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# Deltek Acumen Touchstone 8.11.3

Technical Overview and System Requirements

April 30, 2026



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## Overview

This document is meant to serve as a guideline for Deltek Acumen Touchstone hardware and software requirements and provides your firm's IT department with information about the technical deployment architecture.

The choices of hardware, relational database software, and operating system in these examples represent guidelines, are subject to change, and do not replace a needs analysis and site survey with a Deltek Technical Consultant. Contact a Deltek Technical Systems Engineer for suitability of legacy equipment.

## Consulting

Deltek, Inc. can provide onsite consulting and training services as well as phone support on a contract or time-and-materials basis.

## Additional Notes

The evolution of technology dictates the way IT professionals plan their network hardware and software environments. While this document does not account for all possible options in the deployment of Deltek software, it does provide specific recommendations based on testing metrics and years of experience working directly with Deltek customers.

Prior to making assumptions on how specific third-party technologies will perform with Deltek applications, Deltek recommends contacting your sales representative to arrange a discussion with a Deltek Technical Systems Engineer who can help you plan for a cost-effective and optimally performing application environment.

**Legal Disclaimer:** The recommendations in this document are intended to convey general information and should not be relied upon as a substitute for a professional consultation with Deltek. All the information in this document is provided "as is" and without warranties of any kind, either expressed or implied.

When reading the document, cursor over a note icon to see the information. Double-click a note icon to edit the information.

## Before You Begin Deployment

### Logical Tiers

Before you install Touchstone, you should carefully consider the server architecture that best fits your company's needs. Touchstone uses a multi-tier architecture. Various components of the Touchstone application are distributed to logical tiers for performance and scalability.

Tier	Description
<b>Web/Application Server</b>	<p>This tier hosts the Touchstone application in IIS and handles all web requests and processing for Touchstone. When a request is sent, this Web/Application server tier processes that request (such as retrieving stored data or performing a specific function) and returns the result.</p> <p>Internet accessibility is not required but makes installations and upgrades easier.</p>
<b>Database</b>	<p>This tier hosts the Database Server(s) where Touchstone data is stored. Touchstone supports Oracle and Microsoft SQL Server databases.</p>

### Installation/Deployment Models

Touchstone supports multiple deployment models. The model that you choose depends on several factors, including the number of application users, the application data storage requirements, cost considerations, security requirements, and fault tolerance.

Deployment Model	Description	Use this model if...
<b>Single-Server</b>	<p>Install the Touchstone Web/Application and Database tiers on the same machine.</p>	<ul style="list-style-type: none"> <li>Deployment needs are simple. For example, you are installing Touchstone on a test machine.</li> <li>All users are at a single location and will access Touchstone in the office or over a Virtual Private Network (VPN) connection to the company network.</li> <li>Users will not access the application over the internet.</li> </ul> <p>Deltek does not recommend using a single-server deployment if the server is accessible from the internet. With this deployment model, the Database Server is hosted on the Application Server and exposes the Database Server to the internet. This may create security risks for your application data.</p> <p>If you want to access Touchstone from the internet, a two-tier configuration is a more secure option.</p>

<p><b>Dual-Server (Two-Tier)</b></p>	<p>Install the Touchstone Web/Application and Database tiers on separate machines.</p>	<ul style="list-style-type: none"> <li>▪ All users are at a single location and will access Touchstone in the office or over a Virtual Private Network (VPN) connection to the corporate network.</li> <li>▪ Users will access the application over the internet.</li> </ul>
<p><b>Multiple Servers (Two-Tier)</b></p>	<p>Install the Touchstone Web/Application and Database tiers on separate machines.</p>	<ul style="list-style-type: none"> <li>▪ All users are at a single location and will access Touchstone in the office or over a Virtual Private Network (VPN) connection to the corporate network.</li> <li>▪ Users will access the application over the internet.</li> <li>▪ User access can be distributed across multiple Application Servers, with or without load balancing.</li> <li>▪ Suitable for organizations with complex deployment requirements and proficient firewall management.</li> </ul>

## Service Accounts

Deltek recommends that you use domain accounts for the Touchstone IIS Application Pool and for connections to the Touchstone database; however, you can use local accounts. During installation, the Touchstone installer prompts for the IIS Application Pool service account name. If you enter a service account name that does not exist, the installer can create the account during the installation.

