

**Deployment Date:** 4/29/2019

**Hot Fix:** cp711\_wfptool1\_001.zip; cp711\_patch3323\_001.zip

#### **OTHERS/WORKFLOW/WFPTOOL/Miscellaneous Toolkits**

[Deltek Defect Tracking Number:](#)

724621

[Issues Resolved:](#)

**Description:** When you attempted to import the STD Req Rejection the following error occurred: The MasterServlet failed with the following exception: ORA-02291: integrity constraint (DELTEK.F20857) violated - parent key not found.

**Customers Impacted:** This defect affected Costpoint 7.01 and 7.11 users with Oracle or MS SQL.

**Workaround Before Fix:**

[https://deltek.custhelp.com/app/answers/detail/a\\_id/74187](https://deltek.custhelp.com/app/answers/detail/a_id/74187)

Specifically :

Insert into DELTEK.WF\_CASE

(CASE\_LBL,S\_CASE\_LBL,S\_VALUE\_CD,MODIFIED\_BY,TIME\_STAMP,COMPANY\_ID,ROWVERSION)

values ('Requisition Org','Requisition Org','S','DELTEK',to\_date('14-FEB-03','DD-MON-RR'),'1',0);

**Additional Notes:** Predefined workflows failed to load in the system and could not be used.

[Files Updated:](#)

cp711\_wfptool1\_001.zip

Patch3323.sql

[Custom Programs Affected:](#)

Sometimes a hot fix can cause custom programs and reports to stop working as expected. Before applying this hot fix, consider whether you have any custom programs or reports in the application area affected by the hot fix. If so, contact Deltek support at <https://deltek.custhelp.com> before you install the hot fix.

[To Download the Hot Fix:](#)

1. From Internet Explorer, go to <https://dsm.deltek.com>.
2. Click Run Deltek Software Manager.
3. Log in using your Deltek Customer Care Connect credentials.
4. In the left pane of the Deltek Software Manager, expand your Deltek product.
5. Expand the Hotfix folder for your product, and select the hotfix to download.
6. Click Download at the bottom of the screen.

[More Information:](#)

If you have any questions, please contact Deltek support at <https://deltek.custhelp.com>.