

Internal Link

https://home.deltek.com/sites/products/Documents/DeltekProductSupportCompatibilityMatrix.pdf

External Link – Deltek Support Center

Deltek Product Support Compatibility Matrix

WorkBook Release 12.1

Version DB 12.1.53 / HTML 12.1.72

For release on June 26, 2020

Features Added or Changed

API

TaskResourcesAwaitingApprovalRequest (GET) – Run Time Performance Improved

The API call TaskResourcesAwaitingApprovalRequest (GET) has been optimized. This call is now faster when calculating the number of tasks that are awaiting approval for a given resource.

Calendar

Support for OAuth for Calendar Synchronization

Microsoft Exchange Online is deprecating Basic Authentication for multiple protocols prior to its removal on October 13, 2020. Basic Authentication will be superseded by Modern Authentication (based on OAuth 2.0). As a result, you may need to change the configuration of your IMAP agents and Calendar synchronization if you connect Exchange Online. See *Deltek WorkBook Reconfiguring WorkBook to Use Microsoft OAuth* for detailed information about how to do this.

> **Tip:** If you use these functions to link with products other than Microsoft Exchange, you do not need to perform any reconfiguration.

CRM

Pipeline Activities Module Improvements

Technical improvements have been made to the Pipeline Activities module design, including slight changes to the top grid, bottom grid, Activity Card sidebar, Add New/Next Activity dialog, and the activity filter.

Pipeline Log Value Mapping

Previously when you made changes to a pipeline, the pipeline log only displayed a reference to the value, instead of the actual value. This has been changed to display the actual old and new values.

Finance & Administration

Absence Entries for Approval – Access Rights Settings – Extended Access on Force Approval

Extended access settings have been added for the **Force Approval** button under Finance & Administration » Absence Entries Approval.

Access Rights Settings – Open Time Sheet Entries – Extended Access on Force Approval

Extended access settings have been added for the **Approval** button under Finance & Administration » Open Time Sheet Entries.

Billable Jobs with Open Price Quotes (PQs) – Double-Click Status Column

Double-clicking a Status column cell on a billable job now opens the PQ as a card.

Creditors – Creditor Payment Proposal – Rejection of Approval now Triggers an Inbox Notification

When someone rejects a payment proposal for approval, the people who had already approved the payment proposal, plus the person who rejected it, are added onto a conversation that is located either in each person's conversation Inbox or on the payment proposal's Creditor Payment Proposal Conversation tab.

This functionality works when a payment proposal is rejected from:

- Tasks » Approval » Payment Proposal for Approval
- Finance & Administration » Administrative Follow-Up » Payment Proposal Approval
- Finance & Administration » Creditors » Creditor Payment Proposals

Creditors – Creditor Payment Proposals – Remove Button Functionality

The **Remove** button is now read-only while a creditor payment is open. If the creditor payment proposal goes for approval or is approved, the button becomes active and usable.

Creditor Invoices – Access Rights Settings – Extended Access on Force Approval

Extended access settings have been added for the **Voucher Force Approval** button under Finance & Administration » Creditor Invoices.

Debtors – Debtor List – New Option to Show Footer Total Row

A check box named **Show Footer Total Row** has been added to show a footer total row in the Aged Debtor List – List grid. If you select this check box, it shows totals for the following columns: **Total**, **Not Due**, and the range-of-days columns, such as **0-30 Days**.

External References – Creditor and Debtor Filtering

A filter field for External Reference has been added to Quick Search on the Finance Element tab. You can use this new filter when you select the **Debtor Number, Name, or Address** radio button and when you select the **Creditor Number, Name, or Address** radio button. This enables you to search on an exact External Reference value on a Debtor or Creditor.

Net Revenue Forecast (NRF) – Client Total is Double-Counting Inter-Company Value

View options have changed the functionality of including jobs, pipelines, and inter-company. Now you can only select inter-company by itself. Selecting inter-company removes jobs and pipelines, while selecting jobs or pipelines removes inter-company.

This enhancement also fixes a bug that caused the top grid to display inter-company values as twice as much as the actual value was. See also General Ledger – Net Revenue Forecast (NRF) – Client Total Double-Counts Inter-Company Value.

Net Revenue Forecast (NRF) – Include Subscriptions Check Box has been Removed

The **Include Subscriptions** check box in the information sidebar has been removed. It had not been implemented, so it had no functionality, but it was visible in net revenue forecasts. It has been removed.

The **Include Subscription** column on the Net Revenue Forecast Method Setup page has also been removed.

Open Personal Expense Entries – Access Rights Settings – Extended Access on Force Approval

Extended access settings have been added for the **Force Approval** button under Finance & Administration » Open Personal Expense Entries.

Purchase Order (PO) Links – Handling Credit Notes Allocated to Fully Spent POs

Previously in WorkBook you could not allocate a Credit Note back against the lines of a fully spent PO. Although you could create a document, you received a warning message that there was no budget, and the lines did not populate on the Invoice subgrid.

With this enhancement, you can now indicate that you are entering a Credit Note, and in that scenario, WorkBook bypasses the PO remaining budget validation.

When you create a Credit Invoice document, and you enter a valid PO number in the PO number field, a new Credit Note check box appears below the PO number field. You can select this check box to indicate that you are entering a Credit Note. When you continue to create the document, WorkBook populates the subgrid with the lines from the PO, and you can enter the details of the Credit Note as required.

> **Attention:** You must enter values that relate to a Credit Note as negative numbers.

This enhancement also adds a validation to the approval. When you approve the document (using the Approve Selected Vouchers icon in the upper grid), WorkBook checks that the total amount of the document is a negative value. If that is not the case, you cannot approve the document.

When a Credit Note is applied against a PO that is fully spent and settled, the status of that PO is changed back to Approved, and the amounts that are applied on the Credit Note lines are added back to the value of that PO.

Vouchers on Hold – Access Rights Settings – Extended Access on Force Approval

Extended access settings have been added for the **Force Approval** button under Finance & Administration » Vouchers on Hold.

General

Dashboard – New iFrame Widget

A new Widget type called Iframe has been added. This Widget type can show external pages or web sites within the WorkBook dashboard.

Framework – Added Redis Cache for Servers

Servers that are hosted with Azure now include Redis cache, which improves memory handling when working with distributed systems of multiple individual servers. This should improve performance for customers who have multiple applications that are hosted at the same time.

Framework – 64-Bit WorkBook

WorkBook now supports running as a 64-bit application to allow more memory usage on busy systems.

Framework – Report Server Separation

You can now have the Report Server as a separate web site. Using this approach improves memory usage when users generate large reports or databoards.

My Settings – Grid Settings – Added Options to Highlight Cells or Text in Cell that Matches Search Query in Grid

The following options have been added to My Settings » Grid Settings:

- Highlight cells that match the search query with a background color
- Highlight text in a cell that matches the search query

Reports – Memory Usage Optimization in Watermark Upload

Memory usage when uploading watermarks has been optimized.

Jobs

Invoice – Ability to Add Commissions on Sales Invoices

You can now add commissions to sales invoices by using the new commission line feature. This is useful especially for media commissions; the calculation is gross.

> **Tip:** If you change a line on your sales invoice, you must delete the commission line and create another one, because the commission line is not automatically calculated.

Jobs List – New Simplified Jobs List View

A simplified view of the jobs list has been added. This view is optimized for users who have a large number of jobs, prioritizing a faster loading speed over a large number of data columns. The view has limited the calculations that are required to generate the information, and it has a simplified design. This results in a faster, smoother jobs list than views that were provided in earlier releases.

Purchase Order (PO) – Ability to Define and Change Profit Margin on Individual PO Lines

You can now define individual profit margins on PO lines, rather than a single Profit Margin against the PO as a whole, as long as the PO has line amount specification enabled.

Purchase Order (PO) – Recipient Contacts Person List Extended to Employees Created on a Different Company

The **Recipient Contact Person** drop-down list has been extended so that you can now select employees on different Companies, other than the Company that the job was created on.

Price Quote (PQ) – Gantt Chart – Lines – Right-Click Context (Shortcut) Menu

Right-clicking on a Gantt chart now opens the standard context menu, which provides access to the ability to collapse/expand all and modify the Gantt.

Price Quote (PQ) – Module Rewritten

The PQ module has been rewritten to provide a newer, more standardized interface. This applies to all tabs and some larger dialogs.

Price Quote (PQ) – API Request JobPriceNoteRequest Returns an Element Instead of an Array

JobPriceNoteRequest now returns JobPriceNote, rather than JobPriceNote[].

Price Quote (PQ) – Header – Added Extended Access

Extended access to toolbar buttons has been added.

Price Quote (PQ) – Media – Commissions – New Commission Adjustment Method

You can now add commissions to PQs using the new commission line adjustment method. This functionality is the complement to that of the new ability to add commissions on sales invoices.

Price Quote (PQ) – Multi-Currency Costs on PQ Line Level

Functionality has been added to PQs to handle Vendor currency rates on purchases, to better manage currency variations between third parties or between Vendors and Suppliers.

Price Quote (PQ) – Rewrite – Extended Access on Footer

You can now control Gross Margin, Gross Profit, Internal Cost, Net Profit, and Net Margin individually and hide them individually via Extended Access.

Price Quote (PQ) – Approval – Approval and Rejection Buttons Moved to the Columns Grid

The **Approve** and **Reject** buttons from the toolbar have been moved to the columns grid.

Reviews – ConceptShare Login – Added Logout Feature

A logout feature has been added to ConceptShare reviews, under Jobs, providing two options:

- Log out of ConceptShare from the current Company
- Log out of ConceptShare from all Companies

Task Card – Task Resources – Added Cost Calculation Column to the List and Matrix Views

The **Booking, Cost Value** column has been added to both the List and Matrix views. The **Price** column on the Matrix view has been renamed to **Booking, Sales Value**, to avoid confusion. The visibility of these columns is affected by System Variable 118.

Tasks – Grid – Numbers in Grid now Show on Group Rows

When you use grouping in a grid, numbers such as price and bookings are aggregated for the group.

Tasks – Grid View – Added Cost Calculation Columns in the Grid

Two columns have been added to the grid that are related to the cost of tasks:

- **Used Hours, Cost Value**
- **Booking, Cost Value**

These columns are based on entered time entry and scheduled hours. The visibility of these columns is affected by System Variable 118.

Tasks – Task Bookings – Performance Optimization

The performance of certain task bookings operations has been optimized.

Reports

Finance & Administration – Trial Balance with Period Comparison Report (Report 573)

This new report is similar to the Trial Balance Report (Report 571), but it includes comparison period information, which Report 571 does not. See Trial Balance with Period Comparison (Report 573) for detailed information about this report.

Finance & Administration – Profit & Loss Statement with Period Comparison Report (Report 574)

This new report is similar to the Profit & Loss for a Period Report (Report 570), but it includes comparison period information. See Profit & Loss Statement with Period Comparison Report (Report 574) for detailed information about this report.

Finance & Administration – General Ledger – Chart of Accounts – Balance Sheet with Period Comparison (Report 575)

This new report is similar to the Balance Sheet with Prior Year Comparison Report (Report 572), but it enables you to select the comparison periods, rather than comparing against the prior year.

See Balance Sheet with Period Comparison Report (Report 575) for detailed information about this report.

Finance & Administration – Profit & Loss vs. Budget Report (Report 576)

This new report is similar to the Profit & Loss for a Period Report (Report 570), but it includes budget comparison information. See Profit & Loss vs. Budget Report (Report 576) for detailed information about this report.

Finance & Administration – Balance Sheet vs. Budget Report (Report 578)

This new report is similar to the Balance Sheet with Prior Year Comparison Report (Report 572), but it includes budget comparison information. See Balance Sheet vs. Budget Report (Report 578) for detailed information about this report.

Resources

Employee Card – Settings – Client Access Settings - Copy Client/Job Access from Another Employee

A **Copy Client/Job Access from Another Employee** dialog has been added. This dialog enables you to copy client access from another employee. You access this dialog via a new **Copy Client/Job Access from Another Employee** button on the toolbar on the Client Settings page. You can also use a new **Copy Client/Job Access from Another Employee** option on the shortcut (context) menu on the Client Settings page.

Employee Card – Settings – Team Settings – Copy Team Settings from Another Employee

A **Copy Team Settings from Another Employee** dialog has been added. This dialog enables you to copy client access from another employee. You access this dialog via a new **Copy Team Settings from Another Employee** button on the toolbar on the Employee Card » Settings » Team Settings page.

Employee Login Settings – Additional Validation Check when Updating an Employee User Name

A validation check has been added so that when you update an employee user name, you cannot add a comma. If you enter a comma in a user name, it reverts to the previous value (without the comma). This change was required to avoid an issue with commas in user names causing errors when users tried to print reports.

New Employee – Ability to Create Employees with a Zero Cost Rate

You can now create an employee with zero cost, or by leaving the cost blank. Previously, you were required to enter a cost rate when creating an employee.

Scheduling

Improved Performance of the Calendar when Duplicating Plans

When you duplicated a plan with a significant amount of tasks, users who were viewing the calendar experienced a degradation in performance. To resolve this, the calendar pages have been improved to handle updates more fluently, and tasks from copied plans are now only displayed on the calendar after you perform a refresh. This update also provides a general performance improvement for users who regularly copy plans, even if they do not use the calendar regularly. In addition, fewer notifications are sent.

Task Card – Task Resources – Improved Performance when Booking Tasks

In previous versions of WorkBook, booking hours on tasks tended to be slower than expected, especially on tasks that had multiple employees. This also occasionally resulted in a deadlock in the database, which further slowed down the process of making bookings. This effect was further amplified for customers who had multiple employees who performed scheduling changes at the same time. This has been improved, and deadlocks resulting from bookings have been significantly diminished.

Task Matrix/Weekly Schedule Filter – System Variable Added to Enable Previous Filter Functionality

The functionality for the task matrix and weekly schedule filters related to the use of the AND and OR options has changed. As a result, the expected behavior has changed. If you prefer the previous behavior, you can enable System Variable 1185 to revert the functionality to that previous behavior.

This is particularly noteworthy if you want to filter for employees who must have multiple skill sets or tasks that must have multiple tags.

> **Tip:** Using System Variable 1185 is not recommended because it opens WorkBook up for other unintended behavior. In particular, multiple employees in the filter is not possible.

Weekly Schedule – Access Rights Settings – Extended Access for Toolbar Buttons

Extended access settings have been added for the **Add Existing Task**, **Add More Resources to Selected Task**, and **Move Task to Another Resource** buttons on the Show Booking Details toolbar under Scheduling » Weekly Schedule » Show Booking Details toolbar.

Settings

Activities – Delete/Replace Activity

When you delete an activity and replace it with another, the activity is now replaced on Invoice and Price Quote lines if the Invoice and Price Quote are in Status 20 (For Approval).

Advanced Tools – Databoards - New Databoard Statistics Log

Each time that you run a databoard or an export, statistics about the run are saved in the database. You can now consult this information, either for a specific databoard or for all of them, and for exports. You can filter the results by date, among other attributes. Navigate to **Settings » Advanced Tools » Databoard Statistics** or **Settings » Advanced Tools » Databoards » Statistics**.

Advanced Tools – New Agent Log Page

Every time that you run an agent from Settings » Advanced Tools » Agent Setup (scheduled or run once), the run is logged in the database. You can now view run information by navigating to **Settings » Advanced Tools » Agent Log**. You can filter the results by date, agent ID, execution time, the success of the run, and whether the schedule is running or not.

Advanced Tools – New Settings Export/Import Page

A new Settings Export/Import page under Settings **»** Advanced Tools enables you to check the configuration in one WorkBook system and then export it to another WorkBook system. This page provides:

- An Export tab, where you can extract the System Variables and/or Company Variables from one WorkBook system into the cloud and generate a unique reference key.

- An Import tab, where you use that unique reference key to import that set of System Variables and/or Company Variables into the other WorkBook system.

Client Card – New Job Settings – Company Defaults

To improve performance and reduce data load, resource selection has been moved to a dialog, instead of direct change to the grid cell. You open the dialog by clicking the cell button.

Company Settings – Holiday and Absence Settings – New Dialogs for Creating and Editing Holiday Periods

Previously, you created and updated holiday and absence periods directly in the grid. Now you perform updates and add new rows through dialogs. This enables the newly entered and updated data to be used immediately when you update the earned days for the employees who use those periods. Access rights for these dialogs are the same as the access rights to the page, so no changes to access are required.

While these new dialogs are a change to the user interface, the only additional functionality is that you can now update employees' earned days, and so on, directly when updating periods. You were not able to do that before this release, which caused issues when newly added rows always defaulted to the last period. Now the defaults are only what is initially entered in the dialogs, when you use Company Variable 20 with the value 1, 2, 3, or 4; and you can modify that.

Company Variables – Added Company Variable to Restrict Use of Mobile App

Company Variable 67 has been added under Settings » Company Variables to set control over the WorkBook Mobile app access for employees under a specific Company group. The options are as follows:

- 0 – No restriction
- 1 – No access for Company user via Mobile app

Cross-Company Access is Removed from Browser Session

Cross-company access has been removed from the browser session. This should improve performance for database cache and prevent the bloating of Cache Entry.

IMAP Voucher Agent Using Modern Authentication

A new agent type **170 – Voucher Hot Azure Agent** has been added in Agent Setup under Settings. It uses modern authentication and is configured based on Azure. Setup requires Azure AD Administrator access. See the *Deltek WorkBook Reconfiguring IMAP Agents Guide* for more information.

Conversation and Notification Setup Type and System Variable Description Updates

The descriptions of two items in Settings have been updated.

- The description that is displayed for the trigger method for Conversation and Notification Setup Type 164 has been updated.
- The description that is displayed for System Variable 1160 has been updated.

Sales Tax Follow-Up – Tax Percentage Slider Changed to Input Field

The tax percentage slider has been changed to an input field to align with the sales tax setup page, enabling you to enter decimal percentages.

System Variables – System Variable 512 – Title and Description Updated

The title and description for System Variable 512 have been updated:

- Title – New Client Creation.
- Description – Enabling this variable will automatically enable the “display” option on all existing employees for any future new client. “Access” is always enabled; this variable controls on/off of the ‘display’ column in this setup.

System Variables – System Variable 757 Setting Now Approves Task Completion

When you change System Variable 757 to **2 – Any User can Approve Task Completion**, WorkBook needs to approve all entries for task resource completion approvals. This now happens when you change the System Variable itself. This affects entries for all Companies.

System Variables – System Variable 1181 – Enforcing LDAP Usage

System Variable 1181 has been added to enforce LDAP usage. It provides options that Administrators can use to enable or disable LDAP usage across all Advanced and Basic Users as follows:

- 0 – Administrators can enable or disable LDAP individually to users. This is the current setup; 0 is the default value.
- 1 – Enables LDAP across all Advanced and Basic Users.
- 2 – Disables LDAP login for all Advanced and Basic Users.

Administrators are unaffected by the changes being made when selecting option 1 or 2.

Time Entry Approval – Reapply Approvers only for the Current Company

The functionality of the **Update all Entries with Approvers** button has been changed to affect only entries within the Company that is selected in the Company Selector on the Settings page. The previous functionality is still present, but it is now located within the shortcut (context) menu.

Updated Countries and States

The states for Israel and India have been updated as requested.

Time & Expense

Absence – New Danish Holiday Act

You can set an earned holiday calculation method on a Company using Company Variable 20. This variable provides five calculation methods. The method **Use Danish Holiday Rules** supports the Danish holiday rules that take effect on September 1, 2020; if you use this setting, you will automatically start using those new Danish holiday rules when they go into effect. This changes the way in which employees who are subject to Danish holiday rules earn and spend their holiday hours.

After September 1, 2020, at the beginning of each new vacation year, these employees will start at 0 earned days, rather than receiving a fixed 25 days. They will also be earning and spending their vacation hours for that year concurrently. This means that employees who are hired in the middle of a vacation year do not have to wait until the next vacation year before they can use earned vacation hours; they can use the vacation hours that they earn within that same vacation year.

In addition, the Danish Holiday Act requires that employees can use their earned vacation hours for 4 months after a vacation year has ended. This means that within the first 4 months of a vacation year, employees' total remaining earned holiday hours are actually the remaining hours of the current year plus the remaining hours from the previous year.

Changes to Absence Requests and Dialogs

In the absence request dialog you can now display how many available days you[1] have at a selected end date of an absence for a period. When you create an absence that has an absence type that deducts hours from the Earned vacation pool, a new label is displayed: No. of Remaining Vacation Days at End Date. This value is your remaining number of holiday days for the period that is active at the selected end date. If you are employed in a Company that uses the Danish holiday system, this value also includes any remaining earned days from the previous holiday period, if the end date of the absence is within 4 months after the previous holiday period ended.

If you try to create an absence within the 4-month period of a new vacation year when you have enough earned hours in the previous holiday period to cover the absence, the absence is mapped to the previous year, even though it is located in the new year. You can see this on the Absence Entries page under the Employee Absence Overview. A column has been added to that overview that shows to which year the record was mapped, in addition to the existing column that shows which vacation year the absence is located in.

Employee Holiday Period View

The Employee Holiday Period view—which you can see under the absence overview—shows each employee holiday period record, matching each vacation year that was created via Settings » Holiday and Absence » Vacation Year Setup. Each record shows the number of earned and spent holidays for an employee.

For users who are employed in a Company that uses the Danish holiday method, the Earned field is recalculated each time that they visit this page after September 1, 2020. In addition, a date input field has been added in the top tool bar to enable you to see what the result of this calculation would be on a different date in the future. You cannot select a date in the past because creating an absence in the past is not dependent on how much holiday time you had earned as of that date.

There is no visual representation on this page of the 4-month extra period of using earned holiday hours. To see if you have any available earned holiday hours remaining from last year on this page, you must look at the remaining earned hours from the previous employee holiday period record. If you create an absence within the first 4 months of a vacation year, where the previous year would cover all or part of the absence, the created absence is registered to that previous vacation year, not to the vacation year to which the absence entries belong.

Employee Holiday Status View

The Employee Holiday Status view displays data for one holiday period at a time. A grouping (Last Vacation Period Data) has been added to this view that is visible only for users who are employed in a Company that uses the Danish holiday system. When you view your holiday data for one holiday period, you can also see any remaining holiday days from the previous holiday period that you can still use because of the 4-month grace period. This new grouping is named Last Vacation Period Data.

Absence Approval Follow-Up View

The Absence Approval Follow-Up view shows the absence requests that you have waiting for you to approve them. The Holiday Remaining for Employee shows the number of remaining holiday days for the employee that are available today. For Danish holiday users, this means that their requests might often

[1] If you have the required access rights, you can see other users' available holiday hours/days—for example, if you are an approver.

seem to use more holiday days than they have available. If you as the approver want to consider how much earned vacation the employee who is requesting an absence would have at the end date of the absence, you can open the Employee Holiday Status for the employee and enter the end date of the absence. The limitation that is based on available absence is also applied automatically when an employee first creates a request, and again when the approver approves the record, so this is not a required step for the approver if the system is set up to prevent employees from taking more holiday days than they have available.

Absence Entries View

The Absence Entries view (under the Employee Absence overview) shows registered approved absences. A column has been added to this view to show to which holiday period an absence was registered, in addition to the existing column that shows the vacation year in which the absence registration is located.

Change to Company Variable Description

The description of Company Variable 20 has been updated to better describe what the setting does.

Old Description

When creating a new employee, reduce the number of earned holidays in the current holiday period, based on how long is left of the holiday period.

New Description

Earned holiday calculation method

- When creating a new employee or vacation year, the chosen method will be used for calculating earned holidays.
- Reductions of no. of vacation days are based on the amount of time left in the current holiday period.
- Danish holiday rules will always base calculations on 25 holidays for a whole year, regardless of the period-specific amount of vacation days.

Update Scripts

When the new Danish holiday rules take effect, employees will have zero earned days at the start of a vacation year. If you have created any vacation years with a start date after September 1, before you update your WorkBook system to version 12.1, the relevant employees will have received a fixed amount of Earned Days (25) for those vacation years. To reset these future holiday periods to 0 earned days for customers who use the Danish holiday rules, a script is provided with this release that updates any customer systems when their backend is updated from a version lower than version 12.1, to 12.1 or higher. This update only affects periods that have not yet started on the date of the update, and also only affects periods that occur after September 1.

Vacation Year Update Dialog

The vacation year setup has been updated with dialogs for editing and creating vacation years. The grid is now read-only.

The new dialogs contain a new option (Apply to Employees on Company) for applying any needed changes to existing employee holiday periods, based on the changes in the dialog. If you select this option, employees who were newly hired into the Company this year will have their earned days updated for the holiday period of the selected year.

These new dialogs are available to all customers, regardless of the holiday calculation method that you use.

Time Sheet – Company Variable 68 Added to Manage Activity Drop-Down Filter

A new Company Variable 68 has been added to manage the Activity drop-down filter based on the job's Price List.

Known Issues that are New in Release 12.1

Finance & Administration

Administrative Follow-Up – Resource Under Preparation – Suppliers Require Approval even with no Approval Enabled

Deltek Tracking No. 502930

Description: When you enable required resource fields, System Variable 672 does not synchronize the Supplier based on the Creditor before the change is approved in the approval flow.

Workaround before Fix: Approve the resource change before the synchronization is shown on the Supplier.

General

Macintosh Users – Shortcuts – Some Grid Shortcuts do not Work as Intended

Deltek Tracking No. 504462

Description: For Macintosh users, the following shortcuts do not work as intended

- **CMD Shift** – Creates a line, instead of duplicating the cell that is above the selected cell.
- **CMD Insert** – Cannot work because there is no **Insert** key on a Macintosh keyboard.
- **CMD Alt** – Does not do anything.
- **Alt '** – Does not do anything.

Additional Notes: Use the grid normally, without shortcuts, instead.

Inbox

Job Created, but Folders not Created

Deltek Tracking No. 503296

Description: Sometimes when you create a job, you receive a conversation message that the job folder was not created.

Workaround before fix: Navigate to docs on the job. This process generates the folders that were not created when the job was created.

Jobs

Invoices – Lines – Incorrect Invoice Amounts when Copying from Price Quotes (PQs)

Deltek Tracking No. 502784

Description: PQ lines that are blank or have no quantity are considered as having quantity = 1 when you copy data over to an Invoice. Note that grid settings can display the value 0 as a blank; that case is not affected and is copied as expected.

Price Quotes (PQs) – Changing PQ Shown does not always Lock/Unlock the Interface Correctly

Deltek Tracking No. 505383

Description: When you change the PQ shown by using any means other than through the drop-down, it does not correctly update interface locks according to the status. Likewise, the status selector in the upper-right corner is not correctly updated. Other actions such as creating a PQ also trigger this issue.

Workaround before Fix: Perform a soft refresh to correctly update the interface.