**Note:** Deltek recommends that you do not share the Touchstone application service account with any other applications.

## Supported Deployment Scenarios

- Touchstone supports single server and multi-server installations.
- Touchstone supports advanced deployments such as DMZ and multiple Web Servers.
- Touchstone supports non-standard HTTPS ports.
- Touchstone supports Microsoft SQL Server and Oracle databases.
- The installation directory for Touchstone is determined by the drive from which you run the installation script. Touchstone supports installing to a drive other than C; however, the installation directory must be <drive>:\Program Files\Deltek\Acumen Touchstone. For example, if you want to install Touchstone on the D:\ drive, download the **DeltekAcumenTouchstone.ps1** file to a temporary folder on the D:\ drive.
- Each server must be a member of the same domain of domains with a trusted relationship.

## Unsupported Scenarios

The Touchstone installation does not support installing any Touchstone tiers on any of the following servers:

- Domain Controller
- Microsoft Exchange Server
- Proxy, Firewall, or ISA Server
- Microsoft SharePoint Portal Server
- Terminal Services
- Citrix Server

Using these services/servers can cause significant issues in the performance, reliability, and functionality of Touchstone and the other applications on your network.

## Permissions Required to Install Touchstone

In order to perform a Touchstone installation, you must have the appropriate rights and privileges on your Web/Application tier. Your Windows account must be a member of the Local Administrator group on the server.

## Security

- All servers/tiers must be a member of the same domain or domains with a trusted relationship (that is, not in a workgroup).
- TLS 1.2 is required. SSL 2.0/3.0 and TLS 1.0/1.1 must be disabled on all tiers.
- SSL (HTTPS) is required. A valid SSL certificate with accessible FQDN is required on all Web Servers (IIS). A self-signed certificate is sufficient for local single-server installation testing only.
- Touchstone recommends that data sources use Integrated Security when creating a connection to the database. To disable this requirement, update **RequireWinAuthForDatabase** in C:\Program Files\Deltek\Acumen Touchstone\web\PPMAPI\config.dat to a value of 0.
- All installation scripts are digitally signed by the Deltek code signing certificate. If a script is edited or tampered with, an error displays and the script process ends.
- Each time you run the **DeltekAcumenTouchstone.ps1** script, you are prompted for your customer support username and password, which is encrypted and sent to Deltek to authenticate. If you do not know your credentials, contact Deltek using the [Deltek Support Center](#).

**Note:** You must have opened a browser with this user profile before running the script.

- When you specify a password (for example, Application Pool Identity, Database login), the script checks it against a list of known insecure passwords that may not be used. Deltek maintains the list and it is set in the **DeltekAcumenTouchstoneConfiguration.xml** file that the script downloads to the installation directory.

- Passwords must meet domain policy requirements (upper case, lower case, a number, and a special character).
- Passwords are masked in the log.

## System Requirements

Your organization has made a substantial commitment to project management. To support that commitment, Deltek recommends that you carefully consider the hardware requirements necessary to run Touchstone properly.

### Platform Virtualization

Visual environment software, such as VMware®, resides in the hardware layer underneath the operating system and is used to partition a single server into a multiple server/multiple operating system environment. Deltek's product development makes limited use of virtual environments.

**Note:** See the *Virtual Environments Statement* document on the Deltek Customer Care Connect site (<http://support.deltek.com>) for more information.

### Display Settings

Deltek recommends display resolution of 1920 × 1080 with a minimum resolution of 1024 × 768.

### Hardware Sizing Considerations

There are several factors that go into sizing an appropriate server infrastructure. The number of concurrent users accessing the system at any given time, the amount of data being analyzed, the number of code and other user-defined fields loaded from schedules, customizations, and growth expectations all have an impact on the initial sizing plans. The hardware profiles are intended as a starting point for deployment. Further in-depth discussion of the business needs of the solution during implementations of application will provide final guidance on hardware requirements.

### Hardware Requirements

The number of people using Touchstone, the Touchstone processes they are using, and the size of the projects all have an effect on the server hardware and software requirements.

### Stand-Alone Deployment

**Note: For Touchstone, the initial database size estimate is around 69 MB (Touchstone 8.10.4).**

This is in addition to any memory needed for each project that is uploaded since these file contents are stored in the database. Use the **DeltekAcumenTouchstone810DatabaseSizeEstimator.xls** spreadsheet to help estimate your database size.

The following table lists the recommended minimum hardware requirements for a deployment of Touchstone in a standalone workstation environment.

Tier	Hardware Required	Determining Factors
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<p><b>Client/Server Deployment</b></p>	<p><b>Database</b></p> <ul style="list-style-type: none"> <li>▪ 2.8 GHz or faster CPU, 8x Logical cores</li> <li>▪ 8+ GB physical memory, additional space for each project that is uploaded file content is stored in the database</li> <li>▪ Database instance memory should be 10%–15% of the database size</li> </ul> <p><b>Application Server</b></p> <ul style="list-style-type: none"> <li>▪ 8x Logical Cores 2.5 GHz or faster CPU</li> <li>▪ 16+ GB physical memory</li> <li>▪ 300 MB of available disk space for application</li> </ul> <p><b>Client</b></p> <ul style="list-style-type: none"> <li>▪ 2.0 GHz or faster CPU</li> <li>▪ Recommended 4 GB physical memory</li> </ul>	<ul style="list-style-type: none"> <li>▪ <b>Medium Installation:</b> 25–50 concurrent users</li> <li>▪ <b>Large Installation:</b> 50+ concurrent users</li> </ul>
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## Software Requirements

For a complete list of the recommended minimum software requirements, see the *Deltek Product Support Compatibility Matrix* document that you can download from the [Deltek Customer Care Connect site](#).

## Supported Deployment Technology

**Note:** Supported versions are the currently actively tested versions of technologies used to deploy Acumen Touchstone. Except for the Deltek Integrated Products, these technologies are not directly supported by Deltek. Changes to these technologies occur at the discretion of the individual technology vendors.

Category	Supported Deployment Technology
<p><b>Operating Systems</b></p>	<p><b>Windows Server</b></p> <ul style="list-style-type: none"> <li>▪ Windows Server 2019</li> <li>▪ Windows Server 2022</li> <li>▪ Windows Server 2025</li> </ul>

	<ul style="list-style-type: none"> <li>Microsoft Windows Server 2022 Azure Edition</li> </ul>
<b>Web Server</b>	<p><b>Microsoft Internet Information Server (IIS)</b></p> <ul style="list-style-type: none"> <li>IIS 10 (Win Svr 2019)</li> <li>IIS 10 (Win Svr 2022)</li> </ul> <div style="border: 1px solid blue; padding: 5px;"> <p><b>Note:</b> For the Web Server, Touchstone supports <b>Region and Language</b> set to <b>English (United States)</b> only.</p> </div>
<b>Database Platform</b>	<p><b>Azure SQL</b></p> <p><b>Microsoft SQL Server</b></p> <ul style="list-style-type: none"> <li>SQL Server 2019</li> <li>SQL Server 2022</li> </ul> <p>SQL Server is supported on Linux and Unix.</p> <p><b>Oracle</b></p> <ul style="list-style-type: none"> <li>Oracle 19.3</li> </ul> <p>Oracle is supported on Linux, Unix, and Exadata.</p> <div style="border: 1px solid blue; padding: 5px;"> <p><b>Note:</b> For both the SQL Server and Oracle database, Touchstone supports <b>Region and Language</b> set to <b>English (United States)</b> only.</p> </div>
<b>Database Driver</b>	<ul style="list-style-type: none"> <li>Oracle Provider for OLE DB</li> <li>Oracle Data Provider for .NET (ODP.NET)</li> <li>MS SQL Server Native Client 11.0 (SQL Server 2012 Native Client, version 11.4.7001.0 or higher)</li> </ul> <div style="border: 1px solid blue; padding: 5px;"> <p><b>Note:</b> For information about this support matrix, see <a href="#">Support Policies for SQL Server Native Client</a>.</p> </div> <ul style="list-style-type: none"> <li>MS OLE DB Driver for SQL Server, version 18.2.2.0 or higher</li> </ul>
<b>Scheduling Tools</b>	<p>Touchstone integrates with multiple project management platforms. Projects can be from any of the following platforms:</p> <p><b>Microsoft Project</b></p> <ul style="list-style-type: none"> <li><b>Microsoft Project Standard</b> <ul style="list-style-type: none"> <li>Microsoft Project Standard 2021</li> <li>Microsoft Project Standard 2024</li> </ul> </li> <li><b>Microsoft Project Professional</b></li> </ul>