Tasks

Calendar Synchronization – Users can be Removed from Tasks that have Time Entries on Them

Deltek Tracking No. 502016

Description: If you import calendar appointments into WorkBook as tasks, and resources have entered time on those tasks, if you then remove imported tasks, the resources are removed, but the time entries are retained in the database. This means that the hours remain on the job, although you cannot see them in the WorkBook interface.

Workaround before Fix: Do not delete or remove calendar appointments from third-party components such as Outlook, to prevent losing the connection between tasks and related time entries.

Time & Expense

Absence Overview – Holiday Period – Sidebar is Empty

Deltek Tracking No. 504953

Description: When you view the holiday information sidebar in the Absence Overview, on the Holiday Period tab, the sidebar does not show any data.

Workaround before Fix: View the same tab from a Resource Card's Absence Overview, instead. It displays the data correctly.

Material Page – Sidebar – Task Field is Locked

Deltek Tracking No. 505020

Description: The **Task** field in the sidebar—which appears after you select a job—is locked.

Workaround before Fix: Perform a soft refresh.

Reports

Report 227 – Wrong VAT Percentage on very small Amounts

Deltek Tracking No. 477918

Description: When you group on VAT, the displayed percentage might not accurately reflect the actual VAT percentage. This is caused by an inherent limitation when calculating with decimal numbers while using finite precision.

print Reports 218, 227, and 240 if an invoice net amount is very small, and you group by VAT percentage, it results in a wrong VAT percentage.

Reports – When you Include Frontpage, Some Reports Give an Error about Casting of Types

Deltek Tracking No. 496301

Description: When you print some reports and select the **Include Frontpage** report parameter, an error dialog is displayed, and you cannot print the report.

The following reports are affected: 93, 99, 128, 156, 157, 167, 171, 187, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 231, 240, 241, 242, 250, 251, 255, 264, 269, 278, 279, 280, 281, 284, 290, 291, 292, 303, 304, 306, 307, 310, 313, 316, 319, 333, 334, 335, 341, 378, 381, 392, 412, 417, 431, 461, 468, 483, 499, 500, 522, 523, 527, 529, 532, and 542.

Known Issues from Release 12.0 and Cumulative Updates that are Still Known Issues

Finance & Administration

Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices

Deltek Tracking No. 496185

Description: The bug associated with this tracking number has been resolved. (See Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices.) However, on some US/Canadian tax lines, there may still be rounding issues.

Jobs

Delivery Job Closure – Activity not Allowed Error

Deltek Tracking No. 486012

Description: When you close a project retainer delivery job on a retainer project, and the job has fewer expenses than budgeted on the price quote, the action might become prevented if the setting All Corrective Price Quotes and Invoices to be Done on One Activity is not enabled on the project.

This is because WorkBook uses the default activity of the user for the Price Quote correction, but that activity might be configured as not allowed on the job price list, or not allowed for use on invoices.

Workaround before Fix: Temporarily change the default activity of the user to one that is allowed. That might require temporary changes to the activity setup, as well, because the default activities for employees are limited to the activities that are allowed for use on time entry.

Price Quote (PQ) – Lines

Deltek Tracking No. 491303

Description: Adding a line and updating values on the line does not trigger updates to the cost price according to System Variable 184.

Resources

Employee – Grid – Grid is not Updated when Moving Employee to Another Company

Deltek Tracking No. 491183

Description: When you move an employee to another Company, a new resource is created, and the original resource is disabled. The resource book is not automatically updated to reflect this change.

Workaround before Fix: Perform a soft refresh or reapply the filter in the resource book.

Settings

Databoards – Some Databoards cannot Convert nvarchar to int

Deltek Tracking No. 501206

Description: Databoards that have a multi-selector in the filter might fail with a message that a conversion from nvarchar to int failed.

Workaround before Fix: Select multiple values in the multi-selector and then perform a hard refresh.

Dimension Setup – Soft Refresh Required to Deselect Check Boxes

Deltek Tracking No. 500238

Description: When you open Settings » Dimensions » Dimension Setup and select a check box, you can no longer deselect any checkboxes in the same column without the workaround. The same case is true if you deselect a check box first and then want to select one from the same column.

Workaround before Fix: Perform a soft refresh before you do the opposite action (deselect/select the check box) to temporarily fix this issue.

Storage

Large Files Cannot be Downloaded

Deltek Tracking No. 493692

Description: When you try to download a very large file, you might encounter an OutOfMemory exception error. While there is no known exact size threshold that causes this, it is more likely to occur when you try to download very large files (512MB and larger) while the server is experiencing a heavy load.

Time & Expense

Materials – Material Entry and Submission Error

Deltek Tracking No. 502932

Description: When you try to create and submit a material entry without changing the date when the current date is the end date of the fiscal year of the accounting period (for fiscal years that end at the end of the month), it causes a message that prevents you from submitting the material entry.

Workaround before Fix: When you try to create and submit a material entry, click the date and select the current date from the date picker. This submits it for approval.

Software Issues Resolved

CRM

My Activities – Inactive Pipelines are Displayed

Deltek Tracking No. 503705

Description: When you created an activity, the pipeline drop-down contained inactive pipelines.

Workaround before Fix: Ensure that you select only active pipelines.

Opportunities – Last Record is not Displayed in Chrome because Vertical Scroll Bar is Missing

Deltek Tracking No. 501576

Description: When you opened the Pipeline page, the last record was not displayed because the vertical scroll bar was missing.

Pipelines – Pipeline Project Stage not Reported on the Subgrid

Deltek Tracking No. 492301

Description: When you created or updated a pipeline, the **Stage** column was not updated accordingly in the subgrid.

Pipelines – Convert Pipeline to Job

Deltek Tracking No. 500524

Description: When you converted a pipeline to a job, if the default project was marked as no longer selectable, WorkBook still created the job using the project.

Customers Impacted: Customers who use version 11.0.107 and newer.

Workaround before Fix: Manually change the project after the job is created from the pipeline.

Resource Search – Search for All Contacts – Search Times Out

Deltek Tracking No. 492015

Description: When you searched for all contacts, WorkBook timed out.

Finance & Administration

Administrative Follow-Up – Finance Accounts for Approval – Mismatched Selected Fields

Deltek Tracking No. 500129

Description: When you updated a selected Creditor account, Debtor account, or Finance account's account number and account name on the sidebar, the selected grid line was not updated correctly.

Administrative Follow-Up – Absence Entries for Approval – Administrative Approvers Cannot Overrule Approvals

Deltek Tracking No. 487943

Description: When as an Administrative Approver you approved an absence entry via Administrative Follow-Up, WorkBook produced message <63713> and the absence request was not approved.

Agent – Error when the Voucher Hot IMAP Agent is Run

Deltek Tracking No. 498444

Description: When you ran the Voucher Hot IMAP Agent in the WorkBook web app, you received the Error Description: Object Reference not Set to an Instance of an Object in your inbox.

Change Log Now Includes Invoices

Deltek Tracking No. 428732

Description: When you changed any of the information in Payment Methods for sales, those changes just went through, without being recorded anywhere.

Consolidation – Approving Consolidated Journal Causes an Error

Deltek Tracking No. 502537

Description: When you approved consolidation journals with currency conversion between two Companies, certain conversions resulted in an imbalance in the journals, and the consolidation journals could not be approved.

Cost Entry – Time Sheet – Cannot Copy Rows from Previous Week for Other Employees

Deltek Tracking No. 499697

Description: When you copied another employee's time sheet from a previous week to the current time sheet via Finance & Administration » Cost Entry, the rows were not copied over.

Workaround before Fix: Have the author of the time entry copy the time sheet.

Creditors – Creditor Supplier Synchronization

Deltek Tracking No. 502310

Description: When you created Creditors based on Suppliers through the Creditor Supplier synchronization, the posting group was not copied from the Copy Settings From Creditor that was defined on the Company.

Customers Impacted: Customers who use the Creditor Supplier synchronization system (System Variable 672) based on Suppliers

Workaround before Fix: Change the posting group on the Creditors manually.

Additional Notes: If no Copy Settings From Creditor is defined on the Company, and no posting group is specified on creation, WorkBook picks the first posting group that can be used on Creditors. This applies to both Creditors that are created through Creditor Supplier synchronization and Creditors that you create manually.

Creditors – Cannot Set Payment on Hold for Manual Journal Invoices

Deltek Tracking No. 504009

Description: When you placed a Creditor transaction on hold for payment, where transactions were entered in manual journal entries, the transaction was not placed on hold.

Creditors – Creditor List – Creditor List Tab – Sidebar – Payment and Payment Proposal Settings – Payment Group not Displayed

Deltek Tracking No. 487585

Description: When you opened the window for payment proposal settings of the creditor that has the payment group already selected, the payment group was not displayed.

Creditors – Creditor List – Create New Creditor does not Carry Address over to Supplier Information

Deltek Tracking No. 496606

Description: When you created a Creditor, the address fields were not populated for the corresponding supplier.

Creditors – Creditor List Information Card – Cannot See Bottom Label and Field

Deltek Tracking No. 497568

Description: When you defined a banner by enabling System Variable 977, fields and labels at the bottom of the tabs were not fully displayed.

Creditors – Creditor Invoices – Cannot Remove Some System-Inserted Approvers

Deltek Tracking No. 497506

Description: When you tried to remove system-inserted approvers from a Creditor Invoice, even if System Variable 755 was set to let you do it, you could not.

Customers Impacted: Customers who use version 11.0.102 and newer.

Workaround before Fix: Have a System Administrator remove the system-inserted approver(s).

Creditors – Creditor Invoices – Creditors in Filter are not Cleared when You Change Company

Deltek Tracking No. 491425

Description: When you loaded Creditor Invoices, the page content could take multiple loads to be correctly loaded.

Customers Impacted: Customers where users handle vouchers for multiple companies.

Creditors – Creditor Invoices – Finance Account Drop-Down Lists Accounts in Wrong Order

Deltek Tracking No. 502629

Description: When you changed the finance account in the Creditor Invoice line, the drop-down lists accounts were in the wrong order.

Creditors – Creditor Invoices – You can only Cancel the Same Invoice Number Once

Deltek Tracking No. 503834

Description: When you cancelled two vouchers with the same invoice number, you received a message that the invoice number already existed.

Customers Impacted: Customers who use version 12.0.132 and newer.

Additional Notes: This error occurred only if you used the same Creditor for two vouchers with the same invoice numbers. Depending on System Variable 649, it might still work, depending on the invoice date of the vouchers.

Creditors – Creditor Invoices – Showing Invoices in the Wrong Company, Wrong Finance Accounts Available

Deltek Tracking No. 492508

Description: When you changed Company in Finance & Administration » Creditor Invoices, WorkBook sometimes loaded Invoices for the wrong company.

Customers Impacted: Customers who use version 10.4.88 and newer who have more than one Company.

Creditors – Creditor Invoices – Subgrid Moves when Navigating to Grid

Deltek Tracking No. 494924

Description: When you performed a soft refresh, the bottom grid resized itself.

Creditors – Creditor Invoices – Issue with Creditor Invoices Creditor ID that Overlaps an Employee Affecting Reports

Deltek Tracking No. 497854

Description: If a Creditor Invoices creditor had an ID that overlapped with an employee's ID, Reports 497, 353, and 386 in the job book could be affected and display data incorrectly as follows.

- **Report 497** – Could incorrectly group the Creditor Invoice data under the employee who had the overlapping ID, even if that employee was not linked to the Creditor Invoice.
- **Report 353** – Could print the Creditor Invoice if your parameters included the employee, when it should not have.
- **Report 386** – Included the Creditor Invoice data, even though it should never have been included in the report.

Customers Impacted: Customers who use version 11.0.103 and newer.

Creditors/Debtors – Creditor/Debtor List – Reports Fail to Print when a Transaction's Invoice Number Contains more than 50 Characters

Deltek Tracking No. 499576

Description: If a transaction's invoice number exceeded 50 characters, when you tried to print Reports 223 or 224 (Statement of Accounts (Open Items)), the print failed, with the message **Error while filling dataset**.

Customers Impacted: Customers who use version 11.0.107 and newer if they have invoice numbers that exceed 50 characters on transactions.

Debtors – Debtor Invoices – Select All Selects Rows that are not Displayed in the View

Deltek Tracking No. 497173

Description: When you limited your view with a search and clicked the **Select All** button, lines that were not displayed because of the search were also selected.

Customers Impacted: Customers who use version 10.3.124 and newer.

Workaround before Fix: You can use the filter to display only the lines that you want to select. You can also do a multi-select on the lines that you want, and use the **Tick Selected Invoices** button.

Debtors – Debtor List – Debtor List Setup Grid – Add/Edit Column Content Results in Skipping and Scrolling Issue

Deltek Tracking No.492332

Description: When you edited content on multiple lines rapidly—such as pasting a value into a field, moving to the next line, and pasting it into that field as well—the grid often changed focus on lines back to a previously selected line.

Customers Impacted: Customers who use version 10.4.88 and newer.

General Ledger– Chart of Accounts – Reports – Report 216 (Periodic Trial Balance) – Issue with To Date in PDF View

Deltek Tracking No. 504696

Description: When you printed Report 216 with the selected dates in the From Date and To Date report parameters, the To Date that appears on the PDF view of the report is different.

General Ledger – Chart of Accounts – Reports – Report 316 (Balance) – Missing Data that Prints in PDF Version

Deltek Tracking No. 491713

Description: When you printed Report 316 as XLSX Formatted, the XLSX report did not display some data that was present in the PDF version.

General Ledger – Chart of Accounts – Reports – Report 567 (Balance Sheet with Comparison Columns) – Displays Incorrect Data for Balance Sheet Accounts

Deltek Tracking No. 491149

Description: Reports 567 and 568 printed their last period balance column as though all accounts were operating accounts. If the account was a balance sheet account, this resulted in incorrect data being displayed.

Customers Impacted: Customers who use version 10.4.88 and newer.

General Ledger – Chart of Accounts – List Tab – Sidebar – Account Settings – Field Updates Removes Amount from Grid

Deltek Tracking No. 497701

Description: For accounts that had an amount in one of the amount columns, when you updated the fields **Force Page Break after this Account** (by selecting or unselecting it) and **Account Name** (by editing or adding its value) the amount was removed from the grid.

Workaround before Fix: Do a hard refresh.

General Ledger – Chart of Accounts – Sum From Field should only be Editable for Sum From Accounts

Deltek Tracking No. 498649

Description: When you selected an account on the **Sum of** field that had an Account Type of Operating Account, Balance Sheet Account, or Header Account, Workbook allowed that and saved your selection.

General Ledger – Chart of Accounts – Report 264 (Financial Bookings) – Data is not Exported to XLSX Formatted

Deltek Tracking No. 495070

Description: When you printed Report 364 as XLSX Formatted, no data appeared in the report.

General Ledger – Chart of Accounts – Sidebar – Dimension Settings – Profit Margin is Missing

Deltek Tracking No. 497881

Description: When you print, view, or download Report 316 (Balance Statement with Dimension), the Profit Margin that you selected in the parameters of the report and set up in the Chart of Accounts dimension is not displayed in the headers of the report.

General Ledger – Journals – Journal Entry Tab – Adding a Line Using Shortcut Keys Uses Incorrect Voucher Date

Deltek Tracking No. 503608

Description: When you selected a row on the Journal Entry tab and used the shortcut keys CTRL+INSERT to add a line, instead of copying the selected row's voucher date, the new row's date defaulted to the current date.

General Ledger – Net Revenue Forecast (NRF) – Column Header is Cut Off

Deltek Tracking No. 496120

Description: When you adjusted the columns on the NRF top grid and subgrid, the header labels were cut off.

General Ledger – Net Revenue Forecast (NRF) – Client Total Double-Counts Inter-Company Value

Deltek Tracking No. 495349

Description: The top grid displayed inter-company values as twice as much as the actual value was.

General Ledger – Net Revenue Forecast (NRF) – NRF Responsible Field is Red/Blank

Deltek Tracking No. 502642

Description: When you updated your WorkBook system to version 12, the job lines in existing Net Revenue Forecasts did not display the responsible person, and erroneously displayed the field in red on all job lines.

Customers Impacted: Customers who update to version 12.

Workaround before Fix: Recalculate the Net Revenue Forecast.

Payment Proposal – Checks with Multiple Invoices Format Dates Incorrectly

Deltek Tracking No. 501776

Description: When you ran Report 518 (Creditor Payment Check Top), Report 519 (Creditor Payment Check Bottom), and Report 366 (Creditor Payment Check), the date of the invoice was in the wrong format (yyyy/mm/dd).

Time Entry Statistics – Typographic Error

Deltek Tracking No. 496466

Description: When you viewed the time entry statistics details, there was a typographic error in the word "illness."

General

Agent – Calendar – Incorrectly Logged Out of ConceptShare when Running Calendar Agent

Deltek Tracking No. 504017

Description: When you were logged in to ConceptShare, and the Calendar Worker agent ran in the background, you were logged out of ConceptShare.

Workaround before Fix: Turn off the calendar synchronization agent.

Clicking Toggle Menu Button Causes Module to Blank Out

Deltek Tracking No. 493855

Description: If you did not have access rights to a page and you clicked the **Toggle Menu** button, that button would disappear from the page, and you could not navigate to other pages inside the Finance & Administration module.

Customers Impacted: Customers who use version 10.4.100 and newer.

Workaround before Fix: If the **Toggle Menu** button disappears, you can enter another module where you have access to a page, and click the **Toggle Menu** button from there.

Additional Notes: Modules that were affected by this bug include Settings, Finance & Administration, Scheduling, CRM, Time & Expense, and Tasks.

Dynamic PDF Component – Voucher PDF Files Display Watermarks Incorrectly

Deltek Tracking No. 502589

Description: When you previewed or downloaded a voucher as a PDF file, a watermark was incorrectly displayed on the document.

Email Notification – Automatic Notification Mails for Ticket, Task, and Conversation – Multi-Line in Custom Translation does not Work

Deltek Tracking No. 479485

Description: When a custom translation message had multiple lines, and it was sent as an email notification, the email that was received was presented with the message, but without multiple lines.

Grid – Export – Groups are always Blank

Deltek Tracking No. 496890

Description: When you exported a grid with groupings, the exported data did not show the text in the grouping header.

Grid – Export Grid Data to Excel – Formatting on Number Cells Changes Depending on the License You Have

Deltek Tracking No. 492581

Description: When you exported grid data, the number formatting of cells in the downloaded Excel file changed depending on the license that you had.

Grid – Modify Grid – Dragging Column Cells does not Change Columns’ Positions

Deltek Tracking No. 497682

Description: When you tried to drag a column to a different position in the grid, its position in the grid did not change.

Workaround before Fix: Manually drag a column in the grid to the position where you want it to appear.

Joblog – Differences in Time Stamp

Deltek Tracking No. 501654

Description: When you changed certain properties on a job, the LogDate was saved in database time, instead of UTC time. The following properties were affected:

- Job Status
- Evaluated Progress
- End Date
- Start Date
- Next Step Date
- Delivery Date
- Project Manager
- Account Manager
- Client Contact
- Client PO Number
- Client Product
- Project
- Job Type
- Price List
- Department
- Allow Time Entry
- Public
- Billable

Inbox

Absence Notifications – Different Language Used

Deltek Tracking No. 493959

Description: When you received absence notifications, a different language was used instead of the system language that was selected in your My Settings » Language & Formatting options.

Conversation – Adding Resource to Conversation Shows Undefined Resource

Deltek Tracking No. 497788

Description: When you tried to add a resource to a conversation that had not been started yet (there were no comments or entries yet), the resource drop-down list showed undefined resources.

Workaround before Fix: Ensure that you add users only on conversations that already have comments or updates.

Missing Approvals Notification has Link to Incorrect URL

Deltek Tracking No. 494588

Description: When you received an email sent by Agent 97 (Missing Approval Summary), the link that was included was sourced from System Variable 651, which points to Silverlight, instead of System Variable 911, which points to the HTML version.

Notification of Canceled Absence Entry – Ability to Delete Past Absence Entries when System Variable 681 is Set to 2

Deltek Tracking No. 498491

Description: You could still delete your own absence entries dated in the past, even if System Variable 682 was set to **2 – Yes, if the absence entry lies after today's date**.

Additional Notes: After this fix, when System Variable 682 is set to 2, you can no longer delete absences whose dates are in the past or are the current date. You can only delete absences that have future dates.

Notification – Object Reference not Set to an Instance of an Object

Deltek Tracking No. 499641

Description: When you posted a comment on a task conversation, and an email notification was triggered for new task comments, you received an Object Reference Error Notification in your inbox. If other users had notifications set up for the task conversation (via My Settings » Notifications, especially when the notification on the task is set to All), they also received the Object Reference Error Notification in their inboxes.

Prospect Conversation – Issue when Accessing Prospect Conversation for Basic Users

Deltek Tracking No. 487542

Description: When as a Basic User you tried to access a prospect conversation, you received an error.

Customers Impacted: Customers who use version 10.3.67 and newer.

Ticket Conversation – Ticket Re-Opened Message Displays Resource Name to whom You do not have Access

Deltek Tracking No. 504826

Description: When you closed or re-opened a ticket and clicked Publish in the ticket settings, the automated status update in the ticket's Conversation included your name as having re-opened or closed the ticket. Other users who did not have access to you as a user could see that information. To protect access rights, these automated status updates no longer include resource names.

Jobs

Costs – Adjustments – Phases are not Displayed on Complete Adjustments

Deltek Tracking No. 495712

Description: When you created an adjustment, the **Phase** column/value on the Price Quote lines grid was blank.

Costs – Purchase Orders (POs) – Expense Entries Approved Directly to Status 50 are not Subtracted from Remaining Amount

Deltek Tracking No. 495301

Description: When System Variable 578 was enabled, and Company Variable 2 was set to 50, and you created an expense entry based on a PO, the amount was not subtracted from the Remaining amount.

Costs – Hours – Move Time Entries to Another Job

Deltek Tracking No. 496612

Description: When you moved time entries to another job, the Move Date that you selected in the dialog defaulted to the day before the selected date.

Workaround before Fix: Select the day after the date that you intend to use.

Costs – Hours – Sales Value Does not Match Price List – Hours Calculation

Deltek Tracking No. 500062

Description: When the job's Company and the price list had different currencies, depending on the currency calculations, it could cause small differences in calculations, which could result in the sale total price not matching the amount of hours and the hourly price that was set in the price list.

Customers Impacted: Customers who use version 11.0.107 and newer might experience this issue if these currency differences exist.

Costs – Summary – Net Profit Calculation Issue

Deltek Tracking No. 503336

Description: The Simple View – by Age view's Net Profit field did not show the correct amount. It did not include the scheduled costs in the calculation.

Customers Impacted: Customers who use version 12.0.117 and newer.

Workaround before Fix: Use the view Simple View – Activity Based on Sale, instead. That view shows the correct net profit value.

Costs – Summary – Cannot Access Accumulated Aging Chart, Sales Price

Deltek Tracking No. 504614

Description: When you tried to access the cost view Accumulated Aging Chart, Sales Price, it did not appear because it was set to beta.

Costs – Summary – Cannot Access Invoice Overview

Deltek Tracking No. 504613

Description: When you tried to access the cost view Invoice Overview, it did not appear because it was set to beta.

Costs – Summary – Cannot Access Simple View, Activity Based on Cost

Deltek Tracking No. 504612

Description: When you tried to access the cost view Simple View, Activity Based on Cost, it did not appear because it was set to beta.

Costs – Summary Views Set to Beta

Deltek Tracking No. 502200

Description: The following views were previously set to beta, but have been set to public:

- Simple View – Activity Based on Costs
- Accumulated Aging Chart, Sales Prices
- Invoice Overview

Docs – Uploaded Microsoft Word Files are Displayed with a Corrupted Icon or no Icon

Deltek Tracking No. 497770

Description: When you uploaded a Word file, it was displayed without a thumbnail or with a broken icon.

Invoice – Approval – Update Role 36's Text to Clarify what the Role Does

Deltek Tracking No. 498255

Description: Approval Role 36 had an inadequate description, which was frequently misinterpreted. This text has been updated for better clarity and understanding of what this role does..

Invoice – Cannot Change Invoice Status to Invoiced

Deltek Tracking No. 501709

Description: When you finalized a final Invoice with the Company Invoice setting **Close Job Automatically upon Final Invoicing** turned on, users sometimes received a message telling them to update the job end date. This was triggered if other Invoices on the job fell on a later day. The message did not correctly reflect the Company setting and incorrectly indicated that the date preceded the job end date, when the opposite was actually true.

Workaround before Fix: 1. Disable the Company Invoice setting **Close Job Automatically upon Final Invoicing**. 2. Revoke the Invoice and update the date to the one mentioned in the dialog, which is only applicable if the above setting is active. 3. Change the invoice type to Invoice on Account and close the job manually.

Invoice – Consolidated Invoice – Add Jobs to the Consolidated Invoice – Error Message when Creating Consolidated Invoice

Deltek Tracking No. 499026

Description: When you tried to create a subinvoice without specifying which invoice type it should be created as, an error occurred.

Workaround before Fix: Select a value in **Create Subinvoice as Invoice Types** for each subinvoice that you are creating.

Invoice – Consolidated Invoice – Error on Transferring Consolidated Invoice Lines to Invoice Lines

Deltek Tracking No. 498498

Description: When you transferred data by using the method **Insert Subinvoice Lines One-to-One and Subinvoice Phases One-to-One and Job Number to Phase Name**, an error occurred in certain cases.

This happened because the code tried to create a unique identifier by taking the sum of a job number + phase number, which can cause overlaps with subinvoices from other jobs.

Invoice – Consolidated Invoice – Sales Tax is not Carried Over to the Sub-Invoice Lines from the Main Invoice when Generated

Deltek Tracking No. 503395/504740

Description: When using sales tax on Invoices, when you created a sub-invoice the sales tax was not carried over from the main Invoice to the generated sub-invoice's lines.

Workaround before Fix: Manually set the sales tax on the sub-invoice lines either by directly manipulating the line-level value or by setting the sales tax on the sub-invoice (through the footer). In the latter case, you might need to select another tax code and then reselect the appropriate tax code for this to work.

Invoice – Copy Price Quote (PQ) to Invoice – Cannot Add a Rounded Number

Deltek Tracking No. 498309

Description: When you entered an amount into the **Transfer Amount to Invoice** field, the amount could be recalculated because of the rounding that occurs when a percentage is set in the **Set the % Value of the Price Quote to Insert** field.

Invoice – Copy from Price Quote (PQ) – Comments are not Correctly Copied Over

Deltek Tracking No. 502732

Description: When you selected the **Comments** check box in the Copy options of the **Copy Price Quote to the Current Invoice** dialog, not all of the comments were copied over.

Workaround before Fix: Copy all of the comments from the PQ to the Invoice manually.

Invoice – Create New Invoice – Elimination of Partial Invoice – Message Displayed during Invoice Creation

Deltek Tracking No. 495068

Description: When you created an elimination of a partial invoice, a message was displayed in certain cases that said: **The invoice is approved and locked**. The invoice was still created correctly.