	<ul style="list-style-type: none"> <li>▪ Microsoft Project Professional 2021</li> <li>▪ Microsoft Project Professional 2024</li> </ul> <p><b>Oracle</b></p> <ul style="list-style-type: none"> <li>▪ <b>Primavera P6 (XML)</b> <ul style="list-style-type: none"> <li>▪ Primavera P6 17.12</li> <li>▪ Primavera P6 18.8</li> <li>▪ Primavera P6 19.12</li> <li>▪ Primavera P6 20.12</li> <li>▪ Primavera P6 21.12</li> <li>▪ Primavera P6 22.12</li> <li>▪ Primavera P6 24.12</li> </ul> </li> <li>▪ <b>Primavera P6 (XER)</b> <ul style="list-style-type: none"> <li>▪ Primavera P6 15.2</li> <li>▪ Primavera P6 17.12</li> <li>▪ Primavera P6 18.8</li> <li>▪ Primavera P6 19.12</li> <li>▪ Primavera P6 20.12</li> <li>▪ Primavera P6 21.12</li> <li>▪ Primavera P6 22.12</li> <li>▪ Primavera P6 24.12</li> </ul> </li> </ul>
<p><b>Deltek Integrated Products</b></p>	<p><b>Deltek Acumen</b></p> <ul style="list-style-type: none"> <li>▪ 8.9</li> <li>▪ 8.10</li> <li>▪ 8.11</li> </ul> <p><b>Deltek EPM Security Administrator</b></p> <ul style="list-style-type: none"> <li>▪ Deltek EPM Security Administrator 8.6</li> </ul> <p><b>Deltek Open Plan</b></p> <ul style="list-style-type: none"> <li>▪ Deltek Open Plan 8.6</li> <li>▪ Deltek Open Plan 8.7</li> <li>▪ Deltek Open Plan 8.8</li> </ul> <p><b>Deltek PPM Administrator</b></p> <ul style="list-style-type: none"> <li>▪ Deltek PPM Administrator 1.0</li> </ul>
<p><b>Web Browser</b></p>	<ul style="list-style-type: none"> <li>▪ Chrome</li> </ul>

	<ul style="list-style-type: none"> <li>▪ Edge</li> <li>▪ Firefox</li> <li>▪ Safari</li> </ul>
<b>.NET Framework</b>	<ul style="list-style-type: none"> <li>▪ .Net F/W 4.8</li> <li>▪ .Net F/W 4.8.1</li> </ul>
<b>Microsoft Office</b>	<b>Microsoft Excel</b> <ul style="list-style-type: none"> <li>▪ Microsoft Excel 2021</li> <li>▪ Microsoft Excel 2024</li> </ul>
<b>Embedded Technologies</b>	<ul style="list-style-type: none"> <li>▪ Visual C++ 2015-2022 Redistributable Package (x86)</li> <li>▪ Visual C++ 2015-2022 Redistributable Package (x64)</li> </ul>

## Compatible Deployment Technology

**Note:** Compatible versions are the recent previously supported and tested technologies used to deploy Touchstone. These are not actively being tested but are believed to be compatible with Touchstone. Deltek does not recommend these technologies for new deployments but will make its best effort to answer questions concerning these technologies. These technologies may not be available for troubleshooting at Deltek.

Category	Compatible Deployment Technology
<b>Operating System</b>	<b>Windows Server</b> <ul style="list-style-type: none"> <li>▪ Windows Server 2016</li> </ul> <b>Web Server</b> <ul style="list-style-type: none"> <li>▪ IIS 10 (Win Svr 2016)</li> </ul>
<b>Database Platform</b>	<b>Microsoft SQL Server</b> <ul style="list-style-type: none"> <li>▪ SQL Server 2016</li> <li>▪ SQL Server 2017 (This is also supported on Linux and Unix.)</li> </ul> <b>Oracle</b> <ul style="list-style-type: none"> <li>▪ Oracle 12.2</li> <li>▪ Oracle 18.3</li> </ul>

## Open-Source Software Included with Touchstone

Touchstone includes the following open-source software:

Software	Company
Microsoft.Office.Interop.MSProject v15.0.0.0	Microsoft
Microsoft.Office.Interop.Excel v15.0.0.0	Microsoft
CsvHelper v33.0.1	Josh Close
JamesNK/Newtonsoft.Json 13.0.3	Newtonsoft, James Newton-King
NLog - Advanced .NET Logging v5.3.3	Jarek Kowalski, Kim Christensen, Julian Verdurmen
System.ValueTuple v4.5.0	Microsoft
StyleCop.Analyzers v1.1.118	Tunnel Vision Laboratories, LLC, Sam Harwell
Oracle Data Provider for .Net, Managed Driver v4.112.4.3	Oracle
Microsoft.Web.Infrastructure v1.0.0	Microsoft
Microsoft.IO.RecyclableMemoryStream v3.0.1	Microsoft
System.Buffers vv4.6.0	Microsoft
System.Memory v4.6.0	Microsoft
System.Numerics.Vectors v4.6.0	Microsoft
System.Runtime.CompilerServices.Unsafe v6.1.0	Microsoft
Aspose.Tasks for .NET v24.11.0 (Nuget)	Aspose
ServiceStack v8.7.0 (Nuget)	ServiceStack
SpreadsheetGear 2023 for .NET Framework v9.2.9.102	SpreadsheetGear
Microsoft.Csharp v4.7.0 (Nuget)	Microsoft
System.Threading.Tasks.Extensions v4.6.0 (NuGet)	Microsoft
Microsoft.Bcl.AsyncInterfaces v9.0.0 (Nuget)	Microsoft
Microsoft.Bcl.HashCode v1.1.1 (Nuget)	Microsoft
Microsoft Visual Studio Enterprise 2022	Microsoft
Microsoft.Extensions.DependencyInjection v8.0.0 (NuGet)	Microsoft

Microsoft.Extensions.DependencyInjection.Abstractions v8.0.1 (NuGet)	Microsoft
System.Text.Encodings.Web v9.0.0 (NuGet)	Microsoft
System.Text.Json v9.0.0 (NuGet)	Microsoft
System.IO.Pipelines v9.0.0 (NuGet)	Microsoft
CmdLine v1.0.7.509 (NuGet)	Ron Jacobs
Moq v4.2.1510.2205 (NuGet)	Daniel Cazzulino, kzu
Python v2.7.18	Python
NodeJS v14.15.1	NodeJS
NPM v6.14.8	NPMJS
MSTest.TestAdapter v3.6.1	Microsoft
MSTest.TestFramework v3.6.1	Microsoft
VS.QualityTools.UnitTestFramework - 15.0.27323.2	Microsoft
Azure.Core v1.38.0	Microsoft
Azure.Identity v1.11.4	Microsoft
Microsoft.Data.SqlClient v5.2.2	Microsoft
Microsoft.Data.SqlClient.SNI v5.2.0	Microsoft
Microsoft.Extensions.Logging v8.0.0	Microsoft
Microsoft.Extensions.Logging.Abstractions v8.0.1	Microsoft
Microsoft.Extensions.Options v8.0.0	Microsoft
Microsoft.Extensions.Primitives v8.0.0	Microsoft
Microsoft.Identity.Client v4.61.3	Microsoft
Microsoft.Identity.Client.Extensions.Msal v4.61.3	Microsoft
Microsoft.IdentityModel.Abstractions v6.35.0	Microsoft
Microsoft.IdentityModel.JsonWebTokens v6.35.0	Microsoft

Microsoft.IdentityModel.Logging v6.35.0	Microsoft
Microsoft.IdentityModel.Protocols v6.35.0	Microsoft
Microsoft.IdentityModel.Protocols.OpenIdConnect v6.35.0	Microsoft
Microsoft.IdentityModel.Tokens v6.35.0	Microsoft
System.ClientModel v1.0.0	Microsoft
System.Configuration.ConfigurationManager v6.0.1	Microsoft
System.Data.Common v4.3.0	Microsoft
System.Data.Odbc v8.0.0	Microsoft
System.Data.OleDb v8.0.0	Microsoft
System.DirectoryServices v8.0.0	Microsoft
System.IdentityModel.Tokens.Jwt v6.35.0	Microsoft
System.IO.FileSystem.AccessControl v5.0.0	Microsoft
System.Memory.Data v1.0.2	Microsoft
System.Runtime.InteropServices.RuntimeInformation v4.3.0	Microsoft
System.Security.AccessControl v6.0.0	Microsoft
System.Security.Cryptography.ProtectedData v4.7.0	Microsoft
System.Security.Permissions v6.0.0	Microsoft
System.Security.Principal.Windows v5.0.0	Microsoft
System.Text.Encoding v4.3.0	Microsoft
BouncyCastle.Cryptography v2.5.1	
MailKit v4.13.0	
MimeKit v4.13.0	
System.Formats.Asn1 v8.0.1	Microsoft