Invoice – Cannot Finalize Invoices

Deltek Tracking No. 503602

Description: When you finalized an invoice that had multiple WIP adjustments, an error occurred when the dialog retrieved and returned an incorrect date upon status change.

Workaround before Fix: Change the invoice to a partial invoice.

Invoice – Issue when Printing Invoice using Quick Search

Deltek Tracking No. 492251

Description: When you clicked on the Reports icon in the toolbar of a maximized Job Card, the Reports sidebar was not visible in front of the Job Card.

Invoice – Timeouts when Creating Invoices

Deltek Tracking No. 502933

Description: When you created an invoice and copied a large number of Price Quote lines into it, you received a connection timeout error, and the copy request failed.

Jobs List – Duplicate Job – Time Entry Configuration is not Copied

Deltek Tracking No. 493616

Description: When you duplicated a job, the time entry setting (located in the job properties sidebar) was not copied over. Instead, it defaulted to the option **Everyone with Access to the Client**.

Jobs List – Price Quote (PQ) State Overview (8) – Approval Status Column Shows Code rather than Approvers

Deltek Tracking No. 501258

Description: When you exported the grid, the exported data displayed codes under the Approval Status column, instead of the approver names.

Job Properties Sidebar – Dimensions – Cannot Clear Value for Dimensions

Deltek Tracking No. 498416

Description: When you tried to clear the value of a non-required dimension that you had previously set, you were not allowed to.

Price – Changing Price Quote (PQ) Currency Causes an Error

Deltek Tracking No. 497767

Description: When you changed the currency of a PQ and it resulted in 12 digits or more for some cells, an error occurred.

Price Quote (PQ) – Copy from Another Job – Displays Job Dates rather than PQ Dates

Deltek Tracking No. 500557

Description: When you created a PQ via **Copy from Another Job**, the source grid displayed the Job Start Date instead of the associated Price Quote Date.

Price Quote (PQ) – Header – Header is Updated too Slowly when Changing between PQs

Deltek Tracking No. 493473

Description: When you changed from one PQ to another or moved to another job, the header page sometimes reloaded its content slowly enough that you could start making edits before the correct content (the other PQ or job that you were moving to) was loaded. The page now displays a spinner (busy cursor) to clarify that data is loading.

Price Quote (PQ) – Lines – Color is set to Read-Only

Deltek Tracking No. 493680

Description: You could not set a value in color on a PQ line because the field was set as read-only.

Price Quote (PQ) – Lines – Add Resources – Pick from List – Line is Added to Wrong Phase

Deltek Tracking No. 497874

Description: When you clicked a resource, a line was added to the top-most phase instead of the currently selected phase.

Workaround before Fix: Manually set the resource on a line in the correct phase.

Price Quote (PQ) – Misleading or Wrong Error Messages when Adding Out-of-Scope Items to a PQ

Deltek Tracking No. 500133

Description: When you created out-of-scope PQs on a retainer job, the automatic invoice creation displayed an incorrect message.

Project Retainer (18) Job List – Master PQ Hours Amount Column is Calculated Incorrectly

Deltek Tracking No. 499847

Description: On the Project Retainer (18) jobs list, the **Master PQ Hours Amount** field was not calculated correctly. This value now gets the sum of (hours + contingency) * Hours Sale on All Price Lines of the Master Job including the Offset Price Quotes.

Project Retainer – Job Settings – Fixed Debtors can be Removed from Master Jobs

Deltek Tracking No. 495628

064 You could remove fixed debtors from master jobs.

Purchase Order (PO) – Conversations – Private to All

Deltek Tracking No. 504980

Description: When the approval flow (for example, approving a PO) created a PO conversation, it was marked as private, instead of public.

Purchase Order (PO) – Create New Purchase Order – Error when You do not have Access to a Copy Dialog

Deltek Tracking No. 499382

Description: If you did not have access to a copy dialog, when you opened the Create New Purchase Order dialog, an error occurred.

Purchase Order (PO) Overview (12) – Filter at Top Left does not Respect Selected Status

Deltek Tracking No. 495494

Description: When you viewed Job List 12 and used the PO status filter to change/filter the view, the grid displayed POs in all statuses, no matter what status you selected.

Tasks – Add New Row Adds New Task Row in the Last Phase Regardless of Selected Phase

Deltek Tracking No. 498436

Description: When you inserted a task row, it was always inserted under the last phase, regardless of the phase that you selected.

Workaround before Fix: Manually move the task to the correct phase.

Tasks – Booked Resources – Cannot Copy Multiple Resources from One Task to Another

Deltek Tracking No. 500010

Description: When you copied multiple resources in the grid and pasted them into another task resources grid, all copied resources appeared to be pasted in the grid for a second, then all but one immediately disappeared. The grid should not display anything in the grid because multi-line copying is not supported.

Tasks – Report 39 (Gantt Chart 8 Weeks) – Does not Display Weeks when Exported to XLSX Formatted

Deltek Tracking No. 492225

Description: When you printer Report 39 and downloaded it as XLSX Formatted, an error occurred when you opened the Excel file. In addition, some weeks in the headers of the report were not displayed.

Tasks – Tasks (Grid) – Multiple lines Allowed when Editing Task Name

Deltek Tracking No. 492662

Description: When you entered a task name that had multiple lines of text, WorkBook allowed it, and you were able to save it.

Tasks – Phase – Unable to add tasks for all phases when system variable 1029 is enabled

Deltek Tracking No. 498913

Description: With System Variable 1029 enabled, when you clicked the **Create a Task for All Phases where there is not already Assigned a Task** button, the message **Activity is required on the task** was displayed, and you could not create the task.

Workaround before Fix: Manually create the task on the selected phase.

Tasks – Reschedule Task – Calendar does not Take Employee's First Day of the Week into Account

Deltek Tracking No. 494719

Description: When you opened the calendar in the Reschedule Task window, your First Day of the Week that was displayed in the calendar picker was incorrect.

Additional Notes: The issue appeared to be happening only in the specific calendar in the Reschedule Task window. For the calendar pickers that appear in other places, such as the Resource Card, dates in picker options, date fields in the job and task grid, and report parameters, the First Day of the Week set in a user's profile was correct.

Tasks – Error Occurs when Duplicating Phase

Deltek Tracking No. 497359

Description: When you duplicated a phase from a Gantt view by using the shortcut menu option **Duplicate Phase**, an error occurred.

Workaround before Fix: Use the **Duplicate Phase** option from Phase settings.

Tasks – Task Progress and Hours are not Displayed for Portal Users

Deltek Tracking No. 489282

Description: The Task progress and hours were not displayed for portal users.

Reports

Reports 61, 91, and 353 – Too many Decimals on Group Totals

Deltek Tracking No. 498916

Description: When you printed Report 353 (Job Cost Details) the printout or PDF output displayed the group header totals in more than two decimal places.

When you printed Report 61 (Invoice Data Sheet) and Report 91 (Expenditure/Invoice Overview) with the Show Details parameter selected, the printout or PDF output displayed the group header totals in more than two decimal places for the inserted job costs details (Report 353).

Report 136 (Task Overview) – Period Hours are not Calculated Correctly

Deltek Tracking No. 497690

Description: When you printed Report 136, if there were bookings, the booking hours data in the generated report also captured the hours from the day before the From Date that you set in the report parameters.

Report 150 (Client/Job Expenditure) – Report is Missing Comma Separator and has too Many Decimal Places in Some Output Formats

Deltek Tracking No. 500672

Description: When you printed Report 150 from the Jobs List view, it was missing comma separators, and numbers had too many decimal places in PDF, RTF, and XLSX output formats.

Report 151 (Employee Hour Distribution – Monthly View) – Excess Decimal Points

Deltek Tracking No. 502908

Description: When you printed Report 151 and viewed the PDF output, there were excess decimal values on the hours.

Report 175 (Time Overview – Employee/Client/Job) Error

Deltek Tracking No. 501771

Description: When you printed Report 175, the PDF file displayed inconsistent decimal values and inaccurate calculations of share percentage.

Report 188 (Holiday Specification – Year) – Format Error

Deltek Tracking No. 502731

Description: When you printed Report 188 from the Resource screen, the PDF file displayed the **Earned Days** column (the sixth column) with four decimal places.

Report 188 (Holiday Specification – Year) – Incorrect Decimal Formatting

Deltek Tracking No. 495717

Description: When you printed Report 188 (Holiday Specification – Year) as XLSX Formatted, the decimal number formatting for figures was incorrect.

Report 188 (Holiday Specification – Year) – Month Headers only Appear if You Set a Cut Date

Deltek Tracking No. 503799

Description: When you printed Report 188 with a blank or no Cut Date in the report parameter, the view in PDF did not display the month headers.

Report 219 (Balance Creditor by Age 0-90) is Missing Data

Deltek Tracking No. 497137

Description: When you printed and downloaded Report 219 as XLSX Formatted, data in gray rows of the report did not appear.

Report 258 (Time Used on Scheduled Tasks) – Report Has too many Decimals on Group Totals

Deltek Tracking No. 499388

Description: When you printed Report 258 the printout or PDF output displayed the group header totals in more than two decimal places.

Report 513 (Revenue Forecast vs. Budget) Error

Deltek Tracking No. 499460

Description: When you printed Report 513 with a selected or specific cluster filter on the parameter, an error occurred.

Workaround before Fix: Select “<*>” on the parameter of the report on the cluster filter.

Report 527 (Debtor Sales List for VAT Reporting) – Cannot View VAT by Debtor

Deltek Tracking No. 503525

Description: If you did not select the Show Details parameter, Report 527 did not show any details at all, even though it should have contained at least one line per debtor.

Customers Impacted: Customers who use version 12.0.117 and newer.

Workaround before Fix: Print the report with details.

Report 554 (Job Profitability with Time) – Large Numbers are Compressed

Deltek Tracking No. 496855

Description: When you printed Report 554, fields that contained large numbers were compressed, which caused spacing issues.

Report 567 (Balance Sheet with Comparison Columns) XLSX Formatted is Corrupted

Deltek Tracking No. 498386

Description: When you printed and downloaded Report 567 as XLSX Formatted, the Excel file was corrupted, and an error occurred when you tried to open the Excel file.

Report 568 (Profit and Loss with Comparison Columns) – Cannot Select a Currency

Deltek Tracking No. 501992

Description: When you tried to print Report 568, the Currency drop-down in report parameters was locked, so you could not edit it.

Report 568 (Profit & Loss with Comparison Columns) – Error Prevents Report from Being Printed

Deltek Tracking No. 496527

Description: When you tried to print Report 568 an error occurred that prevented the report from being printed.

Resources

Client – Debtors – Create Debtor from Client Data – Cannot Create Debtor without Sales Tax

Deltek Tracking No. 498772

Description: When you tried to create a debtor from a client's debtor settings, WorkBook did not allow you to create a debtor without a sales tax selected.

Customers Impacted: Customers who use version 11.0.107 and newer.

Client Card – Crash when Updating Project Manager for Client Contacts

Deltek Tracking No. 502622

Description: When Project Manager was enabled for a client contact—via **Settings » Dimensions » Dimension Setup » Project Manager » Contact Default Enable**—and you opened **Client Card » Contacts**, an error occurred.

Client Card – Client Contacts – Crash when Entering Page and any Single Dimension is Enabled as a Client Contact

Deltek Tracking No. 497797

Description: When you entered the Contacts page on the Client Card, and only a single dimension was enabled as a client contact default, an error occurred.

Default Grid – Create New Employee Shows Duplicate Records before Refresh

Deltek Tracking No. 493350

Description: When you added employees, duplicate entries were sometimes—although rarely—created.

Workaround before Fix: Perform a soft refresh.

Employee Card – Settings – Capacity Profile – Adding a Profile Can Cause an Error

Deltek Tracking No. 500052

Description: If you added capacity profiles, an error occurred.

Workaround before Fix: Configure a default capacity profile on the Settings » Default Capacity Profile page for the Company to which the employee belongs.

Timeout when Moving Resource to Another Company

Deltek Tracking No. 492255

Description: When you moved resources to other Companies, WorkBook timed out.

Resource Card – Grid – No Field to Enter Secondary Telephone Number

Deltek Tracking No. 491266

Description: When you opened the Resource Card » Information page, there was no field where you could enter a secondary telephone number.

Resource Card – System Error when Deleting a User Name

Deltek Tracking No. 493268

Description: When you tried to delete a resource's user name, an error occurred.

Resource Default Grid – Client Public Number is not Populated

Deltek Tracking No. 488875

Description: When you modified the **Public Registration Number** field in the Client card, the value could not be viewed in the grid because there is no corresponding **Public Registration Number** column.

Supplier Card – Settings – General Settings – Incorrect Activity Shown

Deltek Tracking No. 487873

Description: When you created a suppler when System Variable 804 was set to non, the newly created supplier showed different activity in the **Supplier Default Activity** field.

Workaround before Fix: Manually remove the supplier default activity in the Supplier Card » Settings » General Settings.

Suppliers – Supplier Creditor Mappings – New Creditor – Number and Prefix do not Match Sequence and Prefix Setup

Deltek Tracking No. 492160

Description: When you created a creditor from a supplier's creditor mapping settings, it used the supplier's Resource ID for the creditor number, even when System Variable 526 (Use Creditor No. Sequence) was enabled.

Customers Impacted: Customers who use version 10.3.113 and newer.

Scheduling

Tasks – Task Card – Adding Resources to Tasks Gives Wrong Error Message

Deltek Tracking No. 498884

Description: When you added resources to a task using the initials field, the wrong error message was given.

Customers Impacted: This issue appears to affect customers who use an agent to add resources to job teams in large batches. Resources that are not added in this way should not be affected.

Tasks – Timeline View – Calendar Lines are not Aligned

Deltek Tracking No. 496905

Description: When you accessed the Timeline view on Firefox using a modified DPI setting, some lines in the calendar were not aligned.

Weekly Schedule – Group Scheduling Resources (GSR) Cause Inaccurate Data for Percentages

Deltek Tracking No. 496546

Description: When you exported percentage data (Display Options – Percentage) from the main grid when the grid included Group Scheduling Resources and was grouped by any column, the grid export displayed inaccurate data.

Settings

Advanced Tools – Session Log Overview does not Work

Deltek Tracking No. 493894

Description: When you accessed Session Log Overview under Settings » Advanced Tools, you received the error **Value Cannot be Null**.

Advanced Tools – Agents – Agent 62 Fails if no Translation for Days and Months

Deltek Tracking No. 501679

Description: Agent 62 failed to run if WorkBook was set to use a language in System Variable 142 that did not have translations for days and months.

Agent 52 is Add Notification on Milestone Tasks to Conversation List. System Variable 142 is Default Language when Adding New Users.

Customers Impacted: Customers who use version 12.0.108 and newer.

Workaround before Fix: If you select another language—such as English – North America—in System Variable 142, you can use Agent 62.

Agent Setup – Document Index Agent – Error when Triggered

Deltek Tracking No. 497524

Description: When you triggered the Document Index Agent, an error occurred.

Approvals – Company Approvals – Creditor Approval/Debtor Approval

Deltek Tracking No. 491050

Description: When you created a Creditor, and you were also a pool approver, your Creditor was blocked, and you could not approve it because it was not on your Tasks – Approver – Finance Account Approval. You could only unblock the created Creditor if another approver (not the creator of the Creditor) could approve it.

Workaround before Fix: Another approver (not the creator of the Creditor) must approve it.

Company Settings – Holidays and Absences – Earned Days are Displayed in the Wrong Years

Deltek Tracking No. 492684

Description: When you created vacation periods, WorkBook used data from previous periods by default. If you changed that data later, the employee data was not updated; that included adjusting the start and end dates of the period, instead of always defaulting to the data from the previous period. A new dialog now enables you to enter new data.

Company Variables – Company Variable 48 is Blocking New Creditors

Deltek Tracking No. 494830

Description: When you created a Creditor, that Creditor could become blocked by Company Variable 48 when the agent that is related to the Company Variable ran, and the Creditor did not have any transactions.

Customers Impacted: Customers who use version 10.4.88 and newer.

Workaround before Fix: Unblock the Creditor manually.

Additional Notes: The agent runs as often as defined by the agent type 168.

Consolidation – Deleted Accounts are still Expected in the Consolidation Mapping

Deltek Tracking No. 499381

Description: When you tried to create a consolidation journal, WorkBook still tried to add deleted accounts that were set up in the consolidation mapping to the journal. This resulted in an error, and you could not create the consolidation journal.

Customers Impacted: Customers who use version 12.0.68 and newer and have a consolidation company might experience this.

Dimension Setup – Rename User-Defined Dimension 10 Error

Deltek Tracking No. 496858

Description: When you renamed user-defined dimension 10 an error occurred.

Customers Impacted: Customers who use version 11.0.102 and newer.

Workaround before Fix: If necessary, you can include extra spaces in names to make them unique.

Additional Notes: This is specific to the user-defined dimension 10.

Databoard Settings – Syntax Error when a Script has a Comment

Deltek Tracking No. 504694

Description: When you added a comment to a script in Databoard Settings, you received a syntax error.

Workaround before Fix: Do not add comments to queries or scripts.

Employee Cross-Company Access – Filter does not Include the Correct Access Roles

Deltek Tracking No. 497154

Description: When you used the Filter option in Employee Cross-Company Access, the filter did not display the correct Access Roles for the Company.

Global System Settings – Payment Terms for Invoices – Date Checker does not Function Correctly

Deltek Tracking No. 502201

Description: When you selected a date on Payment Terms for Invoices under Settings while a row was highlighted, on the dialog that pops up, the calculated payment date was not correct or displayed null.

Global System Settings – System Variables – With System Variable 909 Disabled, Expense Entry Transfer Assumes the Incorrect Company Currency

Deltek Tracking No. 493327

Description: When System Variable 909 was disabled, Expense Entry transfer assumed that the Company Currency Amount was in the Employee Company Currency, rather than the Expense Entry Company Currency.

Languages/Payment Methods for Sales invoices

Deltek Tracking No. 493541

Description: Disabled languages are displayed under Payment Methods for Sales Invoices.

Price Lists – Company Access – Cannot Remove Company Access when Used on Another Company

Deltek Tracking No. 500445

Description: When you set a Price List as a client/company default (Client Card » Client Settings » New Job Settings » Company) you could not remove access to the Price List from companies that did not have it as a default.

Workaround before Fix: Remove the Price List as a client/company default, edit the company access to the Price List, and re-add the Price List as a client/company default.

Price Lists – Incorrect Message when Removing Price List Access Used on Open Jobs

Deltek Tracking No. 498964

Description: When you removed Company/Client access to a Price List that was used in a closed job, an incorrect message—the dialog indicates an active job—was displayed.

Price Lists & Activities – Personal Expense Types

Deltek Tracking No. 493819

Description: When you inserted a new expense entry and updated the setup, the subgrid data was not updated correctly based on the row of expense type that was selected.

Price Quote Approval – Manage Dimensions Pulls Values from Wrong Company

Deltek Tracking No. 497321

Description: When you tried to use Manage Dimensions and set a detail, dimension values on the list came from the wrong company.

Price Quote (PQ)/Purchase Order (PO)/Sales Invoices (INV) Approval Setup

Deltek Tracking No. 496574

Description: When you updated PQs, POs, or Sales Invoices in Status 20 with new approvers, according to the setup in settings, if the job status was invoiced or cancelled, it did not update the approvers.

Customers Impacted: Customers who use version 12.0 and newer.

Setup – Access Right Settings – Extended Access – Ability to Set up Extended Access to Roles that do not have Access to the Page

Deltek Tracking No. 490505

Description: When you went to Extended Access, access roles that did not have access to the selected page were still displayed. In addition, roles whose highest level of access is read-only displayed the full-access check box in the extended access tab.

Teams – User Type Column Displays Incorrect Values

Deltek Tracking No. 502196

Description: The User Type column displayed incorrect values according to users' license types.

User Access Rights – Access Role Requests do not Display All Usable Requests

Deltek Tracking No. 496572

Description: When you navigated to Settings » User Access Role Requests, the Access Role Requests list did not display all usable requests.

User Access Rights – Disabling Access to a Request does Nothing

Deltek Tracking No. 494557

Description: When API users did not have access to a request on the Access Role Requests sub-page of the User Access Rights page, they could still call the request when checked via Postman.

Storage

Voucher Files Cannot be Located after Hard Refresh

Deltek Tracking No. 497911

Description: When you tried to view or preview a voucher file after a hard refresh, an error occurred.

Tasks

Approval – Payment Proposal for Approval

Deltek Tracking No. 499886

Description: When as a Basic User you tried to approve a creditor payment proposal in the Task Approval window and on the Inbox notification, an error prevented you from approving it and an error message was displayed.

Time Entry Approval – List View – Approval Icon for Rows is Missing

Deltek Tracking No. 498246

Description: When you opened the Time Entry Approval page, the approval icon was missing.

To-Do Task List – Hours Booked Today Calculates on Server Time instead of Client Time

Deltek Tracking No. 496528

Description: When you viewed the Tasks » To-Do list, the **Hours Booked Today** column could show an incorrect number of hours, when you were in a different time zone than the server.

Today's Tasks do not Appear until 10:00 AM

Deltek Tracking No. 503332

Description: When you used the **With Bookings Today** filter—depending on your time zone—you could experience that today's tasks did not show up until later in the day.

Customers Impacted: Customers who use version 11.0.107 and newer could be affected, based on their time zone, depending on the filter(s) that they use on tasks.

Time & Expense

Absence – Cannot Make a Request that Spans Two Periods

Deltek Tracking No. 497917

Description: When you tried to make an absence request that spanned two or more vacation years, the absence entry was rejected.

Workaround before Fix: Split the absence request into multiple requests, each covering the dates within a single holiday period.

Add Entry – Time Entry

Deltek Tracking No. 495286

Description: When as a Basic User you opened the Quick Time Entry page and started the timer for a task that you were already done with, the following error message was displayed: **Not allowed to move booking outside of task period.**

Incomplete Time Entry – Unable to Complete Time Sheet because of an Error when Modifying Hours Field

Deltek Tracking No. 494922

Description: When you modified the **Hours** field in the grid, an error occurred.

Customers Impacted: Customers who use the Safari browser.

Time Sheet – Pinned Time Entry does not Carry Activity to Next Week

Deltek Tracking No. 498550

Description: When you pinned a time sheet row where the activity had been changed, the new activity was not carried over to the next week.

Time Sheet – Unpinning Many Lines occasionally Returns an Error

Deltek Tracking No. 499893

Description: When you unpinned many lines, occasionally the error **Invalid Time Entry IDW Specified** occurred.

Time Sheet – Changing the Activity on the Line Creates Another Line with the Same Activity

Deltek Tracking No. 498240

Description: When you changed the activity on a time entry, another line was created with the old activity.

Reports

Trial Balance with Period Comparison Report (Report 573)

Summary

This new report is similar to the Trial Balance Report (Report 571), but it provides a comparison parameter option, which Report 571 does not.

Assumptions

- This report maintains the Report 571 framework, with the addition of a second date picker and new columns (see Report Layout and Calculations).
- This report shows only accounts that have a balance, for both the current as-of date and the comparison figures.

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports.

Parameters

Parameter	Use
From Date	This is the current period as-of date. This parameter is required.
To Date	This is the current period end date. This parameter is required.
From Date Comparison	This is the comparison period as-of date. This parameter is required.
To Date Comparison	This is the comparison period end date. This parameter is required.
Only Show Accounts with a Balance.	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Enable Page Breaks	Select this check box to enable page breaks.
Hide Horizontal Lines Between Accounts	Select this check box to remove horizontal lines between accounts in the report.

Report Layout and Calculations

Column Heading	Column Value and Calculation
Account Number	The General Ledger account number from the Chart of Accounts, sorted by line number.
Account Name	The General Ledger account name as described for this account number.
Current Period – As of MM/DD/YY Debit, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Current Period – As of MM/DD/YY – Credit, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.

Column Heading	Column Value and Calculation
Comparison Period – As of MM/DD/YY Debit, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Comparison Period – As of MMDD/YY Credit, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Difference in Amounts Debit	Current Period Actuals minus Comparison Period Debit.
Difference in Amounts Credit	Current Period Actuals minus Comparison Period Credit.
Difference in Percentage	Differences in Amounts Debit plus Credit divided by Comparison Period multiplied by 100. ▪ Displays 0% when both current period and comparison period are 0. ▪ Displays – when current period is not 0 and comparison period is 0.
Additional Calculations	Displays subtotals at the bottom of the report for all columns.

Profit & Loss Statement with Period Comparison Report (Report 574)

Summary

This new report is similar to the Profit & Loss for a Period Report (Report 570), but it includes selected comparison parameters, which Report 570 does not.

Assumptions

- This report maintains the Report 570 framework, with the addition of comparative period from and to dates and new columns for the difference amount and difference percent (see Report Layout and Calculations).
- This report shows only accounts that have a balance, for both the current as-of date and the comparison figures.
- Switch +/- comparison – for P & L it is imperative to be consistent with actuals (showing debits vs. credits vs. +/- signs) and the comparison period (showing debits vs. credits vs. +/- signs).
- To run this report, you must have Finance access settings to the Company for which you are running the report in the Company selector in the top left-hand drop-down.

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports.

Parameters

Parameter	Use
Current Period From Date	This is the current period as-of date. This parameter is required.
Current Period To Date	This is the current period end date. This parameter is required.
Comparison Period From Date	This is the comparison period as-of date. This parameter is required.
Comparison Period To Date	This is the comparison period end date. This parameter is required.
Only Show Accounts with a Balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Switch +/- Signs	Select this check box to change + signs to – signs and vice-versa.
Show Only Sum Accounts	Select this check box to show only sum accounts.

Report Layout and Calculations

Column Heading	Column Value and Calculation
Account Number	The General Ledger account number from the Chart of Accounts, sorted by line number.
Account Name	The General Ledger account name as described for this account number.
Current Period – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Comparison Period – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Difference in Amounts	Current Period Actuals minus Comparison.
Difference in Percentage	Differences in Amounts divided by previous period multiplied by 100.

Column Heading	Column Value and Calculation
Additional Calculations	Displays subtotals at the bottom of the report for all totals for all columns on the report.

Balance Sheet with Period Comparison Report (Report 575)

Summary

This new report is similar to the Balance Sheet with Prior Year Comparison Report (Report 572), but it enables you to select the comparison periods, rather than comparing against the prior year.

Assumptions

- This report maintains the Report 572 framework, with the addition of another comparative as-of date and additional columns on the report.
- Switch +/- comparison – for the balance sheet it is imperative to be consistent with actuals (showing debits vs. credits vs. +/- signs) and the comparison period (showing debits vs. credits vs. +/- signs).
- This report shows only accounts that have a balance, for both the current as-of date and the comparison figures.
- To run this report, you must have Finance access settings to the Company for which you are running the report in the Company selector in the top left-hand drop-down

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports.