## Database Requirements

Touchstone data can be stored in a Microsoft SQL Server database or an Oracle database. The database that you choose depends on several factors, including the number of application users, the application data storage requirements, cost considerations, security requirements, and fault tolerance.

**Note:** Before starting your installation, review the appendix that is applicable to your environment for information about storing Touchstone data and other database requirements. You can find the following in the *Deltek Acumen Touchstone Installation and Administration Guide*.

- [Appendix A: Using Microsoft SQL Server with Touchstone](#)
- [Appendix B: Using Oracle with Touchstone](#)

## Database Sizing Utility

Use the **Deltek Acumen Touchstone Database Size Estimator** spreadsheet to estimate the database size required to support your use of Touchstone. You can download the spreadsheet from the Touchstone Documentation folder in Deltek Software Manager (DSM).

## PPM Suite Shared Database

Deltek recommends as a best practice that all applications in the PPM suite of applications are installed into the same database and schema. If you are installing Touchstone into an existing database containing other PPM applications, it will be necessary to apply schema changes (tables, views, stored procedures, and so on) to your existing database in order to support the Touchstone application.

## Database Maintenance Activities

Deltek recommends completing the following activities on your database daily:

1. Check database integrity.
2. Rebuild indexes. (Doing this daily is not required, but it should be done at regular intervals.)
3. Update statistics.
4. Make a complete backup.

## Appendix A: If You Need Assistance

If you need assistance installing, implementing, or using Touchstone, Deltek makes a wealth of information and expertise readily available to you.

### Customer Services

Deltek has always maintained close relationships with client firms, helping with their problems, listening to their needs, and getting to know their individual business environments. A full range of customer services has grown out of this close contact, including the following:

- Extensive self-support options through the Deltek Support Center
- Phone and email support from Deltek Support Services analysts
- Technical services
- Consulting services
- Custom programming
- Classroom, on-site, and Web-based training

**Attention:** Find out more about these and other services from the Deltek Support Center.

### Deltek Support Center

The Deltek Support Center is a support Web site for Deltek customers who purchase an Ongoing Support Plan (OSP).

The following are some of the many options that the Deltek Support Center provides:

- Search for product documentation, such as release notes, install guides, technical information, online help topics, and white papers
- Ask questions, exchange ideas, and share knowledge with other Deltek customers through the Deltek Support Center Community
- Access Cloud-specific documents and forums
- Download the latest versions of your Deltek products
- Search Deltek's knowledge base
- Submit a support case and check on its progress
- Transfer requested files to a Deltek Support Services analyst
- Subscribe to Deltek communications about your products and services
- Receive alerts of new Deltek releases and hot fixes
- Initiate a Chat to submit a question to a Deltek Support Services analyst online

**Attention:** For more information regarding Deltek Support Center, refer to the online help available from the Web site.

## Access Deltek Support Center

### To access the Deltek Support Center:

1. Go to <https://deltek.custhelp.com>.
2. Enter your Deltek Support Center **Username** and **Password**.
3. Click **Login**.

**Note:** If you forget your username or password, you can click the **Need Help?** button on the login screen for help.

## Appendix B: Accessibility Features of Third-Part Components

### Accessibility Support

Touchstone conforms to the Web Content Accessibility Guidelines (WCAG). Touchstone enabled the accessibility features of several dependencies to remain compliant with WCAG 2.0. You can check the accessibility features of these dependencies using the table below.

Document Name	Description
CKEditor 4.25.0	<a href="https://ckeditor.com/">https://ckeditor.com/</a>
Highcharts 10.2.0	<a href="https://www.highcharts.com/">https://www.highcharts.com/</a>