Parameters

Parameter	Use
Current Period As of Date	This is the current period as-of date. This parameter is required.
Comparison Period As of Date	This is the comparison period as-of date. This parameter is required.
Only Show Accounts with a Balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).

Parameter	Use
Switch +/- Signs	Select this check box to change + signs to – signs and vice-versa.

Report Layout and Calculations

Column Heading	Column Value and Calculation
Account Number	The General Ledger account number from the Chart of Accounts, sorted by line number.
Account Name	The General Ledger account name as described for this account number.
Current Period – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Comparison Period – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Difference in Amounts	Current Period Actuals minus Comparison.
Difference in Percentage	Differences in Amounts divided by previous period multiplied by 100.
Additional Calculations	Displays subtotals at the bottom of the report for all totals for all columns on the report. As with Report 572, this report captures earnings in the current fiscal year as follows: 1. Sum the balances of all operating accounts for the period, using date filters as follows: ▪ FROM – first day of financial year. ▪ TO – As-of date as specified in the report parameters. 2. Sum the balance of the designated Net Profit P/L account as defined by the Basic Finance settings for the same period: ▪ FROM – first day of financial year. ▪ TO – As-of date as specified in the report parameters. 3. Add these two amounts together. The resulting sum is the earnings in the year that have not yet been transferred to the Retained Earnings Balance Sheet account through year-end closures.

Profit & Loss vs. Budget Report (Report 576)

Summary

This new report is similar to the Profit & Loss for a Period Report (Report 570), but it includes budget comparison information, which Report 570 does not.

Assumptions

- This report maintains the Report 570 framework, with the addition of budget data.
- If there are no budget values for the specified date range, this report displays zeros.
- Switch +/- comparison – for P & L it is imperative to be consistent with actuals (showing debits vs. credits vs. credits vs. +/- signs) and the comparison period (showing debits vs. credits vs. +/- signs).
- This report shows only accounts that have a balance, for both the current as-of date and the budget figures.
- To run this report, you must have Finance access settings to the Company for which you are running the report in the Company selector in the top left-hand drop-down

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports.

Parameters

Parameter	Use
From Date	This is the as-of date. This parameter is required.
To Date	This is the end date. This parameter is required.
Only Show Accounts with a Balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Switch +/- Signs	Select this check box to change + signs to – signs and vice-versa.
Show Only Sum Accounts	Select this check box to show only sum accounts.
Get Budget Data From	Select a budget from the drop-down. This parameter is required.

Report Layout and Calculations

Column Heading	Column Value and Calculation
Account Number	The General Ledger account number from the Chart of Accounts, sorted by line number.
Account Name	The General Ledger account name as described for this account number.
Actuals – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Budget – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are Budget figures. These figures are adjusted depending on when in the month you run the report.
Difference in Amounts	Current Period Actuals minus Budget.
Difference in Percentage	Differences in Amounts divided by previous period multiplied by 100.
Additional Columns	Displays subtotals at the bottom of the report for all totals for all columns on the report.

Balance Sheet vs. Budget Report (Report 578)

Summary

This new report is similar to the Balance Sheet with Prior Year Comparison Report (Report 572), but it includes budget comparison information.

Assumptions

- This report maintains the Report 572 framework, with the addition of another comparative as-of date and additional columns on the report.
- Switch +/- comparison – for the balance sheet it is imperative to be consistent with actuals (showing debits vs. credits vs. +/- signs) and the budget (showing debits vs. credits vs. +/- signs).
- This report shows only accounts that have a balance, for both the current as-of date and the budget figures.
- If there are no budget values for the selected as-of date, this report displays zeros.
- To run this report, you must have Finance access settings to the Company for which you are running the report in the Company selector in the top left-hand drop-down

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports.

Parameters

Parameter	Use
Current Period As of Date	This is the current period as-of date. This parameter is required.
Get Budget Data From	Select the budget from the drop-down from which you want to retrieve the budget data. This parameter is required.
Only Show Accounts with a Balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Switch +/- Signs	Select this check box to change + signs to – signs and vice-versa.

Report Layout and Calculations

Column Heading	Column Value and Calculation
Account Number	The General Ledger account number from the Chart of Accounts, sorted by line number.
Account Name	The General Ledger account name as described for this account number.
Actuals – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures.
Budget – As of MM/DD/YY, Company Currency	The as-of date that you specified in the report parameter, and the company currency from the selected Company. These are actual figures. Budget figures are shown in one-thousands.
Difference in Amounts	Current Period Actuals minus Budget.
Difference in Percentage	Differences in Amounts divided by previous period multiplied by 100.
Additional Calculations	As with Report 572, this report captures earnings in the current fiscal year as follows:

Column Heading	Column Value and Calculation
	1. Sum the balances of all operating accounts for the period, using date filters as follows: ▪ FROM – first day of financial year. ▪ TO – As-of date as specified in the report parameters. 2. Sum the balance of the designated Net Profit P/L account as defined by the Basic Finance settings for the same period: ▪ FROM – first day of financial year. ▪ TO – As-of date as specified in the report parameters. 3. Add these two amounts together. The resulting sum is the earnings in the year that have not yet been transferred to the Retained Earnings Balance Sheet account through year-end closures.

WorkBook Release 12.0 CU03

Version DB 12.0.132 / HTML 12.0.168

Released on April 6, 2020

Features Added or Changed

Finance & Administration

Sage MAS 500 Integration Now Accepts any Input Value for Activity Type when Importing AR or AP Invoices

The Sage MAS 500 integration now accepts any input value for activity type, as long as it maps to a unique external reference code on an activity type.

- AP invoices must map to an activity that allows expenses, but not time.
- AR invoices must map to an activity that allows either expenses or time, but not both.

Creditor Invoices – Added a Refresh Icon to the Details of Creditor Invoices

A refresh icon with the description **Reload outdated rows** has been added to the details of creditor invoices. This makes users aware when changes have happened on their currently selected invoices.

Scheduling

Scrum Board – Added Task and Resource Filters

Task and resource filters have been added to the Scrum Board tab.

Settings

External References Setup – New Creditor and Debtor External References

Two reference types have been added to the external reference setup: creditors and debtors. These new reference types work in the same way as existing external reference types. The new reference types are also on the creditors and debtors sidebars, respectively.

Known Issues in Release 12.0 CU03

Finance & Administration

Creditor Invoice – Different Ways of Approving do not Trigger the Same Actions

Deltek Tracking No. 493948

Description: When you approve a voucher, depending on the approve button that you use, it might not open dialogs with information about the voucher, such as a Purchase Order having been overspent.

Workaround before Fix: Only use the check mark (approve) icon in the Finance & Administration – Creditor Invoices tool bar to do approvals. This is the only method that triggers the dialog.

Consolidation – Approving Consolidated Journal Causes an Error

Deltek Tracking No. 502537

Description: When you approve consolidation journals with currency conversion between two Companies, certain conversions result in an imbalance in the journals, and the consolidation journals cannot be approved.

Time & Expense

Materials – Material Entry and Submission Error

Deltek Tracking No. 502932

Description: When you try to create and submit a material entry without changing the date when the current date is the end date of the fiscal year of the accounting period (for fiscal years that end at the end of the month), it causes a message that prevents you from submitting the material entry.

Workaround before Fix: When you try to create and submit a material entry, click the date and select the current date from the date picker. This submits it for approval.

Known Issues from Release 12.0 and Previous Cumulative Updates that are still Known Issues

Finance & Administration

Creditor Invoice – Voucher Stamped with Invalid License

Deltek Tracking No. 487528

Description: When you upload PDF vouchers that contain tagged metadata, WorkBook incorrectly adds a watermark that displays an invalid license warning.

Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices

Deltek Tracking No. 496185

Description: The bug associated with this tracking number has been resolved. (See Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices.) However, on some US/Canadian tax lines, there may still be rounding issues.

General Ledger – Chart of Accounts – List Tab – Updating Account in Sidebar Clears Amount in Grid

Deltek Tracking No. 497701

Description: When you update the **Account Name** field and select or deselect the **Force Page Break after this Account** check box, of an account that has an amount, that amount is removed from the grid.

Workaround before Fix: Do a soft refresh on the Finance & Administration > General Ledger > Chart of Accounts window.

Jobs

Delivery Job Closure – Activity not Allowed Error

Deltek Tracking No. 486012

Description: When you close a project retainer delivery job on a retainer project, and the job has fewer expenses than budgeted on the price quote, the action might become prevented if the setting All Corrective Price Quotes and Invoices to be Done on One Activity is not enabled on the project.

This is because WorkBook uses the default activity of the user for the Price Quote correction, but that activity might be configured as not allowed on the job price list, or not allowed for use on invoices.

Workaround before Fix: Temporarily change the default activity of the user to one that is allowed. That might require temporary changes to the activity setup, as well, because the default activities for employees are limited to the activities that are allowed for use on time entry.

Price Quote (PQ) – Lines

Deltek Tracking No. 491303

Description: Adding a line and updating values on the line does not trigger updates to the cost price according to System Variable 184.

Reports

Reports 218, 227, and 240 – Wrong VAT Percentage on very small Amounts

Deltek Tracking No. 477918

Description: When you print Reports 218, 227, and 240 if an invoice net amount is very small, and you group by VAT percentage, it results in a wrong VAT percentage.

When You Print to XLSX Formatted Decimal Number Formatting does not Follow Selected Language

Deltek Tracking No. 498116

Description: When you use XLSX Formatted to print a report, for some reports the decimal separator does not change, depending on the language that you selected in the report parameters. The default formatting for the decimals corresponds to the formatting that is set in the regional settings on the client computer. Customers who have the same language specified in the report parameters and their regional settings are not affected.

Reports with a Parameter that Supports * (All) do not Support the Include Front Page Option

Deltek Tracking No. 496301

Description: When you print a report with the report parameter to include the front page selected, a dialog blocks you from printing the report.

Workaround before Fix: Select the accounts to print directly in the account selection field.

Additional Notes: Affected reports include 93, 99, 128, 156, 157, 167, 171, 187, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 231, 240, 241, 242, 250, 251, 255, 264, 269, 278, 279, 280, 281, 284, 290, 291, 292, 303, 304, 306, 307, 310, 313, 316, 319, 333, 334, 335, 341, 378, 381, 392, 412, 417, 431, 461, 468, 483, 499, 500, 522, 523, 527, 529, 532, and 542.

Resources

Employee – Sidebar and Grid

Deltek Tracking No. 491183

Description: When you move an employee to another Company, a new resource is created, and the original resource is disabled. The resource book is not automatically updated to reflect this change.

Workaround before Fix: Perform a soft refresh or reapply the filter in the resource book.

Settings

Global System Settings – System Variables – With System Variable 909 Disabled, Expense Entry Transfer Assumes the Incorrect Company Currency

Deltek Tracking No. 493327

Description: When System Variable 909 is disabled, Expense Entry transfer assumes that the Company Currency Amount is in the Employee Company Currency, rather than the Expense Entry Company Currency.

Storage

Large Files Cannot be Downloaded

Deltek Tracking No. 493692

Description: When you try to download a very large file, you might encounter an OutOfMemory exception error. While there is no known exact size threshold that causes this, it is more likely to occur when you try to download very large files (512MB and larger) while the server is experiencing a heavy load.

Known Issues from Release 12.0 CU02 that are still Known Issues in Release 12.0 CU03

Finance & Administration

Debtor List – Bank Settings (Sidebar) – SWIFT and IBAN Field Lengths are Truncated

Deltek Tracking No. 500439

Description: You cannot enter more than 20 characters in the SWIFT and IBAN fields of a debtor in the Bank Details tab of the Debtor List sidebar.

Workaround before Fix: In the Debtor List, choose the Debtor Setup view in the drop-down in the top-right corner. This enables you to edit debtor details directly in the grid, where you can enter more than 20 characters.

Additional Notes: The SWIFT and IBAN fields can accept a maximum of 50 characters each.

Jobs

Price Quote (PQ) – Changing PQ Currency can Cause an Error

Deltek Tracking No. 497767

Description: When you change the currency of a PQ, and it results in 12 digits or more for some cells, an error occurs.

Purchase Order (PO) – Create New PO – Error Occurs if you do not have Access to Copy Dialog

Deltek Tracking No. 499382

Description: If you do not have access to a copy dialog, when you open the Create New Purchase Order dialog, an error occurs.

Settings

Employee Settings – Updating Profile Can Cause an Error

Deltek Tracking No. 500052

Description: If you update or add capacity profiles, an error might occur.

Workaround before Fix: Add a default capacity profile under Settings for the Company to which the employee belongs.

Dimension Setup – Soft Refresh Required to Deselect Check Boxes

Deltek Tracking No. 500238

Description: When you open Settings » Dimensions » Dimension Setup and select a check box, you can no longer deselect any checkboxes in the same column without the workaround. The same case is true if you deselect a check box first and then want to select one from the same column.

Workaround before Fix: Perform a soft refresh before you do the opposite action (deselect/select the check box) to temporarily fix this issue.

Databoards – Some Databoards cannot Convert nvarchar to int

Deltek Tracking No. 501206

Description: Databoards that have a multi-selector in the filter might fail with a message that a conversion from nvarchar to int failed.

Workaround before Fix: Select multiple values in the multi-selector and then perform a hard refresh.

Software Issues Resolved

Finance & Administration

Chart of Accounts – Starting Balance Missing from Balance Column

Deltek Tracking No. 502514

Description: The starting balance did not appear in the Balance Column on the Account Balance tab. This caused the running total to be incorrect.

Creditors- Creditor Invoices – Cannot Rename Invoice when System Variable 1180 is Enabled

Deltek Tracking No. 501578

Description: When you changed the voucher number of a Creditor Invoice whose status was 10, and System Variable 1180 was enabled, an error occurred with the message **Creditor invoices cannot be deleted; they must be cancelled instead. This is controlled by System Variable 1180.**

Workaround before Fix: Copy the details of the current voucher that is to be canceled, manually enter the voucher number in the new (copied) voucher, and cancel the old one.

Creditor Invoices – Cannot Cancel Creditor Invoices when there are Purchase Order (PO) Links

Deltek Tracking No. 501640

Description: When you canceled a creditor invoice that is linked to a PO, if System Variable 1180 was enabled, WorkBook did not cancel the creditor invoice.

Creditor Invoices – Subgrid - Cannot Add Purchase Order (PO) Line Because of Error

Deltek Tracking No. 501803

Description: When you selected a PO number on a subgrid row Message 63658 **You are not allowed to enter purchases on activity type: <activity from tasks>** was displayed. This prevented you from selecting the PO.

Creditor Invoices – Extended Amount Warning Dialog does not Convert Currency, but Shows Currency of Invoice

Deltek Tracking No. 502664

Description: When the currency of the invoice being sent for approval was different from the Purchase Order currency, the warning message in the dialog did not convert the amounts that were based on the vendor invoice currency.

Creditor Invoice Management – Subgrid – Description Disappears while You Edit It

Deltek Tracking No. 502261

Description: When you edited a description in the subgrid while another user was editing the same description, your text disappeared while you were entering it.

Debtor Invoices – Approved Tab – Cannot Change Invoice Date

Deltek Tracking No. 501579

Description: When you selected an invoice and clicked the Set a New Invoice Date button, and then clicked OK on the dialog, an error occurred.

General Ledger – Journals – Journal Entry Tab – Adding New Line Using Shortcut Keys

Deltek Tracking No. 502513

Description: When you added a new line using the CTRL+INSERT shortcut keys or the down arrow, the voucher date from the line above the new line was entered for the new line, rather than the current date. This behavior deviated from the behavior when you click the Create New Journal Entry button to add a line; in that case the voucher date defaults to the current date.

General

Grid – Job Column – Search Grid cannot Find Entry when Job ID is being Used

Deltek Tracking No. 501811

Description: When you searched for a Job ID, the grid could not find the job, even if it is in the grid, because it can only search for the job name, not the number.

Jobs

Costs – Hours – Change Task does not Work if there are Inactive Employees on the Job/Plan

Deltek Tracking No. 502699

Description: When you tried to change from one task to another, the task did not change, and WorkBook displayed message 62197 saying that the user is inactive.

Invoice – Cannot Change the Tax Code for Out-of-Scope Delivery Job Invoices on Mixed Retainers

Deltek Tracking No. 501948

Description: When you created out-of-scope delivery job invoices on mixed retainers, you could no change the tax code on the line level and over-all for the invoice.

Jobs List – Job Profitability Report 185

Deltek Tracking No. 502260

Description: When you printed Report 185, the net revenue column of the invoicing section was displayed in an incorrect format.

Price Quote – Net Margin Percentage is Displayed Incorrectly

Deltek Tracking No. 502511

Description: When System Variable 267 was set to Turnover or Net Revenue, the Net Margin percentage was calculated incorrectly on either of the settings.

Scheduling

Tasks – Task Resource Booking Approval – Loading Data Takes Longer than Expected

Deltek Tracking No. 502765

Description: When you opened the subgrid, the page became unresponsive because WorkBook processed all bookings, not just those that were part of the data in the subgrid.

Scheduling View – Time Sheet Status – Displays Incorrect Hours

Deltek Tracking No. 502281

Description: When you switched to week view, incorrect hours were displayed in cells.

Time & Expense

Advanced Users cannot Pin/Unpin Jobs on another User's Time Sheet

Deltek Tracking No. 501947

Description: If you are an Advanced User and you tried to pin or unpin a job on another user's time sheet, WorkBook displayed the error message **Only an admin has access to favorite tasks for other resources**.

Time & Materials

Expense Entry – Error when Trying to Approve Expense Entry – Voucher not Editable

Deltek Tracking No. 502694

Description: When you approved expense entries, sometimes you could not do a final approval of an expense entry. In those cases, you received an error message that the voucher cannot be edited.

WorkBook Release 12.0 CU02

Version DB 12.0.117 / HTML 12.0.148

Released on March 13, 2020

Features Added or Changed

General

System Performance Improvements to Avoid Degradation Caused by Certain Usage Patterns

System performance sometimes was degraded when WorkBook used a large amount of memory caused by certain usage patterns.

Some of the usage patterns included previewing large amounts of PDF and DOCX files or uploading and downloading large files.

This release includes performance improvements to avoid degradation.

Generate Only the First Page when Previewing a Document File

Previewing document files, such as DOCX files, created a preview of the entire document and cropped the image to show the first 2400 pixels.

The document preview feature now only creates a preview of the first page of the document.

Jobs

Job List Loading Time Optimization

In some scenarios, loading the Job List took a long time, or it timed out, even when you loaded a small number of jobs.

A complex database query that was used in the Job List load sometimes generated an inefficient query plan. This query has been optimized into multiple, simpler queries. This makes the Job List load faster.

Known Issues from Release 12.0 CU01 that are still Known Issues in Release 12.0 CU02

Finance & Administration

Creditor Invoices – Cannot Rename Invoices when System Variable 1180 is Enabled

Deltek Tracking No. 497798

Description: When you try to rename the voucher number of a Creditor Invoice where the status is 10, and System Variable 1180 is enabled, an error occurs with the following message: Creditor invoices cannot be deleted; they must be cancelled instead. This is controlled by System Variable 1180. The voucher number is not changed.

Customers Impacted: Users of WorkBook Version 12.0 with System Variable 1180 enabled.

Workaround before Fix: Copy the details of the current voucher to be cancelled and manually enter the voucher number to the copied voucher, then cancel the first voucher.

Debtor List – Bank Settings (Sidebar) – SWIFT and IBAN Field Lengths are Truncated

Deltek Tracking No. 500439

Description: You cannot enter more than 20 characters in the SWIFT and IBAN fields of a debtor in the Bank Details tab of the Debtor List sidebar.

Workaround before Fix: In the Debtor List, choose the Debtor Setup view in the drop-down in the top-right corner. This enables you to edit debtor details directly in the grid, where you can enter more than 20 characters.

Additional Notes: The SWIFT and IBAN fields can accept a maximum of 50 characters each.

Jobs

Price Quote (PQ) – Changing PQ Currency can Cause an Error

Deltek Tracking No. 497767

Description: When you change the currency of a PQ, and it results in 12 digits or more for some cells, an error occurs.

Purchase Order (PO) – Create New PO – Error Occurs if you do not have Access to Copy Dialog

Deltek Tracking No. 499382

Description: If you do not have access to a copy dialog, when you open the Create New Purchase Order dialog, an error occurs.

Settings

Employee Settings – Updating Profile Can Cause an Error

Deltek Tracking No. 500052

Description: If you update or add capacity profiles, an error might occur.

Workaround before Fix: Add a default capacity profile under Settings for the Company to which the employee belongs.

Dimension Setup – Soft Refresh Required to Deselect Check Boxes

Deltek Tracking No. 500238

Description: When you open Settings » Dimensions » Dimension Setup and select a check box, you can no longer deselect any checkboxes in the same column without the workaround. The same case is true if you deselect a check box first and then want to select one from the same column.

Workaround before Fix: Perform a soft refresh before you do the opposite action (deselect/select the check box) to temporarily fix this issue.

Databoards – Some Databoards cannot Convert nvarchar to int

Deltek Tracking No. 501206

Description: Databoards that have a multi-selector in the filter might fail with a message that a conversion from nvarchar to int failed.

Workaround before Fix: Select multiple values in the multi-selector and then perform a hard refresh.

Software Issues Resolved

Finance & Administration

Creditor Invoices – Creditor Invoice Lines Load Time Degradation

Deltek Tracking No. 502288

Description: When you used one of the Creditor Invoice pages (approval or management), the load/refresh time increased over time.

Creditor Invoices – Invoices are not Updated to Status 60 after Approval

Deltek Tracking No. 501552

Description: When you sent a Creditor Invoice for approval when you are the approver, the other approver is absent and has a substitute approver who is not you, and the other approver is set to skip approval if the minimum number of approvers is met, the invoice became stuck in “for approval” status.

Customers Impacted: Customers using version 11.0.107 and newer.

Workaround before Fix: If it is enabled, you can use force approval.

Additional Notes: The minimum number of approvers is defined by System Variable 761.

Reports

System Degradation if a Report Fails

Deltek Tracking No. 502286

Description: In some scenarios, when reports failed to print but continued to run in the background, this caused system performance degradation.

WorkBook Release 12.0 CU01

Version DB 12.0.108 / HTML 12.0.137

Released on February 13, 2020

Features Added or Changed

General

French Canadian Language is available as System Language and/or Report Language

WorkBook has been translated into French Canadian. You can now use it as the system language and/or the report language. Go to **Settings » Global System Settings » Languages** and select the **Enable** check box for **French Canadian** to activate it. After that, users can go to My Settings and select French Canadian as System Language and/or Report Language.

Finance & Administration

Job Project Posting Performance Improvement

The performance for job postings has been enhanced. Posting jobs now finishes more quickly; this is especially noticeable when there are many entries.

Net Revenue Forecast (NRF) – Responsible / Viewer Added when Deactivated or Employee without Access

The Responsible / View access functionality of the Net Revenue Forecast has been enhanced. Users who are applied to Responsible and Viewers are now checked for various access criteria.

Job-related Responsible and Viewer users are checked for access to jobs and clients, whether they are active, and whether they have an appropriate user role (they must be at least Advanced users).

Pipeline-related Responsible and Viewer users have the same checks applied as for job-related Responsible and Viewer users, except that they are checked for pipeline access (instead of job access).

Intercompany-related Responsible users are checked at the job level.

If Responsible or Viewer users do not have access—or in the case where no user has been set on the roles defined by method to be Responsible or Viewer—the Responsible and Viewer users fall back to the job's Account Manager and the Pipelines Responsible. If these users do not have access, they are added, and the Responsible field is highlighted with a red background, while Viewers are flagged with a yellow warning triangle in the Viewers dialog and are removed when you close the dialog.

However, a Viewer user who is also the Responsible is not automatically removed as the Viewer.

Cost Entry – New Options for Admin Users to Update Cost Entries on Deactivated Users

If you are an Admin User, you can now update cost entries on deactivated users.

Reports

The following change affects custom report layouts that you created before Release 12.0 CU01. Any custom layouts that you create from standard layouts beginning with Release 12.0 CU01 or newer are not affected.

Manual Fixes Required for Custom Report Layouts

WorkBook Version 12.0 CU01 includes two fixes for report formatting issues:

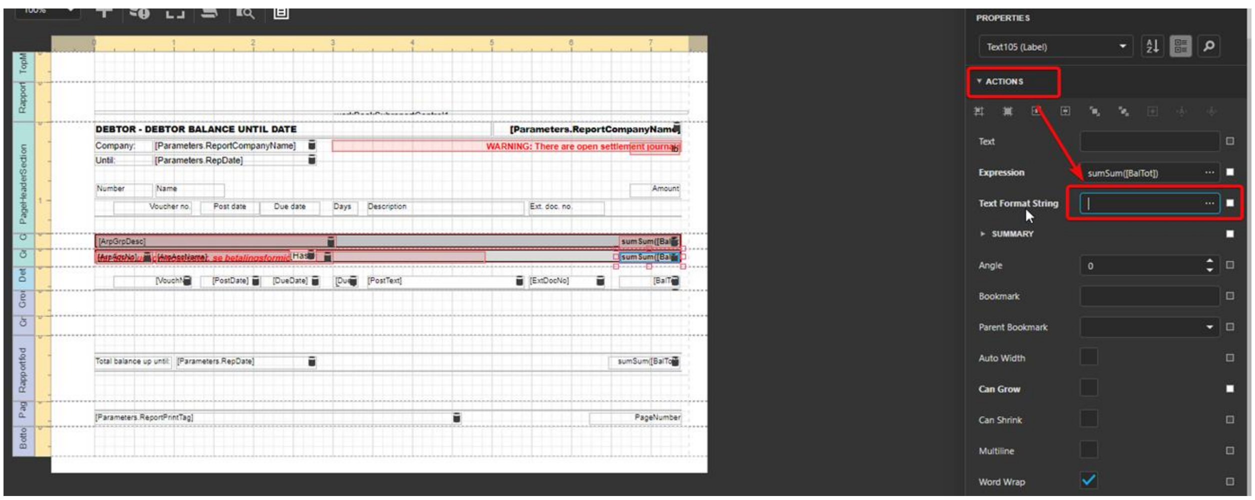
- One fix resolves issues with summary fields for PDF and RTF report files.
- One fix resolves issues with decimal formatting and localization formatting on decimal fields for XLSX (Formatted) report files.

These issues are not automatically fixed for custom layouts for reports that you might be using, so you must make changes manually to implement these corrections.

Fix PDF and RTF Report Layouts

To fix custom layouts for PDF and RTF reports, you must clear the Text Format String for all decimal fields, because that overwrites the formatting that is set in the scripts.

1. Access the report editor from the report sidebar.
2. Choose **Modify the selected layout**. A report editor display like the following figure appears.



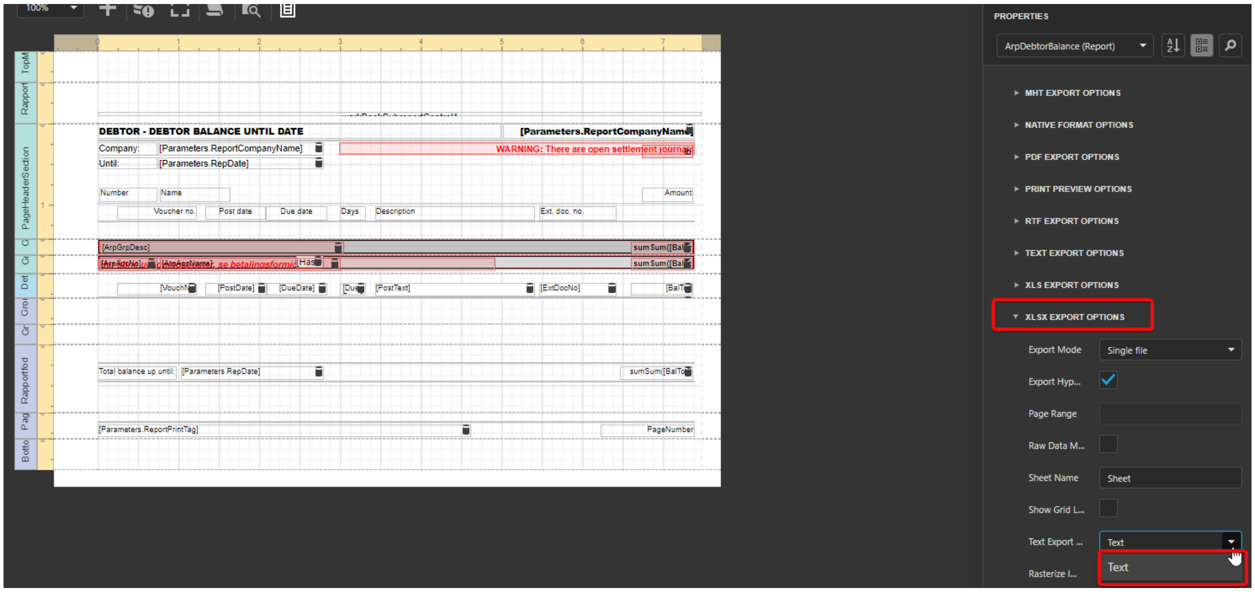
3. Click on a summary field that you want to change.
4. Go to the **Text Format String** field.
5. Press the **Delete** or **Backspace** key to clear the contents of the Text Format String field.
6. Repeat steps 3 through 5 for each summary field.

Fix XLSX (Formatted) Report Layouts

The Text Export Mode report layout property determines whether the report should take the value from the data source or from the text element when all previous steps of the report have finished. The default value of Text Export Mode is Value, which means that it takes the value from the data source. This includes the scripts, which means that the formatting is not included when the Text Export Mode property is set to use the default value.

To set Text Export Mode to **Text** for the XLSX export option on the report layout:

1. Access the report editor from the report sidebar.
2. Choose **Modify the selected layout**. A report editor display like the following figure appears.



3. Click the dark grey background in the report editor.
4. Navigate to **BEHAVIOR » EXPORT OPTIONS » XLSX EXPORT OPTIONS**.
5. Click the **Text Export …** drop-down and select **Text**.
6. Click the ☰ (hamburger) menu in the upper-left corner. Another menu is displayed.
7. Click **Save** on the second menu to make the change to the Text Export field take effect.

See Summarized Fields are not Formatted when Printing Reports for more information.

Settings

Purchase Order Approval – Approver Roles Enhanced

The following roles now support sourcing an approver from a dimension role:

- General Approver (Role 7)
- General Amount Approver (Role 8)
- Secondary Approver (Role 40)
- Pool Approver (Role 41)

Known Issues in Release 12.0 CU01

Finance & Administration

Creditor Invoices – Cannot Rename Invoices when System Variable 1180 is Enabled

Deltek Tracking No. 497798

Description: When you try to rename the voucher number of a Creditor Invoice where the status is 10, and System Variable 1180 is enabled, an error occurs with the following message: Creditor invoices cannot be deleted; they must be cancelled instead. This is controlled by System Variable 1180. The voucher number is not changed.

Customers Impacted: Users of WorkBook Version 12.0 with System Variable 1180 enabled.

Workaround before Fix: Copy the details of the current voucher to be cancelled and manually enter the voucher number to the copied voucher, then cancel the first voucher.

Debtor List – Bank Settings (Sidebar) – SWIFT and IBAN Field Lengths are Truncated

Deltek Tracking No. 500439

Description: You cannot enter more than 20 characters in the SWIFT and IBAN fields of a debtor in the Bank Details tab of the Debtor List sidebar.

Workaround before Fix: In the Debtor List, choose the Debtor Setup view in the drop-down in the top-right corner. This enables you to edit debtor details directly in the grid, where you can enter more than 20 characters.

Additional Notes: The SWIFT and IBAN fields can accept a maximum of 50 characters each.

Jobs

Price Quote (PQ) – Changing PQ Currency can Cause an Error

Deltek Tracking No. 497767

Description: When you change the currency of a PQ, and it results in 12 digits or more for some cells, an error occurs.

Purchase Order (PO) – Create New PO – Error Occurs if you do not have Access to Copy Dialog

Deltek Tracking No. 499382

Description: If you do not have access to a copy dialog, when you open the Create New Purchase Order dialog, an error occurs.

Settings

Employee Settings – Updating Profile Can Cause an Error

Deltek Tracking No. 500052

Description: If you update or add capacity profiles, an error might occur.

Workaround before Fix: Add a default capacity profile under Settings for the Company to which the employee belongs.

Dimension Setup – Soft Refresh Required to Deselect Check Boxes

Deltek Tracking No. 500238

Description: When you open Settings » Dimensions » Dimension Setup and select a check box, you can no longer deselect any checkboxes in the same column without the workaround. The same case is true if you deselect a check box first and then want to select one from the same column.

Workaround before Fix: Perform a soft refresh before you do the opposite action (deselect/select the check box) to temporarily fix this issue.

Databoards – Some Databoards cannot Convert nvarchar to int

Deltek Tracking No. 501206

Description: Databoards that have a multi-selector in the filter might fail with a message that a conversion from nvarchar to int failed.

Workaround before Fix: Select multiple values in the multi-selector and then perform a hard refresh.

Known Issues from Release 12.0 that are still Known Issues in Release 12.0 CU01

Finance & Administration

General Ledger – Chart of Accounts – Updating Account in Sidebar Clears Amount in Grid

Deltek Tracking No. 497701

Description: When you update the account name and select the Force Page Break after this Account check box, the account's amount is removed from the grid.

Workaround before Fix: Do a soft refresh on the Finance & Administration > General Ledger > Chart of Accounts window.

Creditor Invoice – Voucher Stamped with Invalid License

Deltek Tracking No. 487528

Description: When you upload PDF vouchers that contain tagged metadata, WorkBook incorrectly adds a watermark that displays an invalid license warning.

Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices

Deltek Tracking No. 496185

Description: The bug associated with this tracking number has been resolved. (See Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices.) However, on some US/Canadian tax lines, there may still be rounding issues.

Jobs

Delivery Job Closure – Activity not Allowed Error

Deltek Tracking No. 486012

Description: When you close a project retainer delivery job on a retainer project, and the job has fewer expenses than budgeted on the price quote, the action might become prevented if the setting All Corrective Price Quotes and Invoices to be Done on One Activity is not enabled on the project.

This is because WorkBook uses the default activity of the user for the Price Quote correction, but that activity might be configured as not allowed on the job price list, or not allowed for use on invoices.

Workaround before Fix: Temporarily change the default activity of the user to one that is allowed. That might require temporary changes to the activity setup, as well, because the default activities for employees are limited to the activities that are allowed for use on time entry.

Price Quote (PQ) – Lines

Deltek Tracking No. 491303

Description: Adding a line and updating values on the line does not trigger updates to the cost price according to System Variable 184.

Reports

Reports 218, 227, and 240 – Wrong VAT Percentage on very small Amounts

Deltek Tracking No. 477918

Description: When you print Reports 218, 227, and 240 if an invoice net amount is very small, and you group by VAT percentage, it results in a wrong VAT percentage.

When You Print to XLSX Formatted Decimal Number Formatting does not Follow Selected Language

Deltek Tracking No. 498116

Description: When you use XLSX Formatted to print a report, for some reports the decimal separator does not change, depending on the language that you selected in the report parameters. The default formatting for the decimals corresponds to the formatting that is set in the regional settings on the client computer. Customers who have the same language specified in the report parameters and their regional settings are not affected.

Reports with a Parameter that Supports * (All) do not Support the Include Front Page Option

Deltek Tracking No. 496301

Description: When you print a report with the report parameter to include the front page selected, a dialog blocks you from printing the report.

Workaround before Fix: Select the accounts to print directly in the account selection field.

Additional Notes: Affected reports include 93, 99, 128, 156, 157, 167, 171, 187, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 231, 240, 241, 242, 250, 251, 255, 264, 269, 278, 279, 280, 281, 284, 290, 291, 292, 303, 304, 306, 307, 310, 313, 316, 319, 333, 334, 335, 341, 378, 381, 392, 412, 417, 431, 461, 468, 483, 499, 500, 522, 523, 527, 529, 532, and 542.

Resources

Employee – Sidebar and Grid

Deltek Tracking No. 491183

Description: When you move an employee to another Company, a new resource is created, and the original resource is disabled. The resource book is not automatically updated to reflect this change.

Workaround before Fix: Perform a soft refresh or reapply the filter in the resource book.

Settings

Global System Settings – System Variables – With System Variable 909 Disabled, Expense Entry Transfer Assumes the Incorrect Company Currency

Deltek Tracking No. 493327

Description: When System Variable 909 is disabled, Expense Entry transfer assumes that the Company Currency Amount is in the Employee Company Currency, rather than the Expense Entry Company Currency.

Storage

Large Files Cannot be Downloaded

Deltek Tracking No. 493692

Description: When you try to download a very large file, you might encounter an OutOfMemory exception error. While there is no known exact size threshold that causes this, it is more likely to occur when you try to download very large files (512MB and larger) while the server is experiencing a heavy load.

Software Issues Resolved

Finance & Administration

Cost Entry – Mileage Entry – Unable to Approve Status 20 when Approved Via Cost Entry

Deltek Tracking No. 498330

Description: When you viewed an item where you were associated as an approver, you could not approve the item from the Cost Entry page.

Workaround before Fix: Approve entries from the follow-up, or use the administrative approval follow-up under Finance & Administration » Open Mileage Entries.

Cost Entry – Time Sheet – Time Entry Remains Unapproved when Approved via Cost Entry

Deltek Tracking No. 498331

Description: When you were assigned as an approver, you could not approve an entry that was in Stats 20 via Cost Entry.

General Ledger – Net Revenue Forecast – Clicking Shortcut (Context) Menu before Page is Initialized Causes Error

Deltek Tracking No. 498385

Description: When you clicked on the shortcut (context) menu before the entire page was completely loaded, an error occurred.

General Ledger – Net Revenue Forecast (NRF) – Manually Edited NRF Responsibles / Viewers were not Removed on Update of Entire NRF

Deltek Tracking No. 499693

Description: Responsibles / Viewers were not reapplied from the setup configuration when updating the NRF. Affected records were only those records where responsibles / viewers were manually changed. This resulted in multiple reviewers when the NRF was sent for review.

General Ledger – Net Revenue Forecast (NRF) – Subgrid – Horizontal and Vertical Scroll Bars are Missing

Deltek Tracking No. 498623

Description: When you looked at the details in the subgrid for jobs, pipelines, and inter-company forecasts, the horizontal and vertical scroll bars were missing.

Workaround before Fix: Use the mouse scroll and arrow keys.

Monthly WIP Adjustment Follow-Up – Cannot Select Multiple Jobs and Set WIP Value to Zero

Deltek Tracking No. 498622

Description: When you selected multiple jobs and tried to use the Set WIP Value to Zero for Selected Jobs / Reset all Previous Adjustments for Selected Jobs functionality for jobs with existing adjustments for the selected dates, a message was displayed and the action of setting the WIP value to zero was prevented.

Workaround before Fix: Perform the action for each job individually.

Rejected Entries – Payment Proposals are Missing from the View

Deltek Tracking No. 498660

Description: When you entered rejected entries, the list of items did not include any rejected payment proposals.

Customers Impacted: Customers who updated to Version 12.

Additional Notes: Approval flow of payment proposals was first added in Version 12, which is why customers who are on that version cannot find payment proposals in rejected entries until this fix is implemented.

HMRC VAT Returns – Visiting HMRC VAT Returns might Result in Error

Deltek Tracking No. 499383

Description: Visiting HMRC Vat returns could result in a crash if the page completed loading before the buttons in the toolbar were populated.

Journals – Same Prefix Error Triggered When Changing Booking Dates for Lines with Reversed Accounts

Deltek Tracking No. 499385

Description: When you changed the booking date on a journal entry line that eliminates a creditor or debtor transaction, an error occurred that prevented you from changing the booking date.

Customers Impacted: Customers who place the creditor/debtor account as the main account in manual journal entries received this error message. In addition, it only occurred if you eliminated a transaction with a journal entry line added elimination from the subgrid, while the amount in the top grid was empty.

Workaround before Fix: If you set the creditor or debtor to be the offset account, you can change the booking date.

Creditor Invoices – Expense Entries with EU VAT Encounter Errors when Changing Finance Account / Adding Lines

Deltek Tracking No. 499386

Description: When you added extra lines on expense vouchers, an error occurred if the expense line uses import creditor VAT and an activity VAT that is not set at 100% deductible.

Customers Impacted: Customers who use import VAT for expense entries and have System Variable 970 (Allow to Edit Expense Entry Voucher Lines on Vouchers with Status 40) enabled.

Creditor Invoices – Creditor Invoice Set on Hold without Job being set to Pay when Paid

Deltek Tracking No. 501158

Description: When you performed eliminations, creditor invoices were set to Payment on Hold, with the reason Pay when Paid, even when pay when paid was not enabled on the job to which the invoice belonged.

Customers Impacted: Customers who perform eliminations with open transactions and where creditors are not employee creditors or marked as Exclude from Pay when Paid.

Workaround before Fix: To prevent the invoice from being marked for Pay when Paid, mark the creditor to be excluded from Pay when Paid. You can release invoices that are already marked as Payment on Hold – Pay when Paid under Creditor Invoices Pay when Paid under Finance & Administration.

Creditor Invoices – System Error when Trying to Preview Creditor Invoice File

Deltek Tracking No. 501161

Description: When you tried to preview a file that had been deleted from the server, an error occurred.

Resources Under Preparation – Force Approve even when Required Fields have no Values

Deltek Tracking No. 498335

Description: When you used Force Approve Record(s), the records were approved even if required fields were missing values.

Net Revenue Forecast (NRF) – Price Quotes (PQ) in Status 20 Included as PQ in Status 10

Deltek Tracking No. 500521

Description: When you viewed PQs in Status 10, it also included PQs that were in Status 20. This made the forecast inaccurate when trying to view PQs in Status 10 or Status 20 exclusively.

Customers Impacted: Customers using Version 11.0.107 (11 CU04) and newer.

Additional Notes: If an NRF does not display PQs in either Status 10 or Status 20, there is no problem. Similarly, if an NRF displays PQs in both Status 10 and Status 20, there is no problem.

Jobs

Jobs Created via API do not Apply Default Dimensions Correctly

Deltek Tracking No. 499379

Description: When you created jobs via the API, certain dimension values were not set properly according to the defined Company defaults, client defaults, and client/Company defaults. The following fixed dimensions were affected:

- Debtor is Required
- Project Manager
- Finance Manager
- Job Admin Fee
- Billable
- Account Manager
- Sales Manager
- Product
- Department
- Profit Center
- Practice Area
- Consulting Center
- Technology
- Platform

Create New Job – Jobs Created with Wrong Price List

Deltek Tracking No. 499882

Description: When you opened the Create Job dialog and changed the client that was selected, and System Variable 993 was enabled, jobs could be created with the wrong Price List in certain scenarios, such as the following.

Conditions that caused this:

- Client 1 had access to Price List 1 (Client default) and Price List 2 (Client Company default).
- Client 2 had access to Price List 1 (Client default) and had no Client Company default. It did not have access to Price List 2.

When you opened the Create Job dialog with Client 1 selected, and you changed the client selection to Client 2 and then created a job, that job was created with the Client Company default Price List of Client 1.

Tasks – Grid View – Booking Resources Causes the Tag to Disappear

Deltek Tracking No. 496084

Description: When you booked a resource on a task, tags were removed from the view.

Tasks – Grid View – You cannot Edit the Color from the Grid

Deltek Tracking No. 498398

Description: You could not edit the color column directly from the grid, because it was read-only.

Job Folder – Error when Updating from Version 11 to Version 12

Deltek Tracking No. 498499

Description: Old information in job folders prevented you from updating WorkBook to version 12.

Purchase Order (PO) – Copy Purchase Data from a Price Quote (PQ) – Searching Between Budgets does not Work

Deltek Tracking No. 498527

Description: When you tried to search for a specific PQ in the Price Quote Selector, no matches were found.

Contact New Job Request – Briefing Template Appears Blank

Deltek Tracking No. 498629

Description: When you opened the Contact New Job Request dialog and selected another client, the briefing template that is associated with the job type was not loaded properly if the previous client did not have access to it.

Workaround before Fix: Select a job from the list from the client on which you intend to create the job. This results in the client being suggested by default.

Jobs List – Price Quote – Intercompany Exchange is Calculated with Wrong Exchange Rate

Deltek Tracking No. 498896

Description: When you used an employee from another company on a price quote line, a wrong currency exchange rate was used under certain conditions.

Conditions

- Currency A is used by Company 1, the Price Quote and the Price List.
- Currency B is used by Company 2 and Employee 1 for its hourly cost rate.
- Currency C is the base currency for the rate table that is shared by Company 1 and Company 2.
- The Price Quote is created on a job that belongs to Company 1.
- Employee 1 is employed by Company 2.

Case

- Employee 1 is selected on a Price Quote line, and the Price Quote is approved.
- The calculated cost price of the employee would be based on the first available currency rate for Currency A, which is always dated 01/01/1900.

Customers Impacted: Multiple companies with different company currencies, while still using intercompany resources.

Jobs List – Task Progress View – Subgrid is not Displayed in Version 11 and Higher

Deltek Tracking No. 499468

Description: When you clicked on a cell, the subgrid was not displayed.

Jobs list – Report 246 – External Purchases do not Match Sales

Deltek Tracking No. 500713

Description: External purchases included amounts from vouchers in other companies if their voucher number matched a voucher on the job.

Costs – Purchases - Unable to Move Voucher, Wrong Sign

Deltek Tracking No. 499380

Description: When you moved a line from a voucher that had multiple lines, all lines were depleted by the moved amount.

Costs- Purchase Orders – Cost Details – Purchase Order Task is not Displayed

Deltek Tracking No. 499914

Description: When you viewed the cost details of a Purchase Order, and Enable Units and Amount Specification on Detail Level was enabled, the Purchase Order Task column was not displayed.

Costs – Hours – All Records / Task Total per Employee – Performance Issues

Deltek Tracking No. 499467

Description: When you opened these views, WorkBook loaded all time entries in the system, which could cause performance issues.

Tasks – Gantt Chart – Access Forbidden Error (Status Code: 403) for Portal Users

Deltek Tracking No. 499452

Description: When a contact user opened a Gantt view, an error occurred.

Price Quote – Lines – Manually Entered Values are Overwritten with Values from Price List

Deltek Tracking No. 499589

Description: When you entered a value into Hourly Rate, Materials Sale, Profit Margin, or Purchases on a new, empty line, the value was overwritten with values from the Price List.

Workaround before Fix: Add the line first, then manually enter the values.

Invoice – Price Quote Copied to Invoice – Payment Terms Default to Debtor Settings

Deltek Tracking No. 499625

Description: When you copied a Price Quote to a new invoice, the payment terms were not copied from the Price Quote. Instead, the payment terms of the new invoice defaulted to the payment terms from the Debtor settings.

Invoice – Consolidated invoices – Manual Payment Status

Deltek Tracking No. 499816

Description: When you manually changed the payment status of the main invoice, the subinvoices' payment statuses were not changed.

Invoice – Copy Price Quote (PQ) to Invoice – Incorrect Data is Displayed

Deltek Tracking No. 500146

Description: When the copy dialog included a PQ that used a different currency than the Company currency, the amounts were shown correctly in PQ currency, but the currency ISO code was sourced from the Company currency. In addition, the date that was listed in the copy dialog was the date when the PQ was created, rather than the date of the PQ.

Job Properties Sidebar – Job Finance Settings – Pay when Paid and Transfer Residual Values to Other Job – Read-Only

Deltek Tracking No. 498524

Description: When you selected the Pay when Paid check box, you could still enable Transfer Residual Values to Other Job when Closing on the job.

Unauthorized Error on Some Reports when using Two-Factor Authentication

Deltek Tracking No. 500236

Description: When you had Two-Factor Authentication enabled on your login, and you tried to print Reports 123, 188, and 323, you encountered an Unauthorized error.

Reports

Summarized Fields are not Formatted when Printing Reports

Deltek Tracking No. 500148

Description: When you printed a report as a PDF or RTF that had summary fields, the number of decimals did not match the rest of the report.

In addition, when you printed a report as XLSX (Formatted), formatting issues occurred, such as missing decimals on some figures, incorrect decimal symbol formatting based on the language selected in report parameters, or missing separators for figures that exceed thousands.

Customers Impacted: Customers who use Version 12.0

Additional Notes: If you have custom report layouts, formatting issues are not automatically corrected by this fix. You must make layout changes manually if you are using Version 12.0 CU01. See Manual Fixes Required for Custom Report Layouts for instructions.

Employee Change Log (Report 442) – Changes to Capacity Profile Add Random Resource

Deltek Tracking No. 499618

Description: When you generated Report 442 after changing an employee’s capacity profile, the report displayed incorrect employee names.

Pipelines – Report 157 Pipeline Status List does not Work

Deltek Tracking No. 499587

Description: When you tried to print Report 157, it did not print because of missing report parameters.

Resources

Employee/Supplier Creditor Mapping – New Employee Creditor – Does not Inherit Default Copy Settings

Deltek Tracking No. 498621

Description: When you created creditors through employee or supplier creditor mappings, and the company was set to use Copy Settings from this Creditor and Copy Settings from this Expense Employee Creditor, the values from the creditors were not copied onto the new creditors.

Customers Impacted: Customers who use the Copy Creditor functionality on a company's basic settings page.

Scheduling

Global Filters – Inaccurate Informational Message

Deltek Tracking No. 497545

Description: Any user can create and use global filters. You can only edit global filters if you are an Admin User or an Advanced User or you have access in settings. Previously, if you tried to edit a global filter, an incorrect informational message displayed the following: Only advanced users and above may save or modify global filters.

Calendar – All Multiple Bookings for Same Resource are Placed at the Beginning of the Day

Deltek Tracking No. 498773

Description: When you created multiple task bookings on the same date for one resource, all of the bookings were placed at the beginning of the day.

Workaround before Fix: Manually move the task bookings.

Timeline Calendar – Error when Booking Resource

Deltek Tracking No. 493863

Description: When you booked a resource for an existing task on the timeline calendar, an error occurred. However, the booking was still created.

Workaround before Fix: Refresh the view after the error message is displayed (because the booking is still created), or do not book resources on the timeline calendar.

Settings

Some Databoards Cannot Convert nvarchar Values

Deltek Tracking No. 500990

Description: When you loaded databoards that called the server with the parameters in the wrong order, an error message indicated that the databoard failed to convert a type value to another type value.

Job Adjustment Approvals – Employee Manager (6) is Skipped

Deltek Tracking No. 499465

Description: When the Employee Manager role was active / set up on the approval flow, and you sent an adjustment, the Employee Manager (6) role was not triggered.

Finance & Administration – Session Log Overview – Database Error

Deltek Tracking No. 499535

Description: When you opened the Session Log Overview page under Settings » Login History via the Resource Card or User with no Login for 30 Days page under Finance & Administration, an error occurred.

Purchase Order (PO) Approval Never Triggers Secondary Approval

Deltek Tracking No. 499623

Description: When the Secondary Approver role (Role 40) was enabled, it was never triggered when you sent a PO for approval.

Tasks

Net Revenue Forecast Intercompany is not Displayed in Follow-Up

Deltek Tracking No. 499628

Description: The Net Revenue Forecast Follow-up as a viewer did not display intercompany records.

Time & Expense

Time Sheet – Max Hours can be Registered in a Day does not Work

Deltek Tracking No. 497113

Description: When you entered more hours than the company limit that can be worked in one day, WorkBook accepted and allowed that value and did not warn you that it was too large.

Time Sheet Status Report – Basic Time and Remaining Columns

Deltek Tracking No. 499024

Description: When there were absence entries within the selected period, the Basic Time column displayed basic time hours minus absence hours.

WorkBook Release 12.0

Version DB 12.0.68 / HTML 12.0.81

Released on December 19, 2019

Features Added or Changed

CRM

Performance and Layout Improvements to the Pipelines Page

The Pipelines List page has been improved so that it loads much faster. The Active check box has been added to the page. When it is selected, the pipeline is active; when it is not selected, the pipeline is inactive. In addition, the following changes have been made to the page:

- All resource names are displayed without initials and have avatars.
- The column name Start Date has been changed to First Transaction.
- The column name User Currency has been changed to Display Currency.

Performance and Layout Improvements to the Pipelines Filter Page

The pipelines filter has been improved to filter pipelines more effectively.

Pipeline Log has been Re-Implemented

Pages that display the Pipeline Log have been added to the relevant places in CRM: Pipeline Card, Prospect Card, and Pipeline Log. Changes to pipelines were always logged, even while the pages were not available in the system.

Pipelines – New Pipeline – Dimensions – Set Default Dimension Values on New Pipeline in the Same Way that It Works on New Jobs

When you select a client, Company, and/or contact on a new pipeline, the dimension values are now filled in based on the most specific definition to least specific definition.

This means that it fills in dimension values from contact first, if applicable, then from a combination of Company-specific settings on client, then from the client's regular settings, and finally on the Company settings.

This matches the approach used for filling in dimension values when creating jobs.

Email Import

Archive Selected Email – Email Import to Debtors and Creditors

The option to archive an email on a creditor or debtor has been added.

Finance & Administration

An additional validation test has been added to the finance setting validation routine as part of the solution to Known Issue 489496 (see page 26)

The new test validates that the posting configuration stamped on jobs has the correct posting configuration settings within the **Settings » Finance » Posting configurations** set up. Specifically, this validates that the **Time method**, **Purchases method**, and **Material method** settings have the appropriate posting configuration for the General Ledger accounts set up. Before WorkBook 12, the validation was applied only to the current posting configuration for the methods and was not applied to all created jobs.

NOTE: Upgrading to WorkBook 12 may cause problems under the following combination of circumstances as the new job level validation test can potentially generate finance validation errors that were not previously reported, and prohibit finance journal posting until such errors are resolved:

- The system has jobs with a method that uses something other than **None**, such as **Allocate to the operating result**, **Capitalised (cost price)**, or **Capitalised (sales price)**,
- AND the posting configuration for the **Time method**, **Purchases method**, and **Material method** has been set to **None** in **Settings » Finance » Posting configurations**,
- AND the General Ledger posting accounts for the method have been deleted.

The new validation test is likely to create issues only for the **Material method** as this method is generally the least utilized or may not even be used at all, which means that the previous lack of validation would not have identified the misalignment and configuration problem. The solution to the issues that may arise due to the new validation test is to correctly select an appropriate General Ledger account from the account drop-down list in the bottom grid of the Posting configuration sub-module. Generally, this could be the same account used for Adjustments, but it would be for the client to make that decision.

Change management

This significant piece of change management is based upon the fact that new environments and systems (both internal and external, production, and demonstration) have generally been created by copying a blank database. This database already contained internal jobs and some of these jobs have been created using a posting method of **Capitalised** for materials, with the posting configuration subsequently changed to the **Material method** of **None** and the posting accounts removed. Such a system, when updated to WorkBook 12, will generate finance setting validation errors and will report that these jobs do not have the appropriate accounts set up for their posting configuration setting.

Reporting Currency Calculation performance has been improved

The execution time for recalculating currency values for reporting currencies has been reduced drastically.

Monthly WIP Adjustments Follow-Up – Filter Date

When using Raise Notification, the project managers of the listed jobs have their WIP adjustment filter date set to the same date as the user who initiated the notification.

Creditors – Cancel Creditor Invoices

The ability to cancel Creditor Invoices has been added. This is implemented via a new System Variable 1180.

When System Variable 1180 is selected, the Delete option becomes Cancel on the F&A » Creditors » Creditor Invoice. This is only applicable on Creditor Invoice » Invoice Type Creditor Voucher. In addition, you can only cancel Creditor Vouchers when they are in Status 10. If these criteria are not met, you cannot cancel the Creditor Invoice.

Settings – Net Revenue Forecast Methods – Price Quote Forecast Method

A new forecast method for T&M jobs has been added to Net Revenue Forecast.

This method includes sales value of scheduled bookings after the start date of the forecast, regardless of the remaining amount on the line, and the sales value of time entries from the first day of the first forecast month up to the start date of the forecast.

Net Revenue Forecast – Provide New Overview for Non-Finance Users

Two tabs have been added to the subgrid for Net Revenue Forecast method settings. Note that you can have only one assigned job/pipeline responsible at a time.

In addition, a Viewers column has been added to the job lines and pipeline lines in the Finance & Administration module's Net Revenue Forecast. You can click the Pencil button in this column to open a dialog where you can add viewers. You cannot add Basic users as viewers.

The new Net Revenue Forecast page is read-only. It displays only the lines on which a user has been added as a viewer. You must publish the Net Revenue Forecast page so that it can be seen in the new read-only view. The shortcut (context) menu for net revenue forecasts now includes an option for marking the net revenue forecast as published or unpublished.

This new net revenue forecast view also stamps the finance account onto the Net Revenue Forecast, as is done with all of the other settings from the Net Revenue Forecast method setup.

The Net Revenue Forecasts sidebar now includes a tab that displays the finance accounts, as well as responsible and viewer users.

Journals – Journal Bookings – New Columns

A new column called Curr. Amount on the Journal Bookings tab now displays transaction values in transaction currency. Another new column called Amount – XXX displays the transaction value in Company base currency.

Project Postings – Improvements to Load Times for Data

When you select the time entries line in project postings, the subgrid page All Records loads a lot of data if there are a lot of time entries. To improve load time and data loads, this page now shows only as many entries as System Variable 1176 specifies. If the page limits how many entries are displayed, a red warning message appears in the toolbar.

Chart of Accounts – Account Statement Tab Takes Minutes to Load

The performance of loading data on the Account Statement page has been improved.

Creditor Invoices – Filter is Properly Cleared when You Change Company

When you change the Company while in Creditor Invoices, the filter now clears the creditor and approver selections, because these tend to be company-specific.

Finance & Administration – Net Revenue Forecast (NRF) – Handling Forecast Values of Jobs on Hold

NRF now behaves slightly differently for jobs that are on hold. WorkBook does not distribute any values in the forecast months for jobs that have the status on hold. The values that would have been distributed over the forecast months are now summarized in the Remaining Following Years column.

General

Agent 125 – Group Scheduling Resource Calculation – Improved Performance

When Agent 125 is triggered, group scheduling resource calculation occurs without causing deadlocks in WorkBook. This has improved the running time.

Data Cubes – Creditor Transactions

An API data cube has been added to extract creditor transaction information from a single API call.

Interface Changes

None

Cube Name

CubeCreditorTransactionsRequest

Parameters

Parameter	Required / Optional
CompanyID	Required
FromDate	Optional
ToDate	Optional

The API call returns information about all creditor transactions for the specified CompanyId between the FromDate and ToDate. If you do not provide values for the date fields, the query is open-ended. If you specify a ToDate that is before the FromDate, the query returns an error, and no transaction data is provided.

The query returns the following fields:

- Id
- AccountNumber
- CompanyId

- CompanyName
- ReportingGroupId
- Name
- Blocked
- PostingGroupId
- ReferenceType
- ReferenceId
- TransactionDate
- VoucherNumber
- DueDate
- CurrencyId
- CurrencyName
- CurrencyCode
- OriginalAmountCurrency
- OriginalAmount
- PostDate
- JournalNumber
- TransactionType
- ExternalDocumentNumber
- Text
- PaymentOnHold
- RemainingAmount
- RemainingAmountCurrency

Agent – Push User-Created Reminders Out Improved

The agent to push user-created reminders out was rewritten to optimize performance. In addition, users are added to the job team if they posted a reminder to the job or task that they are originally not a part of.

Currency ISO Code Changes

The Currency ISO Code for the Venezuelan Bolivar has been changed from VEB to VES. The code for the Zambian Kwacha has been changed from ZMK to ZMW.

Jobs – Job Lists – Lists now have Total Rows

Most job lists now have a total summarization row at the bottom of the grid.

General – Login – Improve the Design of the Login Page

The design of the login page has been improved.

Shortcut (Context) Menus – Improved Performance

Shortcut (context) menus now use fewer resources, which leads to improved performance.

Jobs

Jobs List – Favorite Job Icon is now Displayed in All Views

On the Jobs List, the Favorite job indicator is now displayed in all grid views.

Purchase Orders – Purchase Order (PO) Settlement Uses PO Currency

Previously, when you settled POs it was done using the company currency. As of Release 12, settling POs is done using the PO currency.

In addition, the Settled and Remaining fields have been added at the left side of the PO footer to display those values in the PO currency.

Create New Job – Performance Improvement

The performance when creating jobs has been improved, to enhance the support for a larger number of jobs being created concurrently.

Redesign and Reimplement Pay when Paid

Pay when Paid applies a new hold type to purchase invoices, meaning that they are not automatically included within payment proposals. The application of this hold is automatic, based on job level settings, but the removal of the hold is manually required.

Interface Changes

- Added a Pay when Paid Job check box on Job Settings » Job Finance Settings.
- Added An Exempt from Pay when Pay check box on Creditor Payment Proposal settings (Finance and Administration » Creditors » Creditors Lists » Payment Proposal Settings).
- Added a Pay when Paid management screen (Finance and Administration » Creditors » Creditor Invoices Pay When Paid).

Functionality

When the Pay when Paid check box is selected (enabled) on a job:

- Any Creditor Invoice, where the invoice type is Creditor Vouchers, and any creditor invoice line is posted against the job has the Pay when Paid hold applied upon reaching status 60 (booked/posted).
- Invoices with this hold status are listed on the Creditor Invoices Pay when Paid screen.

> **Note:** If even one out of multiple lines is posted to a job with Pay when Paid enabled, the entire invoice is given this hold status.

When Pay when Paid is enabled on a job that already has creditor invoice lines posted against it:

- You receive a confirmation dialog that requests confirmation of the subsequent actions that are to be applied against those invoices that have already been applied to the job. When you confirm, the Pay when Paid hold is applied to the creditor invoices listed on the confirmation (including invoices that may only have one out of multiple lines posted against the job).

The hold on a specific invoice can be released on Finance and Administration » Creditors » Creditor Invoices Pay When Paid screen, by selecting the voucher and clicking the 'Release payment hold' icon.

You can exempt creditors from being on hold for payment by selecting the Exempt from Pay when Paid Hold check box on Finance & Administration » Creditors » Creditors Lists » Payment Proposal Settings. Any creditor invoice that has been applied to a creditor with this exemption setting enabled does not have the hold applied, regardless of the job-level setting.

> **Note:** Any creditor that is marked as an employee creditor has the exemption automatically applied by default. You cannot change this.

This functionality only applies to the following:

- Project jobs, **not** Retainer jobs or Retainer delivery jobs.
- Creditor invoices that have a remaining value that is not zero.

Costs/Tasks/Finance – WIP Adjustments – WIP Comment Trigger Value through Company Settings

System Variable 952 has been expanded to facilitate more granular control of when WIP adjustment comments are required. In addition, a specific corresponding Company Variable has been added to enable you to manage comments on WIP adjustments at a company level using a threshold minimum value.

System Variable 952 can now have one of the following values:

- **None** – No comment is required on job closure or negative WIP adjustments.
- **Job Closure adjustments only** – Comments are only required on job closure adjustments. Comments are not required at any time on WIP adjustments.
- **Negative WIP adjustments only** – Comments are only required on WIP adjustments that result in negative net total adjustments (write downs).
- **Both Job Closure and negative WIP adjustments** – Comments are required at all times on job closure adjustments and WIP adjustments that result in negative net total adjustments.

Company Variable 53 now controls the management of comments on positive-value WIP adjustments—the equivalent of the former behavior of System Variable 952 being enabled (selected), but with the additional enhancement of enabling you to provide a threshold value if required. To use Company Variable 53, enter a positive, numeric value to set the threshold.

- When Company Variable 53 is blank, no comment is required on any positive WIP adjustments. (This is equivalent to the former behavior when System Variable 952 was disabled/deselected.)
- When Company Variable 53 contains 0 (zero), a comment is always required on positive WIP adjustments, regardless of their values. (This is equivalent to the former behavior when System Variable 952 was enabled/selected.)
- When Company Variable 53 contains any value, comments are only required on WIP adjustments where the total value exceeds the value of this setting. For WIP adjustments where the total value is both positive and less than or equal to the value of Company Variable 53, no WIP adjustment comment is required.

Note: The value used in Company Variable 53 is always expressed in Company currency.

Examples

The following tables provide examples of using System Variable 952 and Company Variable 53.

WIP adjustment: +100.00		System Variable 952			
		None [0]	Job closure only [1]	Negative WIP only [2]	Both [3]
Company Variable 53	Blank [not required]	Not required	Not required	Not required	Not required
	0.00 [always required]	Required	Required	Required	Required
	500.00 [required above 500.00]	Not required	Not required	Not required	Not required

WIP adjustment: -100.00		System Variable 952			
		None [0]	Job closure only [1]	Negative WIP only [2]	Both [3]
Company Variable 53	Blank [not required]	Not required	Not required	Required	Required
	0.00 [always required]	Not required	Not required	Required	Required
	500.00 [required above 500.00]	Not required	Not required	Required	Required

WIP adjustment: 0.00		System Variable 952			
		None [0]	Job closure only [1]	Negative WIP only [2]	Both [3]
Company Variable 53	Blank *[not required]*	Not required	Not required	Not required	Not required
	0.00 *[always required]*	Required	Required	Required	Required
	500.00 *[required above 500.00]*	Not required	Not required	Not required	Not required

WIP adjustment: +700.00		System Variable 952			
		None [0]	Job closure only [1]	Negative WIP only [2]	Both [3]
Company Variable 53	Blank *[not required]*	Not required	Not required	Not required	Not required
	0.00 *[always required]*	Required	Required	Required	Required
	500.00 *[required above 500.00]*	Required	Required	Required	Required

Job Closure adjustment: -800.00		System Variable 952			
		None [0]	Job closure only [1]	Negative WIP only [2]	Both [3]
Company Variable 53	Blank *[not required]*	Not required	Required	Not required	Required
Company Variable 53	0.00 *[always required]*	Not required	Required	Not required	Required
Company Variable 53	500.00 *[required above 500.00]*	Not required	Required	Not required	Required

Price Quote (PQ) – Enhanced Interaction between Price Quotes (PQs) and Purchase Orders (POs) and Values Spent after Vendor Invoices are Applied

WorkBook now allows for more detailed tracking of quoted purchases of a line-item level when using POs controlled on a detail level (in relation to System Variables 1037 and 1107).

When you use the copy method Copy from Price Quote either on an existing PO or when creating one, WorkBook creates a link between PQ lines and PO detail lines.

When you add the PO number/ID in the Creditor Invoice creation dialog, WorkBook creates a link between a PO and a Creditor Invoice.

System Variable 464 has been updated to only include four options.

PO approval role 96 has been removed.

Company Variable 54, Allow Price Quote Lines to be Used Multiple Times in Creating Purchase Orders, has been added.

PO approval role 97, Duplicate Line Approver, has been added.

If Company Variable 54 is enabled, and you create a link on a PO with the same PQ line, approval role 97 is triggered if enabled.

Price Quote – System Variable 1058 Behavior Extended

System Variable 1058 has been extended with two additional options to enable finance users to override the price quote status for price quotes whose status would otherwise be locked.

Invoice – Add For Approval Status

The For Approval status has been added to the invoice status selector. When you select this status on an invoice whose status is Under Preparation, that invoice moves to the For Approval status if an approval flow is enabled. Otherwise, the invoice moves to the Approved status.

Purchase Order – Add Gross Amount to VAT/Tax Information Box on Purchase Order

Net Amount and Gross Amount have been added to the Edit Tax dialog and the Tax tooltip.

Costs - WIP Adjustments – Manual Approvers

A new tab has been added to the WIP Adjustments dialog that enables you to set up manual approvers before creating the actual adjustment.

Costs – WIP Adjustments – New Column to Itemize Existing Price Approved Column

A new column has been added to the WIP Adjustments dialog that displays the value of externally approved price quotes. The existing Price Approved column has been renamed to All Approved Price Quotes.

Duplicate Jobs – Settings

Extended access was added for elements within the duplicate job dialog. Access roles can now have limited access to specific elements, while still retaining full access to the dialog itself.

Price – You can Add Job Reference Key Information to Report 348

You can now add the JobRefKey data field to Report 348. When a job has a reference key that is set via Job » Finance Settings, you can now add job reference key information to be displayed in the Price Quote Report (Report 348).

Job Team – Defaulting Job Team from Company Settings does not Work

The text for option 1 of System Variable 598 has been changed to more accurately reflect what it does. The new text is **Team as defined on client contact, client company, or client default (following that order).**

Job Properties Sidebar – Basic Job Settings –Indicator that a Project is a Retainer when Changing the Project on a Job

When you change the project on a job, the job properties sidebar drop-down now differentiates normal projects from retainer projects. In addition, you can no longer select inactive projects.

Reports

Reports – Finance & Administration – Chart of Accounts – Trial Balance Report 216

The performance of this report has been improved. The enhancements to this report also fixed the following issues:

- The report did not print if no accounts in the report contained a line feed.
- The Account Description field was not displayed in the account description text in the language for which the report was printed.

In addition, this report was renamed to the Periodic Trial Balance Report.

Reports – Finance & Administration –Net Job Balance Report (Report 569)

This new report enables you to view the net job balance—the available revenue to be taken on any given job, inclusive of accrued and deferred revenue—by client, by job. See Net Job Balance Report (Report 569) for detailed information about this report.

Reports – Finance & Administration – Profit and Loss for a Period Report (Report 570)

This new report shows the sum of transactions on Operating Accounts between and including a From Date and a To Date. See Profit and Loss for a Period Report (Report 570) for detailed information about this report.

Report – Finance & Administration – Trial Balance Report (Report 571)

This new report shows the list of all accounts, both of account type Operating and Balance Sheet, that are included in the Chart of Accounts of the selected company, and their associated balances as of the As of date. See Trial Balance Report (Report 571) for detailed information about this report.

Reports – Finance & Administration –Balance Sheet with Prior Year Comparison Report (Report 572)

This new report shows the balance on Balance Sheet Accounts at the As of Date. See Balance Sheet with Prior Year Comparison Report (Report 572) for detailed information about this report.

Resources

Create New Company Performance Improvements

The performance of the process for creating a new company has been improved.

If the new company is set to use a base currency that is already marked as a reporting currency, the time that it takes to create the company has been vastly improved.

If the selected currency is not marked as a reporting currency, you are informed that some additional calculations will continue running in the background. You will also receive a message in your inbox when those calculations have completed.

The system no longer completely locks up during the entire creation process.

Resource Columns Enhancements

Resource columns across WorkBook were enhanced to add the Resource icon to resources in drop-down columns, if icons are enabled globally.

Company Settings – Allow for Default Values to be Copied when Creating Debtors

When creating a debtor the default values are copied from all three areas of the application, giving the following precedence:

1. Input dialog
2. Copy from the debtor if it was set up in Company Default copy settings
3. Copy from Settings in Company Basic Finance settings

Scheduling

Schedule Overview – Scrum Board – Select and Drag Multiple Tasks in Scrum

The ability to select and drag multiple tasks at a time on the scrum board has been added.

Settings

System Variable 1062 - User End Date Behavior Changes

When System Variable 1062 enabled, users can still log in on the date set in their End of Employment field.

Required Resource Fields Approval

The approval pages for required resource fields have been rewritten to ensure that there were fewer gaps in the logic.

Global System Settings – Expanded System Variable 436 with New

System Variable 436 has been expanded to a drop-down list with two new options for excluding contacts or employees from the check. The check now also happens when you reactivate a resource, and when you add a contact to a job team for the first time, according to System Variable 436.

Rewrite Agent 48 (Auto Add Task to Time Sheet) to API

Technical improvements were made to Agent 48, Auto Add Task to Time Sheet, to increase performance.

Company Approvals – Creditor Payment Proposal Approval

An approval flow has been added for creditor payment proposals. The new approval flow is called Creditor Payment Proposal. You access it via Settings » Company Approvals.

Functionality

When it is active, this approval flow is triggered when the Creditor Payment Proposal is initially marked Approved by the author, within Finance » Creditors » Creditor Payment Proposal » Payment Lines. A confirmation dialog is displayed to indicate that the payment proposal has been sent for approval; you can see the progress of the approval of the payment proposal in the Approvers tab under Finance » Creditors » Creditor Payment Proposal » Approvers when you have selected that payment proposal.

You can see the list of payment proposals that have not yet been completely approved and remain in Status 20 (For Approval) in the Administrative Follow-Up window under Finance » Administrative Follow-Up » Payment Proposal Approval.

After the approval workflow is completed, and all approvers have approved, the payment proposal status in the Finance » Creditors » Creditor Payment Proposal window are updated to display Status 40 (Approved). You must then go back to the Payment Lines tab to generate the payment file and the payment journal by clicking the Approve button again.

If there is no active Creditor Payment Proposal approval workflow, there is no difference or change in functionality to the behavior in previous versions of WorkBook.

System Variable 889 Functionality Expanded

When System Variable 889 is enabled, the activity is now taken into account when deciding whether a new time entry should be merged into an existing row or added as a new row.

Company Variables – New Company Variable Governs Purchase Order (PO) Automatic Settlement

A new Company Variable 51 has been added to specify whether POs are automatically settled or must be settled manually.

When you select Automatically Settled, WorkBook automatically sets the status of a PO to 80 – Settled after the criteria that are defined by either Company Variable 3 or 4 are met.

When you select Manually Settled, the PO is not automatically settled, and you must manually change the status of all POs.

Storage and Folders – Storage Provider – Test Storage Provider

The test now automatically aborts after 10 minutes, rather than 2 minutes. This only happens if the test does not manage to finish within the allocated time frame.

Price Lists – Price List Setup – Add New Price List Data

You can now set Purchase Profit Margin to a value that has four decimals.

System Variables – Recategorize System Variable 1177

System Variable 1177 is now categorized under WIP adjustments variables.

Security

Settings - Company Settings – Check if New Password has been Leaked Online

A new Company Variable 52 has been added in Settings. This Company Variable enhances security for password changes by not allowing passwords that have been included in any database leaks online.

Storage Provider

PreviewService – Upgrade of Image Preview Service

The Image Preview Service has been changed to minimize memory usage and improve overall performance when loading previews of images and other supported file formats for the preview.

Briefing Attachment Download Options

Previously, you could only download multiple briefing attachment files via the ZIP download option. This prevented you from downloading a single file whose size exceeded 20 mb. A Download button has been added that enables you to download a single file at a time.

Tasks

Schedule Overview – Scrum Board - Move Tasks from One Sprint to the Next

The Move Tasks from Selection to a Different Sprint button has been added. This enables you to move tasks from a selected sprint to a different sprint, including past sprints, and to assign a new task progress status.

Task List – Filter – Add Scrum Sprint Filter

The user task list now includes a filter for scrum sprints. This allows you to see only tasks that are on a particular sprint.

Time & Expense

Time Sheet – Change Activity Code on Day Level

You can now change time entries in the Daily view, rather than only at the week level. This supports the moving of hours when you edit Task, Activity, or Description.

Known Issues in Release 12.0

Finance & Administration

Creditor Invoice – Voucher Stamped with Invalid License

Deltek Tracking No. 487528

Description: When you upload PDF vouchers that contain tagged metadata, WorkBook incorrectly adds a watermark that displays an invalid license warning.

Required Resource Fields Administrative Approval

Deltek Tracking No. 498335

Description: You can trigger an administrative approval for a resource that is missing a required field. You can select the role Author/Entry User in the Add Role dialog, despite the fact that that role should not be available there, because the role is always present in the grid, and you cannot remove it.

Cost Entry – Time Entry – Approval

Deltek Tracking No. 498115

Description: When you were assigned as an approver, you could not approve an entry that was in Status 20 via Cost Entry.

Cost Entry – Mileage Entry – Approval

Deltek Tracking No. 497926

Description: When you were assigned as an approver, you could not approve an entry in Status 20 via Cost Entry.

Net Revenue Forecast (NRF) – Manual Added NRF Responsible/Viewers are never Cleared when Updating Entire NRF Causing Multiple Reviewers

Deltek Tracking No. 498324

Description: When updating an NRF, viewers and NRF responsibles are added based on the NRF rules. However, manually added NRF responsibles and viewers are never cleared. This results in having two NRF responsibles, which WorkBook currently does not handle appropriately. Only one of the NRF responsibles is displayed in the interface, but both of them receive notifications in their inboxes when setting the NRF detail line for review.

Net Revenue Forecast (NRF) – Clicking Shortcut (Context) Menu Causes Error

Deltek Tracking No. 498194

Description: If you click the shortcut menu in the toolbar of the main grid before the current NRF is fully loaded, an error occurs.

Workaround before Fix: Wait until the page is fully loaded, or ignore the error message and reopen the shortcut (context) menu.

General Ledger – Chart of Accounts – Updating Account in Sidebar Clears Amount in Grid

Deltek Tracking No. 497701

Description: When you update the account name and select the Force Page Break after this Account check box, the account's amount is removed from the grid.

Workaround before Fix: Do a soft refresh on the Finance & Administration > General Ledger > Chart of Accounts window.

Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices

Deltek Tracking No. 489454

Description: The bug associated with this tracking number has been resolved. (See Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices.) However, on some US/Canadian tax lines, there may still be rounding issues.

General

Reports – When You Print to XLSX Formatted Decimal Number Formatting does not Follow Selected Language

Deltek Tracking No. 498116

Description: When you use XLSX Formatted to print a report, for some reports the decimal separator does not change, depending on the language that you selected in the report parameters. The default formatting for the decimals corresponds to the formatting that is set in the regional settings on the client computer. Customers who have the same language specified in the report parameters and their regional settings are not affected.

Reports – Reports with a Parameter that Supports * (All) do not Support the Include Front Page Option

Deltek Tracking No. 487312

Description: When you print a report with the report parameter to include the front page selected, a dialog blocks you from printing the report.

Workaround before Fix: Select the accounts to print directly in the account selection field.

Additional Notes: Affected reports include 93, 99, 128, 156, 157, 167, 171, 187, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 231, 240, 241, 242, 250, 251, 255, 264, 269, 278, 279, 280, 281, 284, 290, 291, 292, 303, 304, 306, 307, 310, 313, 316, 319, 333, 334, 335, 341, 378, 381, 392, 412, 417, 431, 461, 468, 483, 499, 500, 522, 523, 527, 529, 532, and 542.

Jobs

Job Properties Sidebar – Job Finance Settings – Pay when Paid & Transfer Residual Values to other Job when Closing

Deltek Tracking No. 498624

Description: You cannot use Pay when Paid and Transfer Residual Values to Other Jobs when Closing at the same time. These two options are located in the Job Properties Sidebar in the Finance tab. Unfortunately, it is possible to enable both of them if you enable Pay when Paid first.

Price Quote (PQ) – Lines

Deltek Tracking No. 493832

Description: When you manually enter a value into Hourly Rate / Profit Margin on a new line, it is overwritten with the values from the Price List.

Price Quote (PQ) – Lines

Deltek Tracking No. 491303

Description: Adding a line and updating values on the line does not trigger updates to the cost price according to System Variable 184.

Delivery Job Closure – Activity not Allowed Error

Deltek Tracking No. 486012

Description: When you close a project retainer delivery job on a retainer project, and the job has fewer expenses than budgeted on the price quote, the action might become prevented if the setting All Corrective Price Quotes and Invoices to be Done on One Activity is not enabled on the project.

This is because WorkBook uses the default activity of the user for the Price Quote correction, but that activity might be configured as not allowed on the job price list, or not allowed for use on invoices.

Workaround before Fix: Temporarily change the default activity of the user to one that is allowed. That might require temporary changes to the activity setup, as well, because the default activities for employees are limited to the activities that are allowed for use on time entry.

Resources

Employee – Sidebar and Grid

Deltek Tracking No. 491183

Description: When you move an employee to another Company, a new resource is created, and the original resource is disabled. The resource book is not automatically updated to reflect this change.

Workaround before Fix: Perform a soft refresh or reapply the filter in the resource book.

Storage

Large Files Cannot be Downloaded

Deltek Tracking No. 493692

Description: When you try to download a very large file, you might encounter an OutOfMemory exception error. While there is no known exact size threshold that causes this, it is more likely to occur when you try to download very large files (512MB and larger) while the server is experiencing a heavy load.

Known Issues from Release 11.0 that are still Known Issues in Release 12.0

Reports

Reports 218, 227, and 240 – Wrong VAT Percentage on very small Amounts

Deltek Tracking No. 477918

Description: When you print Reports 218, 227, and 240 if an invoice net amount is very small, and you group by VAT percentage, it results in a wrong VAT percentage.

Settings

Global System Settings – System Variables – With System Variable 909 Disabled, Expense Entry Transfer Assumes the Incorrect Company Currency

Deltek Tracking No. 493327

Description: When System Variable 909 is disabled, Expense Entry transfer assumes that the Company Currency Amount is in the Employee Company Currency, rather than the Expense Entry Company Currency.

Software Issues Resolved

General

Performance Test – Misspelling in Message

Deltek Tracking No. 490969

Description: When you ran a Performance Test in WorkBook, the word “average” was spelled incorrectly in the test results.

Search – Conversation Comments – Symbols in Result Item Titles are Double-Encoded

Deltek Tracking No. 490847

Description: When you searched conversation comments in the quick menu, and conversation title had symbols, the symbols in result item titles were double-encoded.

Quick Time Entry – Task Selection not Cleared

Deltek Tracking No. 486679

Description: When you selected a job where one or more schedules contained tasks, and then switched to another job where no tasks existed, tasks from the initial job were still displayed.

Databoard Export – Databoard

Deltek Tracking No. 496589

Description: In the parameter sidebar of a databoard export, when you changed a value in a drop-down selector and then changed that value back to the original value, an error occurred.

Agent 35 – Time Entry Approval Reminder – Creates an Excessive Amount of Emails

Deltek Tracking No. 498195

Description: When you ran Agent 35 – Time Entry Approval Reminder, WorkBook generated an email reminder for every time entry for approval. This resulted in excessive numbers of emails being sent to the approver.

WorkBook Crashes after Dropped Connection and Hibernation

Deltek Tracking No. 490869

Description: When you left your computer with an active WorkBook session, and the computer entered sleep mode, WorkBook gave you an error when you returned.

Reports – Reports that Support Currently Selected Option do not Work when Using It

Deltek Tracking No. 487312

Description: When you printed reports from the Chart of Accounts that support the <Currently selected> option, an error occurred.

CRM

Forecast – Filter Start Date does not Match the Forecast Months

Deltek Tracking No. 489289

Description: When you filtered the start date in CRM » 12-month Summary Forecast, it did not match the forecast month that was displayed for users in US time zones, which caused it to display a month in advance.

Finance & Administration

Chart of Accounts – Report 216 – Rename Report from Trial Balance to Periodic Trial Balance

Deltek Tracking No. 498369

Description: The name of Report 216 has been changed from Trial Balance to Periodic Trial Balance.

Chart of Accounts – Report 500 Error

Deltek Tracking No. 487572

Description: When you selected both parameters Only Show Accounts with a Balance and Show Comparison Column for Report 500: Profit & Loss, the Only Show Accounts with a Balance Parameter did not work. Balance Sheet Accounts that only had values in the comparison column were omitted from the report.

Open Time Sheet Entries

Deltek Tracking No. 489299

Description: When you had groupings active in the grid, the Approve Selected Entries and Reject Selected Entries buttons were not always displayed for the relevant entries. This occurred because the grid did not take grouping rows into account when determining which row the buttons should be displayed for. This only affected the display of the buttons.

Month End – Monthly WIP Adjustment – Cannot Enter New P/L Value

Deltek Tracking No. 491341

Description: When you tried to enter a value for New P/L Value, the value that you entered was not displayed.

Creditor List – Report 483 – 1099 Alignment is Off

Deltek Tracking No. 498244

Description: When you printed and downloaded Report 483 – 1099 Misc., the Company and other labels were misaligned and misplaced.

Access Rights in Accounting Periods – Read-Only not Respected for Certain Functions

Deltek Tracking No. 493786

Description: If you had only read-only access to accounting periods, you could still use the Rename button and the Select/Deselect All button while hovering over the grids.

Customers Impacted: Customers since Release 11.0.81 who use read-only access rights for accounting periods.

Workaround before Fix: Remove access entirely, which would have the side effect that affected users would not be able to see accounting periods.

Creditor List/Transactions – Fix Set Payment on Hold Feature

Deltek Tracking No. 486470

Description: When you set a payment on hold on the Creditor Transactions page, you could not open the payment information dialog. In addition, if you opened the payment information dialog, and afterward opened the set payment on hold dialog, the set payment on hold dialog was locked for edits.

Error in Task Drop-Down on Creditor Invoice Lines

Deltek Tracking No. 489327

Description: When you added tasks to Creditor invoice subgrid lines, the drop-down only displayed tasks from the first schedule on the selected job.

Customers Impacted: Customers who use multiple schedules on a job.

Creditor List – Check Archive – Void Selected Check Dialog Date saves a date in the past

Deltek Tracking No. 484855

Description: When you voided a check in Finance & Administration » Creditors List, the date stamp was a day in the past because of UTC.

Correction Script to Fix Incorrect Reporting Version of Financial Ledger Transactions

Deltek Tracking No. 488527

Description: In WorkBook Release 11 before CU04, when you posted manual journals and automatic journals, the currency version of financial ledger transactions was incorrect for the Company currency and the transaction currency.

The reporting version of financial ledger transactions is used for reporting and outputs that are related to multicurrency transactions.

The incorrect data is corrected with this fix, and the previous incorrect records will be saved in a table that you can query through the databoard module.

Net Revenue Forecast – Row and Column Summing Issue when Manual Updates are Made

Deltek Tracking No. 486960

Description: When multiple users edited the same values in the Net Revenue Forecast (NRF) module, data was inserted or updated incorrectly. This resulted in the detail grid no longer matching the client grid.

In addition, when users entered values in the NRF module in minus UTC time zones, data was inserted on the last day of the month, instead of the first day of the month. However, the data appeared correctly in the NRF module.

Cost Entry - Time Sheet – Context (Shortcut) Menu - Delete Records with No Data

Deltek Tracking No. 497688

Description: When you used Delete Records with No Data, it removed records with no data from your time sheet, rather than from the employee's time sheet that you selected in the resource sidebar.

Creditor Invoice – Adding/Removing the Filter Sidebar Removes Creditor Invoice Details

Deltek Tracking No. 496896

Description: When you clicked the filter sidebar of the Creditor Invoice screen, the filter sidebar was displayed. Then when you clicked it again to remove the sidebar filters, it left a blank space on the subgrid, cutting off the details of the Creditor Invoice.

Workaround before Fix: Do a soft refresh after you remove the filter sidebar.

Creditor – Creditor List – Report 509 Generates Incorrect Value

Deltek Tracking No. 497427

Description: When you printed Report 509, it displayed the currency code of the transaction itself, but the amount was always displayed in Company currency. It now also always displays the currency code of the company.

Customers Impacted: Customers using release 10.4.88 and newer if they have transactions that are not in the Company currency.

Journals / Creditor Invoices – All Grid Dates Automatically Change Incorrectly on the 31st

Deltek Tracking No. 496415

Description: When your current date was the 31st of the month, if you selected a date where the month had fewer than 31 days on the Journals or Creditor Invoice screen, the selected date was not displayed.

Customers Impacted: Customers were only impacted on the 31st of the month.

Workaround before Fix: Wait until it is no longer the 31st of the month, or temporarily change the local computer date to another date (not the 31st) and then restart the browser, if required.

Journals – Get Sales Invoice Data – Invoice has been Eliminated

Deltek Tracking No. 496414

Description: When you inserted an invoice number to get Sales Invoice data, the wrong message was displayed.

Creditor Invoices – Can no Longer Change VAT Codes in Status 40

Deltek Tracking No. 496219

Description: When you tried to update Creditor and Activity VAT for a Creditor Invoice in status 40, the columns were disabled.

Bank Reconciliation – Report 447 Includes Eliminated Records Incorrectly

Deltek Tracking No. 494497

Description: Report 447 displayed transactions that were already eliminated but not finalized, as if they were still open (not eliminated) if there were items from other banks with the same ID from a higher date.

Customers Impacted: Customers who use bank reconciliation who mark transactions for elimination without finalizing them.

Workaround before fix: Finalize eliminations, rather than just marking them for elimination and leaving them in that state.

Month-End – Monthly WIP Adjustment Follow-Up Repeatedly Reloads

Deltek Tracking No. 492633

Description: When multiple users were loading and updating the Monthly WIP adjustment follow-up simultaneously, it reloaded repeatedly.

Creditor Invoices – VAT Amount Field is not Updated

Deltek Tracking No. 486401

Description: When you tried to create a Creditor Invoice and change the line type to a project, the VAT amount and percentage columns were not calculated correctly.

Workaround before Fix: Select the Job, Activity, or Finance Account or the Activity VAT to update the amounts and percentage.

Creditor Invoice – Delete Invoice does not Delete File

Deltek Tracking No. 494548

Description: When you deleted a creditor invoice, any associated Creditor Invoice files were not deleted from the storage provider.

Debtors Invoices – Finalized Tab – Error when Printing Consolidated Invoices

Deltek Tracking No. 489454

Description: Previously, when you made consolidated invoices with VAT/Tax amounts on the sub-invoices that resulted in VAT/Tax rounding, you could be unable to post the invoices, and when printing the invoice report, it showed the VAR/Tax amounts incorrectly. For most users, this bug has been resolved. However, on some US/Canadian tax lines, there may still be rounding issues.

General Ledger – Cash Flow Forecast Error

Deltek Tracking No. 489959

Description: When you tried to load the Cash Flow Forecast screen on different companies, an error occurred.

Purchase Order – Filter not Updated Correctly

Deltek Tracking No. 487112

Description: When you changed the Company in the Company selector, the supplier selector on the Purchase Order page was not updated accordingly.

Debtor – Updated Email Address is not Displayed until Hard Refresh

Deltek Tracking No. 488546

Description: When you updated a debtor email field, the updated email address was not displayed until you performed a hard refresh. This resulted in the debtor's email address not being populated when you composed an email for a debtor for whom you just set up email.

Personal Expense Credit Card Import – Upload File – Line Must be Transferred to Upload Files

Deltek Tracking No. 489169

Description: When you imported personal expense credit card lines, you could not upload files to the lines until the lines were transferred to the user, at which point the file would no longer be inserted into the resulting expense entry.

Customers Impacted: All customers who import expenses.

Workaround before Fix: Add the receipt file to the expense after you create it in the expense entry pages.

Additional Notes: This has been changed so that you can upload a file to the imported expense entry lines before you transfer the line to the user. This means that the prefix for imported expenses is now used, and the file is actually added to the expense entry.

Month End – Bank Reconciliation – Import File Crash

Deltek Tracking No. 489487

Description: When you opened the import dialog for bank reconciliation, or added a file to the dialog, you received an error if there was no import specification.

Customers Impacted: Any customer who has no import specifications for bank reconciliations.

Workaround before Fix: If you click the Continue button on the error, you can navigate to the setup page on the dialog and add a new specification. Then you no longer receive the error.

Creditor Invoices – Tax does not Populate

Deltek Tracking No. 478374

Description: When you used voucher hot folders to import vouchers, the line that is automatically create was missing the tax code.

Customers Impacted: Customers who are in the U.S.

Workaround before Fix: Delete the row and add it again; it will look up the correct tax code.

Creditor Invoice Management – Set Payment on Hold – First Reason is always Used

Deltek Tracking No. 491193

Description: When you put a voucher to have payment on hold, the reason that you chose was not applied. Instead, the first option from the drop-down was applied.

Workaround before Fix: Add the reason type in your comment, since the first option was always the one that was applied.

Journals – Create Journals Opens Wrong Journal

Deltek Tracking No. 491159

Description: When you set your filter to booked and selected a booked journal, creating a journal opened the journal entry for the booked journal on the List tab.

Workaround before Fix: Disable the filter.

Debtor List – Communication Log – Multiple Users cannot Save their Changes in the Communication Log

Deltek Tracking No. 490915

Description: When two users were in Debtor List » Communication Log, updates that one user made on a debtor's communication log were temporarily applied to other users on other debtors' communication logs. In addition, the Communication Log tab in the sidebar required a refresh before the main view was updated.

Journals – Journal Entry – Upload Button in the Header is Read-Only

Deltek Tracking No. 489848

Description: When you tried to upload a file to a voucher that had a type other than Type Manual, the upload button was disabled.

Creditor Invoices – Error when Trying to Enter an Amount in the Total Amount Field

Deltek Tracking No. 491602

Description: When you tried to enter an amount in the Total Amount field of a Creditor Invoice that met the following conditions, an error occurred:

- On Settings » VAT Settings » VAT Code Combinations:
  - The Creditor Invoice has a Creditor VAT Code that is marked as Import.
  - The Creditor Invoice date is before the latest valid VAT rate (the VAT rates must be different).
- On Finance & Administration » Creditors » Creditors Invoice subgrid:
  - The Creditor Invoice does not have any lines

Customers Impacted: All

Workaround before Fix: Add a line to the invoice before you update the total amount. Change or remove the VAT code on the creditor, and then change the VAT code on the invoice instead after creation.

General Ledger – Project Posting – Non-Approved Records

Deltek Tracking No. 489436

Description: When on the Project Postings page the grid lines noted the number of non-approved records—that is, items that were not ready for processing because they were still open—that number did not match the number of time entries that were listed on the Open Time Sheet Entries page.

Project Posting – Sales Invoices – Journal does not Balance

Deltek Tracking No. 489496

Description: When you posted a sales invoice, a message that the journal did not balance was displayed. This happened when the posting configuration differed from the job posting setup and required a specific account to be completed, but the Validate Finance Settings function did not detect that the required amount was missing.

Workaround before Fix: Complete the setup of accounts in Settings » Posting Configuration.

Additional Notes: The following is an example.

Conditions:

- Job Finance Settings » Posting Method » Capitalize Sales Invoice is selected.
- Settings » Finance Configurations » Capitalize Sales is not selected.
- Revenue WIP Account is blank.

Result:

- On prior versions of WorkBook, Settings » Finance » Validate Finance Settings displayed the message **No setup errors detected – Finance setup is completed**.
- On Finance & Administration » General Ledger » Project Posting, if you clicked Sales Invoices Booked and then OK, a message that entries did not balance was displayed.

Creditors List – Report 371 – Inaccurate Totals and Months Amounts

Deltek Tracking No. 488068

Description: When you tried to print a report where the transaction due date was exactly 30 days before the From Date parameter of the report, the totals and months amounts that were displayed on the report were inaccurate when compared to the same amounts that appeared in the Creditors List transactions grid.

Creditors List – List Tab – Creditor Settings are not Copied

Deltek Tracking No. 488071

Description: When you tried to create a creditor, default creditor values from the default creditor set on the company were not copied over.

Workaround before Fix: Enter the values manually.

Debtor Invoices – Jobs Ready for Invoicing – Display Issue during Initial Load

Deltek Tracking No. 485662

Description: When you went to Finance & Administration » Debtor Invoices » Jobs Ready for Invoicing, two load bars appeared during the initial load, rather than just one load bar.

Bank Reconciliation – Report 447 does not Include Identical Entries

Deltek Tracking No. 481691

Description: When you had duplicate or multiple entries on the same date with the same amounts and text, and you printed Report 447, the report only displayed one entry for identical entries.

Customers Impacted: Users who have access to Bank Reconciliation under Finance & Administration.

Debtor List – Communication Log – Invoice No. is not Displayed if Status is 70

Deltek Tracking No. 490978

Description: When you opened the invoice number drop-down in the debtors communication log, it did not display the proper invoice number for all invoices.

Customers Impacted: All customers who use release 10.3 or newer who use the debtors communication log.

Workaround before Fix: Note the invoice number and include it in the description, instead.

Monthly Checklist – Checklist Documents – File-Handling Error

Deltek Tracking No. 491833

Description: When you tried to upload files, you received a message that a file-handling error had occurred.

Open Personal Expense Entries – Approval does not Work

Deltek Tracking No. 494585

Description: When you tried to approve Status 10 entries on the Finance & Administration page, Open Personal Expense Entries, the Approve button did not appear to work.

Customers Impacted: All customers who use release 11.0.81 and newer.

Time Sheet – Filter does not Indicate that Company is Inactive

Deltek Tracking No. 495011

Description: When you filtered the list of employees, inactive companies were not displayed inside parentheses, which made it impossible for you to see that some companies were inactive.

Customers Impacted: Administrative (Finance) users who use release 11.0.81 and newer.

Mileage Entry – Tax Code is Displayed as a Number

Deltek Tracking No. 493759

Description: When you opened the sidebar, the Tax Code field sometimes appeared as a text field that contained the tax code ID, which is a number, instead of the tax code name.

Creditor Invoices – Field being Edited is Cleared Sporadically

Deltek Tracking No. 491384

Description: When you were editing anything in Creditor Invoices, and another user changed something else, you left edit mode on the field that you had selected.

Customers Impacted: Customers who use release 10.4 and newer.

Net Forecast Revenue – Job Status and Job End Date are Read from Live Data and not Saved in the Snapshot

Deltek Tracking No. 494600

Description: When you viewed net revenue forecasts (NRFs), the job status color indicator and the job end date field displayed live values from the job, which meant that if they were updated, they were also automatically updated in the NRF. This was not the intended behavior; it has been changed to update only when creating or updating the NRF.

General Ledger – Journals – Journal Entry Tab – Offset Type and Account are not Copied

Deltek Tracking No. 488578

Description: When you tried to duplicate a selected line in journal entries using the grid option Duplicate Selected Row(s), the duplicated line did not copy the Offset Type and Account fields.

Customers Impacted: Customers who use release 10.4 and newer.

General Ledger – Cash Flow Forecast on Different Companies Causes an Error

Deltek Tracking No. 489959

Description: When you tried to load the Cash Flow Forecast on different companies, an error occurred.

Google AdWords Import – Cannot Ignore Selected Import Records

Deltek Tracking No. 479166

Description: When you tried to ignore a selected import record in Finance & Administration – Google AdWords, an error occurred.

Debtor Invoices – Ready to Print Tab – Finalize via Jobs Icon and Invoice Number are not Displayed

Deltek Tracking No. 488703

Description: When you finalized an invoice via the Invoice tab of a Job card, the invoice number was not displayed in Finance & Administration » Debtor Invoices » Ready to Print tab.

Creditor Invoices – Warning Message Displays Incorrect Currency Amounts

Deltek Tracking No. 493590

Description: When you tried to approve a Creditor Invoice that is linked to a Purchase Order (PO), and the amount on the Creditor Invoice exceeded that of the PO, the warning message that was displayed listed the amounts in Company currency instead of transaction currency.

Inbox

Tasks - Time Entry Approval – Task Detail Sidebar Issue

Deltek Tracking No. 491858

Description: When you opened the details sidebar with a time entry selected, then you closed it, and then you selected a new time entry and reopened the sidebar, the wrong task was sometimes displayed.

Debtor Chat Notifications – Debtor Name is not Automatically Refreshed

Deltek Tracking No. 489855

Description: When you moved between debtor conversations in your inbox, debtor names were not refreshed.

Follow-Up Notification – Incorrect Message Appears

Deltek Tracking No. 491324

Description: You received the follow-up **Retainer project: Expenditure hours have exceeded approved PQ hours** for closed jobs.

Follow-Up – Missing Sales Tax Summary

Deltek Tracking No. 489206

Description: When you received the Missing Sales Tax Rates follow-up in your inbox, it directed you to release 8 (the Silverlight version), rather than displaying the follow-up.

Jobs

Follow-Up – Price Quote (PQ) Approval – Approving a PQ does not Sent Notification

Deltek Tracking No. 498368

Description: When the last approver approved a PQ in his or her Follow-Up, causing the PQ status to change from 20 to 40, the notification was not sent.

Invoice – System Variable 421 does not Work

Deltek Tracking No. 490653

Description: When you approved a sales invoice, and the payment text appeared blank, the action was not blocked, even when System Variable 421 was disabled.

Customers Impacted: Customers who use systems where System Variable 421 is disabled.

Invoice – Inbox Notification on Approval

Deltek Tracking No. 482339

Description: When you approved a sales invoice, the invoice responsible was not notified through a conversation on that invoice.

Move Time Entries – Tasks Disappear from Time Entries

Deltek Tracking No. 497920, 496926

Description: When you moved hours from one job to another and subsequently changed the task on the correction records, an error occurred that applied that task to all other hours that were correction records or cancellations of absences.

Customers Impacted: Customers who move hours between jobs and subsequently change the task on the correction record, since release 11.0.81.

Purchase Order (PO) – Create New – Gets Title Suggestion from Price Quote (PQ) Title Generator

Deltek Tracking No. 495273

Description: When you created a PO, the suggested title was determined according to System Variable 131 (which is used for PQ titles), rather than System Variable 135.

Purchase Order (PO) – Create New Purchase Order – Copy from Price Quote (PQ) – Supplier Field is Read-Only

Deltek Tracking No. 490793

Description: You could not edit the Supplier field in the Copy Price Quote to PO dialog. This could potentially block the workflow under certain conditions, where the supplier that was set on the PQ line level was deactivated, and you could not change the status of the PQ back to Status 10 (because of System Variable 1058).

Price Quote (PQ) – Recalculate – Price Recalculation does not Account for System Variable 184

Deltek Tracking No. 489298

Description: Price recalculation did not respect the expected logic based on the setting of System Variable 184.

Jobs List – No Message When there are No Records to Display

Deltek Tracking No. 486552

Description: When you navigated to the Job List or changed the filter for the Job List, and no jobs would be displayed, there was no message telling you that there were no jobs to display.

Resources – Suppliers – Error Message when Creating Creditor with Option Create Supplier Enabled

Deltek Tracking No. 491817

Description: When you created a creditor with the Create Supplier option enabled, and a Required Resource Fields approval flow was enabled, the supplier was not displayed in Resources under Preparation for the user who created it. As a result, you could not use the supplier because of the message that that supplier must be approved before it can be used. That message has been changed to **The chosen supplier is not allowed. It must be approved before it can be used.**

Purchase Order (PO) – Copy Data from Another Purchase Order – Header Amount not Updated

Deltek Tracking No. 496182

Description: When copying data from a PO with amount specification enabled, the PO's header amount was not updated.

Purchase Order (PO) – Create New Purchase Order – Wrong System Variable Used for Title

Deltek Tracking No. 496115

Description: When you opened the dialog, the default title suggestion was sourced from System Variable 135, which is supposed to affect Price Quote titles, instead of System Variable 131.

Duplicating a Job Could Cause an Error

Deltek Tracking No. 496103

Description: Duplicating a job caused an error if the job contained a Purchase Order (PO) with an attachment, with the copy setting Purchase Orders enabled.\

Purchase Order (PO) – Duplicating a PO Could Cause an Error

Deltek Tracking No. 496103

Description: Duplicating a PO with an attachment could cause an error.

Project Retainer – Job Settings – Fixed Debtor can be Removed from Master Job

Deltek Tracking No. 486058

Description: You could remove a fixed debtor from a master job.

Project Retainer – Debtor Inconsistencies between Master and Delivery Job

Deltek Tracking No. 496021

Description: When you created retainer jobs, you could select different debtors for master and delivery jobs.

Docs – Changing the Folder Makes the Job Folder Setup Unstable

Deltek Tracking No. 490453

Description: When you created a job with a job folder, where Use Project Folder and/or Use Client folder was not enabled, and later you changed the job folder to Use Project Folder or Use Client Folder, changing the project on the job caused the job folder not to be moved correctly.

Jobs List – Expenditure Overview Cost Prices (3) / Expenditure Overview Cost & Sale (17) – Did not Include PO in Status 70

Deltek Tracking No. 494831

Description: When looking at the following columns certain columns, Purchase Orders in Status 70 were not included: PO Remaining Cost; Purchases Total Cost; Expenditures Total Cost; Sum of Purchase Orders; Unbilled, Purchases; and Unbilled Total.

Invoice – Consolidated Invoice – Subinvoice Issues

Deltek Tracking No. 494142

Description: When you created a subinvoice with Create Invoice Lines Based on Datasource: Actual Cost, the hourly rate was not added to the subinvoice. In addition, you could not set a dimension value on the automatically created invoice lines.

Job List – Report 175 – Printing as Excel – Figures are Missing

Deltek Tracking No. 491304

Description: When you printed Report 175 to Excel as XLSX formatted, figures in the report summary were missing.

Customers Impacted: All users who have Jobs List access.

Job List – Report 429 – Printing as Excel – Figures are Missing

Deltek Tracking No. 491308

Description: When you printed Report 429 to Excel as XLSX formatted, some figures were missing.

Costs – Summary including EAC – Cannot Search

Deltek Tracking No. 481815

Description: When you searched the Summary Incl. EAC – Sales Values or Summary with EAC by Month, it did not filter the list based on your input.

Tasks – Allow Time Entry Remains Disabled after Job or Task Status Change

Deltek Tracking No. 488735

Description: When you changed a job status or task status, the Allow Time Entry check box stayed disabled, and you could not edit it.

Chats – When Creating a Conversation all Contacts are Displayed

Deltek Tracking No. 490649

Description: When you tried to create a job conversation using Select Client Contacts, all of the contacts for the company were displayed.

Jobs List (1) Crashes Because Color is Missing on Tag

Deltek Tracking No. 491572

Description: Some old tags that have no color exist. In some areas, such as Job List (1) the missing tag color was not handled correctly, which caused an error to be displayed when WorkBook tried to draw the tag.

Customers Impacted: Customers who have tags that were created before release 9.5 are more likely to experience this issue.

Workaround before Fix: You can use the following query to identify broken tags:

```
SELECT TagId, TagName, HTMLColor FROM Tag WHERE HTMLColor IS NULL
```

Then change the color of any tags that this query returns, using the setup page Settings » Tags. Alternatively, you can request that Deltek Cloud Ops run the following query for you:

```
UPDATE Tag
SET HTMLColor = '#DDE2ED'
WHERE HTMLColor IS NULL
```

This query adds a default color to all tags that are missing a color.

Costs – Summary Views by Age do not Display Months that have only Adjustments

Deltek Tracking No. 487374

Description: When you looked at a summary view that had a month where the only financial transaction was a WIP adjustment, that month would not be included in the view.

Tasks – Task Tab – System is Busy Messages when you Try to change the Lag Distance

Deltek Tracking No. 487580

Description: When you changed the lag distance, and you had several tasks linked together, the System is Busy error message was displayed.

Job List – Report 185 – Printing as Excel does not Display some Items

Deltek Tracking No. 491305

Description: When you tried to print Report 185 formatted as an Excel spreadsheet (.xlsx), some items such as headers and the job name were missing.

Job List – Report 323 – Printing as Excel does not Display some Items

Deltek Tracking No. 491306

Description: When you tried to print Report 323 formatted as an Excel spreadsheet (.xlsx), the Totals and Department were missing from the headers of each Company.

Workaround before Fix: Use other export options, such as Download as PDF and RTF, which can display the headers of each Company.

Tasks – Briefing – Error when Copying Pictures into Briefs

Deltek Tracking No. 492296

Description: When you tried to copy/paste an image from a protected source into WorkBook, and error occurred, instead of the proper message being displayed.

Jobs List – Report 479 – Printing as Excel does not Display Some Items

Deltek Tracking No. 491339

Description: When you printed Report 479, Time Entry with Overtime Rates, formatted as an Excel spreadsheet (.xlsx), some items such as headers and Company names were missing.

Job Properties Sidebar – Job Team

Deltek Tracking No. 492664

Description: When you opened and closed the Resource footer, the sidebar did not size correctly when hiding the subgrid, leaving large parts of the page blank unnecessarily.

Workaround before Fix: Perform a hard refresh of your browser.

Tasks – Support Views - Random Projects Appear in Project Scrum Board

Deltek Tracking No. 488972

Description: When you visited the scrum board of a job, then opened a task from another job and set or cleared the scrum sprint, the task appeared on the scrum board.

Price Quote – Wrong Message Displayed when setting Price Quote to Cancelled

Deltek Tracking No. 492549

Description: When you moved the status of a Price Quote (PQ) from 10-Under Preparation to 90-Canceled, an incorrect message was displayed saying that the Price Quote is not ready for approval.

Jobbook – Create Job Error

Deltek Tracking No. 493307

Description: When you tried to create a job without manually selecting a job status, and System Variable 551 was set to a status that was **not** set in System Variable 652, an error occurred.

Invoices – Create New Invoice - Layout Issue when using Copy Expenditures from Current Job

Deltek Tracking No. 493304

Description: When you opened the dialog, the sidebar was placed outside of the border of the dialog.

Purchase Order – Copying Purchase Order (PO) data from Price Quote (PQ) – Wrong Currency Used

Deltek Tracking No. 484661

Description: When you copied purchase data from a PQ that was in EUR to a PO that was in USD, the currency of the PO stayed as USD, instead of being displayed as EUR.

System Variables – System Variable 957 Incorrectly Allows Status Change

Deltek Tracking No. 493687

Description: When you canceled a job, and System Variable 956 was disabled, WorkBook allowed the status change, even though the job contained unapproved material entries and System Variable 957 was enabled.

Status List (2) – Production Status Drop-Down in Different Order than Properties Sidebar

Deltek Tracking No. 493322

Description: On Status Report(s), when you opened the production status drop-down, its contents were not sorted correctly.

Price – Net Profit is not Calculated Correctly before Approval

Deltek Tracking No. 490223

Description: While you were creating a Price Quote and adding materials, the cost of materials was not deducted from the Net Profit before approval.

Purchase Orders – Incorrect Values and Formatting in the System Message when System Variable 464 is Enabled

Deltek Tracking No. 493370

Description: When you tried to approve a price quote (PQ) while System Variable 464 was set to anything other than 0 (zero), and the Purchase Order (PO) cost exceeded that of the PQs on the job, the message that was displayed showed an incorrect number of decimals.

Tasks – Phases Tab – Descriptions from Standard Phase Texts are not Displayed

Deltek Tracking No. 491944

Description: When you added a default phase, the phase name was added, but the phase description was not.

Invoice – Lines - Add New Line Adds to the First Phase

Deltek Tracking No. 494140

Description: When you used Add New Line, and the invoice had multiple phases under lines, the new line was always added to the first phase, instead of the selected phase.

Duplicate Job – You cannot Duplicate Jobs with Status Other than that Defined in System Variable 652

Deltek Tracking No. 492161

Description: When you tried to duplicate a job with a status that was not defined in System Variable 652, you were prevented from doing so.

Reports – Job Value Statement 231 – Purchase Order (PO) and Materials Values are not Displayed

Deltek Tracking No. 491362

Description: When you printed report 231, PO values and material values were not included.

Customers Impacted: Customers who use release 10.3 and newer.

Tasks – Phases – Color Coding Obscures Done Tasks in Phase Column

Deltek Tracking No. 493869

Description: When you set a task to Done, the number of Done tasks that were displayed in the Done Tasks in Phase column was not fully visible because it was obscured by the cell color indicator.

Workaround before Fix: Export the grid data from Jobs » Tasks » Phases.

Invoice – Lines – Total Value is not Refreshed Automatically

Deltek Tracking No. 493905

Description: When you deleted a line, the Total amount at the bottom of the invoice was not updated until you performed a soft refresh.

Create New Job – Duplicated Custom Codes

Deltek Tracking No. 493596

Description: When you created a job, and the client or Company had the same custom code set multiple times, the job was created with duplicate custom codes.

Create New Job – API – CustomCodeJobCreation

Deltek Tracking No. 493596

Description: When you added a custom code default for job creation, for both client as well as Company, you were not prevented from adding the same custom code multiple times.

Costs – Summary – Department Profit Split

Deltek Tracking No. 493637

Description: The Total line for percentage columns sometimes displayed 99.9% or 100.1% because it did not take rounding into account properly.

New Job Request – Basic Job Settings – Error Dialog

Deltek Tracking No. 491037

Description: When you opened the new job request dialog, and the top banner document could not be found, WorkBook displayed the error message “Document does not exist.”

Costs – Purchases – Incorrect Error Message when using Google Drive

Deltek Tracking No. 493667

Description: When you changed activity on a voucher and deleted the newly created voucher, then changed activity on the original voucher once more, an error message was displayed saying “More than one file exists with the same name.” This issue only occurred when you were using Google Drive.

Customers Impacted: Customers who use Google Drive.

Reports

Report 351 – Invoice – Invoice Attachment Issue

Deltek Tracking No. 489251

Description: When you downloaded Report 351 as a PDF document, and the invoice used Attach Vouchers Method: Include Vouchers in the Invoice Document, you could not view any attachments.

Report 255 – Error when Downloaded and Printed as XLSX Document

Deltek Tracking No. 493245

Description: When you printed Report 255 as Excel XLSX formatted, an error occurred when you opened the file, and values were not displayed.

Customers Impacted: All users who have access to Reports in Chart of Accounts under Finance & Administration.

Resources

Resource Card – System Error

Deltek Tracking No. 491854

Description: Each time Agent 125 ran, it locked the database, causing the system error.

Customers Impacted: All customers who use GSR and Agent 125.

Workaround before Fix: Run the agent at night, when fewer users are online.

Anonymize Employee and Contact – Error when Trying to Use the Feature

Deltek Tracking No. 497904

Description: When you tried to anonymize an employee or contact, you always received an error.

Customers Impacted: Customers who user Release 11 and newer who try to use the anonymize feature.

Resource Card – System Variable 1134 Overrides Access Rights

Deltek Tracking No. 497155

Description: When extended access was set to read-only System Variable 1134 overrode it and allowed you to edit the license type.

Customers Impacted: Customers who use extended access on the License Type field, since version 11.

Workaround before Fix: Do not set System Variable 1134 to 1 (one) because that value enables all advanced users to change the license type.

Permanently Disable Employee – No Warning

Deltek Tracking No. 493357

Description: When you permanently disabled an employee via Resource » Employee Basic Settings, there was no warning or confirmation of the action.

Create New Creditor – Error Caused by Account Code

Deltek Tracking No. 488048

Description: When you tried to add a new supplier for a creditor, an error occurred because of a Finance account code in Settings » Holding Account that was set to a decimal number.

Workaround before Fix: Avoid using decimal numbers in Holding Account.

Employee Resource Card – Absence Overview – Uses Danish Translation on Holiday Type

Deltek Tracking No. 491370

Description: When you added a new holiday calendar to Holiday and Absence in Settings, the column Type in User Absence Overview was translated to Danish.

Company Settings – Tax Code was not Copied from the Default

Deltek Tracking No. 488031

Description: When you created a debtor, the default tax code value from Company Settings was not copied over to the newly created debtor.

Company - Company Settings – Default New Job Dimension – Access Rights Ignored

Deltek Tracking No. 493731

Description: When you tried to change the defaults, using a user who had an access role with read-only access to the page, the read-only access was not respected, and the user was allowed to make changes.

Client Card – Client Settings – New Job Settings – Client Defaults - Read-Only Access Rights Ignores Dimension

Deltek Tracking No. 494546

Description: When you tried to change the defaults, using a user who had an access role with read-only access to the page, the read-only access was not respected, and the user was allowed to make changes.

Scheduling

Task List – Filter "Due" in Period Filed does not Filter Correctly

Deltek Tracking No. 490108

Description: When you selected Due in the Period field, it retrieved tasks that were not due.

Time Sheet Status – Subgrid Requires Soft Refresh to Update Correctly

Deltek Tracking No. 493413

Description: For time sheet status, if multiple resources were displayed, sometimes the subgrid showed information from a different cell than intended.

Customers Impacted: Customers who use time sheet status, particularly the time entry and task list portions of the subgrid.

Workaround before Fix: Click the Resource column to select the entire span of time to avoid the issue.

Calendar – Error Message when Opening the Calendar

Deltek Tracking No. 489516

Description: When you had been on the Scheduling page and opened the Calendar module, an error occurred.

Schedule Overview – Weekly Schedule – Export Generates Booking Data

Deltek Tracking No. 487747

Description: When you exported data from the weekly schedule while the Available Capacity, Revenue, or Percentage views were selected, booking hours were exported instead.

Weekly Schedule – Booking Detail Task Grid View Total is not Displayed for All Employees

Deltek Tracking No. 488054

Description: When you clicked the Total cell in the main grid and opened the booking details subgrid, the booking details were not displayed. This happened when there was an existing approved absence within the selected period of time in the grid.

Task Card – Task Resources – Not Booked hours are not Updated when Resource is Marked as not Done on a Task

Deltek Tracking No. 493475

Description: When you booked a resource manually on a task, set the task to Done status, and then placed the task in To Do status, the hours were not displayed in the Not Booked field.

Workaround before Fix: While the task is in Done status, change the booking hours to any number of hours. Then change it to the correct number of hours, and change the status to Do.

Advanced Tools – Calendar Agent – Cannot Move Booking Outside of Task Period

Deltek Tracking No. 497493

Description: When you moved existing calendar events to a different date or time in an external calendar, a calendar sync error occurred.

Customers Impacted: Basic Users

Task Card – Task Resources – Adding Lines and Changing Hours Sometimes Reverted

Deltek Tracking No. 492237

Description: When you added new lines, booked resources, and entered booking hours in quick succession, hours were reverted.

Task Card – Task Resources – Inconsistencies with Not Booked Functionality

Deltek Tracking No. 488322

Description: When you added a new row in the grid by entering hours in the Booking column, and you did not assign a resource to it, the Not Booked column was not populated.

Settings

System Variable 934 – Enable a Basic User to Redelegate Part of Task to Another Employee

Deltek Tracking No. 479867

Description: System Variable was only relevant for Silverlight users. Going forward, this System Variable has been disabled because it no longer has any effect.

Advanced Tools – Calendar Sync Agent 132

Deltek Tracking No. 497780

Description: When you changed the password for SuperUser in System Variable 574, the calendar synchronization no longer worked because the encryption of the password did not match the encryption that the calendar synchronization expected.

Workaround before Fix: Have WorkBook support enter the correct password.

Pipeline Competitor – Unable to Add New Competitor

Deltek Tracking No. 496192

Description: When you tried to add a new competitor via Settings » Pipeline Competitors, an error occurred because of a missing dialog.

Holidays and Absence – Add Country-Specific Holiday Takes too Long to Run

Deltek Tracking No. 492000

Description: When you tried to add a country-specific holiday, it took too long to run because it defined an end date far in the future, instead of relying on System Variable 71.

Price Lists – Export Price List on Setup Tab – Currency is not Displayed

Deltek Tracking No. 495329

Description: When you exported grid data on the Price List Setup Tab, currencies under the Currency column in the downloaded report were not displayed.

Folders, Reports, and Documents – Unable to Upload Landscape Watermark

Deltek Tracking No. 495287

Description: In Report Layouts and Watermarks, when you tried to upload a landscape watermark, WorkBook always displayed a message that the size of the watermark was incorrect.

Agent Setup – Agent 2 does not run as Scheduled

Deltek Tracking No. 490618

Description: When you configured an agent schedule with an interval that was shorter than the interval that the agent supported, no warning was given. A new column has been added The Minimum Minutes between Runs column has been added to the upper grid to show the minimum minutes between runs for the agents that have this restriction. You can no longer configure an agent schedule with an interval that is shorter than the interval that is defined in this column.

Agent Setup – New Date Selector Behavior Differs in Different Time Zones

Deltek Tracking No. 491934

Description: When you used a calendar selector shortcut to select a date, a different date was displayed in the cell. This issue was found on the following pages:

- Settings » Agent Setup » Scheduling tab » Next Run Date column
- Finance & Administration » General Ledger » Chart of Accounts » List » Period date selectors

Workaround before Fix: Select a date by manually clicking on the date in the calendar selector.

Dimension Setup – If Dimension has no Details Company Columns are not Displayed

Deltek Tracking No. 479042

Description: When you opened the subgrid for dimension setup while targeting a user-defined dimension, and the user-defined dimension had no detail lines on it, the company columns were missing from the subgrid.

Customers Impacted: Customers who have user-defined dimensions that do not have any detail lines, if they open the subgrid on those dimensions.

Workaround before Fix: Reload WorkBook and select a dimension that has dimension lines.

Activities – Create New Activity – Incorrect Text Alignment and No Automatic Focus

Deltek Tracking No. 492035

Description: When you opened the dialog, the cursor did not start in the first cell. In addition, the Billable check box was not aligned correctly.

Customers Impacted: All.

Workaround before Fix: Use the mouse and set the cursor/select the first cell in the dialog box.

User Access – Automatically Grant Access to New Pages Issue

Deltek Tracking No. 491102

Description: When an access role had the Automatically Grant Access to New Pages check box selected, and the general system maintenance agent was executed, pages that had previously been removed were enabled again.

Workaround before Fix: After the general system maintenance agent is executed, manually remove the pages that were re-enabled.

Storage and Folders – Job Folder Setup – Storage Provider cannot be Patched

Deltek Tracking No. 493425

Description: When you updated the value of the Storage Provider, the patch failed. An error message was displayed, and the changes were not committed.

Storage and Folder Setup – Job Folder Setup – Data is not Displayed in Cells if Lines are too Long

Deltek Tracking No. 492983

Description: On the Job folder setup, if you had a long path in a cell, the value was not displayed in the grid; it appeared blank.

Custom Translation – Report Layout Font – Finnish Language Issues and Custom Translations

Deltek Tracking No. 488076

Description: When you printed a report in the Finnish language and had Customer Translations set, accent marks above the letters were missing or were displayed incorrectly at the right of the letters.

Databoard 1103 – Resource Selection does not Yield Correct Values

Deltek Tracking No. 487911

Description: When you loaded Databoard 1103, Employee Capacity Status Graph, the data that was displayed was not the correct values.

Customers Impacted: All users who have access to Databoard 1103.

System Variables – System Variable 1129 does not Work as Intended when You Run Report 264

Deltek Tracking No. 490202

Description: When System Variable 1129 was set to 0-Current Job Values, and you printed Report 264, jobs' current dimension values were not displayed. Instead, the value "no dimension" was displayed in the report.

Settings - Currency Codes and Rates – Error when Page is Read-Only

Deltek Tracking No. 493690

Description: When you accessed the Currency Codes and Rates page in Settings while the access rights for it were set to read-only, an error occurred.

Storage Provider

Docked Items – Receipt Archive – Full View – Image Preview Breaks under Certain Conditions

Deltek Tracking No. 492366

Description: You cannot use image or file preview on the Receipt Archive if you have a very long user name.

Tasks

Resource Under Preparation – Blank Page

Deltek Tracking No. 490351

Description: When you navigated to this page, it was blank.

Time & Expense

Create Expense Entry Dialog has White Space

Deltek Tracking No. 489928

Description: When you created an expense entry, the dialog box had white space at the bottom.

Absence Overview – Absence Request – Quick Entry – Add Absence Entry – Message Refers to Job ID

Deltek Tracking No. 492259

Description: When you tried to create an absence on a day with a booking, and System Variable 385 was false, the message displayed the job number, rather than the task number.

Time Sheet – Pinning or Unpinning Jobs / Tasks Causes an Error

Deltek Tracking No. 487663

Description: When you pinned tasks to or unpinned jobs / tasks from your time sheet, you encountered an error.

Absence Overview – Report 342 does not Work in Absence Overview

Deltek Tracking No. 494442

Description: If you printed Report 342 from Absence Overview, the report did not contain any data.

Customers Impacted: Customers using release 11.0.81 and newer.

Workaround before Fix: Print Report 342 from other locations, such as your time sheet.

Absence Overview - Add Absence Entry – System Variable 638 Prevents Adding Absence if Value is 1

Deltek Tracking No. 493414

Description: When you tried to create an absence entry, and System Variable 638 was set to 1 (If the job contains an active schedule, and it contains a task with the status To Do, time registration must be made on task) or 2 (An active task is required. Only time registration on jobs with active tasks is allowed) and the absence job contained an active task, you were prevented from making the absence entry.

Time & Materials

Time Sheet – Tasks – Shortcut Menu - Add Task Options do not Work if Must Enter Time is not Enabled

Deltek Tracking No. 492623

Description: When you did not have User Must Enter Time Sheet enabled (Employee Card » Employee Settings » Employee Basic Settings) and you tried to use any Add Task option, no task was added to your time sheet.

Webhooks

Purchase Order (PO) Approval Notifications

Deltek Tracking No. 497510

Description: When you changed the status of a PO from 10 to either 20 or 40, the webhook notifications were sometimes sent twice.

Reports

The following reports have been added to WorkBook or changed in Release 12.

Net Job Balance Report (Report 569)

Summary

This new report enables you to view the net job balance—the available revenue to be taken on any given job, inclusive of accrued and deferred revenue—by client, by job. There is no other Jobs List view or report that shows accrued revenue vs. deferred revenue (invoice on account balances), resulting in the net job balance, which is what is available on the job to take in as revenue. Deferred revenue must be taken into account to get the full picture of the job.

Assumptions

- This report starts with the posting date of the earliest date in the Company and covers from that date to the As of Date that you select.
- This report does not include closed jobs.
- This report includes only capitalized jobs.

- This report must be exportable into PDF, RTF, XLSX (formatted and row data), XLS (Office 2003), and CSV.
- This report should respect cross-Company limitations, and should only ever report information from one Company.

Location

Navigate to Finance » Administration » General Ledger » Chart of Accounts » Reports to run this report.

Parameters

Parameter	Use
As of Date	This is the date on which you run the report. This is the only required parameter.

Report Layout and Calculations

Column Heading	Column Value and Calculation
Client	Client name relative to the Job. (Jobs are grouped by and subtotaled by client.)
Job Number	Job number.
Job Name	Job name.
Accrued Revenue	Identifies the list of unique GL accounts based on the posting configuration with reference to the bullet-point list of items. The sum of all of these figures equals the total accrued revenue. ▪ Write-up purchases (balance - #3 posting config.) ▪ Write-up purchases cost (balance -#15 posting config.) ▪ Write-up time (balance - #7 – posting config.) ▪ Write-up material (balance - #11 posting config.) ▪ Write-up extra/discounts (balance – #19 posting config.) ▪ Write-off purchases (balance - #5 posting config.) ▪ Write-off purchases cost (balance - #17) ▪ Write-off time (balance - #9 posting config.) ▪ Write-off material (balance - #13 posting config) ▪ Write-off extra discounts (balance - #21 posting config.) ▪ Total accrued (sum of all of the above figures) For each **uniquely identified GL account** take the total sum of all transactions for this job for this time period as attributed in the parameter. This ensures that there are no duplicates.
Deferred Revenue	WIP balance invoiced on account.

Column Heading	Column Value and Calculation
Net Job Balance	Net Job Balance = { - Total accrued + WIP Balance Invoiced on account.

Profit and Loss for a Period Report (Report 570)

Summary

The Profit and Loss for a Period report shows the sum of transactions on Operating Accounts between and including a From Date and a To Date.

This report includes all General Ledger accounts of the type Operating Account, but does not include the General Ledger account that is designated as the Net Profit P/L account, as configured in Settings » Basic Finance Settings.

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports to run this report.

Parameters

Parameter	Use
From Date To Date	This report includes two date parameters, which are required fields. The From and To Dates specify the period for which the report is run. Transactions are included in the report output if their booking dates are equal to or greater than the From Date, or less than or equal to the To Date.
Only show accounts with a balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Switch +/- Signs	Select this check box to toggle the use of accounting notation on or off. The report output uses accounting notation, where a positive value is a debit, and a negative value is a credit. If you select this check box, the report output does not use accounting notation; for example, income is displayed as a positive balance, and cost is displayed as a negative balance.
Show Comparison Columns	You can choose to show only the period specified by the From Date and To Date parameters, or you can select this check box to include a comparison column that calculates for a period exactly one year prior to the period indicated by the From Date and To Date parameters.
Show Only Sum Accounts	Select this check box to hide all of the individual accounts from your Chart of Accounts and show only the Sum from account types based on your Chart of Accounts setup.

Parameter	Use
Currency	This report always shows figures in the Company currency of the Company for which you run it. The Currency selector is therefore locked; you cannot change it.

Calculations

The output of this report is calculated by summing the individual transactions on each Operating Account in the Chart of Accounts, with the exception of the General Ledger account that is designated as the Net Profit P/L Account, as configured in Settings » Basic Finance Settings.

The value shown against each account is the sum of all transactions on that account whose booking dates are equal to or greater than the From Date, or less than or equal to the To Date specified by the report parameters.

This report is not affected by whether a year-end closure procedure has been performed or not, and assuming no change to the parameters of the report, outputs the same result regardless of whether a year-end closure procedure has been performed in the finance year or not.

Trial Balance Report (Report 571)

Summary

This report shows the list of all accounts, both of account type Operating and Balance Sheet, that are included in the Chart of Accounts of the selected company, and their associated balances as of the As of date.

This report includes all General Ledger accounts of the type Operating Account and Balance Sheet Account; however, it does not include the General Ledger account that is designated as the Net Profit P/L Account, as configured in Settings > Basic Finance Settings. Header and Sum From account types are omitted by default and are never included in this report.

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports to run this report.

Parameters

Parameter	Use
As of Date	This is the date on which you run the report. This is the only required parameter.
Only show accounts with a balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Enable Page Break	Select this check box to enable page breaks.
Hide Horizontal Lines between Accounts	Select this check box to remove horizontal lines between accounts in the report.

Parameter	Use
Currency	This report always shows figures in the Company currency of the Company for which you run it. The Currency selector is therefore locked; you cannot change it.

Calculations

This report displays the balances of accounts split into a debit and a credit column, based on the calculations described here. These balances are always positive, but they are designated as being debit or credit based on which column they appear in. The sum of the debit column should equal the sum of the credit column, unless a year-end closure procedure has not been completed in a prior financial year (see the following note).

Account balances that are included in this report are calculated based on their account type:

- For Operating Accounts, the balance is calculated as the sum of all transactions in the period from and including the first day of the current financial year, to and including the date that is specified by the As of Date parameter.
- For Balance Sheet Accounts the balance is calculated as the sum of all transactions where the booking date is before or equal to the date that is specified by the As of Date parameter.
- The Balance Sheet Account that is designated as the Retained Earnings Account, as configured in Settings » Basic Finance Settings, shows a balance net of any year-end postings that have occurred in the finance year.
- The Operating Account that is designated as the Net Profit P/L Account, as configured in Settings » Basic Finance Settings, is omitted from this report.

> **Note:** This report always shows the balances of the Operating Accounts, even after a financial year-end closure procedure is completed for the financial year within which the As of Date occurs. However, this report is sensitive to whether a year-end closure procedure has been performed in a financial year prior to the As of Date.
>
> If you run the report with an As of Date that is within a finance year where a final year-end closure has not been completed, the debit and credit columns will still balance.
>
> However, if you run this report with an As of Date where a final year-end closure has not been completed in any preceding financial years, the debit and credit columns will not balance. To resolve this, you must perform the year-end closure for that prior finance year to ensure that all earnings in that financial year are transferred to retained earnings in the Balance Sheet. Running the Trial Balance subsequent to all final year-end closure procedures being completed for all preceding finance years results in debit and credit columns balancing.

Balance Sheet with Prior Year Comparison Report (Report 572)

Summary

This report shows the balance on Balance Sheet Accounts at the As of Date. It includes only accounts of the type Balance Sheet, but it also includes an inserted Earnings for Current Financial Year line. This report also includes all associated Headers and Sums from account types that are related to the Balance Sheet accounts and their associated formatting settings.

Assumptions

- This report starts with the posting date of the earliest date in the Company and covers from that date to the date specified in the As of Date parameter.
- This report takes into account all Balance Sheet tagged General Ledger Accounts, including those that have zero balances.

Location

Navigate to Finance & Administration » General Ledger » Chart of Accounts » Reports to run this report.

Parameters

Parameter	Use
As of Date	This is the date on which you run the report. This is the only required parameter.
Only Show Accounts with a Balance	Select this check box to omit accounts that do not have balances. This omits from the report any account where the balance of transactions in the period sums to 0 (zero).
Switch +/- Signs	Select this check box to toggle the use of accounting notation on or off. The report output uses accounting notation, where a positive value is a debit, and a negative value is a credit. If you select this check box, the report output does not use accounting notation; for example, income is displayed as a positive balance, and cost is displayed as a negative balance.
Show Comparison Columns	Select this check box to include a comparison column that calculates for a period exactly one year prior to the period indicated by the As of Date.
Currency	This report always shows figures in the Company currency of the Company for which you run it. The Currency selector is therefore locked; you cannot change it.

Calculations

The output of the report is calculated by summing the individual transactions for each Balance Sheet account in the Chart of Accounts. The balance is calculated as the sum of all transactions where the booking date is less than or equal to the date provided in the As of Date parameter.

In addition to the Balance Sheet account types, a calculated Earnings for Current Financial Year line is inserted into the balance sheet report. This line is inserted immediately below the Balance Sheet account that is designated as the Retained Earnings account, as configured in Settings » Basic Finance Settings. Because this is an inserted account, it does not display any account number in the Account column. The account balance is calculated as the sum of all transactions across all Operating Account types in the period from and including the first day of the current financial year, to and including the date provided in the As of Date parameter. For the purposes of this calculation, the General Ledger account that is designated as the Net Profit P/L account, as configured in Settings » Basic Finance Settings is included within this calculation. The balance of the Earnings in the Current Year line is therefore the sum of transactions that have not been included within year-end closure processes.

Note: This report is sensitive to whether a year-end closure procedure has been performed in a financial year prior to the As of Date.

Thus, if you run the report with an As of Date where a final year-end closure has not been completed in any preceding financial years, the report will not balance. To resolve this, you must perform the year-end closure for that prior finance year to ensure that all earnings in that financial year are transferred to the retained earnings in the Balance Sheet. Running the Balance Sheet report after all final year-end closure procedures have been completed for all preceding finance years will result in the Balance Sheet balancing.

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